

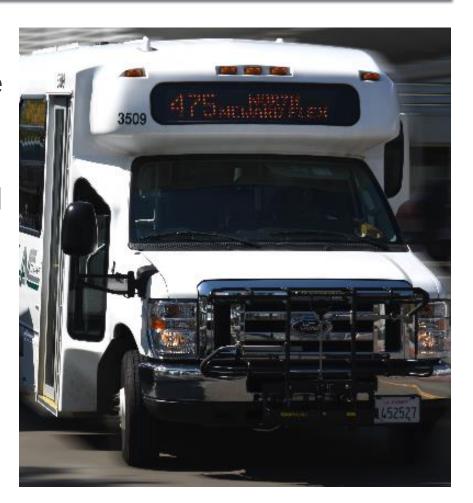
AC TRANSIT FLEX PILOT PROGRAM

JOHN URGO

TRANSPORTATION PLANNER AC TRANSIT | OAKLAND, CA

WHAT IS AC TRANSIT FLEX?

- An on-demand transit service began operation in July 2016
- Replaced a fixed route in March 2017 for a pilot period of one year



WHAT IS AC TRANSIT FLEX?

BOOK YOUR TRIP AS LITTLE AS 30 MINUTES IN ADVANCE

CONFIRM YOUR 10-MINUTE
PICKUP WINDOW

2 WE'LL SEND YOU A PICKUP ETA
WHEN YOUR BUS IS ON THE WAY

THE BUS WON'T LEAVE BEFORE THIS TIME

3 TRAVELTO BUS STOP

TRACK YOUR BUS WHILE WAITING AT INTERSECTION

BOARD BUS AND PAY WITH CASH, CLIPPER, OR PASS

- 5 SHARE YOUR RIDE AS OTHER PASSENGERS GET PICKED UP AND DROPPED OFF
- ARRIVE AT DROP-OFF POINT AND WALK TO DESTINATION

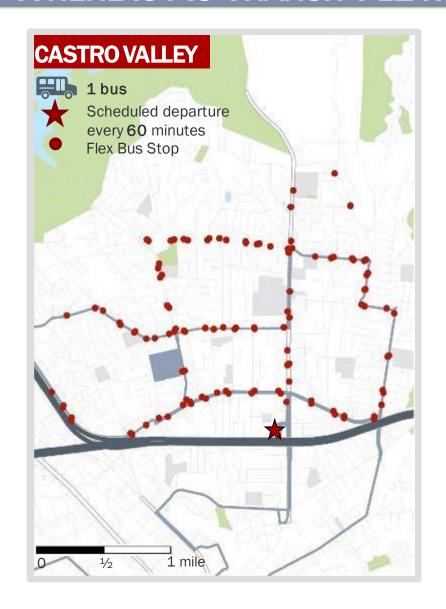
TRANSFER AT BART FOR
DESTINATIONS IN THE EAST
BAY AND SAN FRANCISCO

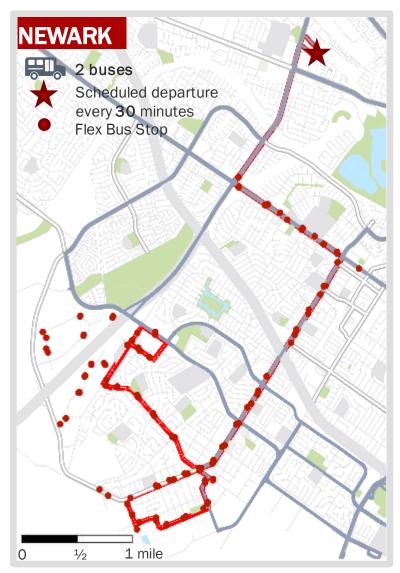
ON YOUR RETURN, BOARD FLEX
AT BART EVERY 30 MINUTES
WITHOUT RESERVATION

RESERVATIONS CAN ALSO BE MADE IN ADVANCE, OR ON A SUBSCRIPTION BASIS



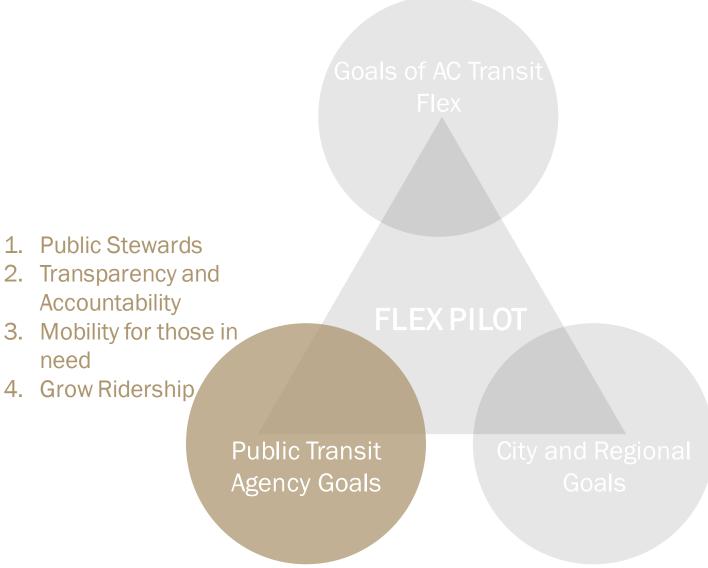
WHERE IS AC TRANSIT FLEX?

