

# POLICY BUILDING BLOCKS

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# NO DISCLOSURES

### **OBJECTIVES**



Utilize a hierarchical approach to policy development.



Construct a regulatory sound infection prevention plan.



Perform a meaningful risk assessment with goal development.





### PURPOSE BEHIND POLICIES

 Consistency in care Regulatory compliance Patient safety & risk mitigation Standardization Accountability

# POLICY VS. PROCEDURE

Both set the stage

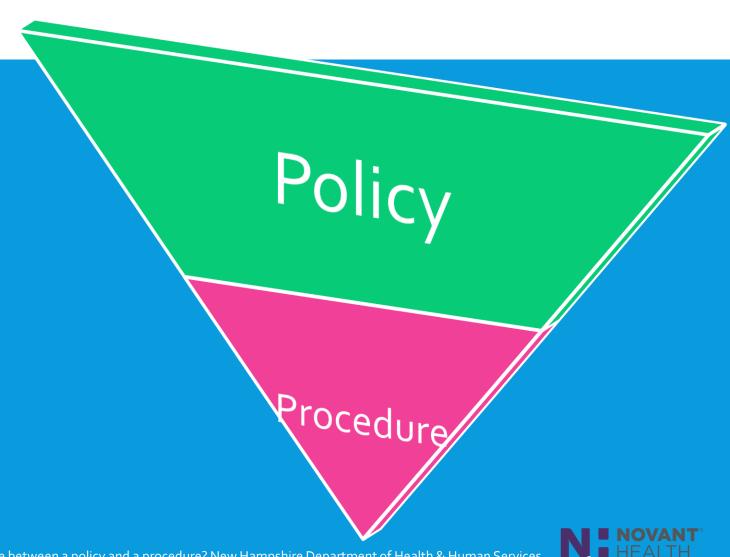
Complement one another

### **Policy**

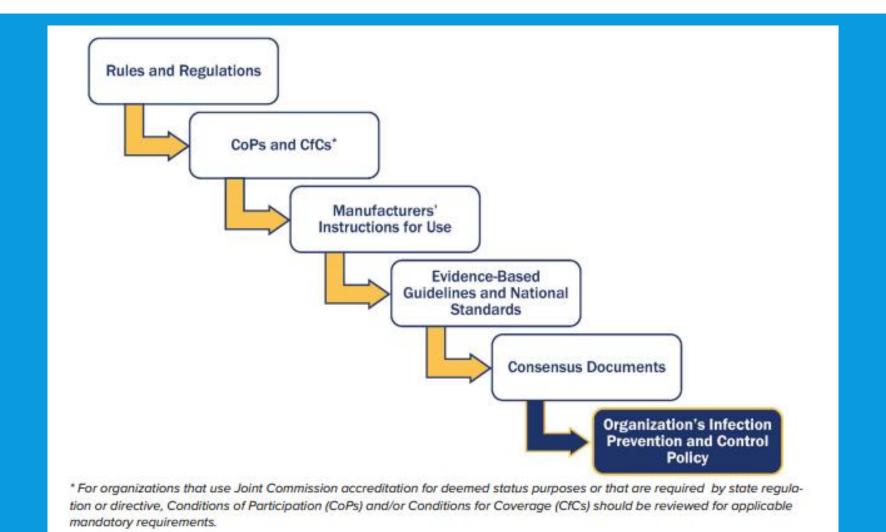
- Big picture
- Generalized
- Sets the tone
- Constant

### **Procedure**

- Narrow picture
- Provides specifics
- Likely to change more frequently with improvements
- Evolves



# HIERARCHAL APPROACH TO POLICY DEVELOPMENT



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### **RULES & REGULATIONS**

#### Centers for Medicare & Medicaid Services (CMS)

- Healthcare Associated Conditions (HAC)
- National Healthcare Safety Network (NHSN)
- Clinical Laboratory Improvement Regulations (CLIA)

### Food & Drug Administration (FDA)

- Safe Medical Device Act (SMDA)
- Vaccine Adverse Event Reporting System (VAERS)

Health Resources & Services Administration (HRSA)

