



NEW OPENING: CHIEF OPERATIONS OFFICER

 mudomaha.com/careers

METROPOLITAN
UTILITIES DISTRICT

CHIEF OPERATIONS OFFICER

SALARY & BENEFITS

ANNUAL SALARY:

\$199,105 - \$298,658, and an attractive benefits package that includes:

RETIREMENT/PENSION:

Benefit based upon final pay and years of service. First 25 years of service = 2.15%, next 10 years of service = 1.00%, years over 35 = .50%. Cost shared by employee and the District.

HEALTH INSURANCE:

Medical, Dental, Vision Care and EAP benefits are offered by the District. These benefits are available to all regular full-time employees and their eligible dependents.

OTHER INSURANCE:

Group Life, AD&D, Long Term Disability and Supplemental Insurance

DEFERRED COMPENSATION:

Available to employees as an option including up to \$2,000 in annual matching contributions.

FLEXIBLE SPENDING ACCOUNT:

Health Care and Dependent Care flexible spending accounts offered.

PAID LEAVE BENEFITS:

Newly hired employees receive prorated vacation for first year of employment. In addition to vacation, full-time employees are eligible for sick leave, supplemental sick leave (after 1 year of service) and bereavement leave.

HOLIDAYS:

9 designated days per calendar year and 2 floating holidays per year (after first year of employment)

HOW TO APPLY

Apply at:  **mudomaha.com/careers**

Please contact Stephanie Keyser, Human Resources, with any questions: 402.504.7735 or stephanie_keyser@mudnebr.com

PLEASE NOTE: Some photos in this brochure were taken prior to the March 2020 implementation of COVID-19 policies requiring facial coverings and social distancing.

THE IDEAL CANDIDATE

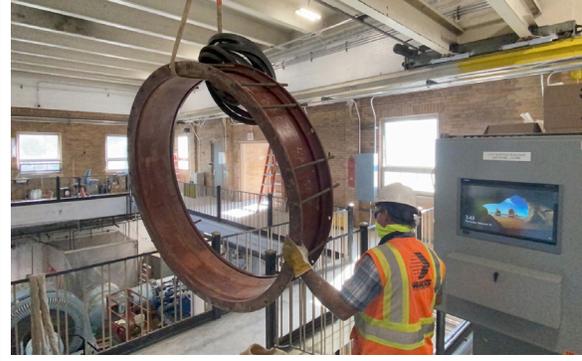
Our next COO must be an excellent relationship builder who thinks well on their feet, is decisive, transparent and communicative. The ideal candidate will be a strategic leader with a solid understanding of large scale utility operations. The incumbent will be solutions-oriented with an excellent understanding of the regulatory environment, and an action-focused professional who operates at the big picture level but keeps an eye on getting things done.

OUR NEXT COO WILL...

- Understand the complexity of the rate setting process on both the operations and finance sides.
 - Represent the District to other governmental entities, water and gas agencies, community groups and the public with a high level of professionalism and emotional intelligence.
 - Foster excellent working relationships with staff, fellow members of the leadership team, the District President and the Board of Directors to be a strategic business partner for the organization.
 - Focus on the big picture of how the District operates while having the background and knowledge to understand the day-to-day operations and details of the process.
 - Delegate effectively while keeping a handle on all aspects of the District's initiatives to address challenges as they arise and find the best way to keep projects moving forward.
 - Understand the importance of fostering a culture that aligns with the District's vision with an emphasis on inclusiveness, diversity and cohesion throughout the entire District.
 - Be an effective problem solver and decision-maker to isolate causes from symptoms, act decisively and show good judgement.
 - Be highly productive, manage time wisely and prioritize multiple competing priorities effectively.
 - Demonstrate a high level of energy, motivation, passion and ambition to move projects forward.
 - Be an effective leader, manager and player, empower, coach and develop staff into future leaders.
 - Be an effective communicator in writing, presentation and informal communication skills.
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MINIMUM QUALIFICATIONS:

- Bachelor's degree from an accredited college or university. Advanced degree desired.
- Registered Professional Engineer license (PE) is preferred; extensive experience in construction management, delivery and service of natural gas and/or water may be considered.
- Significant experience operating a gas or water utility; experience with the delivery and service of both gas and water is preferred.
- Minimum ten (10) years of experience in the operation of a gas and/or water utility; experience with production, delivery and service of infrastructure for gas and/or water; and ten (10) years of management experience to include, but not limited to, budgeting/planning, human capital and administration of both short-term and long-term projects across organizational lines within budget and schedule.



