

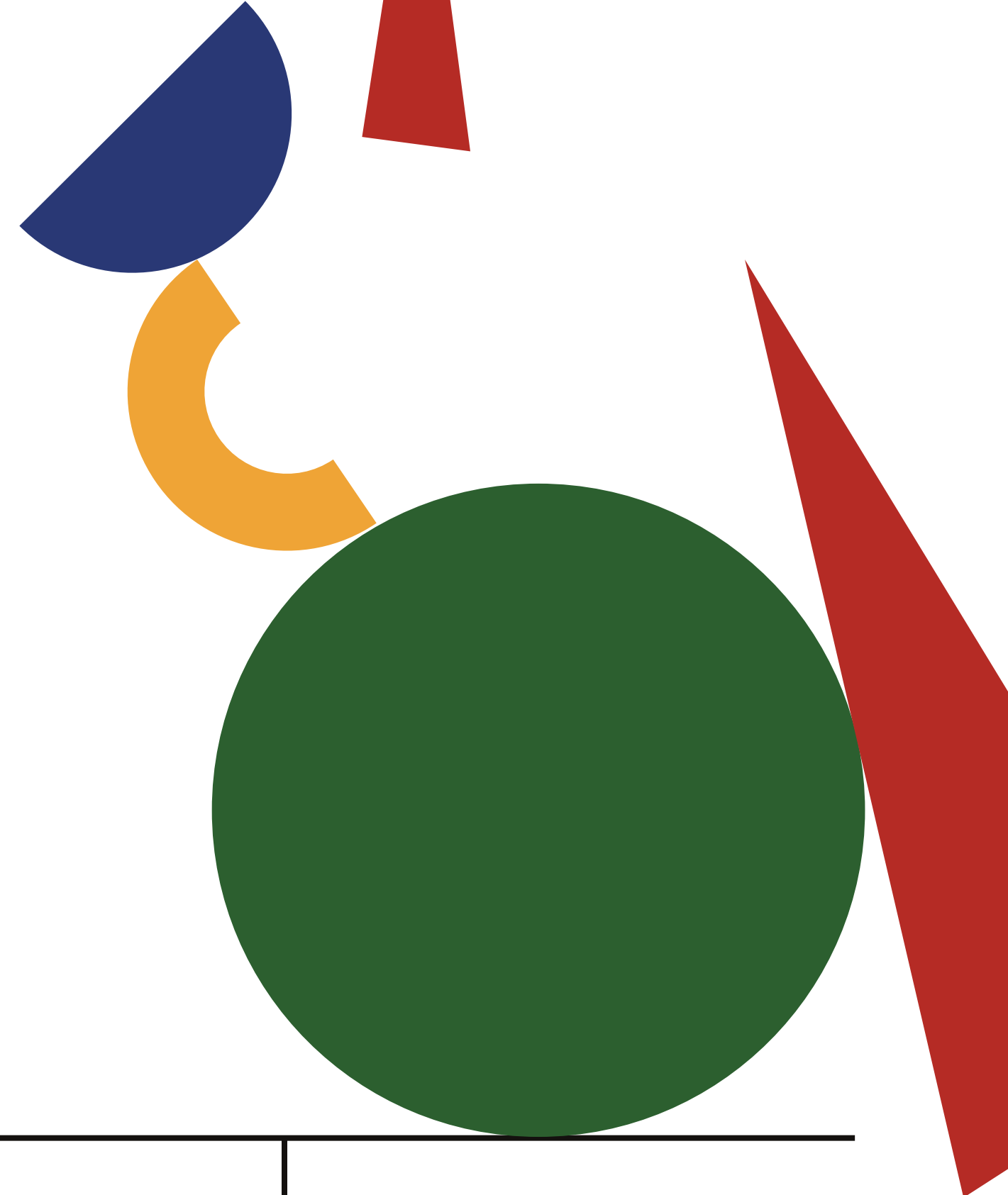
When **peaceful conflict resolution** meets **systems thinking**

