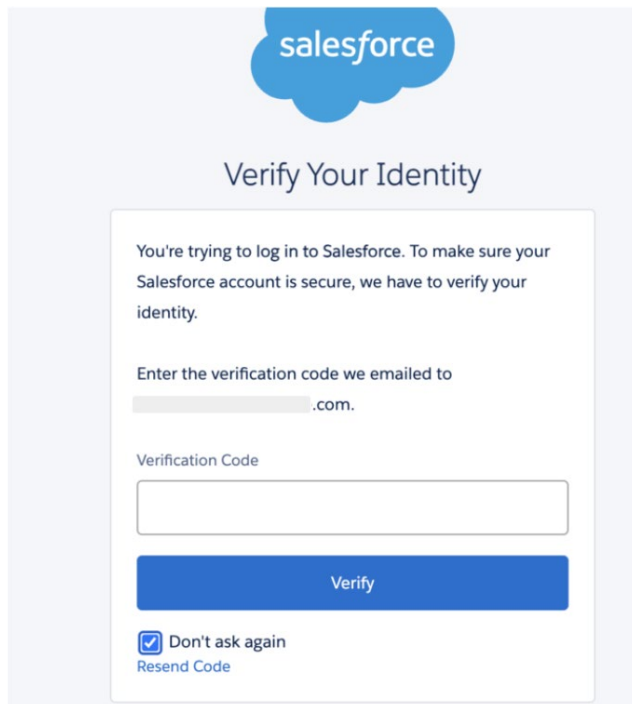


New Salesforce login security

Salesforce is adding a new login step named Device Activation, to enhance security by confirming it's really you when you log in from a place or device it doesn't recognize.

When you log in from a new browser, a different computer, incognito/private mode, or an unfamiliar location, Salesforce may ask you to enter a verification code. Most people will get this code by **email**. The Device Activation screen should display after you complete the CFA Institute SSO login. The new screen looks like:

The image shows a Salesforce login verification screen. At the top is the Salesforce logo. Below it is the heading "Verify Your Identity". The main content area contains a message: "You're trying to log in to Salesforce. To make sure your Salesforce account is secure, we have to verify your identity." Below this is a prompt: "Enter the verification code we emailed to [redacted].com." followed by a "Verification Code" label and a text input field. A blue "Verify" button is positioned below the input field. At the bottom left, there is a checked checkbox labeled "Don't ask again" and a link labeled "Resend Code".

The “Don’t ask again” option

When you check “**Don’t ask again**”, Salesforce now saves a small cookie on your computer that tells it, “Yes, this device is trusted.” As long as this cookie stays in place, you **won’t be asked to verify every time you log in.**

- The cookie lasts **one year**.
- If the cookie is removed or expires, Salesforce will ask you to verify again.

Heads-up: If you use Private/Incognito mode or a browser that clears cookies automatically, this feature won’t work—you’ll be asked to verify every time.

What the option for “Remember me” Does (and Doesn’t Do)

The “**Remember me**” option simply saves your **username** on the login page so you don’t have to type it each time. It **does not** keep you from being asked to verify your identity.

Please reach out to Society Operations on Connexions if you encounter difficulty or have questions.