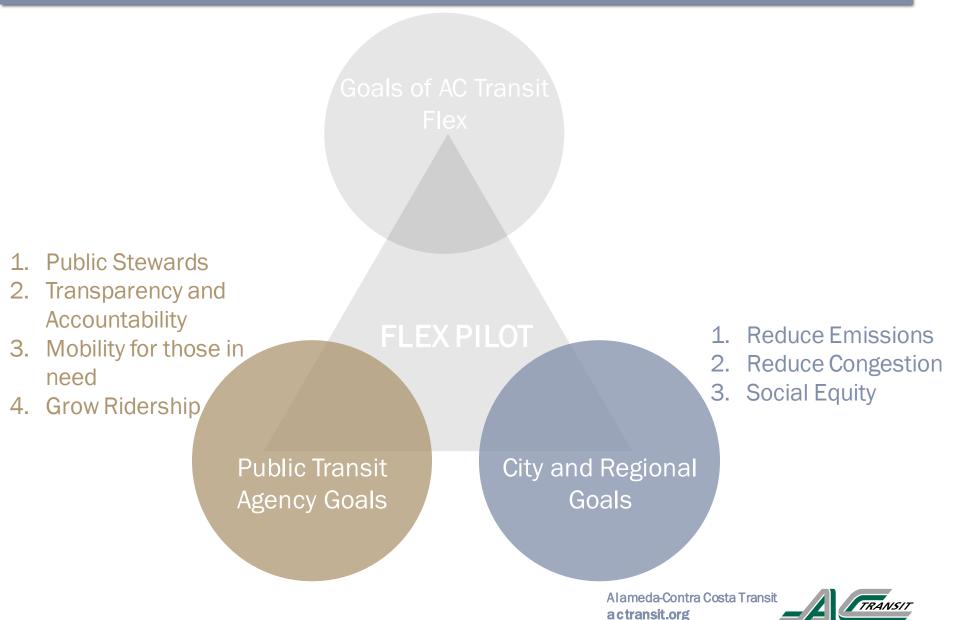


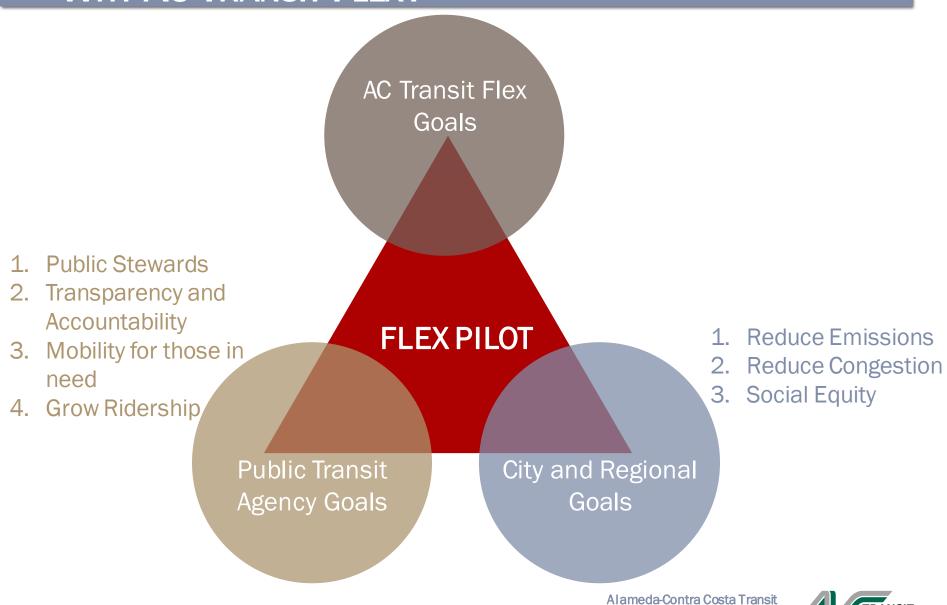


Alameda-Contra Costa Transit a ctransit.org









a c transit.org



Improve service in low density and low demand areas



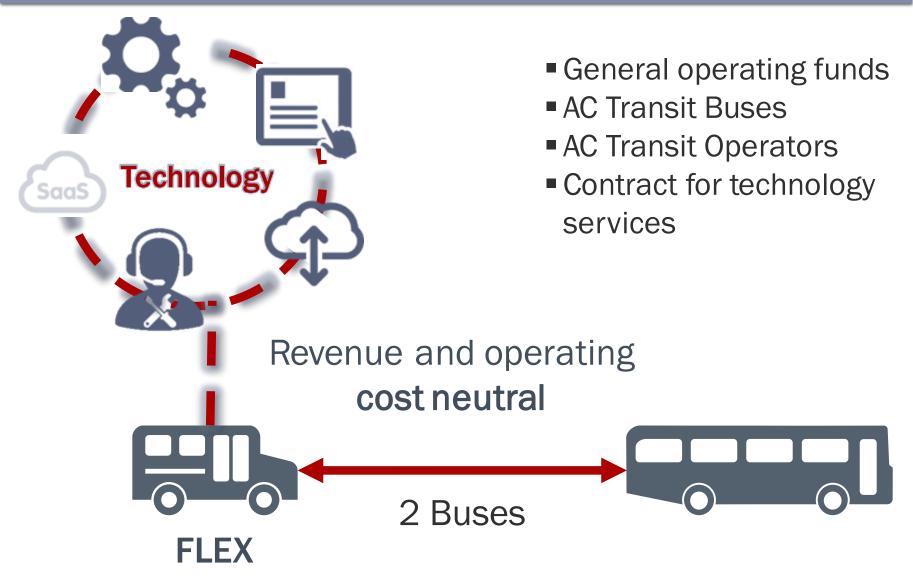
Respond to a changing marketplace



Ensure access and equity

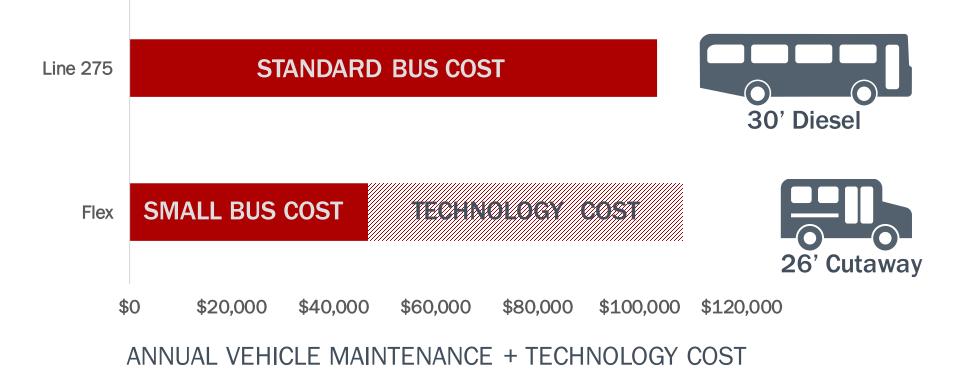


COSTS AND FUNDING

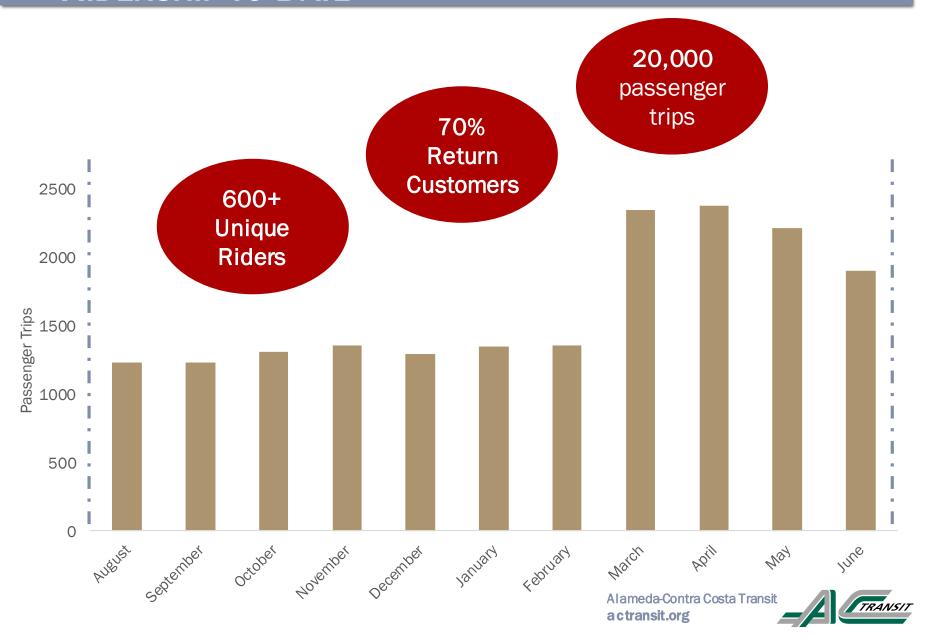


COSTS AND FUNDING

Maintenance and Operating Cost Neutral



RIDERSHIP TO DATE



PASSENGERS MOSTLY BOOK TRIPS ON THEIR OWN

Online Booking



45% 38%

Call Agent Booking

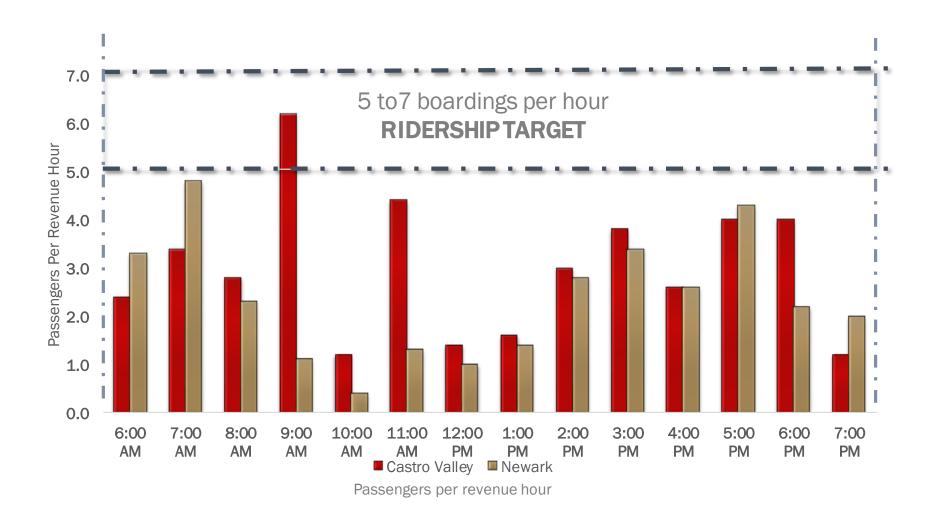


Walk On



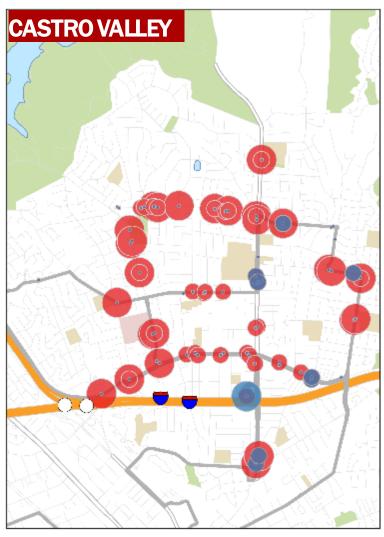


SERVICE PRODUCTIVITY



RESERVATION BARRIER

40% of passengers riding from BART are not taking the service to BART



Blue = Boarding, Red = Alighting







LESSONS LEARNED



Set **realistic** goals for low demand areas



Reservationless +
Scheduled Trips boost