A community-led evaluation of equitable justice in **Colombia**

American Evaluation Association
RoE Series

DR JUANITA BERNAL

MARCH 15, 2024

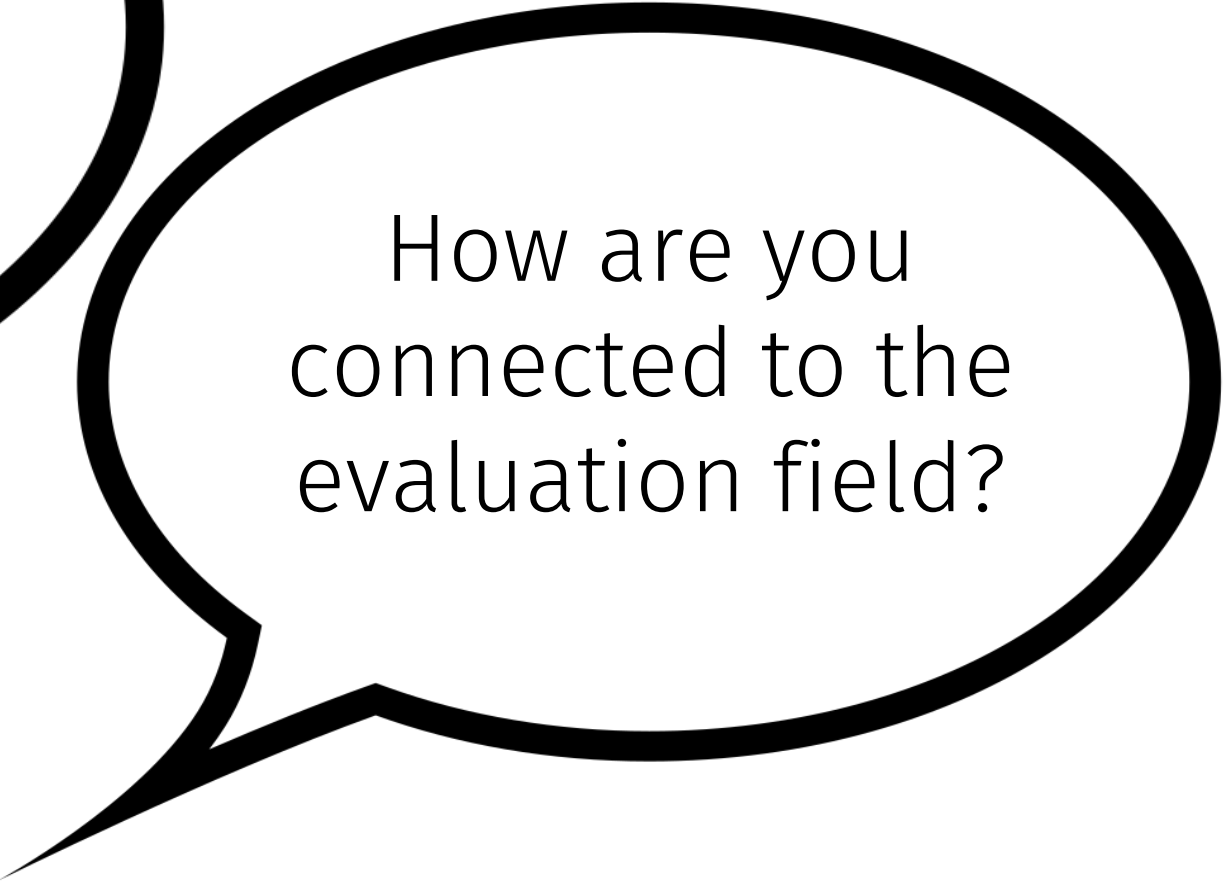


Welcome to this session!

Please feel free to pop in your questions in the chat at any time.



Where are you from?



How are you connected to the evaluation field?

Proposed agenda

- 1 An introduction to Equitable Justice
- 2 An overview of the community-led approach for Equitable Justice in Colombia
- 3 Reflections on process and impacts
- 4 Discussion: resistance to change

A big thanks

From the members of the Equitable Justice Network in Colombia



The team of the National Equitable Justice Network sends you warm regards and a big thanks for your interest in learning about community efforts within our organization. We continue to grow and diversify, seeking new funding and pathways to extend peaceful conflict resolution services to all Colombians.



About the speaker

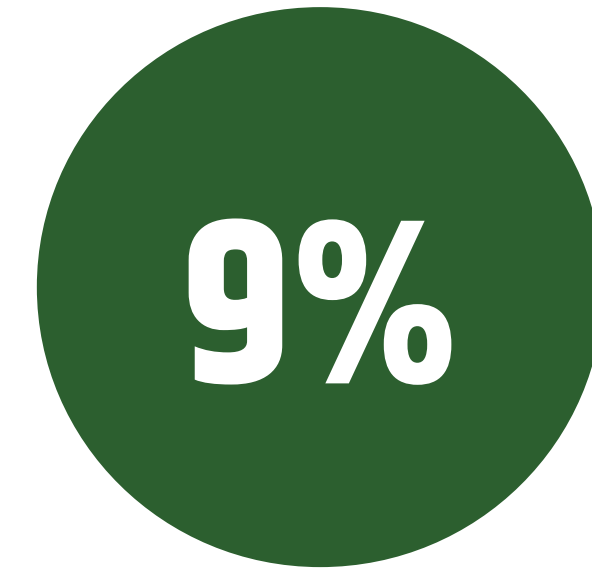
I am passionate about applying systems thinking and engineering methodologies to bring about real positive change in the world.

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Liverpool., UK

What is the probability that a Colombian citizen declares their legal need?

(2017)



What is the main reason why Colombian citizens do nothing in the face of a conflict?

(2017)

Too much time and paperwork!



Equitable justice

A form of justice administration handed over to communities for their own resolution of conflicts.

Decongestion of judicial offices (Law 23, 1991)

