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CampusEnergy2022 Virtual & In-Person Event Registration Terms & Conditions These terms and conditions ("Terms") govern Your registration for and participation in **CampusEnergy2022: Leading the Way** Virtual & In-Person Event ("Event") and form a binding legal contract between International District Energy Association (IDEA) ("IDEA," "we," "us," or "our") and You ("You", "Your"). You represent to us that You are authorized to enter into these Terms.

EVENT

You may only register for and attend the Event in accordance with these Terms. To register for the Event, You must complete the Event registration process. Sharing Your registration with another person(s) is a violation of the Code of Conduct and may result in Your access to or participation in the Event being terminated or revoked.

REGISTRATION & PAYMENT POLICY

• Registration and Payment – Conference registration and payment is required of all attendees. Payment must be rendered in full prior to stated deadlines to receive specialty pricing. Any registrations not settled prior to the deadline will be charged the prevailing standard fee.

CANCELLATION & SUBSTITUTION POLICY In-Person Registration Cancellation Terms:

• If You are not able to attend in person in Boston after registration, You must notify IDEA in writing no later than December 17, 2021, 11:59 PM PT. Your cancellation must be received by such deadline and sent via email to Cheryl.idea@districtenergy.org. Notices of cancellation sent to any other recipient will not be valid or deemed accepted by IDEA.

If your cancellation request is received by the stated deadline, You will have the option to:

- 1. Convert Your CampusEnergy2022 In-Person Conference Registration to a CampusEnergy2022 Virtual Conference Registration and receive a \$500 credit to be applied to Your registration for a future IDEA Event, to be used within one calendar year.
- 2. Receive a full credit of Your pre-paid registration fee to be applied to Your registration for a future IDEA event, to be used within one calendar year.
- 3. Receive a full refund of Your pre-paid registration fee, less \$200.
- Cancellation requests received after December 17, 2021 will not be eligible to receive a refund or credit for future event.
- The foregoing cancellation terms apply to Your registration and any add-on items You may have purchased in connection with Your registration for CampusEnergy2022, including workshops and Tours.
- Cancellation Due to Travel Restrictions: If Coronavirus (COVID-19) travel restrictions are imposed in the state or country from which You are traveling from, preventing You from attending in-person, Your pre-paid registration fee will automatically be converted to a CampusEnergy2022 Virtual Conference Registration and You will receive a \$500 credit to be applied to Your registration for a future IDEA event, to be used within one calendar year. A COVID-19 Travel Restriction cancellation

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request must be received seventy-two (72) hours prior to the start of CampusEnergy2022 and sent in writing to Cheryl.idea@districtenergy.org. Notices of cancellation sent to any other recipient will not be valid or deemed accepted by IDEA.

- Cancellation due to Health Restriction: If you are unable to attend CampusEnergy2022 in-person due to a positive COVID-19 test result or symptoms, Your pre-paid registration fee will automatically be applied to Your registration for a future IDEA Event, to be used within one calendar year. Your cancellation must be received seventy-two (72) hours prior to the start of CampusEnergy2022 and sent in writing to Cheryl.idea@districtenergy.org. Notices of cancellation sent to any other recipient will not be valid or deemed accepted by IDEA.
- Your notice of cancellation of registration does not otherwise affect or alter Your hotel and travel arrangements and You remain solely responsible for the costs of Your hotel and travel reservations, including any applicable cancellation charges.
- Substitution: You acknowledge that Your Conference registration and badge is non-transferrable once on-site. You acknowledge that You are not allowed to share your registration badge with an attendee. Failure to comply may result in revocation of registration.

If You have registered but cannot attend the Event, You may have an individual attend in Your place as a "Substitute". Substitutions may be made up to 72 hours before the Event by contacting IDEA in writing at Cheryl.idea@districtenergy.org and may be subject to additional fees, depending on IDEA membership status of substitute.

Virtual Registration Cancellation Terms

- No refunds or credits will be available for Virtual Conference Registration.
- IDEA is not liable and will not issue refunds or credits for any loss sustained by You as a result of Your or any third party's failure to access the conference website, or as a result of any breakdowns, software errors, incomplete or inaccurate transfer of information.

EVENT CONTENT

• IDEA reserves the right to make changes to the educational schedule, including speakers, moderators, panelists, hosts and presenters. IDEA also reserves the right to change the date and time of a session or the Event as it deems appropriate or due to unforeseen circumstances. Further, IDEA cannot be held responsible for errors, omissions or interferences that may be caused by unforeseen faults, delays or interruptions in transmission due to internet problems or carrier access or delivery. Views expressed by speakers are their own. IDEA cannot accept liability for advice given, or views expressed, by any speaker at the conference or in any material provided to attendees.

