**Q&A with DHS for 6/15/22**

**Q&A Panel**

Katie C 11:08 AM

RE: family members not being able to support someone with IHST, we have transition some services to IHS in order to allow the family to continue working. Does a intake / 45 day need to be complete in this case?

Kerri Hartman EON, Inc. 11:10 AM

I just got off the phone with a representative from Medi-Van to ascertain how one of the people my company serves can utilize their services while our handicap van is being serviced.

Kerri Hartman EON, Inc. 11:11 AM

The person we serve is on Medicaid and Medicare. She advised that they no longer accept "straight MA" due to low reimbursement rates - and not having had an increase in the past 8 years.

Anonymous Attendee 11:20 AM

Matt, specifically to your PCA vs IHS question. if a client is approved for 21 hours a week of PCA and 19 hours a week of IHS without training, and both services are approved for personal cares.... are they required to use the 21 hours of PCA before they can use the 19 hours of IHS, each week? if they have a week where they only use 25 hours of services, must the breakdown be 21 hours of PCA and 4 hours of IHS without Training? there are some case managers who are taking a very literal approach to the "PCA must be approved first" statment.

**Answered**

Anonymous Attendee 11:08 AM

Regarding the alcohol discussion- can't a program have a policy about alcohol not being allowed on the premises?

This question has been answered live

Anonymous Attendee 11:14 AM

Matt, is there an alternative way to submit an ICS application aside from fax? We have alredy received our approved ICS Setting capacity report

Matt Knutson 11:19 AM

There is a submit button at the bottom of the form which sends the setting capacity report to: [hcbs.settings@state.mn.us](mailto:hcbs.settings@state.mn.us)

Jon Nelson 11:16 AM

Matt, thank you for the explanation on PCA and HCBS waiver services. I am wondering if the federal position on using wavier funding as the secondary funding source will impact the phase 2 of Waiver Reimagine and individual budgeting. It is my understanding that part of the plan for addressing those few who will see a funding cut to waiver funding with individual budgeting, is to use PCA funding to supplement the loss of waiver funding. Does your explanation mean a person in this situation would have to use the PCA hours first and then access their waiver funding?

Matt Knutson 11:23 AM

Jon, I've forwarded your question to the team which works on individualized budgeting for response. - Matt

Karin 11:20 AM

We use Compcare as our fingerprinting site. They are having trouble with staffing so they have not been able to do the fingerprinting. Is there a way we can back to the previous provider?

This question has been answered live

Anonymous Attendee 11:21 AM

for ratio determination, when determining the ratio supports needed - is it only the DSP face to face time that is counted or if there is two staff providing different supports during the same time, can both staff be accounted in the ratio when calculating a daily average to determine the ratio?

Ex: One DSP is leading the activity while the another DSP is doing hand over hand to help the person participate, for that activity time, would it be considered a 2:1 for that hour or 1:1?

Colin Stemper 11:24 AM

When determining an average for rate purposes, you'll want to determine the overall average type of support the person receives, whether it is 1:1 or 1:2.

**Chat Panel**

From Kate Bottiger (she/her) to All Panelists 11:23 AM

Thank you Emily! Appreciate the information regarding the emergency studies. Also, we do see a faster processing at Reach-just FYI for you. Thanks again.

From Emily Murphy to Everyone 11:25 AM

[Emily.M.Murphy@state.mn.us](mailto:Emily.M.Murphy@state.mn.us)

From Matt Knutson to Everyone 11:25 AM

Please send questions about specific individuals situations to: [dsd.responsecenter@state.mn.us](mailto:dsd.responsecenter@state.mn.us)