Healing and reconciliation

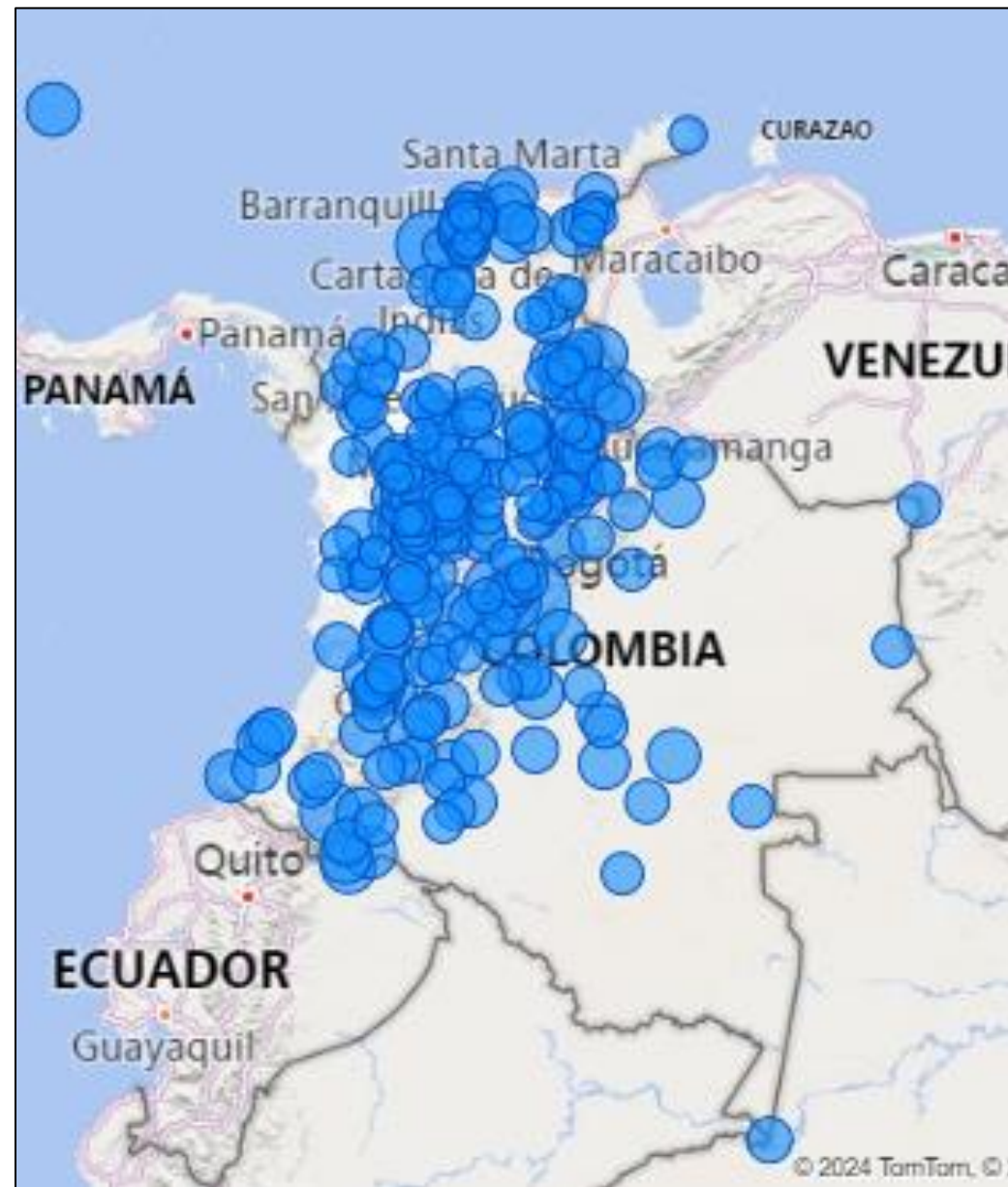
Building a culture of peace

Conflict prevention



An unsettling landscape

11.155 named equity conciliators...
What is the actual number of active conciliators?



Number of named Equity Conciliators. Colombian Ministry of Justice.
Access to Justice Index. Consulted March 01st 2023

Lack of public awareness and identity

Generalised lack of support: support has been irregular and unreliable

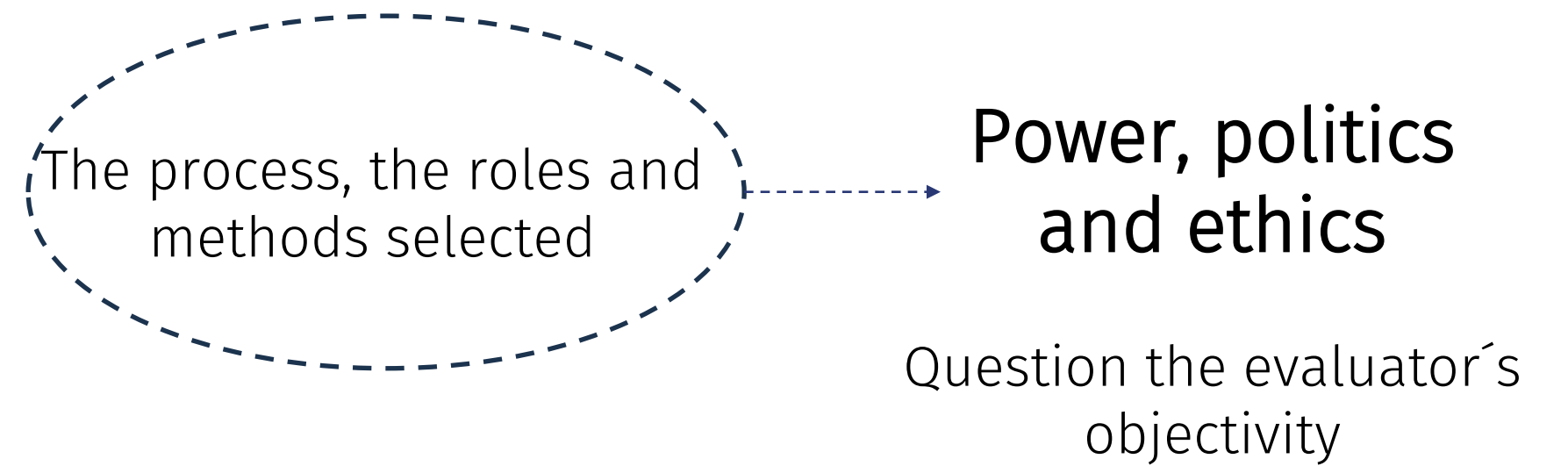
Equitable justice operators bearing the costs of the process, if they can

Precarious conditions in Houses of Justice

Neglect from national and local governments

ISE4GEMs

New paradigm: Each intervention is an opportunity for learning how to influence desired social change towards gender equality, sustainability, human rights, and **peace**.



Systemic evaluation assesses the interconnectedness between elements operating within social structures, asks questions to capture the conditions and changes relevant to an intervention, the changes it produces and opportunities for learning and empowerment.

In 2019, a group of stakeholders joined efforts towards a better Equitable Justice System

Hundreds of questions were put on the table.

What objectives will be prioritized?

Who will lead?

What resources will be used?