PHOTOGRAPHY, AUDIO AND VIDEO RECORDING

• By attending this Event, You acknowledge and agree to grant IDEA the right to record, film, livestream, photograph, or capture You or Your participation in the Event (including Your name, occupation, and employer, and social media profiles) in any Media for use in marketing materials and/or training materials and for internal use ("Materials"). You hereby waive your right to film, photograph, or audio record any portion thereof. You

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irrevocably grant IDEA the right to distribute, broadcast, use, or otherwise globally disseminate, in perpetuity, such Materials without any further approval from you or any payment to you.

 As a participant in the Event, You agree to not record, videotape, or otherwise selfrecord video or audio presentations for Your personal use or distribution. The contents of this Event, including pre-conference workshops, main program presentations, exhibit hall, masterclass, or technical tours are held in copyright and are the sole property of IDEA and subject to all rights and protections therein. IDEA may post, publish or disseminate copyright content in print, electronic or other mediums as they see fit. It is the intent of IDEA to make all approved, copyrighted content available to You and other registered attendees via an approved license or registration code. Slides and slide presentations and/or handouts available within the virtual platform may be downloaded for educational, training and non-commercial purposes. All registered presenters and attendees, in-person and virtual-will be provided an active link to the IDEA conference website. Conference proceedings remain the property of IDEA and will be protected and preserved behind a password-protected site accessible for at least 90 days post-event. Any requests to share content from this Event on other online platforms must first be directed to IDEA at idea@districtenergy.org for permission, such permission may not be unreasonably withheld.

ASSUMPTION OF RISK, ACKNOWLEDGEMENT AND WAIVER

By registering to attend this Event and participating in Events held by IDEA, You hereby acknowledge, understand and agree that:

- In regards to COVID-19, IDEA adheres to applicable federal, state and local Coronavirus (COVID-19) guidelines and regulations and has implemented a number of health precautions for the protection of its in-person attendees. This may include requirement of face masks, social distancing measures, sanitizing and disinfection measures, and various other precautions listed in IDEA's FAQ at the time of the event. The Center for Disease Control and the World Health Organization have classified COVID-19 and its strains as a highly contagious and dangerous disease. While IDEA will take every measure to ensure your safety, we cannot eliminate the risk of You being exposed to or contracting COVID-19 onsite or as You travel;
- You are fully aware that Your physical appearance at the Event Locations(s) and participation in the Event or any Event related activities carries with it certain inherent risks related to infectious diseases or viruses including but not limited to COVID-19 transmission ("Inherent Risks") that cannot be eliminated regardless of the care taken to avoid such risks. Inherent Risks may include, but are not limited to, (1) the risk of coming into close contact with individuals or objects that may be carrying COVID-19; (2) the risk of transmitting or contracting COVID-19, directly or indirectly, to or from other individuals; and (3) injuries and complications ranging in severity from minor to catastrophic, including death, resulting directly or indirectly from COVID-19 or the treatment thereof;
- You further understand that the CDC has determined that certain risk factors, such as advanced age (65 or older), and certain underlying medical conditions, including kidney

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disease, COPD, immunocompromised state, obesity, heart conditions, sickle cell disease, diabetes, asthma, cerebrovascular disease, cystic fibrosis, hypertension, liver disease, pregnancy, pulmonary fibrosis, and smoking, increase the risk for severe illness from COVID-19 and its strains;

