**Q&A with DHS for 9/21/22**

**Q&A Panel**

**Answered**

Linda Fairchild 11:06 AM

how soon do these poliies need to be updated in our manuals and sent out to SW and guardians when there is a rights change? is it 30 days or at next Annual meeting?

This question has been answered live

Anonymous Attendee 11:06 AM

Good Morning, we just finished our required Cost Reporting. Have any proivders from last year received any feedback on their submissions? The process was a lot more complicated than what I initially anticipated and there were not a lot of details or directions on how to ensure you are completing Cost Reporting correctly.

Colin Stemper 11:09 AM

Providers that submitted cost reports with data that looked wrong were contacted. The program integrity team is always looking to improve their manual. Feedback is welcome.

Carrie Guida 11:07 AM

Will the Support Plan and Support Plan addendum be typically known by fully written out and spoken names or will acronyms be used like in former names of same documents?

This question has been answered live

Katie C 11:08 AM

Question on services changing. If a person goes from Individualized home supports with training to INdividualized Home Supports without Training, does there need to be an intake process, as well?

Jill Slaikeu 11:13 AM

This is a new/different service. So you would complete service initiation activities related to the new service. Some of the information/assessments may be helpful and used in the process but you would need to at least review to make sure they are accurate for the new service. If you are asking if you need to update with the annual policies and such this is not required. The annual process counts towards this activity.

Elizabeth McGraw Spike 11:14 AM

Colin- Can you point me to the section you mentioned in the RMS user manual about occupancy?

Colin Stemper 11:17 AM

Good morning Elizabeth. The CRS staffing business rules may be found at the following link: [https://www.dhs.state.mn.us/main/idcplg?IdcService=GET\_DYNAMIC\_CONVERSION&RevisionSelectionMethod=LatestReleased&dDocName=dhs-286852#](https://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSelectionMethod=LatestReleased&dDocName=dhs-286852)

Anonymous Attendee 11:18 AM

Emily, we were having trouble getting codes from idemia to complete the background studies - we're not sure what the delay is, but it's been several weeks now

Emily Murphy 11:19 AM

You can feel free to reach out to me with the issue, and I can forward to our vendor management team.

Emily Murphy 11:21 AM

You can also complete the IDEMIA/IdentoGO Fingerprint and Photo Services Issue Report Form, which will go directly to the vendor. <https://edocs.mn.gov/forms/DHS-8173-ENG>

Anonymous Attendee 11:21 AM

Jill-a case mgr just recieved approval from the Monitoring Technology Review Panel for an individual to have remote technology in their bedroom (video monitoring for seizures). We are planning of adding this information to their SPA. Are there any additional compliance requirements?

This question has been answered live

Anonymous Attendee 11:23 AM

The Commissioner announced at the ARRM Leadership conference that Waiver Re-Imagine is being postponed 1 year. What does that mean?

This question has been answered live

**Chat Panel**

Curtis Buhman (DHS)

Various workforce links

[HCBS  Workforce Development Grant](https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmn.gov%2Fdhs%2Fpartners-and-providers%2Fnews-initiatives-reports-workgroups%2Flong-term-services-and-supports%2Fworkforce%2Fgrants.jsp%23%3A~%3Atext%3DThe%2520Minnesota%2520Legislature%2520has%2520created%2C%252411%252C176%252C000%252C%2520has%2520received%2520federal%2520approval.&data=05%7C01%7Ckbence%40arrm.org%7Ca16ea3e6374d44be6fe608da9bee98ff%7C69da4bffdd9d41a69a26b909c828a3b7%7C0%7C0%7C637993746329450032%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=VWEYsQegbZHmuTmmkt5zu9ppnbEVzMom6466C1yGqqc%3D&reserved=0)

[DHS Direct Care Workforce Shortage](https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmn.gov%2Fdhs%2Fpartners-and-providers%2Fnews-initiatives-reports-workgroups%2Flong-term-services-and-supports%2Fworkforce%2Fgrants.jsp&data=05%7C01%7Ckbence%40arrm.org%7Ca16ea3e6374d44be6fe608da9bee98ff%7C69da4bffdd9d41a69a26b909c828a3b7%7C0%7C0%7C637993746329450032%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=g8P%2FFbN2iUqpKEKdjGXAJ9ly0s6iKJ%2BOqYh7Wi%2FR%2F8U%3D&reserved=0)