THE JOB

The Senior Vice President, COO of Metropolitan Utilities District (M.U.D.) is an at-will position that reports directly to the President and oversees a staff of 420 and an approximate annual operating and Capital Improvement Project budget of \$340 million.

The COO is accountable for planning, organizing, directing and controlling the engineering, construction and production needs required to deliver gas and water to the District's residential and commercial customers. The COO ensures the District's gas and water distribution systems are operated according to the District's procedures. In addition, the COO oversees the Engineering and Construction divisions, which are responsible for maintaining and growing those systems.

The COO will be a strategic leader who develops initiatives as well as

the District's vision of organizational and operational success. This responsibility includes engaging with key stakeholders such as the Board of Directors, customers, employees and the communities served by the District. As a member of the District's Senior Management team, the COO will collaborate with key stakeholders and provide leadership for implementation of District initiatives.

To effectively contribute to the District's objectives, the Senior Vice President, COO is accountable and responsible to:

- Contribute to the District's planning. Establish and develop corporate strategy to attain determined objectives.
- Guide and oversee the District's engineering, construction and gas and water production needs to ensure continuous uninterrupted service to customers. Determine

the short-term and long-term needs for gas and water production and infrastructure to meet current needs and additions of new service areas to meet load growth needs. Make necessary evaluations and recommendations to ensure the highest quality operation of facilities.

- Lead engineering and design of the District's gas and water systems. Oversee and review the preparation and maintenance of standards for construction materials, equipment and facility design. This includes the responsibility to initiate and direct technical studies to improve the District's gas and water systems.
- Ensure and evaluate capital needs for the production and distribution of gas and water systems. Anticipate and define necessary long-term and short-term financial needs to meet operational goals.



- Provide strategic direction on the construction, operation and maintenance of the District’s gas and water distribution systems.
- Direct and participate in the preparation of the District’s operational budget including the review of subordinate departments to ensure adherence to approved budgets and cost controls if necessary for corrective actions.
- Serve as a key spokesperson for internal and external committees to ensure an open exchange of information, recommend proactive initiatives and implement process/procedural changes to ensure optimal operational effectiveness.
- Create a work environment that provides direction and promotes continuous learning and development. Attract and select the best talent by recognizing organizational and individual needs.

Accurately appraise the strengths and weaknesses of direct reports and provide accurate, motivating feedback and constructive criticism.

- Inform the President and Board of Directors on progress, setbacks and unusual events or challenges experienced by the District. Provide assistance to the President and the Board of Directors within areas of responsibility.
- Understand and comply with all pertinent District policies and procedures.
- Handle stresses related to effectively completing the above-referenced requirements.

RELATIONSHIPS

In contributing to the objectives of the District, the Senior Vice President, Chief Operations Officer is responsible for building constructive

relationships of a business and professional nature with the following:

- Board of Directors, which includes responding to questions, meetings, customer concerns and any other business matters as they arise.
- Senior Management and all levels of personnel at the District, which includes day-to-day developments, interactions and daily support as needed.
- Customers, which includes receiving and responding to complaints, concerns and any other concern presented.
- Officials of government, other public utilities, other business concerns, professional and trade associations, engineers, architects, contractors, attorneys and community leaders.

THE ORGANIZATION

Metropolitan Utilities District – also known as M.U.D. or the District – is a vital part of the Omaha metro area, providing life-essential natural gas and water services to more than 530,000 people. M.U.D. is the only metropolitan utility district in the State of Nebraska. We are a public utility and proud to be customer-owned.

The mission of the District is to provide safe, reliable and cost-effective natural gas and water services to our community. Our vision is to maintain our commitment to serve our community, while striving to become one of the nation's top utilities. We are driven by our core values of Safety, Reliability, Fiscal Responsibility and Organizational Excellence.

The District is governed by a board of seven directors, elected by our customer-owners. The board generally meets the first Thursday of the month. We have more than 800 employees who live and work in the communities we serve.

As the fifth largest public gas utility in the United States, we provide a product and service at rates that are lower than area investor-owned utilities and among the lowest in

OUR HISTORY

The Nebraska Legislature created M.U.D. in the early 1900s as a political subdivision of the state to provide water and natural gas to the metropolitan Omaha area.