### Environmental Protection Agency (EPA)

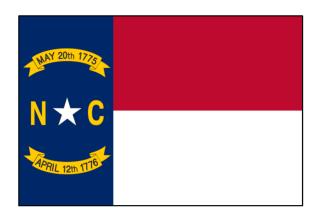
- Regulated Medical Waste
- Disinfectants

### Department of Labor (DOL)

• Occupational Health & Safety Administration (OSHA) – Bloodborne pathogens (29 CFR 1910.1030), respiratory protection (29 CFR 1910.134, tuberculosis, personal protective equipment (29 CFR 1910.132)







# RULES & REGULATIONS

#### NC Department of Health & Human Services

- Public Health
  - Infectious disease prevention and vaccines (TB)
  - Food, water, & environmental
  - Health statistics
  - Laboratory testing
  - Local health departments
- Health Service Regulation
- Health Benefits (NC Medicaid)
- Mental Health

Occupational Safety & Health NC – DOL

10A North Carolina Administrative Code 41A.0206 (10ANCAC 41A.0206) Infection Prevention Training (NC SPICE)

### COPS & CFCS

### Centers for Medicare & Medicaid Services (CMS)

- Conditions for Coverage (CfCs)
- Conditions of Participation (CoPs)

### Apply to the following healthcare organizations (including but not limited to):

- Ambulatory Surgical Centers (ASCs)
- Clinics
- Critical Access Hospitals (CAHs)
- End-Stage Renal Disease Facilities
- Home Health Agencies
- Hospice
- Hospitals
- Long Term Care Facilities



# MANUFACTURERS' INSTRUCTIONS FOR USE (MIFU)

Information that accompanies medical devices detailing intended use and directions for cleaning / disinfection.

# EVIDENCE-BASED GUIDELINES AND NATIONAL STANDARDS

Evidence-Based Resources = published reviews including intervention evaluations and studies. Consists of both systematic and non-systematic reviews.

- Centers for Disease Control and Prevention (CDC)
- National Institutes of Health (NIH)

Facility Guidelines Institute (FGI)



## **CONSENSUS DOCUMENTS**

Not classified as formal evidence-based guidelines.

Document created by group of expert panels summarizing current knowledge and guideline. May include gaps in literature, recommendations, and next steps.<sup>1</sup>

 Association for the Advancement of Medical Instrumentation (AAMI) – develop national and international consensus standards<sup>2</sup>



<sup>&</sup>lt;sup>1</sup>Consensus documents. EAACI Knowledge Hub. (2023, August 18). https://hub.eaaci.org/resources/consensus-documents



# ORGANIZATION'S INFECTION PREVENTION POLICIES

### Details matter...

- ✓ Choose your reference documents carefully.
- ✓ Do not get lost in the details.
- ✓ Remember, if stricter, it is what you will be surveyed to.









## ACCREDITATION AGENCIES

### TJC

- The Joint Commission
- Hospitals, clinics, behavioral health, home health

#### DNV

- Det Norske Veritas
- Hospitals, healthcare systems

### AAAHC

- Accreditation
   Association
   for
   Ambulatory
   Health Care
- ASCs

### ACHC

- Accreditation Commission for Health Care
- Hospice,
   Home Health



ID	Elements of Performance (EP)	Crosswalk
7	Standard IC.04.01.01 The hospital has a hospital wide infection prevention and control program for the s	urveillance,

prevention, and control of health care associated infections (HAIs) and other infectious diseases.

2	The infection preventionist(s) of infection control professional(s) is responsible
	for the following:

482.42(a)(1)

- Development & implementation of hospital wide infection surveillance, prevention, and control policies and procedures that adhere to law and regulation and nationally recognized guidelines.
- The hospital's infection prevention & control program has written policies and procedures to guide it activities and methods for preventing and controlling the transmission of infections within the hospital and between the hospital and other institutions and settings. The policies and procedures are in accordance with the following hierarchy of references:

482.51(b)

- Applicable law and regulation
- Manufacturers' instructions for use
- Nationally recognized evidence-based guidelines and standards of practice, including the CDC Core Infection Prevention and Control Practices for Safe Healthcare Delivery in All Settings, in the absence of such guidelines, expert consensus or best practices. The guidelines are documented within the policies and procedures.

