



HEALTHCARE MANAGEMENT DIVISION ANNUAL BUSINESS MEETING AND AWARDS CEREMONY

August 7, 2020
"Vancouver, BC"

AGENDA

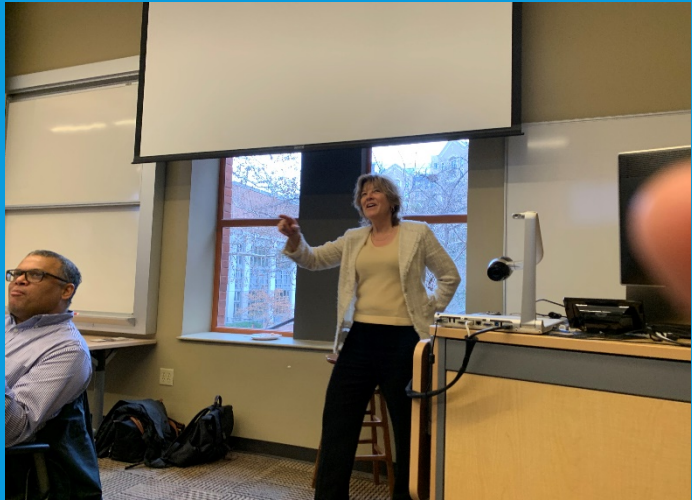
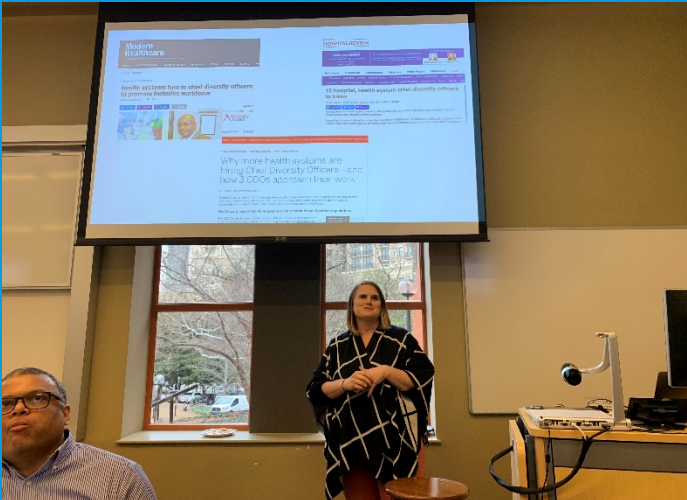
- Welcome and Milestones
- New Division Leadership Team
- 2020 Sponsors
- Program Highlights and Awards
- Division Awards
- Transition to the Incoming Chair

