

Coordinated Response to Bat Intrusion: Managing Potential Rabies Exposure in a Healthcare Facility

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Relevant Financial Disclosures

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No Disclosures

None of the faculty or planners for this activity have relevant financial relationship(s) to disclose with ineligible companies whose primary business is producing, marketing, selling, reselling, or distributing healthcare products used by or on patients

Objectives

 Identify key steps to managing bat related exposures in a healthcare facility

 Examine appropriate steps to take when a bat is discovered in a facility

 Assess the importance of establishing a standardized Bat Intrusion Policy across healthcare facilities



- You are at a meeting with administration & management to discuss the events of the past 24 hours and discover that there was a bat flying around the Progressive Care Unit (PCU) the previous evening.
- It is shared that there were screams, staff quickly closed patient doors, and the bat eventually exited the unit, flying down a main corridor.
- You later discover that a similar incident occurred three days prior during the weekend, in the same unit, indicating a potential recurring issue.

What would you do? (don't go batty 😂





Timeline of Events

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Day 1 - First bat sighting on 68-bed PCU. Facilities was unable to locate the bat.

Day 3 – Second bat sighting on the same unit. Facilities was unable to locate the bat.

Day 4 – Infection Prevention notified at morning meeting. A suspected entry point was sealed by a professional service.

Day 6 – Third bat sighting. Bat captured and killed on unit, then later sent for testing.

Day 9 – Bureau of Labs notifies Infection Prevention that the bat could not be tested.

Since rabies could not be ruled out, 128 patients and 3 employees were identified as potentially exposed during this nine-day time frame.

Over the Next Few Days...

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Many simultaneous tasks occurred

Collaboration between Healthcare Facility and Health Department

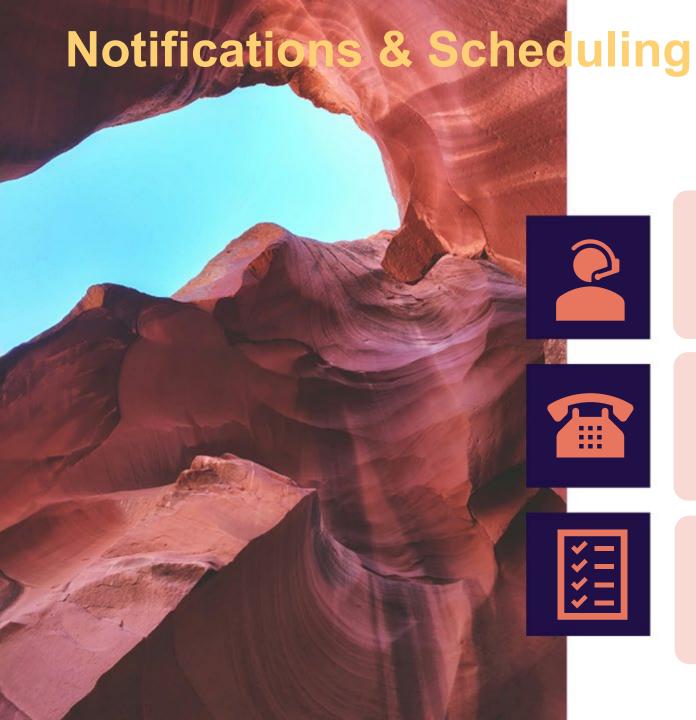
Infection Prevention & PCU Manager generated list of exposed patients

Operations & Digital Services developed plan for mass-vaccination clinic

Business
Assurance/
Emergency Mgmt
established Incident
Command Center

Pharmacy began procurement of PEP (immune globulin & rabies vaccine)

Communications
developed scripting
for patient
notification (phone
calls, letters, etc.)



A process was established to notify potentially exposed patients who had been discharged. The Communications Department developed call scripting, with up to three contact attempts. If patients could not be reached twice by phone, a certified letter was sent. Patients were given the option to **accept**, **decline**, or **consider post-exposure prophylaxis** (PEP).