482.42(a)(2)

- The hospital's policies and procedures or cleaning, disinfection, and sterilization of reusable medical and surgical devices and equipment address the following...
- 482.51(b) 482.42(a)(2)
- The infection prevention and control program reflects the scope and complexity of the hospital services provided by addressing all locations, patient populations, and staff

482.42(a)(4) 482.42

# THE JOINT COMMISSION

ID	Elements of Performance (EP)	Crosswalk
	Standard IC.06.01.01 The hospital implements its infection prevention and control program through su prevention, and control activities.	rveillance,
1	To prioritize the program's activities, the hospital identifies risks for infection, contamination, and exposure that pose a risk to patients and staff based on the following:	N/A
	<ul> <li>Geographic location, community, and population served</li> <li>The care, treatment, and services it provides</li> <li>The analysis of surveillance activities and other infection control data</li> <li>Relevant infection control issues identified by the local, state, or federal public health authorities that could impact the hospital.</li> </ul>	
2	The hospital reviews identified risks at least annually or whenever significant changes in risk occur.	N/A
4	The hospital implements its policies and procedures or infectious disease outbreaks, including the following	482.42(a)(3)
5	The hospital implements policies and procedures o minimize the risk of communicable disease exposure and acquisition among its staff, in accordance with law and regulation	482.42(a)(3)

# THE JOINT COMMISSION (TJC)

#### ID Infection Prevention and Control Program

IC.:

The organization shall have an active, facility-wide Infection Prevention and Control Program in place, incorporating the requirements and/or recommendations of the CDC, CMS, OSHA, and related professional organizations (e.g., APIC). This program, inclusive or documented procedures, and processes ensures the safety of patients, healthcare workers, volunteers, contract workers, and visitors

SR3 The organization's IPCP shall have documented processes, policies, and procedures to define how infections and communicable diseases are prevented, controlled, and investigated throughout the organization including, but not limited to...

#### SR.3e Risk assessments:

- Construction Infection Control Risk Assessments (ICRA)
- Overall infection prevention and control risk assessment
- Other identified components include:
   TB, influenza, BBP, exposures, communicable disease threats/mitigation

## DNV

DNV manual April 28, 2025



# IP PLAN & RISK ASSESSMENT



### PLAN & RISK ASSESSMENT COMPONENTS

To prioritize the program's activities, the hospital identifies risks for infection, contamination, and exposure that pose a risk to patients and staff based on the following:

Geographic location, community, and population served
The care, treatment, and services it provides
The analysis of surveillance activities and other infection control data

Relevant infection control issues identified by the local, state, or federal public health authorities that could impact the hospital.

The hospital *reviews identified risks at least annually* or whenever significant changes in risk occur.

- Accreditation requirement.
- Living document-updated as needed / when changes.
- Make it impactful-focus on the issues where attention is necessary to drive change.
- Keep it simple-while all of your HAIs and data is important, you can only focus on so many items.



#### **Factors**

#### Characteristics that increase risk

#### Characteristics that decrease risk

#### Geographic location, community and population served:

**Facility name** is an XXX-bed acute care facility located at ADDRESS. Estimated population for XXX County is XXX (YEAR). XXX County are tourist destinations and common employment in the areas include healthcare, schools, utilities, retail, and construction. Based on comparison by race/ethnicity, median ethnicity, educational attainment, person in poverty and foreign-born individuals, XXX County represents the highest population of potentially underserved, low-income, and minority individuals. The program will

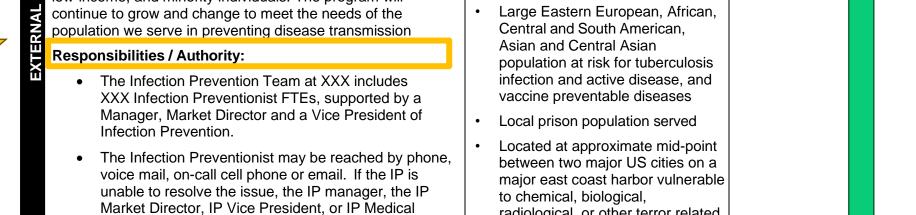
voice mail, on-call cell phone or email. If the IP is unable to resolve the issue, the IP manager, the IP Market Director, IP Vice President, or IP Medical Director will be contacted. An Infectious Disease provider is also available for consultation.