productivity but lower
reliability



Upper limit7 passengers/revenue hour



Smaller buses **reduce** operating costs



Smallish 5-7 square mile service zones



Technology leads to greater **efficiency** (as well as **headaches**)



Operate!

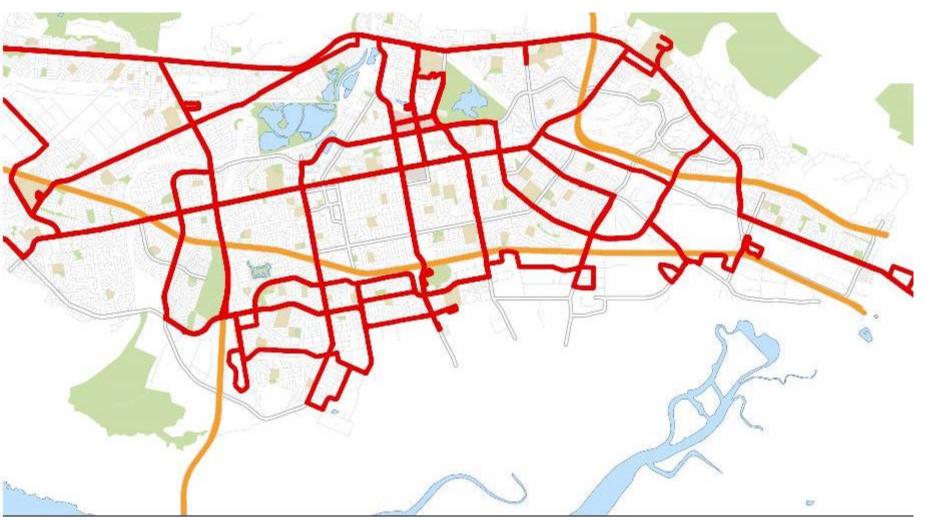


Replace is easier than repeal



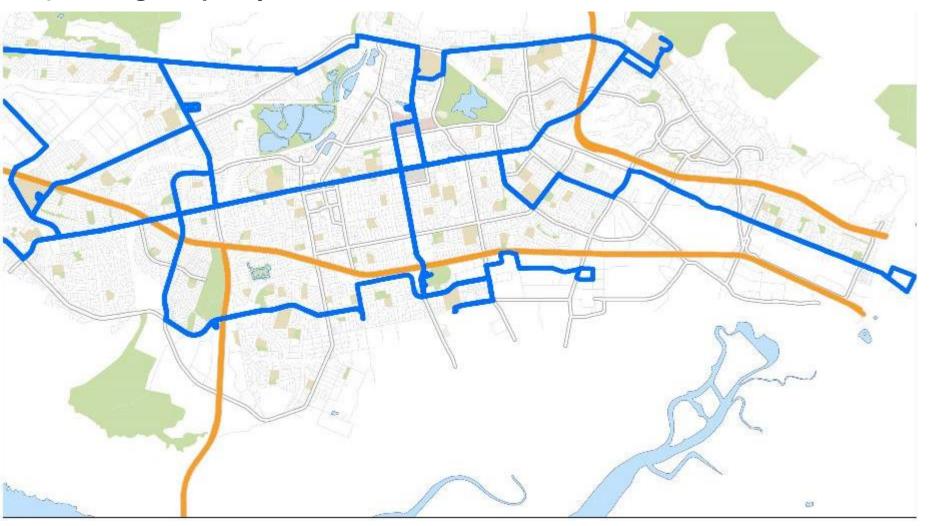
THE FUTURE OF FLEX: A NETWORK APPROACH

Existing low frequency network



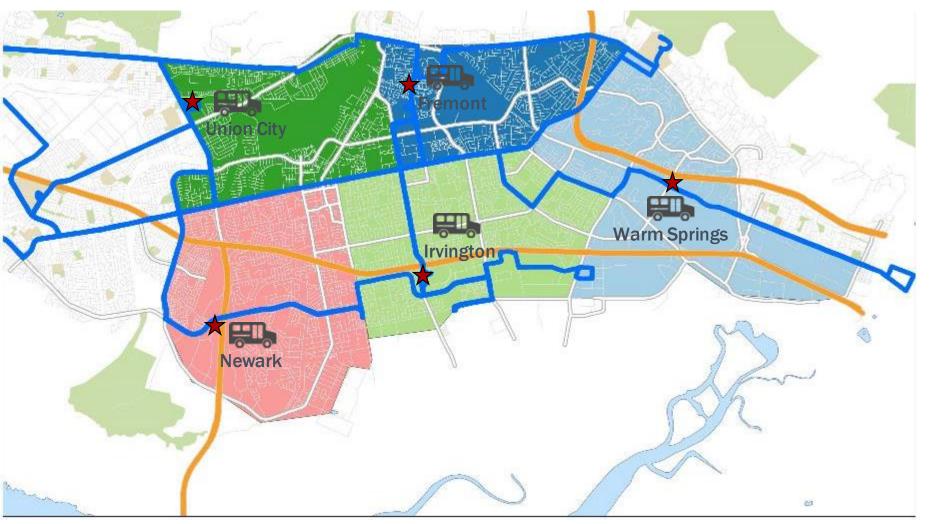
THE FUTURE OF FLEX: A NETWORK APPROACH

Proposed **high frequency** network



THE FUTURE OF FLEX: A NETWORK APPROACH

Proposed high frequency network + flex coverage zones = cost neutral



THE FUTURE OF FLEX?

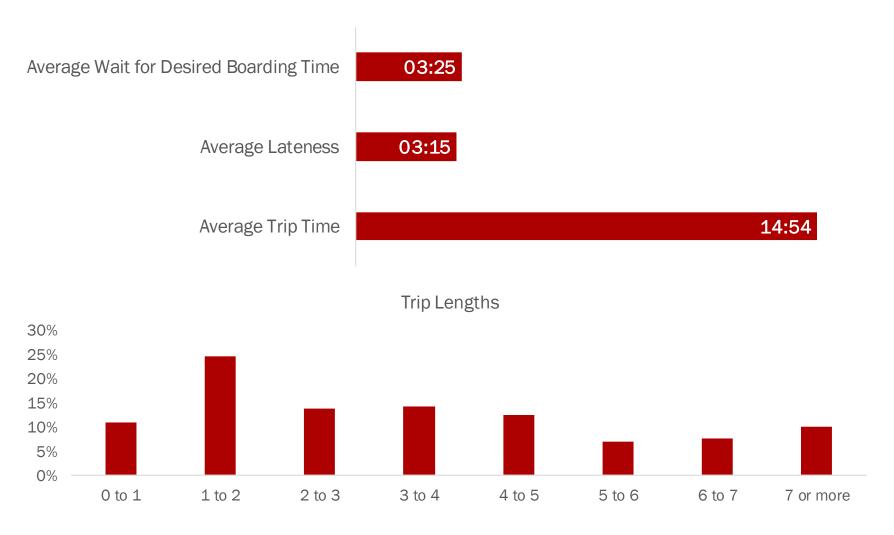
- The future of public transit or an exit strategy?
- Will a high frequency + flex network sustain ridership?
- What role will ride-hailing and autonomous vehicles play in serving public transportation goals?