A dedicated hotline was established for patients to call for scheduling vaccine appointments.

An Excel document was created to track exposed patients for all notification attempts, declination of PEP, immune globulin and all vaccination series dates. Additionally, an EPIC build was created for documenting free vaccine distribution and Rabies Immune Globulin (RIG) administration.

Results

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Patient and Employee Exposure & PEP Outcomes

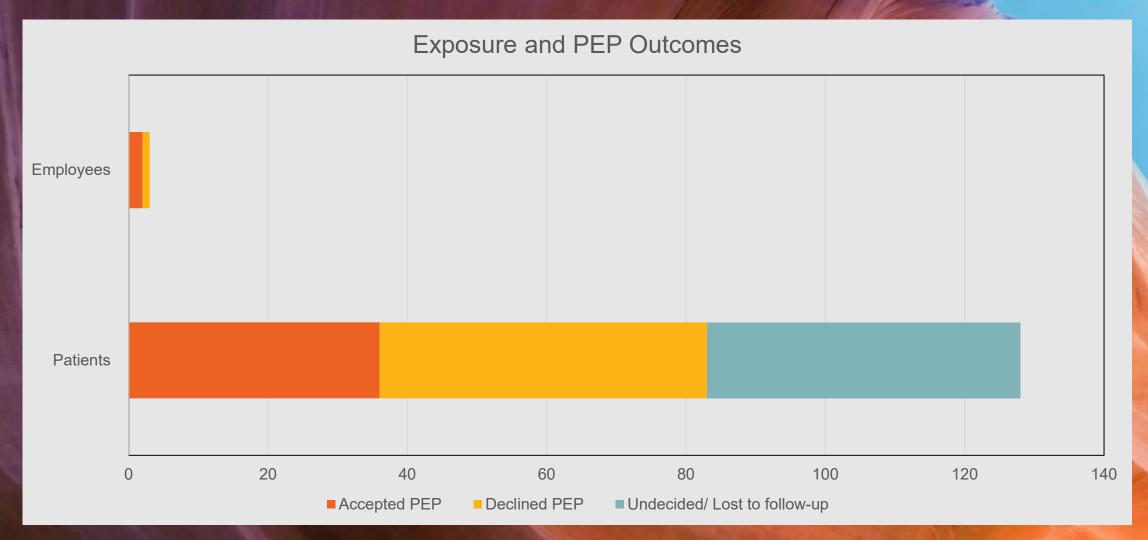
Group	Exposed	Accepted PEP	Declined PEP	Undecided/ Lost to Follow-up
Patients	128	36*	47	45
Employees**	3	2	1	0
Total	131	38	48	45

^{*6} patients received PEP via Health Department due to clinic access issues

^{**} Corrected per Employee Health data

Results







Secure the Area

Notify Appropriate Teams

Prioritize Clear Communication

Engage Business Assurance Early

Secure the Area

 If a bat is found in an unoccupied room, immediately close the door to contain it

- Seal door gaps with blankets or towels
- Do not harm, kill, or release the bat outdoors



Notify Appropriate Teams

- A clinical team member needs to immediately inform:
 - House Supervisor or Nursing Manager
 - Facilities or Security
 - Infection Prevention
- Facilities will coordinate humane capture by trained personnel



Prioritize Clear Communication

 Effective communication is essential for coordinating tasks efficiently across all departments, the health department, and other stakeholders **#APIC25**



Engage Business Assurance Early

 Notify Business Assurance when a significant event requires multiple tasks to be completed quickly or simultaneously.





Recommendation: Establish a Bat Intrusion Policy









Standardizes the response to bat sightings and potential exposures

Protects patient and staff safety through consistent procedures

Ensures timely risk assessment, communication, and documentation

Aligns with public health guidance and regulatory best practices



Questions?



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Thank You