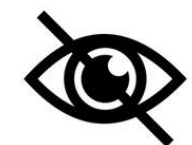
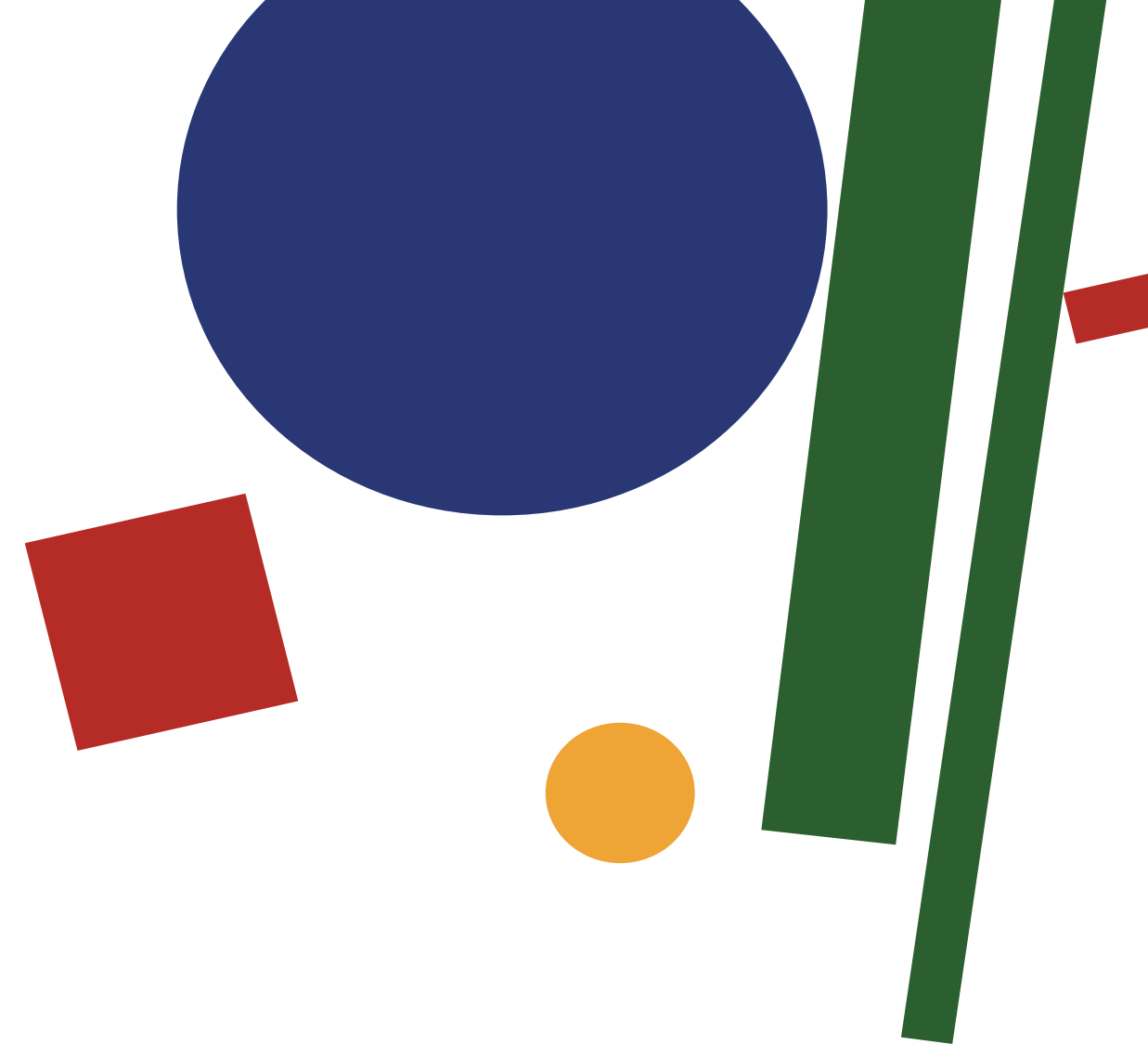
What methodologies will be used in the different phases of the project?

What do I gain by being part of the project?

How do we connect with the different regions of the country?

Whom do we invite? When do we stop inviting participants?

The approach or treatment of historical conflicts that occurred between groups of actors who would participate in this Project.



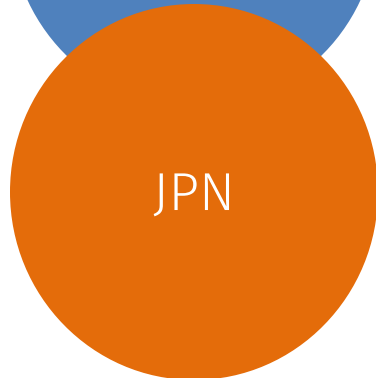
Conflicting perspectives among stakeholders





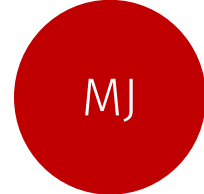
ECN

Equity conciliator network



JPN

Justices of the peace network



MJ

Ministry of Justice



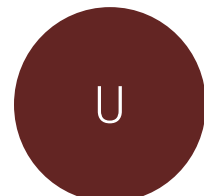
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Chambers of commerce