WELCOME AND MILESTONES

- **Welcome:**
 - New members
 - Past chairs

- **Celebrate milestones:**
 - New doctorates
 - Tenure
 - Promotion

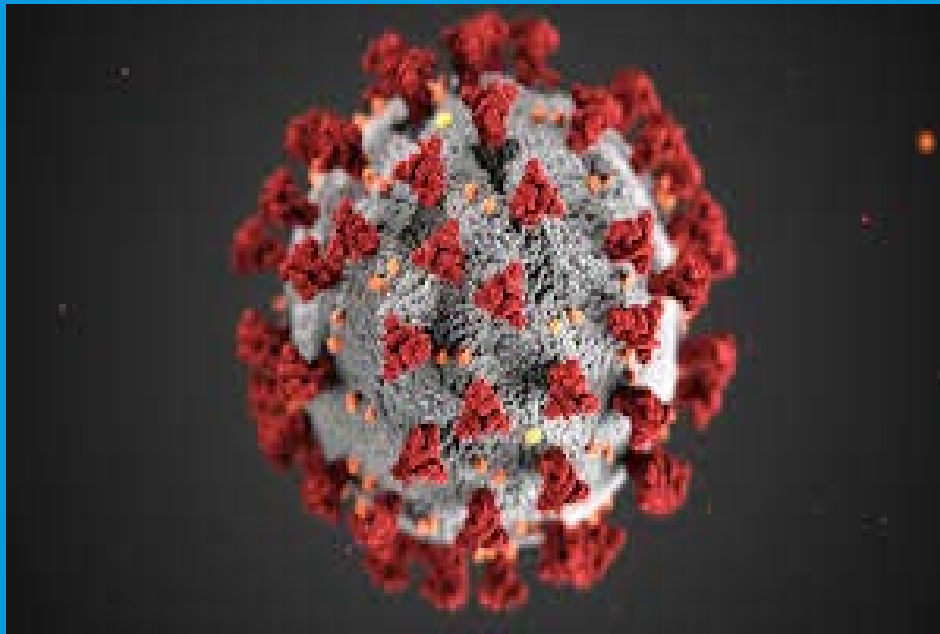
HCM MID-YEAR MEETING IN NASHVILLE



ACTION ITEMS FOR 2019-2020

- Building membership and the drive for 1,000
 - Existing AOM members
 - Other academic associations
 - Increasing awareness in PhD programs and underrepresented departments
 - Non-traditional groups (Executive doctoral students, DNP, Nurse Executives)
- Increasing student engagement and outreach
- Making the division more inclusive and building a broader leadership pipeline

AND THEN ...



THANK YOU TIA GILMARTIN!



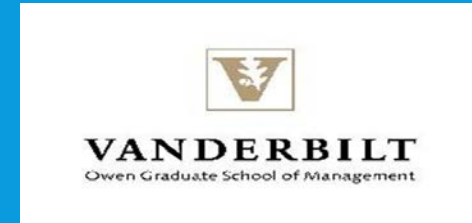
2020-2021 DIVISION LEADERSHIP TEAM

- PDW Chair: **Cheryl Rathert***
- Program Chair: **Ria Hearld**
- Chair Elect: **Brian Hilligoss**
- Division Chair: **Sara Singer**
- Past Division Chair: **Tim Vogus**
- Academics at Large:
 - **Nick Edwardson**
 - **J'Aime Jennings***
- Practitioners at Large:
 - **Aaron Spaulding**
 - **Beth Brooks***
- Secretary: **Zo Ramamonjiarivelo**
- Treasurer: **Tory Harper Hogan**
- Membership Engagement Liaison:
 - **Geoff Silvera**
- Academy Membership Liaison:
 - **Deirdre McCaughey**
- Social Networking Coordinator:
 - **Lesley Clack**
- Student Representative: **Jennifer Gutberg & Yaminette Diaz-Linhart**
- International Representative: **Maike Tietschert***
- Committee Chairs
 - Teaching: **Tracy Porter**
 - Practice:
 - Research: **Ingrid Nembhard**
 - Communication: **Ajit Appari**

*denotes new team member

THANK YOU TO OUR 2020 SPONSORS!

Silver Sponsors



Bronze Sponsors



Break Sponsors



FINANCIAL REPORT (JUNE 2020)

REVENUE	AMOUNT
Starting balance (January, 2019)	\$19,016
2020 Division allocation	\$9,812
Base portion	\$8,350
Sponsorship	\$3,450
TOTAL REVENUE	\$40,628
EXPENSE	AMOUNT
Meetings & conferences	\$86
Scholarships	\$300
Plaques	\$438
TOTAL EXPENSES	\$824
CURRENT YEAR NET INCOME	39,804

TOTAL FUNDS IN OPERATING ACCOUNT (June, 2020): \$39,804

PROGRAM HIGHLIGHTS

- 2020 PDW Chair – Ria Hearld
- 2020 Program Chair — Brian Hilligoss

2020 HCM PROFESSIONAL DEVELOPMENT WORKSHOP

- 9 hours of programming, 8 sessions

Friday

- Emerging Scholars Consortium
 - 3 Real-Time Open Sessions
 - Navigating the Health Care Job Market
 - Integration of Research and Teaching in Health Care Management
 - Hot Topics

Saturday

- 4 Real-Time Open PDW Sessions
 - 1 organized by the Research Committee: Research in the Rough
 - 1 organized by the Teaching Committee : Teaching Incubator
 - Overcoming Dichotomies in Healthcare Management Research: Broadening Research on Coordination
 - How to Use and Publish with Theory in Health Care Research

Monday

- 1 Real-Time Open PDW Sessions
 - Applying Mixed Methods in Health Care Management Research

4 Co-Sponsored Sessions

- Co-sponsors: RM, OB, HR, CAR, MED, ENT, CM, OMT, OSCM, GDO

2020 PROGRAM

- 24 hours of programming
 - 9 paper sessions, 3 symposia, 1 discussion paper sessions, 1 plenary session
- 136 papers submitted; 59 accepted
- 6 papers in proceedings
- 6 symposia submitted; 3 accepted (1 jointly with OMT)
- 192 reviewers; 215 volunteers
 - 2.5 review assignments per reviewer
- 89% review completion rate (thank you!)