THANK YOU!

 Visit www.actransit.org/flex/ or call (510) 891-5470 more information

(510) 891-5470 / Free language assistance / Asistencia gratuita en el idioma / 免費語言協助 / Libreng tulong para sa wika / Hỗ trợ giúp thông dịch miễn phí 무료 언어 지원 / मुफ्त भाषा सहायता / زبان سے متعلق مفت اعانت / Assistência linguagem livre / பកប្រែភាសាមិនគិតថ្លៃ Бесплатная помощь переводчиков / ภามชื่อยเขือพาสาขึ้เສยถ่า / મફત ભાષા કીચ સહાચતા / Assistance linguistique gratuite

Passenger Trip Characteristics



ENSURING ACCESS AND EQUITY



Americans with Disabilities Act



Wheelchair Accessible vehicles



Title VI/ Service Equity



Service Equity Analysis



Limited English Proficiency



Translation Services



Professionally Trained Operators



Policies for Unbanked/digital divide



Customer Booking Call Center

Alameda-Contra Costa Transit a ctransit.org



Marketing and Outreach

Billboards on bus shelters, exteriors, and BART stations

At-stop signage and inserts





Bi-lingual street teams



Direct mail; digital and social media No online trip planning tools!



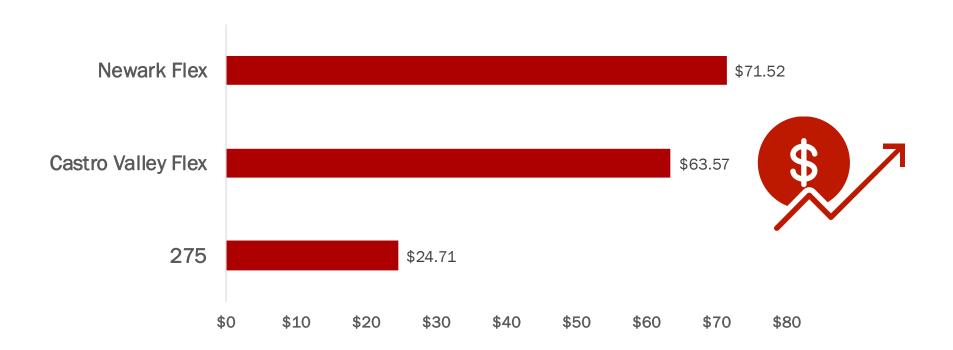






SERVICE PRODUCTIVITY

OPERATING EXPENSE PER PASSENGER TRIP





Cloud platform enabling autonomous mobility services

Automated Vehicles Symposium July 11th 2017

Leemor Chandally, Director of Strategic Partnerships, NA leemor.chandally@bestmile.com

MASSIVE PARADIGM SHIFT

4th industrial revolution - Shared electric autonomous mobility



Digitalization and automation of transportation of people and goods



From ownership economy to shared economy



Mobility industry greater revenue generator than automotive

CHALLENGE

Industry focus is currently **vehicle-centric** – getting to Level 4/5 autonomy

Real economic driver of technology and transportation is in **fleets and mobility services** – usually an afterthought

Mobility providers need to offer **on-demand and fixed-route services** in addressing transportation challenges



Manage **hybrid fleets** human-driven and autonomous vehicles



Manage **mixed fleets**Different brands of autonomous vehicles









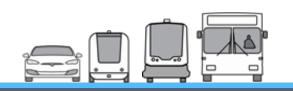








VALUE PROPOSITION







Fleet mixing autonomous and human-driven vehicles

Agnostic, real-time coordination and optimization platform

On-demand Fixed-route

BestMile enables mobility providers to **deploy, operate and scale** innovative and efficient transportation services leveraging shared autonomous vehicles

BESTMILE CLOUD PLATFORM - CORE ENGINE

Sending the right missions to the right vehicles at the right time

supply & demand matching

automated dispatching

energy management



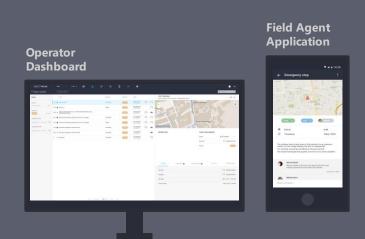
planning and scheduling

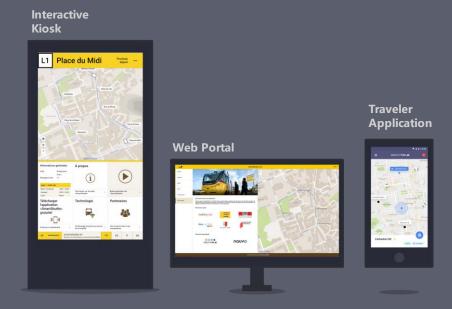
real-time dynamic routing

Additional key features

- Health and asset management
- Machine learning
- Data integration

APPLICATIONS AND INTERFACES

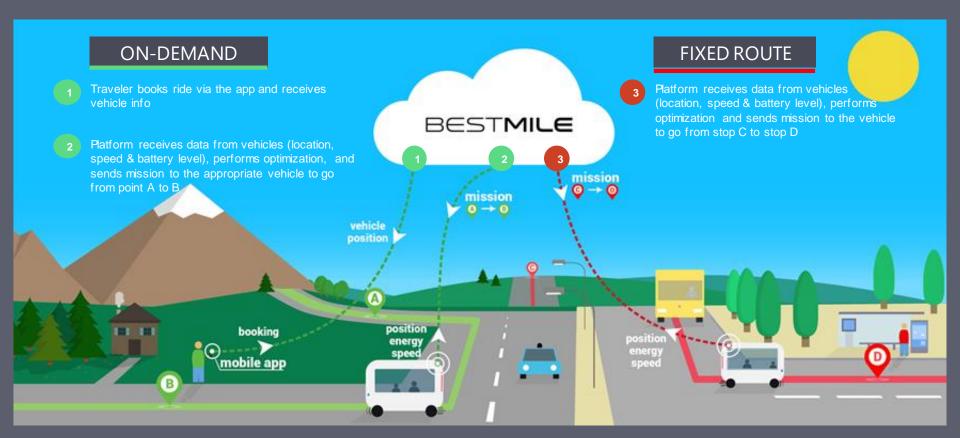




PRO APPLICATIONS for mobility providers

PUBLIC APPLICATIONS for travelers

HOW IT WORKS



UNIQUE SELLING PROPOSITIONS

Designed for autonomous vehicles

Unique optimization capabilities

Vehicle agnostic platform

Any brand Any type Driverless Human-Driven

Enable all operating models

From fixed routes to on-demand services

Open modular architecture

Turnkey or integrated solutions

"Frost & Sullivan firmly believes that BestMile will be instrumental in building a new mobility paradigm" – Frost & Sullivan, March 2017

PREMIUM CUSTOMERS & PARTNERS

CarPostal \$

SB Drive



SBB CFF FFS







First Transit

Ly local motors







TRACTION



Track record

- 42,000 miles driven
- 120,000 passengers transported
- 13 fleets managed
- 6 fleets live: USA, Europe, Japan

