SILVIA **SORENSON**

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I'm an organized and motivated individual able to apply my communication and leadership skills in various environments. I am personable/reliable and will prove to be an asset. Working with and helping people is something that I greatly enjoy and do very well. I work my hardest to achieve any task that I'm assigned. I have also attended sessions at MRA (Where HR Meets Business). I completed the programs Enhance Your Professionalism, Assertive Communication in the Workplace, and 2017 Training Test Drive.

EXPERIENCE

01/2018 – PRESENT
ECONOMIC SUPPORT SPECIALIST/CASE WORKER, RACINE COUNTY
Perform eligibility determination, redetermination, and budget income for applicants / recipients of economic public assistance programs including Food Share, Child Care, Medical Assistance, and Caretaker Supplement benefits services.

09/2011 – 01/2018
PROCESS TRAINER/LEAD BACKUP, AD-TECH MEDICAL INSTRUMENTS COMPANY
Conduct training to improve individual and organizational performance. Partner with Managers, Department leads, and Training Coordinator to assess and analyze training needs based on performance and company needs.

EDUCATION

MARCH 2018 – MAY 2020
IT-SOFTWARE DEVELOPER, GATEWAY TECHNICAL COLLEGE

SEPTEMBER 2007 – JANUARY 2011
HIGH SCHOOL DIPLOMA, J.I. CASE HIGH SCHOOL

SKILLS

- JAVA
- HTML
- CSS
- JavaScript
- RPG
- PHP
- CL
- C#
- JSP
- Android Mobile Programming
- Multi-tasker
- Dependable
- Customer Service
- Training (Individual &Group)
- Bilingual (Spanish & English)
- Effective Collaborator