

ARRM Organizational Membership Criteria

Organizational Membership is intended for organizations that provide home and community-based services and supports to people with disabilities in Minnesota and are committed to advancing ARRM's mission and the disability services community.

Organizational Member Eligibility

An organization may qualify for Organizational Membership if it:

- Provides home and community-based services and supports to people with disabilities in Minnesota.
- Maintains an active 245D license in good standing.
- Submits complete and accurate information as part of the membership application process.
- Operates in a manner consistent with ARRM's mission, Member Expectations (see below), and [Bylaws](#).

Organizational Members Expectations

Organizational Members are expected to:

- Maintain professional and ethical service delivery and business practices.
- Make good-faith efforts to comply with applicable laws, regulations, licensing requirements, and program standards and respond appropriately when concerns are identified.
- Serve as responsible stewards of public and private funds through honest and responsible financial, billing, and documentation practices.
- Be accountable for their organization's actions and statements.
- Contribute ideas, perspectives, and expertise that strengthen shared understanding, collaboration, and continuous improvement within the ARRM community and disability services field.
- Support the integrity of the disability services community by not knowingly engaging in fraudulent, deceptive, abusive, or unethical conduct.
- Provide truthful and accurate information to ARRM throughout their membership.

Licensing Review

For purposes of ARRM Organizational Membership, a 245D license in good standing means an active license that has not been suspended or revoked and does not otherwise prohibit the organization from providing the services represented in its membership.

A conditional license does not automatically make an organization ineligible for membership but will require additional review.

The existence of an investigation, correction order, or other regulatory matter does not, by itself, mean that a license is not in good standing or make an organization ineligible for ARRM membership.

When a conditional license or other significant licensing, regulatory, or enforcement concern is identified, ARRM may consider:

- The nature and severity of the concern.
- The impact on the health, safety, or rights of people receiving services.
- The pattern or frequency of identified concerns.
- The status and significance of regulatory or enforcement actions.
- The organization's response and accountability.
- The organization's alignment with ARRM's mission, values, and expectations for membership.

ARRM may request additional information or clarification from the organization before the application moves forward for consideration.

Good Standing with ARRM

Organizational Members remain in good standing by:

- Paying annual membership dues on time.
- Maintaining an active 245D license in good standing.
- Remaining in compliance with ARRM's Statement of Mission.
- Continuing to uphold ARRM's Organizational Member Expectations.

Membership Approval and Review

ARRM reserves the right to approve, deny, suspend, or revoke membership when an organization's actions are inconsistent with ARRM's mission, policies, or expectations for membership.