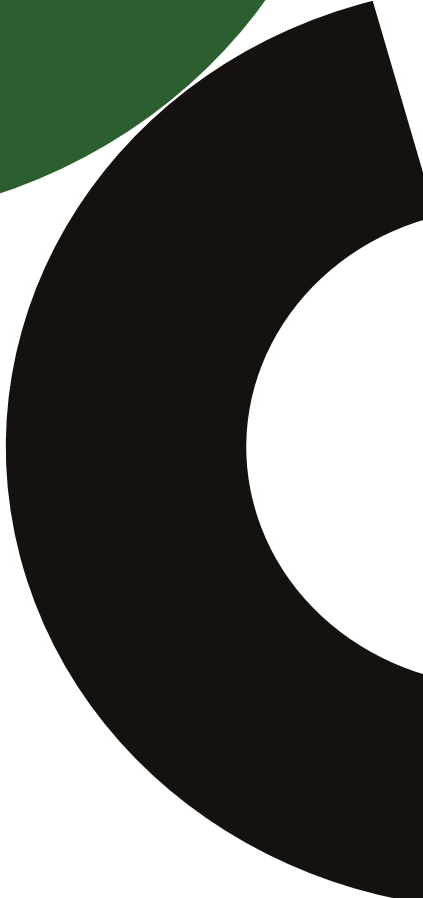
PO

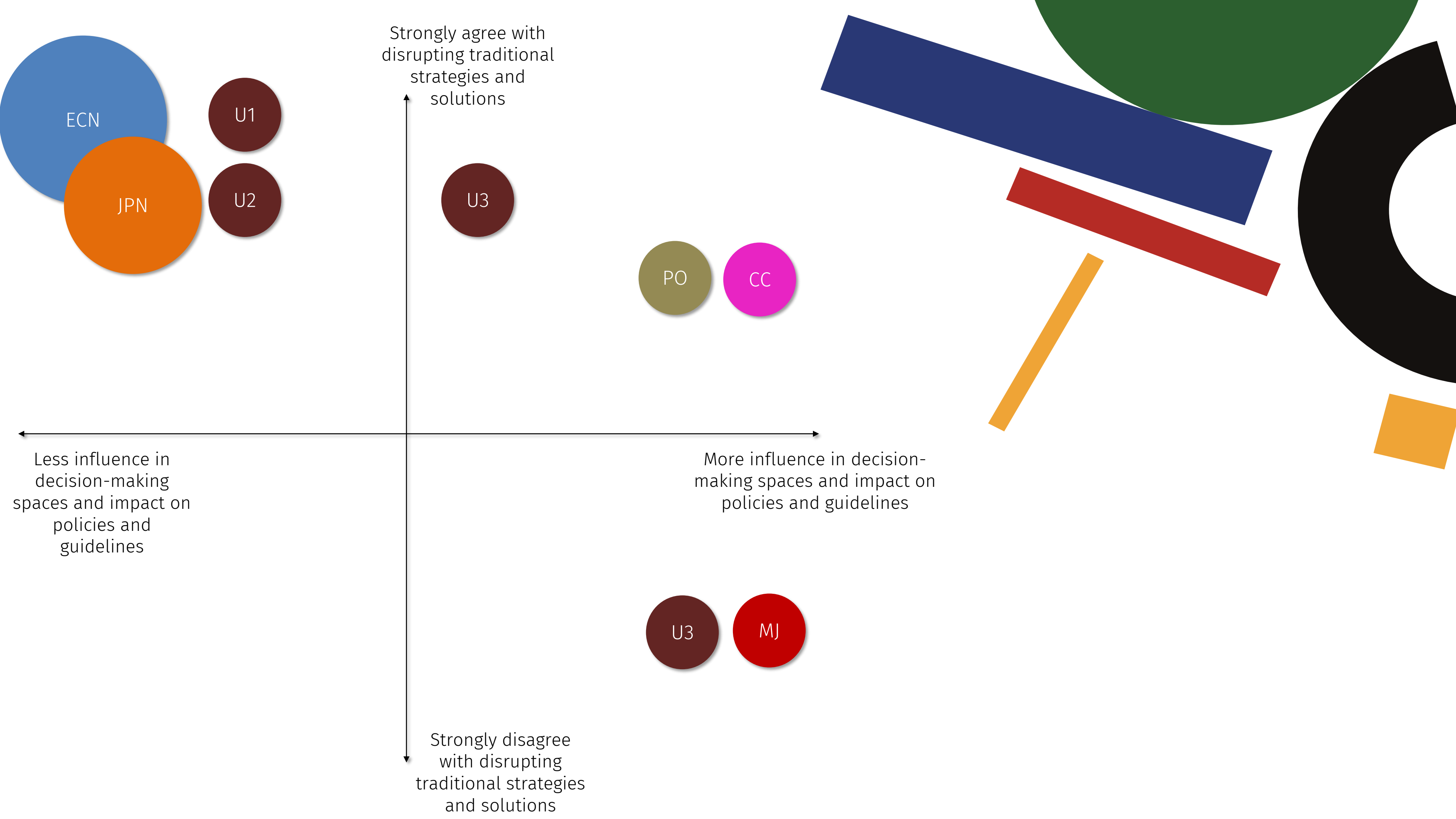
Private organisations offering conflict resolution services



U

Universities





Strongly agree with disrupting traditional strategies and solutions



Less influence in decision-making spaces and impact on policies and guidelines

More influence in decision-making spaces and impact on policies and guidelines

Strongly disagree with disrupting traditional strategies and solutions

ECN

JPN

U1

U2

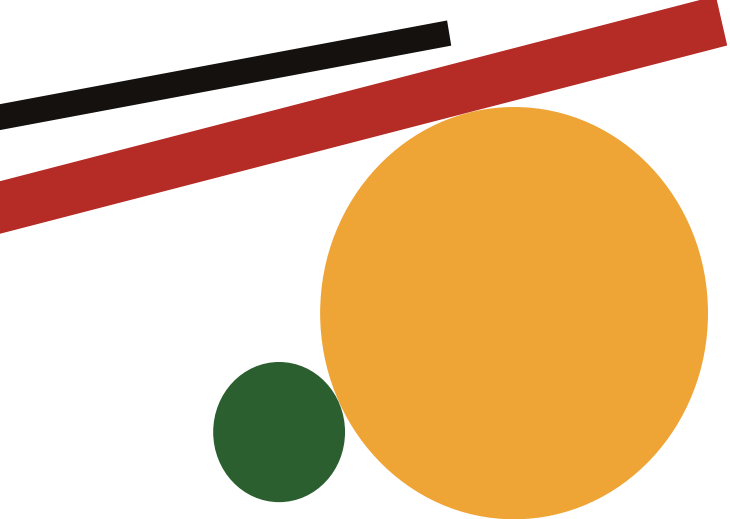
U3

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Pre

Same 'traditional' organizations leading the efforts

Failure to question current policies

Drafting organizational guidelines without consulting community leaders

Pursuit of private organizational interests at the expense of others



Post

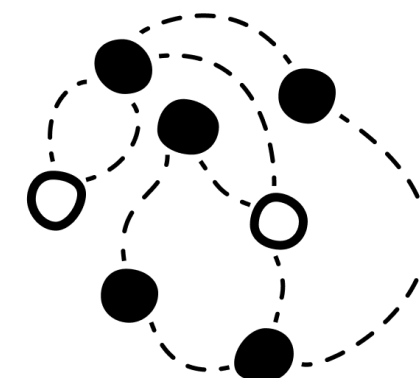
*Development of a **systemic** framework to run and evaluate the system*

Understanding how equity justice operates in local areas.

