



**HEALTHCARE MANANGEMENT DIVISION**

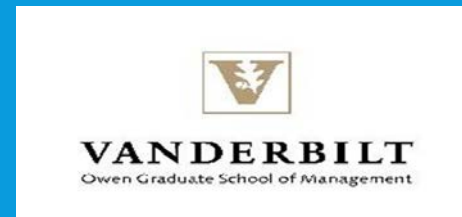
**ANNUAL BUSINESS MEETING**

**AND AWARDS CEREMONY**

August 12, 2019  
4:30 pm to 6:30 pm  
Sheraton Boston Hotel  
Independence East

# THANK YOU TO OUR 2019 SPONSORS!

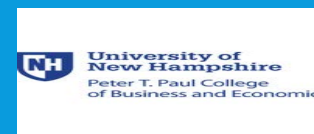
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## Bronze Sponsors



## Break Sponsors



# AGENDA

- ❖ Welcome & milestones
- ❖ Program highlights
- ❖ 2019 Sponsors
- ❖ New Division Leadership Team
- ❖ Transition to the Incoming Chair
- ❖ Division Awards

# WELCOME & MEMBER RECOGNITION

- ❖ Welcome our diverse members:
  - New members
  - Students
  - Emeriti
  - Practitioners
  - Global (e.g. outside North America)
  - Past chairs

# WELCOME & MEMBER RECOGNITION

- ❖ Celebrate milestones:
  - Completed doctorates
  - Tenure
  - Promotion
  - Career Awards and Professional Honors

# ACTION ITEMS FOR 2018-2019

1. **Review/Revise domain statement** to ensure it accurately reflects division's current/future foci
2. Focus on **globalization of participation & perspectives**; begin with bylaw change to create new leadership position of international representative
3. Engage more members in volunteer roles; **clarify path(s) to leadership roles**; institute term limits in committees
4. Scholarship **engagement between meetings**; e.g. virtual research incubator; more frequent surveys
5. Target important subgroups to **build inclusion**; e.g. students, emeriti, practitioners, global members; new student engagement committee

# UPDATE FROM COMMUNICATIONS COMMITTEE

# AOM CONNECT HCM COMMUNITY

- ❖ Community discussion board – replaced HCM Listserv
- ❖ Moderated posts (policies apply)
- ❖ Library – repository for files
- ❖ New HCM website inside AOM Connect (coming soon!)

# AOM CONNECT HCM COMMUNITY

## ❖ HCM Members –

- Visit AOM site for more info – link to helpful guidelines is posted on HCM Discussion Board
- **Update your profile**
- **Set your preferences** for managing your Division & Interest Group Notifications” receiving Community Notifications (linked from My Account section of Profile)
  - Real time (recommended during AOM meeting)
  - Daily digest
  - Weekly digest
  - Plain Text
  - No Email

# AOM CONNECT HCM COMMUNITY



## Health Care Management - A Division of AOM

Home About Us ▾ Community ▾ Awards ▾ Resources ▾ Events ▾ Participate ▾

search



### Discussion

1 to 50 of 857 threads (952 total approved posts)

Most Recently Updated ▾

Posts in my communities ▾

50 per page ▾

Post New Message

Thread Subject	Replies	Last Post
<a href="#">Guide for using AOM Connect</a> Divisions and Interest Groups Health Care Management	0	5 minutes ago by Cathleen Erwin
<a href="#">Bowling has got to be a germaphobe's worst nightmare</a> HCM Division HCM_AOM2019	0	7 hours ago by Nicholas Edwardson
<a href="#">HCM@AOM 2019: Monday Aug 12: Best Papers and Many More ..</a> HCM Division HCM_AOM2019	0	20 hours ago by Ajit Appari
<a href="#">HCM@AOM 2019: Monday Aug 12: Biz Meeting &amp; Bowling Social</a> HCM Division HCM_AOM2019	0	20 hours ago by Ajit Appari

# AOM CONNECT HCM COMMUNITY

**Under construction**

## Announcements Add

### Welcome to the HCM Community

By: [Cathleen Erwin](#), 3 months ago

The HCM Community is open and welcomes its members to make announcements through the HCM ListServ. You can learn more about AOM Connect using the link provided below. HCM's general policies regarding announcements are available here.