'SMARTSHUTTLE' - SION, SWITZERLAND





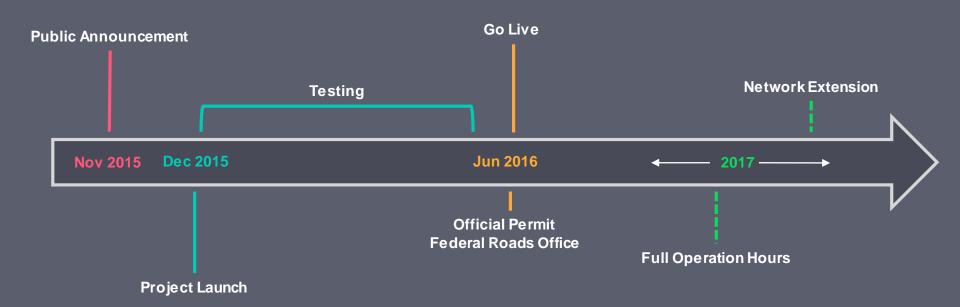




PostBus 'SmartShuttle'

- Operating since June 2016
- 2 shuttles in a busy city downtown
- 2 km loop among cars and pedestrians
- Daily operation from 1 to 6pm
- Moved 21,500 pax; Traveled 4,500 kms
- Public acceptance

PROJECT MILESTONES



GOMENTUM STATION - CALIFORNIA



GOMENTUM STATION

- Partnership since Dec 2016
- Pilot with 2 EasyMile shuttles
- FM/LM project goal to deploy large scale of AV's on public road
- Developing requirements with input from local stakeholders
- How to implement FM/LM project?

LESSONS

Partnerships are critical to successful deployments

Pilot projects important as first step in iterative process. We're doing something new and innovative – break into phases and iterate.

Tolerance for trialing and testing – we're all in R&D; spirit of exploration.

Understanding of local context; navigating cultural and corporate differences

ADDRESSING TRANSPORT CHALLENGES

Mobility-as-a-Service – citizens want more automated, connected, affordable, comfortable, sustainable and on-demand transportation services

Short-Distance Connectivity (FM/LM) – to enable seamless mobility and complement existing transportation systems



Mobility On Demand

"By 2030, over 60% of people will live in cities. Transportation is seen as the biggest infrastructure challenge and is a key factor in city competitiveness and development"

Megacity Challenges - Siemens



leemor.chandally@bestmile.com bestmile.com



535 Mission St

14th Floor

San Francisco, CA 94105 USA



EPFL Innovation Park

Building D

1015 Lausanne, Switzerland



14, Bedford Square London, WC1B 3JA, UK

Costs & Benefits of Automating U.S. Bus Fleets

Neil Quarles

Dr. Kara Kockelman

June 14, 2017



Background

Full Automation Technology

- Should be available in the next few years.
- Ongoing public testing of self-driving buses.
- Different expectations for public transit impacts.

Powertrain

Self-driving electric buses



Austin's Transit Agency: CapMetro

- 82 Bus Routes + 438 Buses (+ 1 commuter rail line)
- 30.5 M/yr passenger boardings (FY2016)
- \$264 M operating budget (FY2017)
 - 45% Driver costs (\$119 M/yr)
 - 6.4% Fuel costs (\$17 M/yr)
- \$158M capital budget (FY2017)





Fleet Conversion

Evaluated effects of converting Capital Metro's bus fleet:

- Fully Automated Buses
- Electric Buses
- Both Technologies Together

Criteria used:

- Qualitative impacts
- Financial impacts
- Possible implementation schedules





Qualitative Effects

- Traveler comfort at bus stops
- Public perceptions
- Energy & Emissions Impacts
 - Depend on electricity source
 - Austin generates power using 20%+ renewables (vs. Texas: 10%)/
 - Seeks 55% renewables by 2025.





Full Automation's Costs & Benefits

- Bus drivers cost Capital Metro \$119M/year
 - \$271K per bus-year, or \$3.3M over each bus's 12-year (avg.) life
- Assuming \$8oK per bus, full automation premium...
 - \$3.2M life-cycle savings per bus = 97% operating cost reduction!
- Crash cost & insurance savings from safer driving
 - Possibly ~40%

Smoother driving → Fuel savings, emissions reductions, &

greater rider comfort

- Public perceptions (good & bad?)
- But fewer jobs for drivers.





Investment Scheduling

- Recognizing bus fleet turnover & driver contracts.
- Starting in 2017, autonomous-only adoption delivers immediate savings & year-zero payback.
- Electrification should break even in 2024 to 2029 if battery costs fall at 14% per year (or 2027 to 2035 if fall at 8%/yr).
- **Co-implementation** of these 2 technologies **will breakeven** after 6 **to 9 years** (assuming 14% to 8%/yr reductions in battery costs).



Conclusions

- Full automation can drastically lower transit agency costs → Funding for more service, better service, etc.
- Electric buses are not yet cost-competitive with diesel, but offer other benefits.
- Both technologies can improve transit provision & lower environmental impacts.

Any questions &/or suggestions?



Autonomous Vehicle Safety Standards

DRIVING BEHAVIOR DIFFERS AROUND THE WORLD - MAKING SENSE OF IT IS DIFFICULT, NECESSARY FOR AUTOMATED VEHICLES -



SAFETY AND TRUST ARE BIG HURDLES LIMITING ACCEPTANCE WITH REGULATORS, INSURERS, CONSUMERS

President Barack Obama

Washington, DC, 20500

1600 Pennsylvania Ave. NW

The White House

Dear Mr. President:

San Francisco Chronicle | SFGATE

Self-driving cars: Consumer groups want government to hit brakes

0 1 **V 9 d** 5

By David R. Raber | July 18, post | Christol: July 18, post fromth

"When you're talking about potentially life-threatening technologies, you need real standards that can be enforced."



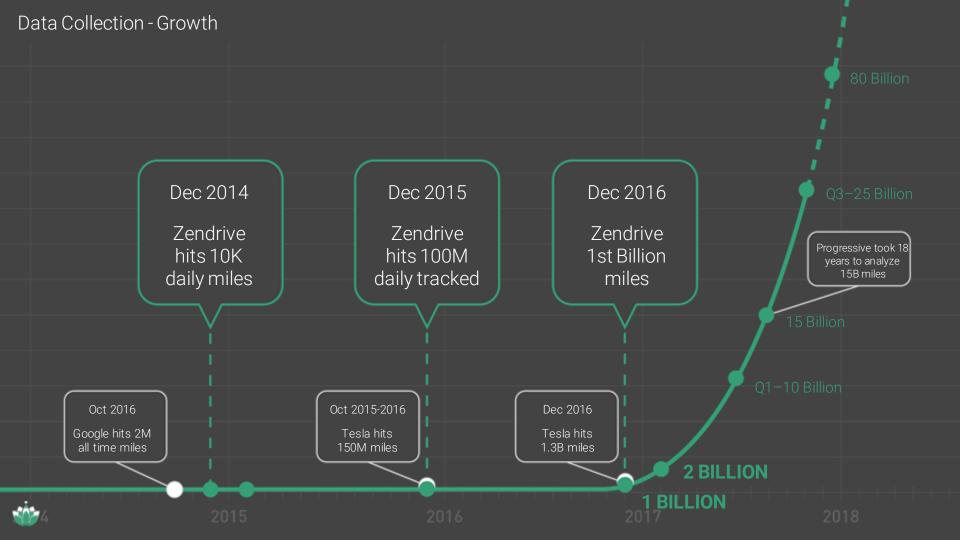


Tesla crash raises concerns about a

July 13, 2016

"It is time to stop your administration's undue haste to

get autonomous vehicle technology on the road."



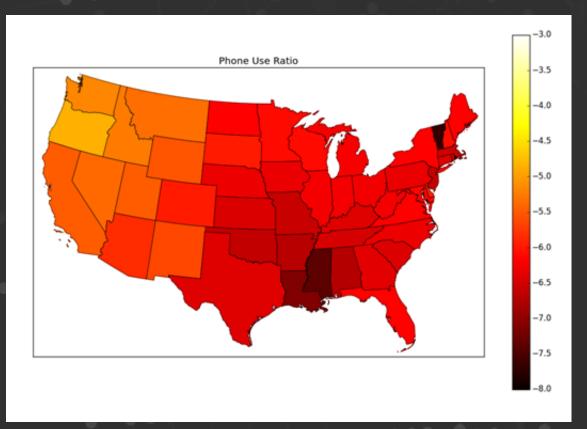
What did we learn?