2020 PROGRAM ASSOCIATE EDITORS

- **Larry Hearld**, *University of Alabama, Birmingham*
- **Jennifer Hefner**, *Ohio State University*
- **Valerie A. Lewis**, *University of North Carolina, Chapel Hill*
- **Maike Tietschert**, *Vrije University Amsterdam*

2020 PROGRAM THANKS SESSION CHAIRS/CURATORS

Lead: **Justin Benzer**, *U. Texas, Austin*

- **Gouri Gupte**, *Cambridge Health Alliance*
- **Courtney Haun**, *Samford U.*
- **Jennifer Hefner**, *Ohio State U.*
- **Adaku Jennifer Agwunobi**, *Loughborough U.*
- **Peter Martelli**, *Suffolk U.*
- **Deirdre McCaughey**, *U. Calgary*
- **Vicky Parker**, *U. of New Hampshire*
- **Peter Rivard**, *Suffolk U.*
- **Gordon C. Shen**, *U. Texas Health*
- **Abi Sriharan**, *U. Toronto*
- **Soumya Upadhyay**, *U. Nevada Las Vegas*

HEALTHCARE MANAGEMENT DIVISION PAPER AWARD WINNERS

August 2020

2020 HEALTH CARE MANAGEMENT OUTSTANDING PAPER BASED ON A DISSERTATION

- **Best sole authored paper based on a recent dissertation**
- Sponsored by: *AOM Health Care Management Division*
- **HCM nominee for William H Newman Award All-Academy Best paper based on a recent dissertation**
- **Selection Committee:**
 - Lucy Xiaolu Wang, 2019 Winner
 - Tim Vogus, HCM Division Chair
 - Nicholas Edwardson, HCM Academic at Large

RUNNER-UP

- Service Profiles in Substance Abuse Treatment
 - **Reena Kelly** , *University of Alabama, Birmingham*

2020 BEST PAPER BASED ON A DISSERTATION

The Impact of Acquisitions on Clinical Decisions:
Evidence from PPMCs

• **Ambar La Forgia**, *Columbia University*



2020 BEST HEALTHCARE MANAGEMENT THEORY TO PRACTICE AWARD

- Sponsored by: *Health Care Management Review*
- Selection Committee:
 - **Angelique Ortiz-Hunt**, *2019 winner*
 - **Larry Hearld**, *Co-Editor, Health Care Management Review*
 - **Aaron Spaulding**, *HCM Practitioner at Large*

RUNNERS-UP

- **Who Should See the Patient? On Discretionary Patient-Provider Assignments in Hospitals**
 - **Mariam K. Atkinson**, *Harvard University*
 - **Soroush Saghafian**, *Harvard University*
- **Managing the Performance of Health Systems: An Agency-Stewardship Dance**
 - **Jenna Evans**, *McMaster University*
 - **Jennifer Im**, *University of Toronto*
 - **Agnes Grudniewicz**, *University of Ottawa*
 - **Greg Richards**, *University of Ottawa*
 - **Jeremy Veillard**, *University of Toronto*

BEST HEALTHCARE MANAGEMENT THEORY TO PRACTICE PAPER AWARD WINNER

But Who Will Help 'Them'? The Effect of Ethical Leadership on Bullying, Burnout, and Turnover

- **Jason Lambert**, *Texas Woman's University*
- **Lee Warren Brown**, *Texas Woman's University*
- **Caleigh Torres Nava**, *Texas Woman's University*



2020 BEST HEALTHCARE MANAGEMENT PAPER ON AN INTERNATIONAL THEME

- Sponsored by *AOM Health Care Management Division*
- HCM Nominee for Carolyn B. Dexter Award:
Best paper on an International Theme
- Selection Committee:
 - Stefano Tasselli, 2019 winner
 - Sandra Buttigieg, HCM Global Representative at Large
 - Tia Gilmartin, HCM Past Division Chair

RUNNERS-UP

- Two-Sided Privacy Awareness: A Field Experiment on Health Data Protection in Underserved Communities
 - **Marie Gabel**, *WWU Münster*
 - **J. Nils Foege**, *WWU Münster*
 - **Stephan Nesch**, *WWU Münster*
- Managing Diversity in High-Reliability Teams in the Emergency Department
 - **Grace Williams**, *University of Queensland*
 - **Gemma Irving**, *University of Queensland*
 - **April Wright**, *University of Queensland*
 - **Stuart Middleton**, *University of Queensland*