[About AOM Connect](#)

[View Archive](#)

## HCM Sponsors

### 2019 HCM Sponsors

#### Silver

Association of University Programs in Health Administration (AUPHA)

Auburn University, Department of Political Science

## Why Join HCM?



Health Care is a global enterprise where entrepreneurs are using technology to transform the competitive landscape. Health care is more than what happens between doctors and patients, rather it involves a complex set of relationships between multiple

## Join the Conversation

Most Recent



**Bowling has got to be a germaphobe's worst nightmare ...**

By: [Nicholas Edwardson](#), 7 hours ago

Posted in: [Health Care Management HCM](#)

# UPDATE FROM PROGRAM & PDW CHAIRS

# PROGRAM HIGHLIGHTS

- ❖ 2019 Program Chair—Sara Singer
- ❖ 2019 PDW Chair – Brian Hilligoss

# 2019 PROGRAM

- ❖ 33 hours of programming
  - 14 paper sessions, 6 symposia, 2 discussion paper sessions, 1 plenary session
- ❖ 145 papers submitted; 59 accepted
- ❖ 178 reviewers; 206 volunteers
  - 2.6 review assignments per reviewer
- ❖ 94% review completion rate (thank you!)
- ❖ 7 symposia submitted; 6 accepted (5 jointly)
- ❖ 6 papers in proceedings; 9 papers first-authored by global members

# 2019 PROGRAM THANKS ASSOCIATE EDITORS

- ❖ Tia Gilmartin, New York U.
- ❖ Alden Lai, New York U.
- ❖ Cheryl Rathert, Virginia Commonwealth U.

# 2019 PROGRAM: SESSION CHAIRS/ DISCUSSANTS

- ❖ Sandra Buttigieg, U. of Malta
- ❖ Cathleen Erwin, Auburn U.
- ❖ Tia Gilmartin, New York U.
- ❖ Amy Landry, U. of Alabama, Birmingham
- ❖ Ling Liu, Yale School of Public Health
- ❖ Laura McClelland, Virginia Commonwealth U.
- ❖ Ingrid Nembhard, The Wharton School, U. of Pennsylvania
- ❖ Eva-Maria Oppel, U. of Hamburg
- ❖ Vicky Parker, U. of New Hampshire
- ❖ Zo Ramamonjiravelo, Texas State U.
- ❖ Peter Rivard, Suffolk U.
- ❖ Pat Satterstrom, New York U.
- ❖ Geoff Silvera, Auburn U.
- ❖ Amber Stephenson, The David D. Reh School of Business, Clarkson U.
- ❖ Maïke Tietschert, Stanford U.
- ❖ Gary Young, Northeastern U.
- ❖ Michael Lin, HealthStream

# 2019 HCM PROFESSIONAL DEVELOPMENT WORKSHOP

- ❖ 15 hours of programming: Emerging Scholars' Consortium and 5 additional PDWs

## Friday

- ❖ Emerging Scholars Consortium
  - 5 sessions (academic career paths in HCM, obtaining funding, research collaboration strategies, bringing absent voices into the classroom, round-table discussions of participant-initiated topics)
  - 42 participants –Canada, China, the Netherlands, Switzerland, UK, and US
  - 33 universities represented. Most attendees: Harvard (4); VCU (3)
- ❖ 4 co-sponsored PDWs
  - ENT, OB, OMT, PNP
- ❖ Emerging Scholars' Social

# 2019 HCM PROFESSIONAL DEVELOPMENT WORKSHOP

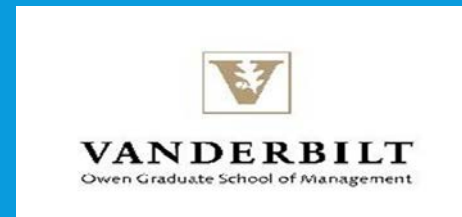
## Saturday

- ❖ 5 PDWs
  - 2 organized by the Research Committee (Research Incubator, “Hot Topics”)
  - 1 organized by the Teaching Committee (Teaching Incubator)
  - 1 co-sponsored by RM (Preparing Manuscripts for Publication)
  - 1 co-sponsored by ODC (Frontiers in Integration Research)
- ❖ 4 co-sponsored PDWs
  - CM, ENT, MOC, ODC, RM, STR, TTC
  - PDW Social