- Large Medicare and Medicaid population served
- Large elderly population served
- Large OB, GYN, Pediatric, Oncology population served
- Substance abuse and HIV population served
- Homeless population served

Located at approximate mid-point between two major US cities on a to chemical, biological, radiological, or other terror related potential threats

- Local medical and nursing schools
- Highly educated, diverse hospital personnel pool
- Magnet accredited hospital
- Supportive local and state **Health Departments**





Factors	Characteristics that increase risk	Characteristics that decrease risk
Care, treatment and services provided include but are not limited to:  Ambulatory Surgery Behavioral Health Bronchoscopy Cardiac Services / Cath / EP Critical Care / Intermediate Day Care Dialysis Dietary Emergency Endoscopy Fertility Geriatric Hyperbaric Infusion Interventional Radiology Laundry Maternity Med / Surg Neonatal Nuclear Med OB/GYN Oncology Pain Management Pediatrics Pharmacy Physician Practices Radiology Rehab Sleep Lab Surgery / Procedures / Pre-op / PACU Ultrasound Wound Care Onsite Ambulatory services which include:	<ul> <li>Neutropenic population</li> <li>Dialysis population</li> <li>Implant surgeries</li> <li>Invasive procedures</li> <li>Trauma Center</li> <li>NICU</li> <li>Central line, midline, indwelling urinary catheter usage</li> <li>High rates of MRSA and VRE in community and area nursing homes</li> <li>Large immigrant and travel population at risk for vaccine preventable diseases and travel related diseases</li> <li>Sterile compounding and hazardous compounding</li> <li>Elderly and underserved patients</li> <li>Increasing rates of Carbapenemase producing organisms causing infections or colonization in the community and healthcare setting</li> </ul>	<ul> <li>System Infection Prevention Department</li> <li>System Infection Prevention Council</li> <li>Local Hospital Epidemiologist/ Medical Director for Infection Prevention</li> <li>Do not treat burn patients</li> <li>HAI Surveillance Teams</li> <li>Vascular Access Team</li> <li>Dedicated PICC/midline nurse inserters</li> <li>Anti-microbial Stewardship program</li> <li>Statewide Infection Control &amp; Epidemiology (NC SPICE) curriculum provider for NC required Infection Prevention training under the NC .0206 rule</li> </ul>



# RISK ASSESSMENT

# SAMPLE RISK ASSESSMENTS

EVENT	PROBABILITY OF OCCURRENCE  (How likely is this to occur)¹					(What would be the most likely) <sup>2</sup>					POTENTIAL CHANGE IN CARE  (Will treatment/care be needed for resident/staff) <sup>3</sup>				NESS ses in n they	YEAR:	
Score	High 3	Med 2	Low 1	None 0	Life Threatening 3	Permanent Harm	Temp Harm	None 0	High 3	Med 2	Low 1	None 0	Poor 3	Fair 2	Good 1	Add rankings (score of 8 or >are considered highest priority for improvement efforts)	

Risk Assessment for the Infection Surveillance, Prevention and Control (ISPC) Program  Year: 20 Organization Name: Date of Report:													
Event or Condition	of e	vent/co	ential i ondition and sta			event/c	obabili onditio rring?		prepar	t is org redness event/o	to de	al with	Numerical risk level
	High (3)	Med (2)	Low (1)	None (0)	High (3)	Med (2)	Low (1)	None (0)	None (3)	Poor (2)	Fair (1)	Good (0)	Total

INI	PROBABIL ITY OF OCCURRE NCE									IMPAC I ON CAPE				READINES S TO PREVENT			RISK LEVEL
	(How likely is this to occur?)				(What would be the most likely?)				(Will new treatment/ care be needed for resident/st aff?)				(Are processes/ resources in place to identify/ad dress this event?)			(Scores≥8 are considered highest priority for improvement efforts.)	
	Score High Med. Low None				None	Serious Harm	Moderate Harm	Temp. Harm	None	High	Med.	Low	None	Poor	Fair	Good	
	3   2   1   0			0	3 2 1 0			3	2	1	0	3	2	1			



