

# Frequently Asked Questions

## **Why is the hospital transitioning its services?**

- Providence is adapting to the changing healthcare needs of our community.
- This transition will allow us to provide healthcare in a new way that best serves the needs of our community with a stronger focus on prevention and wellness.
- We are making this change to dedicate the time and resources needed to pursue a transformational model of healthcare.

## **When will this transition take place?**

- The hospital will be closing on December 14, 2018 and we will be transitioning out of all services except for Carroll Manor and primary-care related services.

### *What are "Primary Care related services?"*

- With a keen focus on keeping people healthy, we will continue to offer Internal Medicine, Family Medicine and Geriatrics. Services previously offered through our Wellness and MyHealth GPS programs, will be incorporated into primary care practices, providing a much more cohesive approach to care.
- In addition, we will continue to provide services that support the overall wellbeing of the communities we serve. Those services will include Outpatient Behavioral Health, Police and Fire Clinic, and Catholic University.

## **Will jobs be impacted?**

- While this transition will provide new opportunities, it also will result in changes to our work and our staffing.
- Providence leadership and Human Resources teams are working to ensure we support all associates during this time with dignity and respect.

## **How will this transition impact the community?**

- By creating a new model of transformation that is not tied to a single hospital facility, Providence will continue to live out our Mission to serve all persons, especially those who are struggling the most. We are evaluating models of providing health services to the District, particularly in the communities that are impacted most by health inequities.
- We are confident our community's hospital and health needs will continue to be served as many high-quality providers remain in the area.

## **How will you provide healthcare in this new way?**

- Providence will continue to work with community leaders, elected officials, the DC Hospital Association, and other healthcare institutions and partners through this important transformation.
- This process will benefit from the direct involvement of local and national thought leaders at the forefront of population health strategies.
- Ascension has committed to support this important work by investing upwards of \$30 million.
- Providence will have more detailed plans to share by mid-2019 and looks forward to providing up-to-date information in the coming months.

*This is an exciting time and Providence looks forward to this opportunity of serving the community in new ways that are needed most.*