- You acknowledge that the risks of COVID-19 or its strains are not fully understood, and that contact with, or transmission of, COVID-19 may result in risks including but not limited to loss, personal injury, sickness, death, damage, and expense, the exact nature of which are not currently ascertainable, and all of which are to be considered Inherent Risks;
- You understand and accept that there is Inherent Risk from a failure of other
 participants not following proper COVID-19 protocols, such as maintaining proper social
 distancing and hygiene measures, and that the COVID-19 precautionary measures
 being employed by IDEA as designed and implemented in accordance with applicable
 regulations may be insufficient to prevent the transmission or contraction of COVID-19
 and suffering any related injuries;
- You hereby voluntarily, knowingly and freely accept and assume all such Inherent Risks related to illness and infectious diseases, such as COVID-19 or similar viruses, even if arising from the negligence or fault of the Released Parties (as defined below);
- You acknowledge and assume full responsibility for risks inherent in any type of physical activity, including the activities at the Event location(s). These risks include property damage, serious bodily injury, and/or death, including any injury, harm and loss caused by the negligence, fault or conduct of any kind on the part of the Released Parties:
- You will not attend the Event in person if You experience symptoms of fever, fatigue, difficulty in breathing, or dry cough or exhibiting any other symptoms relating to COVID 19 or similar virus at any time during the 14 days immediately prior to the commencement date of the Event;
- You will not attend the Event in person if You or any member(s) of Your household experience symptoms of fever, fatigue, difficulty in breathing, or dry cough or exhibiting any other symptoms relating to COVID 19. You additionally agree that you will not attend the event if You or any member(s) of Your household is diagnosed to be infected with COVID-19 or similar virus at any time during the 14 days immediately prior to the commencement date of the Event;
- Your attendance and participation in the Event is completely voluntary and that You are attending and participating in the Event of Your own free will and volition;
- It is Your responsibility to ascertain any health conditions You may have that may make it inadvisable for You to participate in the Event or any Event related activity.

CODE OF CONDUCT

IDEA is committed to creating a safe environment that is inclusive and free from discrimination, regardless of race, religion, color, national origin, sexual orientation, gender expression or identity, transgender status, age, disability, veteran or marital status, or any other protected categories under applicable law.

All participants must abide by the following policy:

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Expected Behavior:

- Be considerate of those around You.
- Be respectful of others and viewpoints that may be different from Your own.
- Be mindful of Your words and actions.

Unacceptable behaviors may include, but are not limited to:

- Offensive or unwanted behavior or language related to race, religion, color, national origin, sexual orientation, gender expression or identity, transgender status, age, disability, veteran or marital status, or any other protected categories under applicable law.
- Visual harassment, such as sexual images or sexual language at the Event, including presentations and slide decks.
- Intimidation or bullying, both online and/or in-person.
- Any other illegal activity not already covered above.
- Sharing Your Event registration and badge with another person(s).
- Failure to follow any of the rules or regulations of the event or instructions of the Event staff.

Consequences of Unacceptable Behavior:

Unacceptable behavior will not be tolerated and may result in debarment from current, and/or any future IDEA events. If a participant is seen engaging in unacceptable behavior, IDEA may take any action they deem appropriate, up to and including expulsion from the Event without prior warning. If appropriate, local law enforcement may get involved. Reporting Behavior:

- If You are the subject of, or witness to any violations of these Terms and Condition, You can contact us by sending an email to idea@districtenergy.org or reaching out to us onsite at the IDEA Registration Desk.
- If necessary, Event staff are empowered to take appropriate actions that may include, but are not limited to, debarment from the Event and/or involving venue security or local law enforcement.
- The Terms and Conditions may be revised at any time by IDEA and the terms are non-negotiable.

STATEMENT OF LIABILITY

Except where prohibited by applicable law, IDEA does not bear any legal liability or responsibility for the safety or health of any attendee participating in this Event. IDEA disclaims any liability for the acts of any outside entities related to this Event. IDEA reserves the right to cancel the Event without liability.

Each attendee shall be personally responsible for his/her behavior. The organizers do not accept responsibility for the behavior of any attendee or outside entity during the Event. IDEA shall not be liable for any delays or failure in performance or interruption of services resulting directly or indirectly from any cause or circumstance beyond the reasonable control of IDEA including but not limited to, acts of God, war, terrorism, failure of transportation, weather, accidents, fires, electrical failures, strikes, labor disputes, postal delays, explosions, and government orders or regulations.

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Attendees at this Event agree to indemnify, defend, and hold harmless IDEA, its officers, directors and agents, against all claims arising out of actions or omissions of attendee at or in connection with this Event. To the maximum extent permitted by law, You (for Yourself, Your heirs, dependents, personal representatives, assigns, and anyone else who might make a claim on Your behalf or as a result of Your death or injury) hereby release IDEA, and their respective directors, officers, employees, contractors, representatives, agents, successors, and assigns (collectively, the "Released Parties"), from any and all claims, demands, causes of action, suits, damages, losses, debts, liabilities, costs and expenses (including without limitation reasonable attorneys' fees and costs) that You may have now or in the future associated in any way with the Event or the materials.

Except where prohibited by applicable law, IDEA disclaims any and all direct, special, consequential, incidental, punitive or other indirect damages of any kind whether alleged as a breach of contract or tortious conduct, including negligence, or based on any other cause of action.

Registering to attend this Event acknowledges acceptance of these terms and conditions provisions of registration.