

FAQs

Q: Why am I downloading an app called Connected Community instead of an app called Share Plate?

A: The provider of the Share Plate community platform is Higher Logic. In order to support the same seamless system integration, the Share Plate mobile app had to be built on Higher Logic's app platform which is called Connected Community. However, once you have logged into the app, you will notice that the User Interface was developed to match quite closely that of the Share Plate desktop/laptop version.

Q: I forgot my login details for Share Plate, how can I procure them?

A: If you have any trouble accessing your account, please send us an email via membership@dietitiansaustralia.org.au

Q: What features does the Share Plate mobile app not have compared to the desktop/laptop version of Share Plate?

A: The Share Plate app was built for engagement on the go, allowing you to stay connected at anytime and from anywhere. However, there are some key features locked to the desktop/laptop version of Share Plate due to security protocols in place. A list of the differences can be found in the table below:

Share Plate features		
	Mobile app	Desktop
Browse the discussion feed	✓	✓
View your profile	✓	✓
Filter and search for content	✓	✓
Create a post	✓	✓
View a discussion and reply	✓	✓
Connect with other members	✓	✓
Join a group*	✗	✓
Mentor Match*	✗	✓
Profile customisation*	✗	✓

* This feature requires a link back to the database to connect with your member profile. To maintain highest security levels, this feature is only available via desktop or laptop.

A 1/8 Phipps Close, Deakin ACT 2600 | **T** 02 6189 1200

E info@dietitiansaustralia.org.au | **W** dietitiansaustralia.org.au

Dietitians Association of Australia | ABN 34 008 521 480

Dietitians Australia and the associated logo is a trademark of the Dietitians Association of Australia.