The Story of Us.

Physicians CareConnection
An affiliate of the Columbus Medical Association

2018 Community Report
2018 PCC Dashboard

7,800 medical appointments were scheduled (Primary, Specialty and Diagnostic, Dental, and Prenatal)

Tuesday
2:00 Dentist Appt.

268 at risk families were connected to a food pantry

9 at risk families housed

22 at risk families were prevented from being evicted

89% of at risk mothers delivered a healthy baby (full term/normal birth weight)
2018 PCC Dashboard

74% of patients whose care has been coordinated by PCC for 12 months or more report NO emergency room visits

67% of patients whose care has been coordinated by PCC for 12 months or more report average of better health

57% of patients whose care has been coordinated by PCC for 12 months or more report easier access to care

<6% Reported patient no show rate (office visits)

500% Return on Community Investment
“The assistance here has been terrific... they’re top-rated. This is very important to the community, because a lot of people don’t have dental insurance...we have been able to save my teeth.”

To find out how we helped Lillian, visit pcchealth.org/media/stories/patients
Our Mission is you.

Who We Are

Physicians and other experts dedicated to optimizing the health of those most vulnerable (ANY person who has healthcare challenges due to individual barriers) in Central Ohio is the mission of Physicians CareConnection (PCC). Established over 25 years ago by the Columbus Medical Association to enable health care professionals and volunteers to provide quality healthcare for those most in need in our community; PCC has achieved successful healthcare outcomes for high risk populations through our unique model of patient centered care coordination.

How We Help

Physicians CareConnection specializes in health and related social needs that directly influence the quality of life for people who are vulnerable. By providing patient centered care coordination, our goal is to make connections to resources for people so that they can improve their lives.

— Isi Green, MPH
Executive Director
Physicians CareConnection
“I realized it wasn’t just the patients I was helping, it was the medical students, the pharmacy students, the interpreters... it’s been a great process.”

To find out how Dr. Trinidad helps, visit pcchealth.org/media/stories/volunteers

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Physicians and other experts working together to optimize the health of those most vulnerable

COMMUNITY NEED

Physicians CareConnection Pathway to Good Health

Please help me navigate the health care system to get the care I need in a safe and timely manner.

Physicians CareConnection Care Coordinator

Good Health!

No Food  Uninsured
No Transportation  Unemployment  Addiction
Poverty  Nutrition  Underinsured  Homeless
“I’ve been impressed with the way patients are taken care of. The screening, the interviewing, the medication, and follow-ups – on telephone, on the internet, and by post. It’s very impressive.”

To find out how Abu was healed, visit pcchealth.org/media/stories/patients

You will see from the patient stories included in this report that patients who have received our services have realized improved physical and mental health status, easier access to care, and a reduction in their use of emergency room services.

YOU can make a difference with a charitable contribution to Physicians CareConnection

- A small donation of **$20** will help your neighbor with a chronic illness receive a 6-month supply of medicine
- **$50** will help 12 people who are homeless receive transportation to a medical appointment
- **$100** will help 3 cashiers from your local supermarket purchase eyeglasses
- **$500** will cover the cost of diapers for the first year of a child’s life
- **$1000** could cover the care of 3 patients for one year, participating in PCC programs

Please go to www.pcchealth.org and click on Donate.
"I ended up volunteering with the clinic, fell in love with it and came on as staff. The role that PCC offers our community is exponential. It allows medical coverage for those who would not otherwise have it."

To find out what Kathy was called to do, visit pcchealth.org/media/stories/staff
PCC Return on Investment

On average, it costs **PCC $305/patient** to provide care coordination services, which could include:

- Initial treatment of condition
- Assistance with enrollment for Health Insurance
- Linkage to a Primary Care Provider
- Referral coordination for specialty, diagnostic, dental, surgery and lab services
- Linkage to a Prenatal Care Provider
- Transportation and/or Medical Interpreter if needed

On average it would have cost **$1,533 per patient** visit if the PCC patient would have gone to the emergency room, and the care would not be coordinated, comprehensive, and complete.
“Thank you... God bless you all.”
To find out what Anthony is grateful for, visit pcchealth.org/media/stories/patients

Anthony Aekens
Ways to get involved

To make a donation, go to www.pcchealth.org or email Executive Director, Isi Ikharebha Green at isi@pcchealth.org

Email our Administrative Coordinator, Christianna Barnard at cbarnard@pcchealth.org to learn about our volunteer opportunities!
“When you see those outcomes in your patients, it's so touching, I think it's because we serve the most vulnerable in the community, you can see how things that seem very routine to us make such a huge impact on their lives.”

To find out how Yesenia helps patient outcomes, visit pcchealth.org/2018/yesenia
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Franklin County Public Health
Community Health Director

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Medical Student Coordinator

Misha (Michael) Goldenberg
Medical Student Coordinator

Jamie Kuhlman
Medical Student Coordinator

Athena Tran
Medical Student Coordinator
“It is really satisfying to see how many people came through this clinic... that you can get care in Columbus...Good, quality, free medical care has always been available since this clinic started.”

To find out how Dorothy helps, visit pcchealth.org/media/stories/volunteers

Dorothy Beehner
Our Supporters

Lead Supporter

Columbus Medical Association Foundation

Major Supporters

In-kind Supporters

1100 CENTRAL OHIO HEALTH CARE PROFESSIONALS

Community Partners

INDIVIDUAL DONORS
Seeing a doctor early in pregnancy increases the chances of delivering a healthy baby and supports women’s health.

StepOne is here to connect women with affordable, timely, and convenient prenatal care, and resources for a healthy pregnancy.

*To find out how StepOne helps expecting mothers, visit pcchealth.org/services/stepone*
“I got involved 3 years ago and was looking for ways to give back. It was a great way to actually interact with patients. Both patients and staff have been great to work with.”

To find out how Misha gets involved, visit pcchealth.org/media/stories/volunteers
“One thing I like about the clinic — they’re open to change. The processes have continued to evolve.”

To find out how the Free Clinic helps the community visit pcchealth.org/media/stories
“The best part about the Dental CareConnection is all the people we have been able to help over the years. Many people don’t have access to care on a regular basis, and we are able to help get out of pain, get fillings and get their smile back.”

To find out how Deb gets patients to smile, visit pcchealth.org/media/stories/staff

Deb Ashcraft
“We deal with the patients, assisting them for example with their car seats, diapers, WIC, Medicaid, appointments for primary care, family doctors, pediatrics... I mean, we help the whole family.”

To find out how Rebeca helps expecting mothers, visit pcchealth.org/2018/rebeca
For more information:

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Follow us on Twitter: @PCChealh

Follow us on Instagram: physicians_careconnection

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