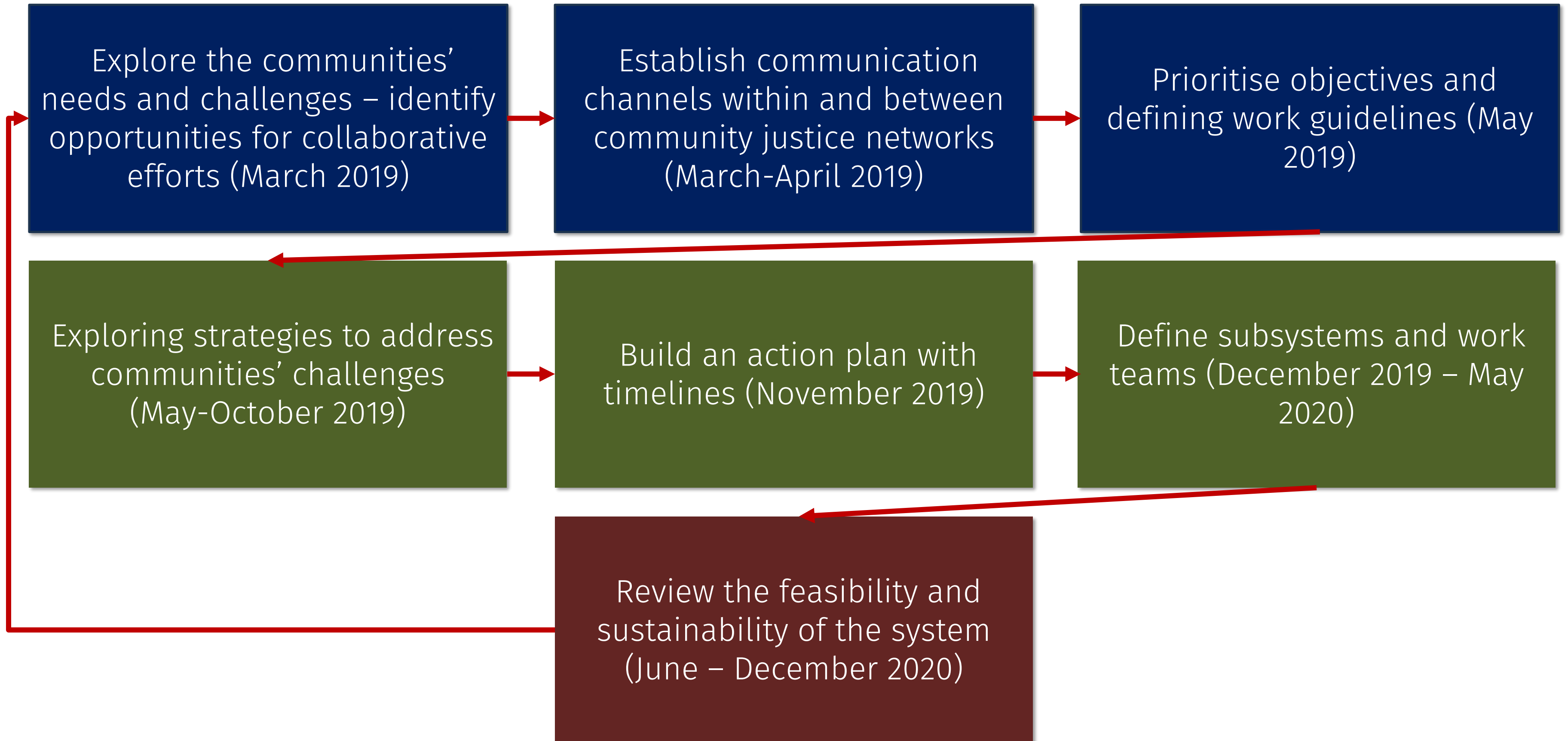
Identifying the specific challenges faced by community leaders.

Employing various methods to explore the perspectives of community stakeholders.

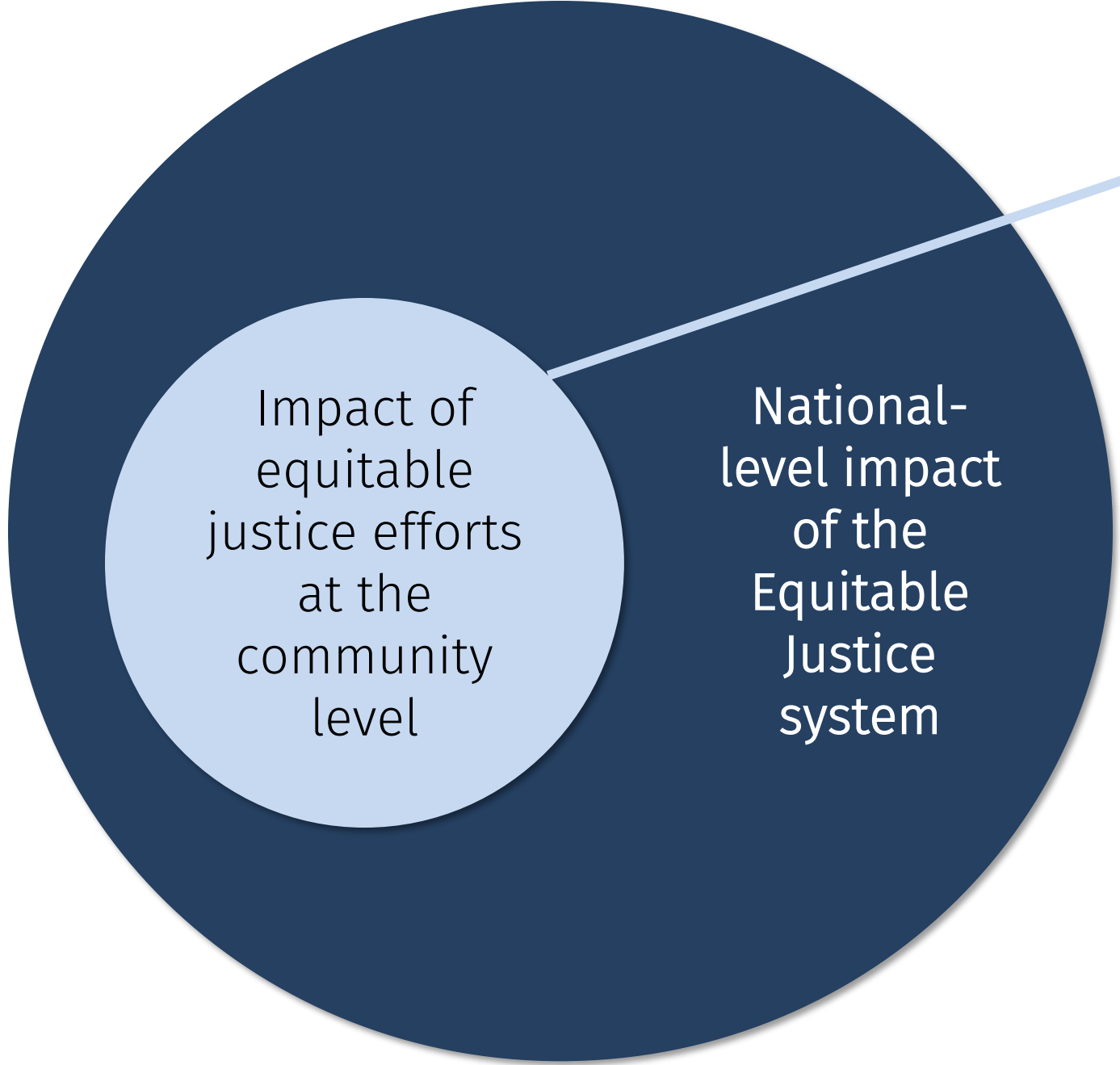
Leveraging support from larger organizations to advocate for these insights in decision-making forums that influence public policies.



