



# PanEarth®

*because we genuinely care*

Pan Pacific Hotels and Resorts of North America respects both our guests and the environment through our PanEarth program. The PanEarth program is founded on eight guiding components of sustainable business:

Energy | Water | Air Quality | Waste Stream | Community Partnerships | Communication | Associate Engagement | Procurement



## developing & embracing

### Globally responsible practices to preserve our environment and honour our communities

Each of our North American Pan Pacific properties strive for innovation and leadership in the areas of operational efficiency and the extension of product life cycle through the PanEarth program's vision and philosophy. The culture created at each property is one of supporting local communities through donations and volunteer time. Day to day practices of the PanEarth program work towards minimizing our overall impact on the environment.

At Pan Pacific, we are committed to providing genuine care, unique innovation and having customized services available. Our PanEarth program helps to enhance the experience that our guests encounter at all of our North American properties.

Guests are given the option to reduce their environmental footprint through various practices such as recycling and amenity donations, while still receiving the ultimate in service and product experience.




**PAN PACIFIC**  
HOTELS AND RESORTS

## Global Responsibility in Action

- Pan Pacific Vancouver enjoys a culture of global responsibility: Products such as newspapers, paper products, bed and table linens, bottles and cans are all recycled increasing the product lifecycle and diverting waste from landfills.
- Paperless check-in and check-out: Decreasing waste and increasing efficiency for guests.
- Recycled technology: Phones, electronic equipment donated to Charity and/or disposed of through recycling centre, keeping toxic technology out of landfills.
- Partnership with Food Banks/Local Shelters: Donation of prepared food items (untouched), ensuring meals for hungry children, families and citizens of Vancouver. Donations of gloves and scarves to Local Shelters.
- Composting program: Food waste from Restaurants, meetings and events repurposed as fertilizer for plants, food crops and garden landscapes.
- PanEarth Program in place to ensure clean, energy efficient and non-waste producing procedures affecting: Energy use, Water, Air Quality, Waste Stream.
- Community Partnerships include: Covenant House, Canuck Place, BC Hospitality Foundation, Christmas Bureau.
- Donated Amenities: Shampoo, conditioner, lotion and soaps given to charity/shelters.
- Temperatures Efficiency Sensors: Programmable digital thermostats, keeping temperature customize by individual guests, enhancing comfort and consistency.
- Use of Water-based paints and stains throughout hotel: Eliminating VOC toxins.
- Compact Fluorescent Lighting: Used in all hallways (50% - 80% less energy with 10 times longer life than traditional bulbs).



inspiring

- Hotel uses the “Bulb Eater” an innovative unit which disposes of fluorescent bulbs in an environmentally friendly manner.
- Green Cleaning Products: Including Lotus PRO, a 100% chemical free cleaner that uses electricity and tap water to create Liquefied Ozone which kills 99.999% of bacteria and then reverts back to water and oxygen. Creates a healthier guest experience and associate work environment.
- EV Stations (Electric Vehicle Charging Stations) available for guest use in the Canada Place Parkade.
- Green Card: Used in all guestrooms as a tool of communication between Room Attendants and the guests to reduce the use of undesirable pollutants on our environment (i.e. reusing towels & linens)
- Ozone-depleting (halon) fire extinguishers have been replaced with code compliant environmentally preferable alternatives.
- Carbon Offset Program: Implemented to recognize organizations’ efforts in reducing greenhouse emissions and support of renewable energy and energy efficient projects.
-  Four Green Key Rating from Hotel Association of Canada.



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