#1
Zendrive's massive
dataset delivers robust
coverage across the
country

#2 In different parts of the country, people drive differently

(#3
We all use our phones a lot behind the wheel:
In 88% of trips we analyzed, a driver was on their smartphone for an average of 3.5-minutes per hour)

December 2016 - February 2017 5.6-Billion Miles, 570-Million Trips, 3-Million Drivers

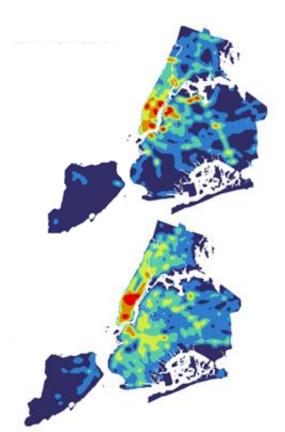


What did we learn?

#1
Zendrive accurately
measures driver behavior

#2 Driver behavior is a predictor of collisions

NYU: **71%** Correlation Between Zendrive Risky Driving Events & NYPD Crash Data



Risky Driver Events - Zendrive

July to December 2015: **33,450 Zendrive risky driver events**

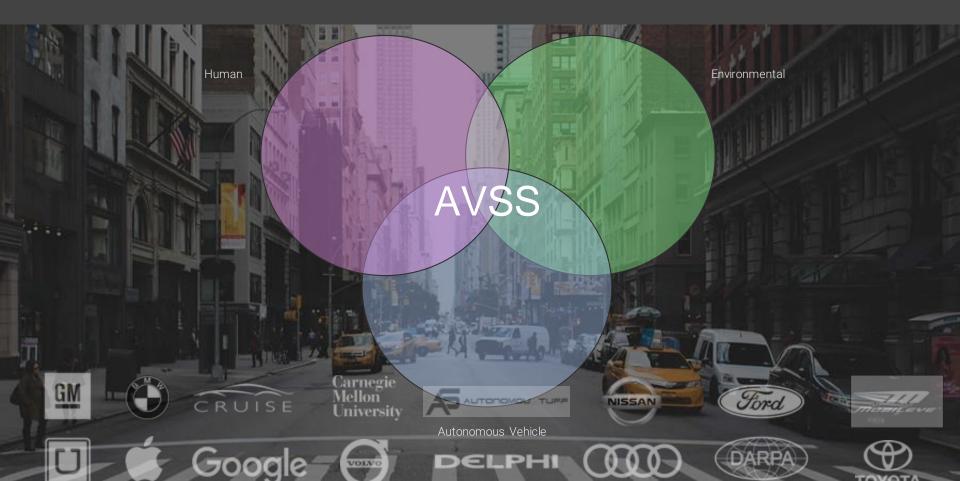
Now, Zendrive collects 70M+ events/month

Crashes - NYPD

July 2012 and March 2017: **127,423 NYPD collisions reports**



JOIN US IN BUILDING THE INDUSTRY'S AUTONOMOUS VEHICLE SAFETY STANDARD



Three ways we could start working together...



Data Partnership

Adding Zendrive data to your autonomous vehicle will bring human driver behavior to bear for the first time.



Evaluation Partnership

Zendrive provides an independent system to measure autonomous vehicle safety and compare it to human driver safety.

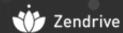


PR Partnership

Zendrive's unique behavior data tells a compelling story for a broad array of audiences.

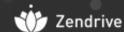


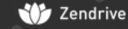
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Thank you.

Jonathan Matus Co-Founder, CEO jonathan@zendrive.com





Appendix

TRAFFIC COLLISIONS CAUSE 1.3 MILLION PREVENTABLE DEATHS WORLDWIDE



AUTOMATED VEHICLES HAVE THE POTENTIAL TO PREVENT CASUALTIES





Zendrive has analyzed billions of driving events













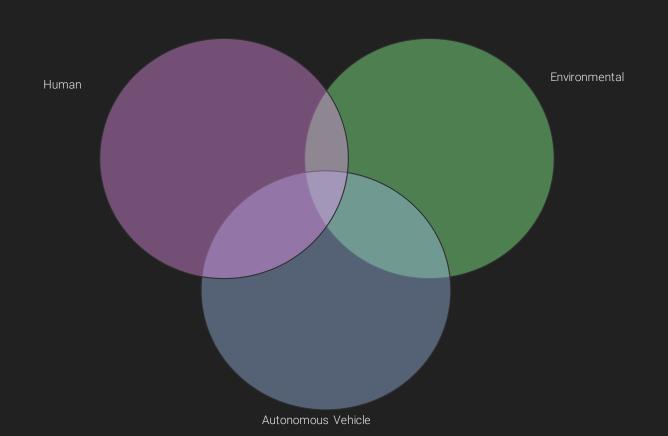








WITHOUT A STANDARD ASSESSING SAFETY OF AUTONOMOUS VEHICLES: TOUGH, COMPLEX, TIME & DATA INTENSIVE



Zendrive's Definitive Distracted Driving Analysis



In 88% of trips we analyzed, a driver was on their smartphone



Of these trips, the average phone use was 3.5-minutes per hour of driving



Taking your eyes off the road for 2-seconds increases your chances of collision by over 20x



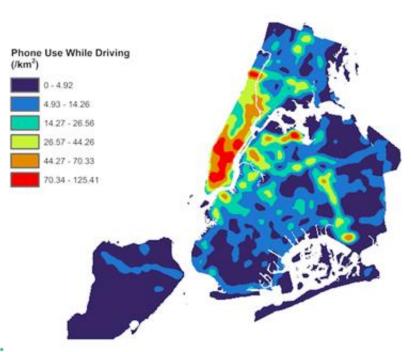
At 55mph, **2-seconds** is enough time to travel the length of two basketball courts

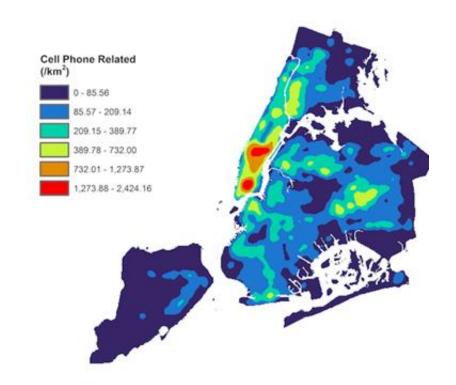


NYU 75% Correlation Between Zendrive Phone Use & NYPD Phone-related Crashes

Driver Phone Use - Zendrive

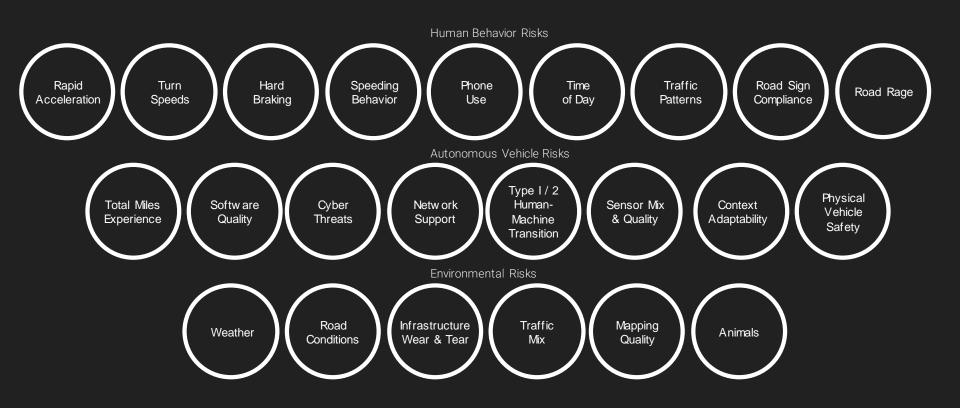








ASSESSING SAFETY OF AUTONOMOUS VEHICLES: TOO COMPLEX FOR ANY SINGLE REGULATOR, INSURER OR AV VENDOR



ZENDRIVE UNDERSTANDS HUMAN BEHAVIOR & ENVIRONMENTAL RISKS AT MASSIVE SCALE, GLOBALLY



REQUIRED: AUTONOMOUS VEHICLE SAFETY STANDARD (AVSS)

HOW DO PEOPLE DRIVE IN DIFFERENT PLACES?
HOW SAFE ARE AV VENDORS IN RELATION TO AGREED BENCHMARK?
HOW SHOULD RISK BE PRICED FOR INSURERS?
WHICH AV IS SAFE ENOUGH FOR MY NEEDS / MY CITY?