A brief summary of the framework



Transforming equitable justice from a local and national level

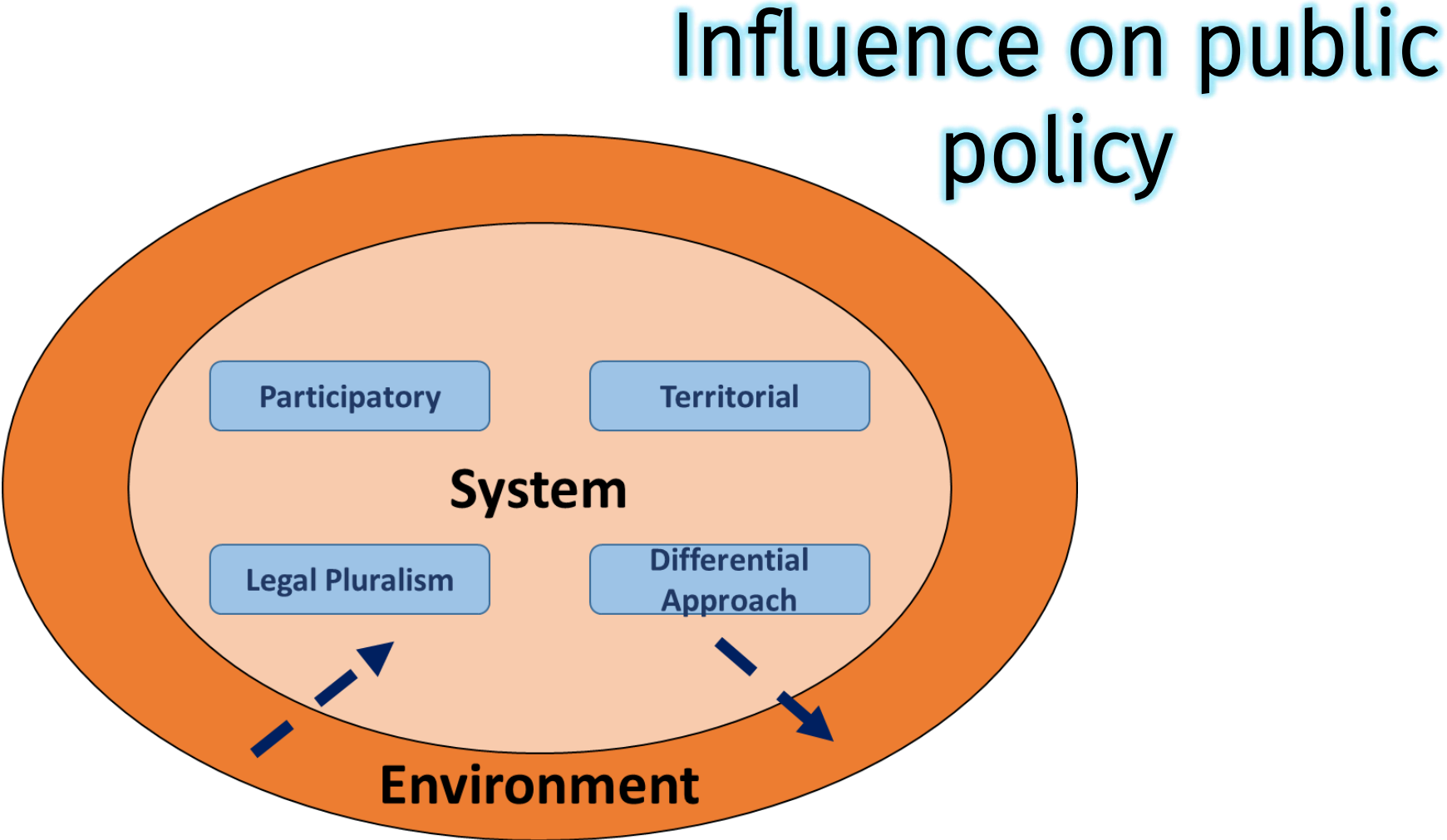


Increase the skills and capacity to change they are making
Ensure the evaluation continues beyond the support