# UPDATE FROM DIVISION CHAIR-ELECT

# THANK YOU TO OUR 2019 SPONSORS!

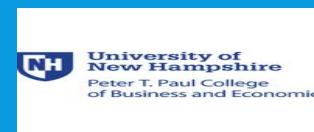
## Silver Sponsors



## Bronze Sponsors



## Break Sponsors



# 2019 MEETING SPONSORS

## ❖ Silver Sponsors

- Association of University Programs in Health Administration (AUPHA)
- Auburn University, Department of Political Science
- Indiana University, Richard M. Fairbanks School of Public Health
- Medical University of South Carolina
- University of Alabama Birmingham, Dept. of Health Services Administration
- University of Arizona, Eller College of Management, Center for Management Innovations in Healthcare
- Vanderbilt University, Owen Graduate School of Management

# 2019 MEETING SPONSORS

## ❖ Bronze Sponsors

- Johns Hopkins University, Carey Business School
- New York University Rory Meyers College of Nursing
- Ohio State University, Wexner Medical Center, Dept. of Family Medicine
- Virginia Commonwealth University, Dept. of Health Administration

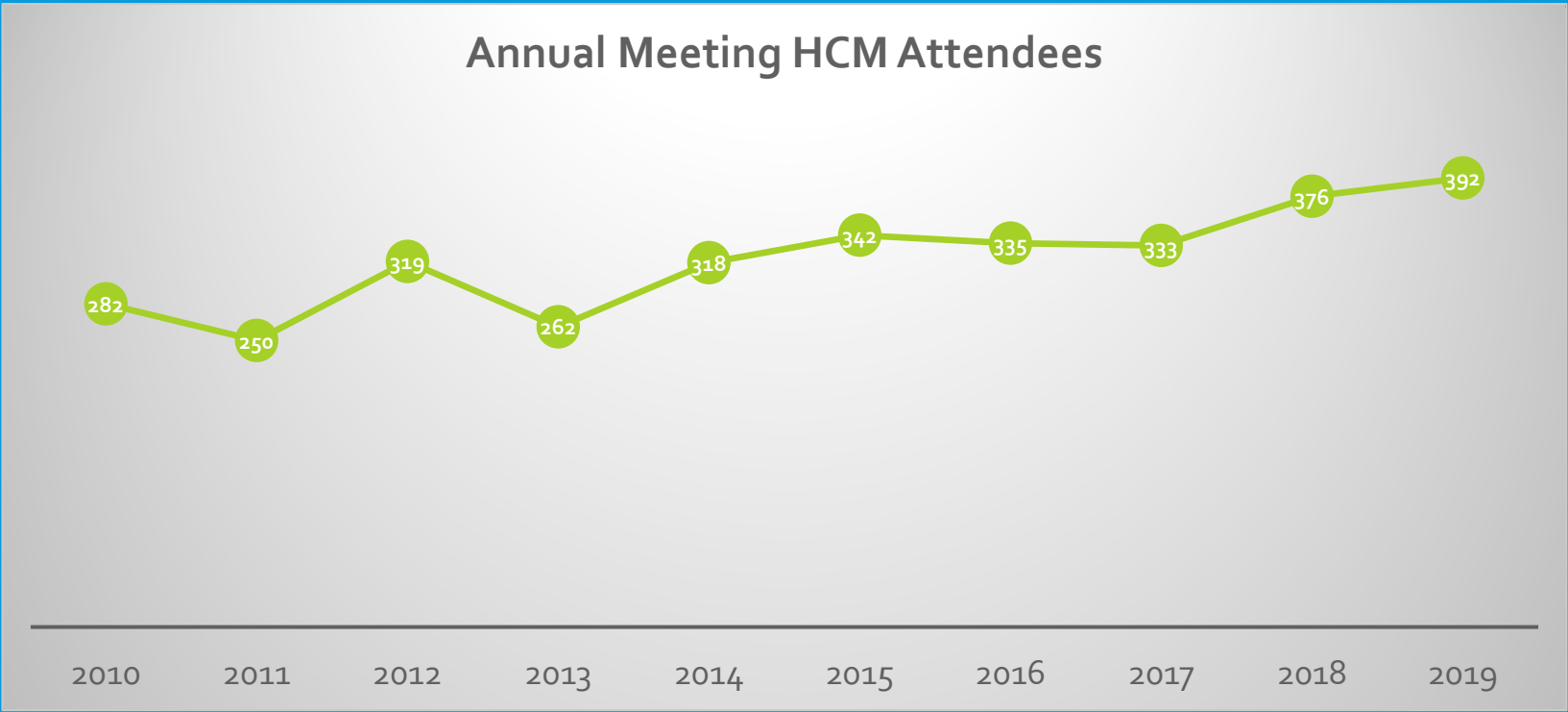
# 2019 MEETING SPONSORS

## ❖ Coffee Break Sponsors

- Stanford University School of Medicine
- University of New Hampshire, Peter T. Paul College of Business and Economics
- Stonehill College, Meehan School of Business