Quantitative, algorithmic approach to understanding and quantifying AV safety:

Gives regulators consistency
Provides benchmarks across industry & improve safety overall
Gives consumers confidence
Reduces time-to-market for AV vendors
Decreases insurance costs across industry



QUESTIONS?

Jonathan Matus @matusjon CEO/founder

@zendrive



THANK YOU



NCHRP 20-102 (02) Laws, regulations, and the future of AV transit

TRB/AUVSI2017

Kimley»Horn

Expect More. Experience Better.

PROJECT TASKS



ACTIVITIES ROADMAP





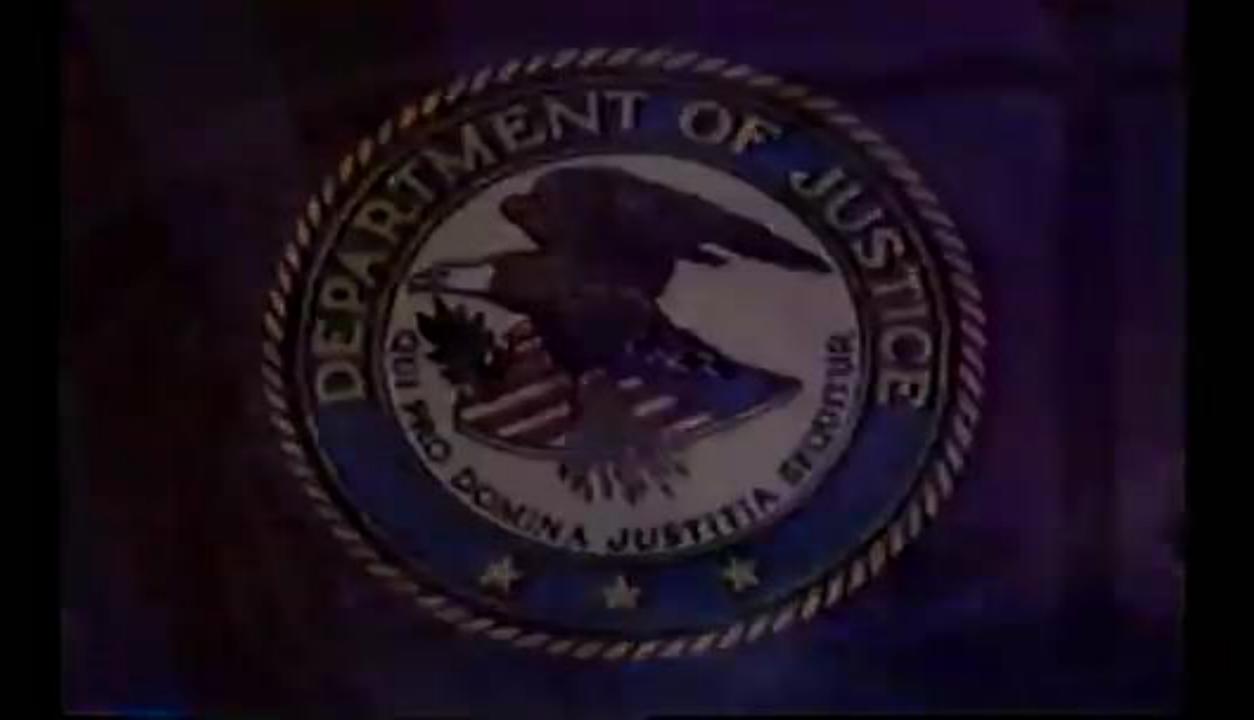


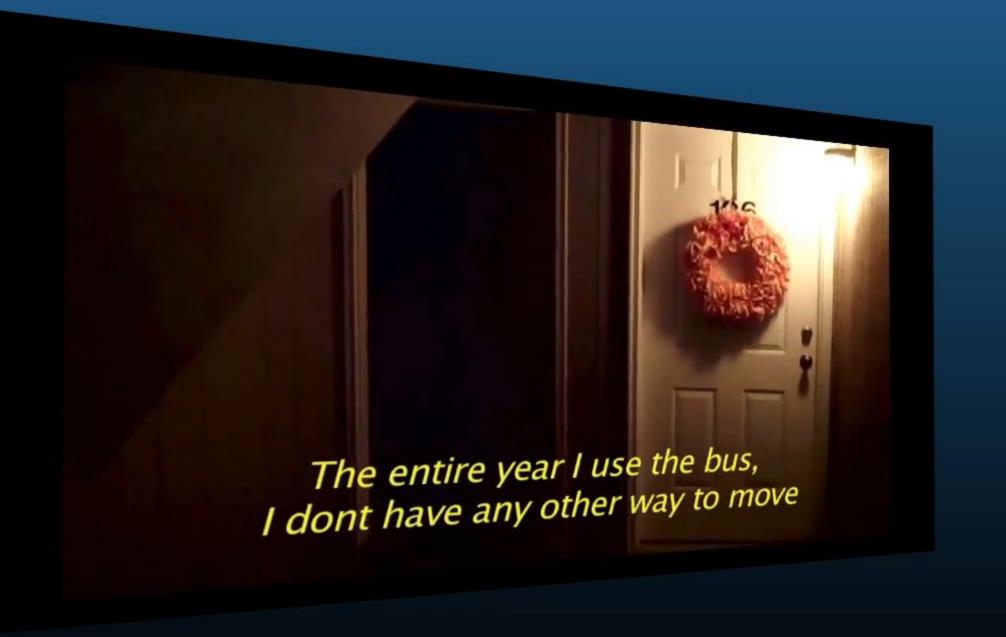












Activity	Budget	Schedule (months)	Timeframe
Assessment of restrictions on transit platooning strategies	\$150K	9	2018-2020
Research identifying possible changes to transit facilities and stations	\$1M	18	2020-2022
Research on transit vehicle sizing, dynamic "entrainment", and other innovations enabled by automation	\$1M	24	2022-2025
Research on design of platform edge protection and automated entry for vehicle berths	\$5M-\$20M	24	2020-2022
Categories of hazards and risks for L3 and L4 AV transit	\$250K	12	2018-2019
Hazards analysis methodology for L3 and L4 AV transit implementation	\$500K	18	2018-2019
New consensus safety standard(s) for AV transit systems	\$1.5M	24	2021-2023
Transit operational design domain definitions	\$150K	9	2018-2020
Hazards assessment and mitigations for L3 operations	\$350K	15	2020-2023
Definition of AV transit employee roles and responsibilities	\$350K	18	2020-2022
Employee involvement guidelines	\$200K	12	2021-2023

Activity	Budget	Schedule (months)	Timeframe
Union Contracting Guidelines	\$500K	18	2021-2023
Automation of employee actions in compliance with ADA	\$250K	15	2019-2020
Long range planning AV transit benefit/cost analysis guidelines	\$1M	24	2020-2022
Integration of AV transit scenarios in regional transit master planning	\$750K	24	2019
AV transit service types and operational planning parameters	\$1M	24	2019-2021
Benefit/cost analysis of conversion from L3 to L4 operations	\$250K	12	2021-2022
AV Cybersecurity issues affecting transit agencies	\$750K	18	2019-2020
Management of "big data" in AV transit systems	\$350K	18	2019-2020
AV Operations Control Center Concept of Operations	\$350K	18	2020-2021
Investigation of risk, liability, and insurance for AV transit operations	\$150K	12	2018-2019
Scenario analysis of AV transit operations without federal funding	\$150K	12	2019-2020