2020 BEST HCM PAPER ON AN INTERNATIONAL THEME

Assembling the Team: An Analysis of Partner Selection and Performance in Robot-Assisted Surgery

- **Marco Tonellato**, *Ludwig-Maximilians-Universität*
- **Daniele Mascia**, *Luiss Guido Carli University*
- **Alessandro Lomi**, *University of Lugano*
- **Jürgen Lerner**, *University of Konstanz*



2020 BEST HEALTHCARE MANAGEMENT PAPER SUBMITTED TO THE ANNUAL MEETING

- *Sponsored by: Foundation of the American College of Healthcare Executives*
- The top 10% of the papers submitted to the annual program are considered for this award
- **Selection Committee:**
 - Jonathan Clark, 2019 winner
 - Geoffrey Silvera, HCM Academic at Large
 - Sara Singer, HCM Division Chair Elect

BEST PAPER AWARD RUNNER-UP

- Evidence-Based Management to Management-Based Evidence: Mobilizing Evidence Through Managerial Work
 - Rachel Manning, *University of Warwick*
 - Jackie Swan, *University of Warwick*
 - Harry Scarbrough, *City University London*

2020 BEST PAPER AWARD WINNER

The Impact of Acquisitions on Clinical Decisions:
Evidence from PPMCs

• **Ambar La Forgia**, *Columbia University*



OUTSTANDING REVIEWER AWARDS

Criteria: On-time; high quality; thoughtful; developmental; author-ratings

- *Ajit Appari, Northeastern University*
- *Fausto Di Vincenzo, D'Annunzio University of Chieti–Pescara*
- *Jennifer Gutberg, University of Toronto*
- *Larry Hearld, University of Alabama, Birmingham*
- *Jennifer Hefner, Ohio State University*
- *Tory Harper Hogan, Ohio State University*
- *Valerie A. Lewis, University of North Carolina, Chapel Hill*
- *Michael Lin, HealthStream*
- *Deborah M. Mullen, University of Tennessee, Chattanooga*
- *Cheryl Rathert, Saint Louis University*
- *Trish Reay, University of Alberta*
- *Patrick Shay, Trinity University*
- *Sara Singer, Stanford University*
- *Amber Stephenson, Clarkson University*
- *Maike Tietschert, Vrije University Amsterdam*
- *Daan Westra, Maastricht University*
- *Brendon Wolff-Piggott, University of Cape Town*
- *Seokjun Youn, University of Arizona*
- *Gary Young, Northeastern University*

HEALTHCARE MANAGEMENT DIVISION DIVISION AWARD WINNERS

August 2020

HCM DIVISION TEACHING AWARD

- Recognizes innovative and outstanding teaching that takes place in our classrooms and provides the opportunity to encourage, recognize and reward the work of excellent, dedicated and inspiring teachers
- Selection is managed by the HCM Teaching Committee, based on nominations from members
- Presented by Tracy Porter for the Teaching Committee

TEACHING AWARD WINNER

- "Students in our program gain more than a talented educator, but an advocate for the duration of their health administration careers. She...prides herself on developing students with a broad range of skills and capabilities".
- "I feel so fortunate to have been a student of Dr. XX and a mentee throughout the years".
- "Dr. XX has guided, inspired, and encouraged me to be the best teacher I can be. I believe the advice she has provided me stems from her astounding teaching ability".

2020 TEACHING AWARD WINNER



Cathleen Erwin

Associate Professor, Program Director Health Services Administration
Auburn University

MYRON D. FOTTLER EXCEPTIONAL SERVICE AWARD

- Dedicated at least 10 years to HCM and the profession and established a consistently strong presence in the Division over a long period of time;
- Served as a meaningful mentor, not only to colleagues and students in his or her own university, but also to others in HCM;
- If the individual has served as a Division officer, he or she must have continued participation for at least five years after serving as an officer.

QUOTES FROM LETTERS OF SUPPORT FOR CHRISTY LEMAK'S NOMINATION

- Supporting letters from 6 scholars!
- Highest level of formal service to the Division: Division Chair in 2009, integral part of Strategic Planning Workgroup
- “Christy has not only provided great mentorship within the field of healthcare management, she also promotes important strategic initiatives to improve mentorship for improving diversity in leadership and for supporting women and minority scholars in the field.”
- “Simply put, Christy is a scholar of the highest caliber, an educator, a leader, a mentor, and an advocate. Measured against any of the typical ways in which we estimate dedication and service to healthcare management scholarship, Christy will exceed the limit.”
- “I have learned from Christy in every realm of my work: how to conduct research that appeals to both researchers and managers; how to serve others effectively as an administrator; and how to bring excellent content and delivery into teaching.”

