

**Marriott 2019 Schedule**

# **Wednesday, November 13th**

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| **4:30 PM – 5:00 PM** | **Early Registration** |
| **5:00 PM – 7:00 PM** | **Reception – Meet & Greet** |

# **Thursday, November 14th**

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| **8:00 AM – 8:30 AM** | **Registration & Breakfast** |
| **8:30 AM – 9:45 AM** | **General Session – Agency Revolution/Indio** |
| **9:45 AM – 10:00 AM** | **Break** |
| **10:00 AM – 11:00 AM** | **Session 1** |
| **11:00 AM – 11:15 AM** | **Break** |
| **11:15 AM – 12:15 PM** | **Session 2** |
| **12:15 PM – 1:15 PM** | **Lunch** |
| **1:15 PM – 2:15 PM** | **Session 3** |
| **2:15 PM – 2:30 PM** | **Break** |
| **2:30 PM – 3:30 PM** | **Session 4** |
| **3:30 PM – 4:30 PM** | **General Session – IPFS/Give A-Ways** |
| **4:30 PM – 5:30 PM** | **Board Meeting** |

(or we can do 1 hr 15 min classes since we are going from 5 session @ 1.5 to only 4 @ 1 hr & reduce the General Session)



**Marriott 2019 Sessions**

**Thursday, November 14, 2019**

**All Classes will be BYOL: Bring Your Own Laptop - Internet will be provided**

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| 8:00-8:30 | **REGISTRATION & BREAKFAST** | | | |
| 8:30-9:45 | **General Session – Presentation by Justin Lair from Agency Revolutions**  **& Possibly Indio rep** | | | |
|  | **Laura Nelson**  **TAM**  **Room:** | **Jean Stroud - Panel**  **TAM to Epic**  **Room:** | | **Sherry Burrell**  **Epic**  **Room:** |
| 9:45 – 10:00 | **Break** | | | |
| 10:00 – 11:00 | Certificates and Import/Export Certificates |  | | Import/Export of Schedules – Policy Risks & Certificate  Holders |
| 11:00 – 11:15 | **Break** | | | |
| 11:15 - 12:15 | Optimize Your Service Workflow |  | | Epic Tips & Techniques – Servicing: Home, Policies, Locate  \*New Features in Epic 2019 |
| 12:15 – 1:15 | **Lunch -** | | | |
| 1:15 - 2:15 | Reports |  | | Tips & Techniques – Accounting: General Ledger & Reports |
| 2:15 – 2:30 | **Break** | | | |
| 2:30-3:30 | Renewal Workflow & Batch Scanning |  | The What, Where, Why & How of Applied Epic Premium Fields | |
| 3:30 – 4:30 | **General Session – IPFS Presentation by Jim Craft & Melanie Baer**  **Give-A-Ways from ACN Chapter** | | | |
| 4:30 – 5:30 | **Board Meeting** | | | |