Activity	Budget	Schedule (months)	Timeframe
Possible changes to Section 13c of Federal Transit Act	\$350K	12	2018
Evaluation of Applicability of transit-related laws and regulations to private contractors (e.g. "TNCs")	\$150K	12	2020-2021
Evaluation of OSHA regulations for robotic vehicles in the workplace	\$150K	12	2020-2021
Evaluation of Minority population involvement and environmental justice in AV transit	\$150K	12	2020-2021
Evaluation of Title VI adjustments and incentives	\$150K	12	2020-2021
Evaluation of boarding requirements and exceptions to ADA compliance	\$500K	18	2019-2020
Evaluation of Buy America requirements	\$150K	12	2021-2023
Evaluation of Implications of FMVSS for low-speed L4 AV transit vehicles	\$150K	12	2019-2021
Safety management system development guidance	\$350K	18	2019-2021



Douglas Gettman, Ph.D.

TRB/AUVSI Symposium 2017

Kimley»Horn

Expect More. Experience Better.

Minnesota User Based Fee Demonstration: Pre-Implementation Plan

Frank Douma, U of MN Ken Buckeye, MnDOT Chris Berrens, MnDOT





Federal Highway Administration



Summary

- Propose an efficient, scalable, acceptable user based fee that anticipates where personal mobility will be
- Develop a partnership Shared Mobility providers
- Understand the "value proposition"
 - Transparent -Robust
 - Clear goalsReliable
 - Public acceptance -Ease of collections
- Societal, technological and economic trends are driving change to the transportation model -Shared Mobility is the change agent



EMERGING MOBILITY-AS-A-SERVICE

PERCEPTION



RELATIONSHIP WITH TRANSPORTATION



USER PAYS



PERCEPTION



RELATIONSHIP WITH TRANSPORTATION



USER PAYS



Basis for Project

- AV and EV Technologies are rapidly maturing
- Shared Mobility models are maturing, and fit well with AV's and EV's
- Long term transition shared AV's fits with need for long term transition away from motor fuel tax

Goals and Objectives

- Partner with shared mobility provider to propose a distance-based fee demonstration that is efficient:
 - Easily paid
 - Easily collected
 - Easily understood (transparent)

Goals and Objectives

- Partner with shared mobility provider to propose a distance-based fee demonstration that is sustainable:
 - Long term revenue source (compared to current tools)
 - Evolves with advances in technology
 - Scalable

Goals and Objectives

- Partner with shared mobility provider to propose a distance-based fee demonstration that is acceptable:
 - Safeguards data (privacy)
 - Accounts for Equity
 - Payment (electric vs. gasoline)
 - Ability to pay
 - Demographics

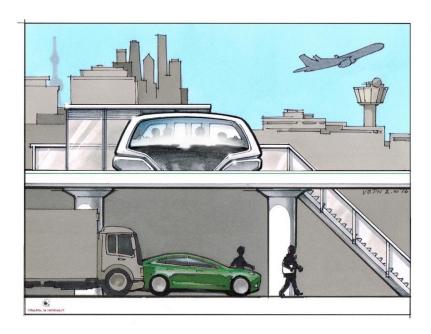




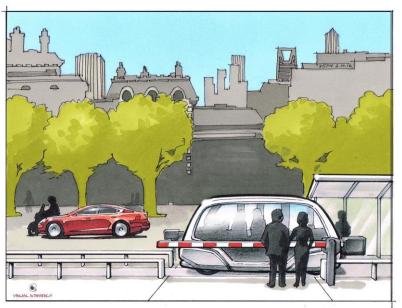


DIFFERENT AUTOMATED APPLICATIONS

IN RELATION TO THE ENVIRONMENT AND THE CAPACITY TO BE ACHIEVED



Automated People Movers (APM)



Automated Transit Networks (ATN)

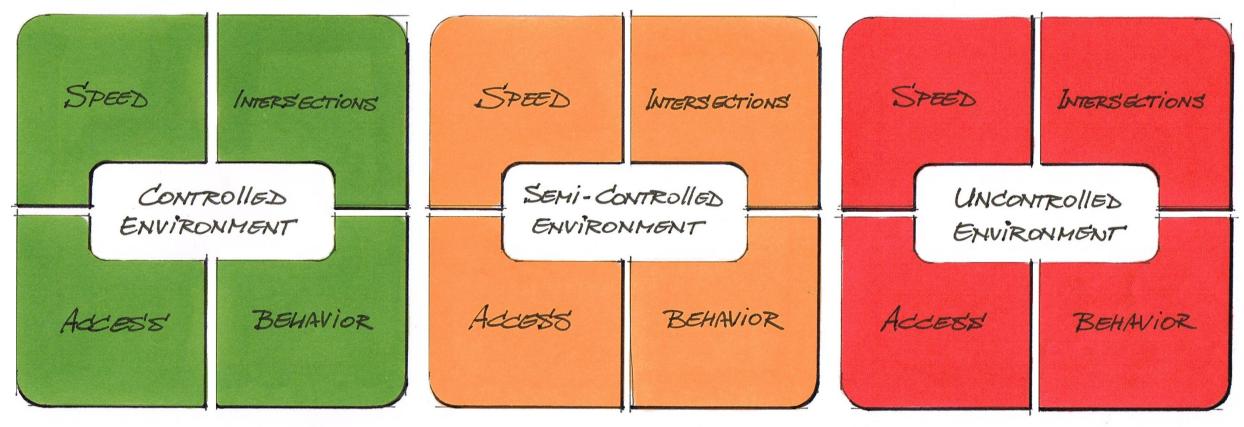


Shared Autonomous Vehicles (SAV)



THE COMPLEXITY OF AUTOMATION

TO CONTROL THE APPLICATION ENVIRONMENT, OR NOT? THAT'S THE QUESTION



BLUEWATERS: AUTOMATED PEOPLE MOVER HIGH CAPACITY: UP TO 5,000 PPHPD









RIVIUM 3.0: SHARED AUTONOMOUS VEHICLES

TRULY AUTONOMOUS: NO STEWARD OR SAFETY DRIVER!









VEHICLE DESIGN: INTERIOR

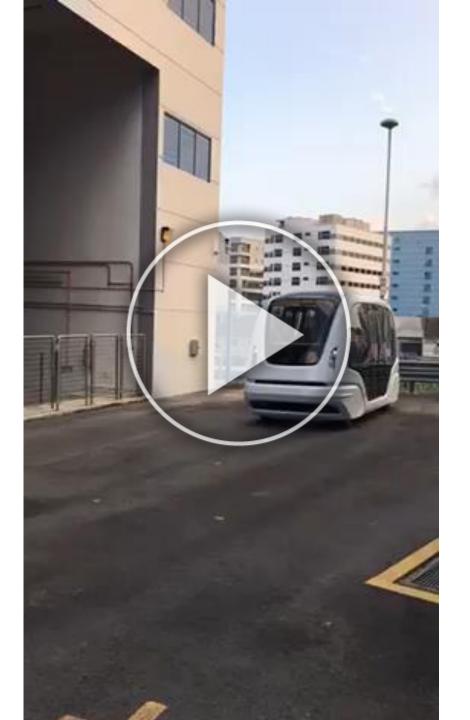
LUXURIOUS AND SPACIOUS







VEHICLE DESIGN







Test Beds: Lessons Learned

- · Have a vision, mission, strategic, business and marketing plan
- Commitment of Key Partners
- Keep it simple to attract private sector
- Understand the needs of private sector
- Do not underestimate permitting requirements
- Funding Coalition is Key