# HCM MEMBERSHIP & MEETING ATTENDEES

900 Members (as of August 11, 2019)



# FINANCIAL REPORT ( JUNE 2019)

REVENUE	AMOUNT
Starting balance (January, 2019)	\$24,499.07 (including \$15K of endowment)
Sponsorship	
• Received (June 2019)	\$7,700.00
• Expected total	\$9,400.00
2019 Division allocation	\$14,092.00
EXPENSE	AMOUNT
Meetings & conferences (reservations for socials in Boston)	\$5,173.32
Student Travel Scholarships	\$ 2,750.00
Award Plaques	\$ 702.00
Gifts	\$30
Anticipated expenses at Annual Meeting in Boston	\$19K-20K total (\$5,173 pre-paid)

**TOTAL FUNDS IN OPERATING ACCOUNT (June, 2019): \$35,415.75**  
**(\$15K is endowment)**

# LEADERSHIP TRANSITION

# AMY YARBROUGH LANDRY, PHD

5 year term 2015-2019

- ❖ PDW Chair
- ❖ Program Chair
- ❖ Division Chair Elect
- ❖ Division Chair
- ❖ Division Past Chair



# 2019-20 New Division Leadership Team

- ❖ PDW Chair: **Ria Hearld\***
- ❖ Program Chair: **Brian Hilligoss**
- ❖ Chair Elect: **Sara Singer**
- ❖ Division Chair: **Tim Vogus**
- ❖ Past Division Chair: **Tia Gilmartin**
- ❖ Academics at Large:
  - **Geoffrey Silvera**
  - **Nick Edwardson\***
- ❖ Practitioners at Large:
  - **Amanda Neikam**
  - **Aaron Spaulding\***
- ❖ Secretary: **Terri Menser**
- ❖ Treasurer: **Tory Harper Hogan\***

**\*denotes new team member**

# 2019-20 New Division Leadership Team

- ❖ Membership Engagement Liaison:
  - ❖ **Geoffrey Silvera\***
- ❖ Academy Membership Liaison:
  - ❖ **Deirdre McCaughey**
- ❖ Social Networking Coordinator:
  - ❖ **Lesley Clack\***
- ❖ Student Representative: **Jennifer Gutberg\* & Yaminette Diaz-Linhart\***
- ❖ International Representative:
  - Sandra Buttigieg**
- ❖ Committee Chairs
  - Teaching: **Tracy Porter\***
  - Practice:
  - Research: **Ingrid Nembhard**
  - Communication: **Ajit Appari\***
  - **\*denotes new team member**

# HEALTHCARE MANAGEMENT DIVISION PAPER AWARDS

August 2019, Boston

# 2019 HCM BEST PAPER BASED ON A DISSERTATION

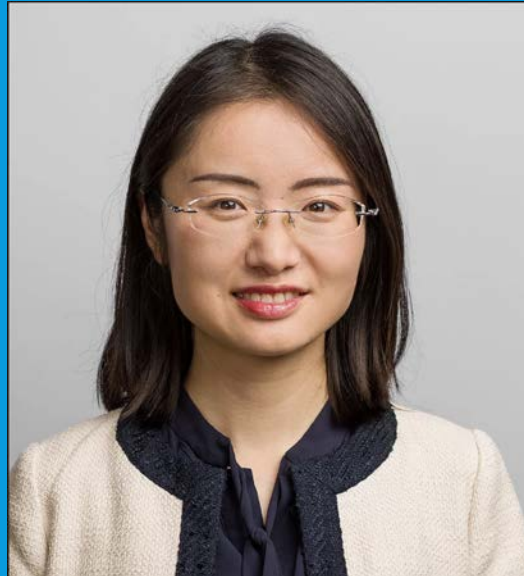
- ❖ **Best sole authored paper based on a recent dissertation**
- ❖ **Sponsored by: Ohio State University, Wexner Medical Center, Dept. of Family Medicine**
- ❖ **HCM nominee for William H Newman Award All-Academy Best paper based on a recent dissertation**
- ❖ **Selection Committee:**
  - Chidiebere Ogbonnaya, University of Sussex (Prior Year's Winner)
  - Sara Singer (Program Chair)
  - Geoffrey Silvera (Academic-at-Large)

# 2019 HCM BEST PAPER BASED ON A DISSERTATION: RUNNERS-UP

- ❖ “Strategic Collaboration Between Management and Medical Professionals”
  - **Simon Jan Schrader**, Leibniz U. Hannover
  
- ❖ “The Making of Practice Guidelines: Endogenous Dynamics of Policy Formation in Population Screening”
  - **Ozge Karanfil**, Koç U.

