

## **Transaction Record Wording – TR-2019-02 – Review of Chapter 3, Proposal 3**

### **Task Team Chair Name (First and Last)**

Jose Espino

### **Date Edited by Team**

Task Team Update – 09.10.2021

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## **Proposal 3 – Modification to Practice 3-2**

### **PROPOSED WORDING - CLEAN**

## **3.2 Specifically Defined Geopolitical Service Area with No Overlap**

### **Practice Statement:**

The 811 Centers serving a specifically defined geopolitical area are structured so that an excavator need only make one notification, and a facility owner/operator need only belong to a single 811 Center per defined geopolitical area.

### **Practice Description:**

811 programs are designed to promote ease of use for members (facility owners/operators) and excavators. Although this ease of use is enhanced when an 811 Center serves a specifically defined geopolitical area that does not overlap with another 811 Center's service area, non-overlapping service areas are not essential. There are three requirements that an 811 program must meet to be considered as having implemented this best practice:

- The program permits an excavator to use a single point of contact to submit and follow up on a notice of intent to excavate and to notify affected facility owners/operators.
- The program permits a facility owner/operator to join a single 811 Center and receive all appropriate notices.
- The program is designed to share all pertinent information among 811 Centers in the event more than one exists.

### **References:**

- One Call Systems International Voluntary Recognition Program
- Existing operating practices from various states' 811 Centers
- NTSB Safety Study (NTSB/SS-97/01; PB97-917003)

## PROPOSED WORDING – TRACKED CHANGES

### 3.2 Specifically Defined Geopolitical Service Area with No Overlap



#### Practice Statement:

The ~~one-call-center~~811 Centers serving a specifically defined geopolitical area are structured so that an excavator need only make one call notification, and a facility owner/operator need only belong to a single ~~one-call-center~~811 Center per defined geopolitical area.

#### Practice Description:

~~One-call~~811 programs are designed to promote ease of use for members (facility owners/operators) and excavators. Although this ease of use is enhanced when an ~~one-call-center~~811 Center serves a specifically defined geopolitical area that does not overlap with ~~the service area of~~ another ~~one-call-center~~811 Center's service area, non-overlapping service areas are not essential. There are three requirements that an ~~one-call~~811 program must meet to be considered as having implemented this best practice:

- The program permits an excavator to use a single point of contact to submit and follow up on a notice of intent to excavate and to notify affected facility owners/operators.
- The program permits a facility owner/operator to join a single ~~one-call-center~~811 Center and receive all appropriate notices.
- The program is designed ~~so that to share~~ all pertinent information ~~is shared~~ among ~~one-call-center~~811 Centers in the event more than one exists.

#### References:

- One Call Systems International Voluntary Recognition Program
- Existing operating practices from various states' ~~one-call-center~~811 Centers
- NTSB Safety Study (NTSB/SS-97/01; PB97-917003)