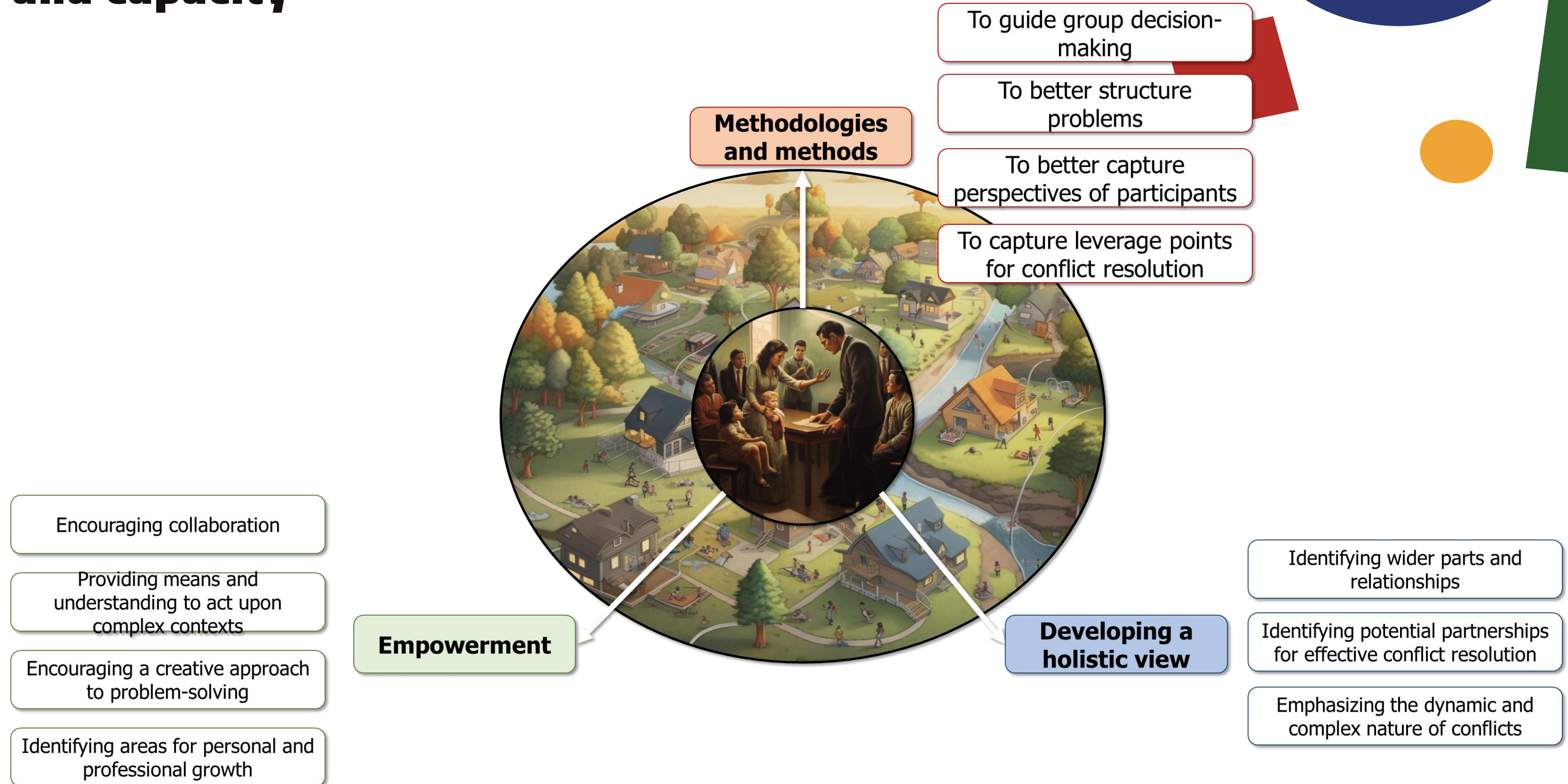
Let's take a second look at the framework



Produce strong evidence to support the transformation of public policy



Equitable Justice Operators: Skills and capacity





Any questions?

Discussion



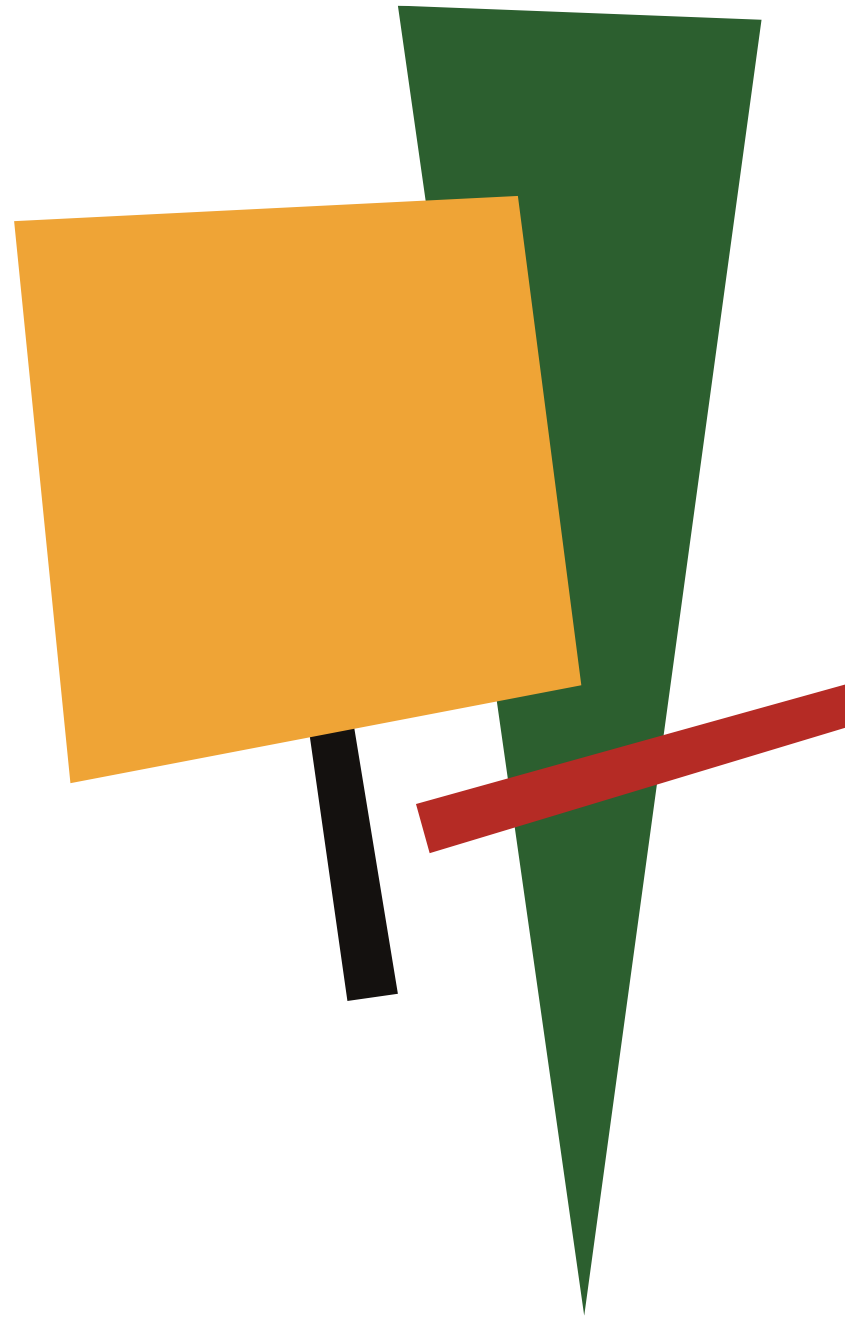
Lets talk about resistance to change.

How can we overcome resistance to change and make the most of the potential of community-led evaluations?



When resources are extremely limited, and evaluation heavily relies on volunteer work.

Thank you!



I'll be happy to answer any additional questions.

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