2020 MYRON FOTTLER AWARD WINNER

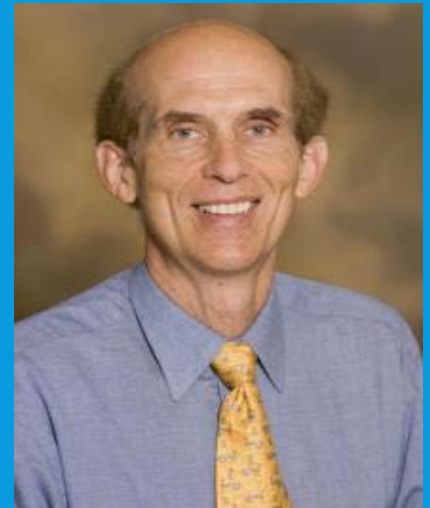


Christy Harris Lemak

Chair and Professor , Department of Health Services Administration
University of Alabama at Birmingham

KEITH G. PROVAN DISTINGUISHED SCHOLAR AWARD

- Award established in 2012 to recognize a member of the division who has developed a record of high quality research
- Renamed the Keith G. Provan Award in 2014
- Peer nominations and review by the Research Award Review Committee
 - Ingrid Nembhard
 - Amber Stephenson
 - Maike V. Tietschert
 - Robert Weech-Maldonado



2020 KEITH G. PROVAN AWARD



Jacqueline Zinn

Emeritus Professor, Fox School of Business and Management
Temple University

QUOTES FROM LETTERS OF SUPPORT FOR JACKIE ZINN'S NOMINATION

“She has been a leading national and international researcher of long-term care organizations and related services for 30 years. Her contributions to understanding key issues in her field have been novel, substantial, and sustained”

“What really sets Jackie’s work apart is her ability to grasp of the nuances of strategic management and organization theory and its connection to health care policy and practice in long term care”

“Our field, despite its importance, presents difficult challenges including unique data requirements, limited funding opportunities, and a theoretical foundation that is somewhat pluralistic. Jackie has been successful at managing all these challenges, and has contributed significantly to our understanding of long term health care organization and its relationship to such key policy problems as quality, efficiency and responses to regulatory and market forces”

JACKIE ZINN'S OTHER CONTRIBUTIONS

- Service

- Co-Editor in Chief of *Health Services Research* (2010-2017)
- Grant study section member for the National Institutes of Health and the Agency for Healthcare Research and Quality (1995-2018)
- Board of Commissioners, Accrediting Commission on Education for Health Services Administration (2003-2006)
- Board member of several not-for-profit organizations in the long-term care field (2003- Present)

- Mentoring of doctoral students and junior faculty

“I was very fortunate to have Jackie as my mentor during my PhD at Temple. She was the faculty member who introduced me to the research process from data collection to data analysis. She inspired me to become a better writer by applying organizational theory to complex health care issues. She was very patient and supportive, yet firm in her expectations to excel in our research. But it was her passion for long-term care research that attracted me to this field. She was also instrumental in facilitating research connections with other senior colleagues, which proved to be critical in my career development. Furthermore, she was a role model in her service to the HCM Division, which inspired me to become not only an active member but ultimately a leader of the HCM Division.”

HCM DIVISION PROGRAM

- Friday

- 12:00pm - Navigating the Health Care Job Market
- 1:30pm – Integration of Research and Teaching in HCM
- 2:45pm – Hot Topics in Research

- Saturday

- 9:00am - Overcoming Dichotomies in HCM: Broadening Research on Coordination
- 10:15am – How to Use and Publish with Theory in Health Care Research
- 12:00pm – Research Incubator (by registration)
- 1:15pm – Teaching Incubator

HCM DIVISION PROGRAM

- Monday
 - 10:45am – HCM Best Papers, Session 1
 - 12:00pm – Applying Mixed Methods in HCM Research (Workshop)
 - 2:00pm – Understanding Micro-Macro Connections in Organization Theory: The Value of Healthcare Settings?
- Tuesday
 - 11:00am – HCM Best Papers, Session 2
 - 12:00pm – Division Plenary – Jackie Zinn Provan Address
 - 1:30pm – Future of Leadership in Healthcare: Enabling Complexity Dynamics Across Levels (Mock live symposium)