<sup>&</sup>lt;sup>2</sup>LTC Infection Prevention Risk Assessment. Statewide Program for Infection Control & Epidemiology. (2023, March 7). https://spice.unc.edu/

<sup>&</sup>lt;sup>2</sup>Risk Assessment Template. (n.d.) APIC. https://apic.org/Resource\_/TinyMceFileManager/Education/ASC\_Intensive/Resources\_Page/ASC\_Risk\_Assessment\_Template.docx

						PRIORI	ITY					
Risk Categories and	Proba	ability o	f Occur	rence	Po	tential for Nega	itive Impact		Prepar	edness/Pi	evention	Risk Score
Risk Factors	High	Med	Low	None	Life Threatening	Intermediate Morbidity	Inconvenient / Cost	None	Poor	Fair	Good	
SCORE	4	3	2	1	4	3	2	1	3	2	1	
EXTERNAL												
Environment												
<ul> <li>Natural disasters that impact</li> </ul>												
safety (hurricane, power												
outage, etc.)												
<ul> <li>Communicable diseases</li> </ul>												
<ul> <li>Patient surge</li> </ul>												
Emerging Infections												
<ul> <li>High Impact Pathogens</li> </ul>												
(Ebola, MERS, SARS-CoV-2)												
MDROs (MRSA, ESBL, CRE, C.												
auris, Acinetobacter-												
resistant) & gastrointestinal												
related (norovirus)												
INTERNAL												
HAI Infections												
• CAUTI												
CLABSI												
PVAP in ICU												
MRSA bacteremia (Lab ID)												
MRSA infections												
C. difficile (Lab ID)												
Procedure Related												
<ul> <li>SSI – colon (deep/organ)</li> </ul>												
<ul> <li>SSI – ABD hysterectomy</li> </ul>												
(deep/organ)												
SSI – Joint (HPRO, KPRO)												
SSI – Open heart												
<ul> <li>SSI – Other (Spine, C-section,</li> </ul>												
etc.):												

						PRIORI	ITY					
Risk Categories and	Prob	ability o	f Occur	rence	Po	tential for Nega	tive Impact		Prepar	edness/Pr	evention	Risk Score
Risk Factors	High	Med	Low	None	Life Threatening	Intermediate Morbidity	Inconvenient / Cost	None	Poor	Fair	Good	
SCORE	4	3	2	1	4	3	2	1	3	2	1	
<b>Equipment Related</b>												
<ul> <li>Sterilization / SPD processes</li> </ul>												
High level disinfection												
processes												
Low level disinfection												
processes												
<b>Environment Related</b>												
Air handling, humidity												
Environmental hygiene												
Construction / renovation												
Water intrusion / mold												
Water quality												
Hemodialysis water system												
Pharmacy												
Pet therapy												
Bed-bug infestation												
Infectious Outbreaks (SARS-												
CoV-2, bioterrorism,												
pertussis, measles,												
meningococcus, foodborne												
illness, bioterrorism)												
Team Member Related / EOH							1					
Hand hygiene												
Isolation precautions												
Standard precautions												

		PRIORITY												
Risk Categories and	Prob	Probability of Occurrence				Potential for Negative Impact					Preparedness/Prevention			
Risk Factors	High	Med	Low	None	Life Threatening	Intermediate Morbidity	Inconvenient / Cost	None	Poor	Fair	Good			
SCORE	4	3	2	1	4	3	2	1	3	2	1			
Influenza & SARS-CoV-2     vaccination														
Blood borne pathogen exposures														
TB exposures														
Inadvertent exposures														

Risk score is calculated by multiplying the scores of each category. The top 3 risks and any items scoring over 20 will be linked to a targeted goal below.

