



Physicians CareConnection
Volunteers Serving Central Ohio

CONNECTING CARE

June 2015

THE NUMBERS

We would like to share with you the approximate number of patients seen each month and how many visits through multiple specialties. Below are the numbers for three clinics in May.

Number of patients: 114

Numbers of Visits: 172

Number of Prescription: 121



**WHEREVER THE
ART OF
MEDICINE IS
LOVED, THERE IS
ALSO A LOVE OF
HUMANITY.**

THE BIG GIVE – THE COLUMBUS FOUNDATION

The Big Give, a 24-hour donation rally was held on May 12, 2015. Thank you for your contributions to PCC. We will be able to announce the total, in the July newsletter.



Thank you!

CLOSED CLINIC DATES IN THE SUMMER

There are several dates this summer will be CLOSED. Please mark them on your calendar and enjoy the clinic evening off!

Dates CLOSED:

June 29

July 6

August 3



Volunteer Orientation

Volunteer orientations are the first Monday of every month at 6:00pm. They are hosted at 240 Parsons Avenue, 2nd floor – near the vending machines. Orientation takes approximately one hour with a tour through the clinic.

There are a few date changes however for July and August. Since the clinic is closed on July 6 and August 3, the orientation dates for that month will be held on July 13 and August 10. Same time and same location as normal.

If you or someone you know is interested in volunteering, please contact Audrey Barker at abarker@goodhealthcolumbus.org.

THE BEST WAY TO FIND YOURSELF
IS TO LOSE YOURSELF
IN THE SERVICE OF OTHERS.
GANDHI

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Contact Us

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OFFICE PROJECTS

There are several projects the PCC team is undertaking.

The first project will consist of updating policies and procedures for the office and the clinic. The policies and procedures are being reviewed and created to represent OSHA Regulations and Ohio Association of Free Clinic Guidelines.

They will be shared once updated or created and implemented into volunteer orientation.

The second project will be the process excellence team from OhioHealth returning to begin looking at the process after the patient has seen the provider. They will be observing pharmacy, lab, concierge, multiple appointments and checkout.

A date has not yet been set, but will be communicated once scheduled. After observation the Process Excellence team and PCC staff will review the findings, create a plan of action. From there it will be communicated, volunteers educated, and plans implemented and adjusted.

VOLUNTEER TRAINING

Training for some of the clinic roles, such as Registration, ScriptGuide/PBO and Electronic Checkout has officially kicked off. The first training was in May, with three people completing the trainings.

The training is to allow volunteers the opportunity to learn more of the in-depth roles, while not at the clinic. Volunteers receive practice in the procedures of the roles and access to see what type of resources they will be working with. We hope to hold this training at least once a month for volunteers that are interested.

The next training will be held on June 18 at 8:30am – 10:30am at 1390 Dublin Road, Columbus, OH 43215. If interested in being trained and you have already been through the volunteer orientation, please contact Audrey Barker, Administrative Coordinator at abarker@goodhealthcolumbus.org.

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Save
the
Date

OCTOBER 28, 2015

Volunteer
Appreciation Dinner