Our first water treatment plant was built near the Missouri River in 1889 by a private company. Omaha received water and gas services from private water and gas companies until the citizens of Omaha became dissatisfied with high costs, constant ownership changes

the Midwest. We serve natural gas to more than 230,000 customers in Omaha, Bennington, Fort Calhoun, Springfield, Yutan and Bellevue. In addition, we own and operate peak-shaving facilities including a liquefied natural gas plant and two propane-air plants.

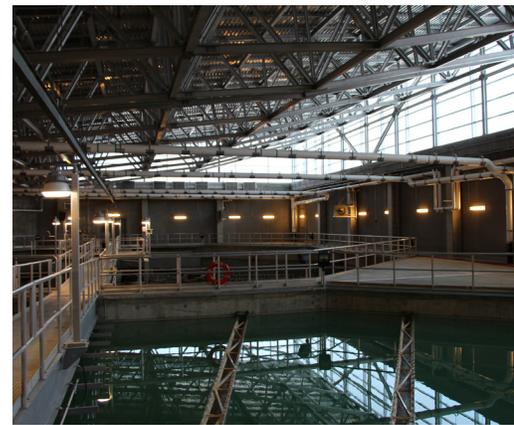
We provide safe drinking water to more than 218,000 customers in Omaha, Bellevue, Bennington, Carter Lake, La Vista, Ralston, Waterloo and the Papio-Missouri Natural Resources District (which supplies water to Fort Calhoun). Our water meets or exceeds all state and federal standards for drinking water.

The District owns and operates three water treatment facilities and an extensive water distribution system capable of supplying potable water in excess of 300 million gallons per day. Our system includes 2,985 miles of water mains and we maintain more than 27,000 hydrants for fire protection.

M.U.D. also has an Operations and Construction Center Complex, which serves as the base for our construction, water and gas distribution, field services and other operational divisions.

and poor service, and voted to take control and ownership of their utilities. The Legislature created the Metropolitan Water District in 1913.

Five years later, state senators authorized the City of Omaha, to assign the responsibility for operation of the gas system to the Metropolitan Water District. The name was changed to the Metropolitan Utilities District on March 3, 1921.



THE COMMUNITY

Omaha is a thriving community known for its constantly evolving dining and entertainment scene, friendly people and successful businesses. With a population of just under a half million citizens, we are a large metropolitan area that hasn't lost that midwestern charm.

Whether it's visiting the world-famous Henry Doorly Zoo and Aquarium, taking some swings at TopGolf or attending the latest community event, there is always something to entertain you and your family in the Omaha area. We are home to top-notch restaurants, two entertainment districts and a growing craft brewery scene.

The city offers many arts and music options and was named the home of Indie Rock. On any night of the week, there are several local and national acts performing in a bar or venue across town. The Joslyn Art Museum displays thousands of works from all over the globe, but you can also view local pieces at the Bemis Center for Contemporary Arts, El Museo Latino, Hot Shops Art Center or the galleries in the Old Market.

If you're a sports fan, you're in luck! Those who enjoy America's favorite pastime can experience the College World Series at TD Ameritrade Park or cheer on the Omaha Stormchasers, the minor league affiliate of the Kansas City Royals, at Werner Park. Omaha also is the host city of the U.S. Olympic Swim and Curling Trials, and the USL League One soccer team the Omaha Union.

To learn more about tourism offerings in the metro area, check out visitomaha.com and gosarpy.com.

You can enjoy the perks of a larger city without the high price tag. The cost of living in Omaha is 8% lower than the national average, making it one of the most affordable places to live in the country with a typical home value (according to Zillow) of \$209,500. Omaha also has the lowest unemployment rate in America (2.9%) and is home to "The Fab 5," a group of Fortune 500 companies.

Forbes recently ranked Omaha as the seventh best city for raising a family in the U.S., due to its great schools, housing affordability, low crime rate and ease of commuting. The metro also has a wonderful trail system for walkers, joggers, cyclists and cross-country skiers. The city recently introduced ORBT – Omaha Rapid Bus Transit – a service that unites smart technology and streamlined travel for faster, more frequent public transportation.

Bottom line? Whether you're looking to advance your career, raise a family or get a fresh start – Omaha has you covered.



JOSLYN ART MUSEUM



HOME OF THE COLLEGE WORLD SERIES



HENRY DOORLY ZOO & AQUARIUM



OLD MARKET – DOWNTOWN OMAHA



HOST CITY OF THE U.S. OLYMPIC SWIM TRIALS