# ACTION PLAN = GOALS

Element / Risk	2023 Program Evaluation and Outcomes	Risk Score	2024 Goals / Metric	Plan with focused strategies
Minimize/eliminate the occurrence of catheter associated urinary tract	2023 (Q4) & 2024 (Q1, Q2, Q3) data:	24	CAUTI reduction goal (2023 Q4 – 2024 Q3):	Case reviews to be completed on every CAUTI identified using a standardized review tool.
infections (CAUTI)*	Goal =  Compliance =  Evaluation: Met or Unmet/ Progressing  Carry-over		<ul> <li>NHSN units</li> <li>Vizient Hospital 50th decile SIR ≤</li> <li>≤ infections</li> <li>Non-NHSN units</li> <li>≤ infections</li> </ul>	<ul> <li>Follow the Urine Culture Algorithm when testing for UTI.</li> <li>Observe the CAUTI bundle for insertion and maintenance. Monitor compliance with bundle elements.</li> <li>Point Prevalence at least 2 x /year.</li> <li>Routine CAUTI data reporting to key stakeholders.</li> <li>Data accessible to leadership.</li> </ul>
Minimize/eliminate the occurrence of central line blood stream infections (CLABSI)*	2023 (Q4) & 2024 (Q1, Q2, Q3) data:  Goal =  Compliance =  Evaluation: Met or Unmet/ Progressing  Carry-over	18	CLABSI reduction goal (2023 Q4 − 2024 Q3):  NHSN units  Vizient Hospital 50th decile SIR ≤  infections  Non-NHSN units  infections	<ul> <li>Case reviews to be performed on every CLABSI identified.</li> <li>Targeted HAI prevention strategies education to team members and key stakeholders.</li> <li>VAT Rounds on all patients with Central Lines.</li> <li>Point Prevalence 2x year.</li> <li>Corporate CLABSI workgroup reviews opportunities and develops processes for improvement and best practice.</li> </ul>

Element / Risk	2023 Program Evaluation and Outcomes	Risk Score	2024 Goals / Metric	Plan with focused strategies
Hand Hygiene*	2024 data (calendar year):  Goal: > 90% compliance direct observation  Compliance =  Evaluation: Met or Unmet/ Progressing  Carry-over	12	<ul> <li>Hand Hygiene goal (Calendar year 2025):</li> <li>Direct observation goal = ≥ 98% compliance</li> <li>Metric: compliant observations / total # observations x 100 = % compliance</li> </ul>	<ul> <li>Review of HH compliance data by facility IP and unit managers.</li> <li>Educate team members on recording observations as part of their work processes monthly.</li> <li>Routinely evaluate for the availability of HH supplies via rounding.</li> <li>Encourage use of HH unit champions for engagement of team members.</li> <li>Provide monthly HH reports to unit managers for review on meeting goal.</li> <li>Collaborate with corporate IP team for continued success of HH observation program.</li> </ul>
High level disinfection (HLD) processes*	2024 data (calendar year):  Goal: NEW  Compliance = NEW	8	High level disinfection goal (2025 calendar year):  • Targeted surveillance of HLD documentation:  ○ Goal: ≥ 90% compliance	<ul> <li>Mandated condition of employment at NH.</li> <li>Corrective measures to be taken for HLD or sterilization failures.</li> <li>Routine HLD Audits and HLD mini audits are performed in all areas with HLD services.</li> <li>Report data/compliance to key stakeholders.</li> </ul>
Team Member Influenza Vaccination Process Compliance*	2024 calendar year:  Goal = 100% compliance  Team member compliance =  Evaluation: Met or Unmet/ Progressing  Carry-over	4	Team member influenza vaccination goal (Calendar year 2025):  Maintain 100% compliance	Mandated condition of employment at NH.

<sup>\*</sup>System focused and/or regulatory requirement



# INFECTION PREVENTION'S ROLE IN POLICIES

- We are the content experts.
- Ensure collaboration with key stakeholders.
- Whether solo or a team, define your policy "experts".
- To ensure success, get educated.
  - Understand your existing process.
  - What templates are used.
  - How does the approval process operate.
  - What other documents may be part of the process.
    - Forms, Guidelines, Education, Standards of Work (SOW), etc.

