



Central Ohio  
Trauma System



## When to contact the Healthcare Incident Liaison (HIL)

- System-wide communication outages
- COTS RTAS or COHDIMS website is not working properly
- No-notice mass casualty incidents (Influx of ED patients)
- Haz-Mat exposures requiring decon at an ED
- Internal hospital emergencies that require total diversion of all EMS patients, reallocation of patients, and/or additional resources.
- An injured suspect fleeing from law enforcement who may present at a COTS partner ED
- Significant security event or active aggressor/shooter

## How to contact the Healthcare Incident Liaison (HIL)

- Option 1  
Call **855-266-7243** & enter ID: **26874451** (COTSHIL1)  
then enter/verify contact phone number; or
- Option 2  
Email [26874451@onpage.com](mailto:26874451@onpage.com)