Practitioner Workshop

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Ryan Armbruster, MHA

Ryan Armbruster currently leads executive health care education programs at the University of Minnesota. He is an expert in health care innovation and service design, with over two decades of experience teaching and working in these fields. He also developed and teaches a course on climate change and health care organizations.

Ryan has a long and successful career as a health care innovator. He led various roles at UnitedHealth Group, where he designed and delivered cutting-edge solutions and capabilities, such as Optum's Service Design Studio, Harken Health, and other large-scale programs. Before that, he founded and managed the SPARC Design Lab at Mayo Clinic, a first-of-its-kind innovation center for creating new health care services and experiences for patients and providers.

Ryan is a recognized pioneer and leader of human-centered service design and innovation and his award-winning designs have made a significant impact in the health care industry. He received the inaugural Alumni Innovator Award from the University of Minnesota School of Public Health and provides invited talks at forums around the world on the topic of making health care work better for people.