## **GET ORGANIZED**

### Compile comprehensive policy list

- IP solely
- Partnership
- Department / unit
- Duplicative
- Necessary

### Determine review process time

- Annual
- Every 2 years
- Every 3 years



Next Review	Status	Title	Review period (1 or 3 years)	Document Writer	Service Line Policy Owner	IP on approval list	Policy Facilitator	IP Policy Lead ▼	IPC Date	Key stakeholders	Writer notified (Loop closed)	Notes
2/1/2025		Disinfectant Safety - Low Level Disinfectants (formerly Low Level Disinfection) - NH-IC-EP- 2701	3	HR	Infection Prevention	_	HR	JK	2/1/2025	EVS	Х	2.7.22; emailed P&P requesting removal of JK
2/1/2025		Infection Prevention NH-Scope-1186	1	SDF HR	Infection Prevention		HR	SDF	Feb-25	IP	Х	
3/1/2025		Water Qualilty NH-EC-US-0115	1	GW HR	Corporate EOC		HR	GW		EOC, PE	Х	Approved at EOC and IPC
3/1/2025		Tuberculosis Control Plan - NH-IC-IEP-390	1	DH	Infection Prevention		DH	HR		EH, Nursing, IE, PE, EOC	Х	
4/1/2025		Exercise Equipment Maintenance/Cleaning SP-Dept-CardRehab-PC-009	3	МН	Cardiac Rehab	NO	NA			Rehab	Х	NEED TO ADD IP as approver
4/1/2025		Dress Code in Procedural Areas NH-IC-CP- 2000	3	DH	Surgical Services		NA			SS		
4/1/2025		Bedside Caregiver Advocacy - FMC-Dept- NICU-IC-101	3	SD	NICU		NA			NICU		2.7.22 emailed P&P 2.8.22; per JE, in writer task list making edits
5/1/2025		Moisture Management	3	WH	EOC					PE, EOC		
5/15/2025		Mold Remediation NH-IC-EP-5019	3	WH	Infection Prevention					PE, EOC	Х	
6/1/2025		Intravenous (IV) Therapy Management NH-PC-IV-1800	3	LS	Corporate Nursing		NA			Nursing, VAT		
7/1/2025		Cleaning and Reprocessing of Ventilatory and Respiratory Related Equipment - NH-Div-Resp-IC-2545	3	RM	Corporate Respiratory		NA			Respiratory, ICU		
8/1/2025		Information on Communicable Diseases for the Pregnant Team Member NH-IC-IE-2022-Guide1	3	HR	Infection Prevention EOH		KG	PF				

### **DEFINE ROLES**



**Policy facilitator** – designated person who initiates policy review, sets meetings, keeps workgroup on task, & finalizes policy for publishing.



**Policy leader** – designated person who is the subject matter expert or point person who assists with running the workgroup meetings, directs conversations, and makes assignments.



**Workgroup members** – designated subject matter experts or point persons from their areas of expertise necessary for policy content review.



Name of Policy (link)	
Facilitator	
Policy Leader*	
Work group team members	
Key stakeholders	
(additional)	
Meeting time / frequency	
Applies to	
IP team review (1-2 weeks)	
Public comments (4 weeks)	
Committee Approvals	
Education	
• New	
<ul> <li>Impacts to existing</li> </ul>	
resources (CBL, AME,	
etc.?)	
Comments	Writer(s)
Due Date	

# **PLAN**

Develop a checklist to keep you organized & on time.

## QUESTIONS TO CONSIDER



DO WE HAVE ALL THE KEY STAKEHOLDERS?



DO WE NEED ANY MORE APPROVERS/COMMITTEE APPROVALS ADDED?



ARE THERE ANY
ASSOCIATED
TOOLS/FORMS/JOB AIDS,
ETC.?



DOES THIS IMPACT ASCS OR OUTPATIENT?



ASSIGN: MEETING
CALENDAR, DOCUMENT
EDITS, TEAM
RESPONSIBILITIES



## **FINAL TIPS**

Policies are our infection prevention foundation

Embrace the process

Choose your guiding reference documents carefully

Remember the purpose of policy vs. procedure

If you need help, resources are available

# QUESTIONS?

· Email Heather Ridge @ hridge@novanthealth.org



### REFERENCES

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