

Member of the Month

Meg Gilman

Interviewed and written by Hillary Hei

Role: Manager of Infection Prevention, Nemours Children's Hospital, Delaware

IP Experience: 10 years



Fun Facts

Hometown: Audubon, PA

Hobbies: Watching Marvel movies with my son, knitting

Pet: Brutus, a 10.5 year Jack Russell-Chihuahua mutt



Favorite food: Cheese ravioli

Hidden talent(s): Sang all through high school and college; Also the 2008 Lambda Chi Alpha seed spitting champion

Go-to karaoke song: "Paradise by the Dashboard Light" by Meatloaf

First job: Cashier at a grocery store

Can't live without: Football

Next travel destination: Italy

Nerdiest thing about me: "I love Lord of the Rings."



Background: Meg was introduced to IPC during her senior year in college through an internship at Mercy Suburban Hospital. She joined right before Act 52 was to be signed into law, and she loved performing chart reviews, collecting data, and responding to MRSA outbreaks. That Spring, her grandfather passed from a hospital-acquired infection, and she knew she didn't want this to happen to anyone else's loved one.

Most memorable moment: One day when Meg was rounding on a unit, she passed a grandfather crying in the Nutrition Room. When she asked what was wrong and if she could help him, he replied that he was hiding because he didn't want his granddaughter to see him cry over her upcoming procedure. "Some of the things we see everyday, we become immune... [This procedure is] not a big deal to us, but to that family and kid, it was. This completely changed my perspective on what we do and why we do it."

Recent achievement: She completed a Master in Applied Science in Healthcare Quality and Patient Safety last year!

Why she loves Pediatrics: As a mom, working in pediatric settings just hits differently. "Peds is just so unique! We have Harry Potter day. Right now, I have a Phillies cupcake because it's opening day."

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Additional useful skills: "Everybody loves a good PDSA cycle." However, her favorite Root Cause Analysis tool is the '5 Whys' because it reminds her of her son asking why over and over again.

Feel free to ask me about: Advanced delivery units; how to integrate IPC practices through Simulation units; RCA tools (e.g. A3, PDSA cycles, driver diagrams, 5 S's)

I would love to learn more about: How to grow and develop a robust and highly reliable IPC department. "I have lots of ideas and opinions but need help on how to turn that into a strategy and a business plan."

Meg can be reached at: Margaret.Gilman@nemours.org