# 2019 HCM BEST PAPER BASED ON A DISSERTATION – WINNER

- ❖ “The Complementarity of Health Information & HIT For Reducing Opioid-Related Mortality and Morbidity”
  - **Lucy Xiaolu Wang, Cornell U.**



# 2019 BEST HCM THEORY TO PRACTICE AWARD

- ❖ Sponsored by: Health Care Management Review
- ❖ Selection Committee:
  - Karla Sayegh, McGill University (Prior Year's Winner)
  - Geoffrey Silvera, Auburn University (Academic-at-Large)
  - Michele Issel, University North Carolina, Charlotte (Editor, Health Care Management Review)
  - Sara Singer (Program Chair)

# 2019 BEST HCM THEORY TO PRACTICE AWARD: RUNNERS-UP

- ❖ “Medical Leaderships Inclusivity Promise to Institutions and Professions towards Western Healthcare,”
  - Wouter A. Keijser, U. of Twente
  - Celeste P.M. Wilderom, U. of Twente
  
- ❖ “The Complementarity of Health Information & HIT For Reducing Opioid-Related Mortality and Morbidity,”
  - Lucy Xiaolu Wang, Cornell U.

# 2019 BEST HEALTHCARE MANAGEMENT THEORY TO PRACTICE PAPER AWARD WINNER

- ❖ “Sustainable Human Healthcare: The Centrality of Intrapreneurial Nurses,”
  - **Angelique Ortiz-Hunt**, Virginia Tech, *Apex Center for Entrepreneurs*
  - **Daniel Lerner**, *IE Business School*
  - **Richard Hunt**, Virginia Tech, *Pamplin College of Business*



# 2019 BEST HEALTHCARE MANAGEMENT PAPER ON AN INTERNATIONAL THEME

- ❖ **Sponsored by *Emerald Group Publishing***
- ❖ **HCM Nominee for Carolyn B. Dexter Award:  
Best paper on an International Theme**
- ❖ **Selection Committee:**
  - Valentina Iacopino, Università Cattolica del Sacro Cuore, (Prior Year's Winner)
  - Sandra Buttigeig (International Representative-at-Large)
  - Larry Hearld, University Alabama-Birmingham (Academic-at-Large)
  - Sara Singer (Program Chair)

# 2019 BEST HCM PAPER ON AN INTERNATIONAL THEME - RUNNERS-UP

- ❖ “From Research Evidence to Evidence by Proxy? Organizational Enactment of Evidence-Based Healthcare”
  - **Roman Kislov**, *U. of Manchester*, **Paul Wilson**, *U. of Manchester*, **Greta Cummings**, *U. of Alberta*, **Anna Ehrenberg**, *Dalarna U.*, **Wendy Gifford**, *U. of Ottawa*, **Janet Kelly**, *U. of Adelaide*, **Alison Kitson**, *Flinders U.*, **Lena Petterson**, *Dalarna U.*, **Lars Wallin**, *Dalarna U.*, and **Gill Harvey**, *U. of Adelaide*
- ❖ “Medical Leaderships Inclusivity Promise to Institutions and Professions towards Western Healthcare”
  - **Wouter A. Keijser**, *U. of Twente* and **Celeste P.M. Wilderom**, *U. of Twente*
- ❖ “Strategic Collaboration Between Management and Medical Professionals”
  - **Simon Jan Schrader**, *Leibniz U. Hannover*

# 2019 BEST HCM PAPER ON AN INTERNATIONAL THEME - WINNER

- ❖ “An Alter-Centric Interpretation of Social Network Centrality in Health Care Organizations”
  - **Stefano Tasselli**, *Rotterdam School of Management, Erasmus U.*
  - **Balint Neray**, *U.' della Svizzera Italiana*
  - **Alessandro Lomi**, *U. of Lugano*



# 2019 BEST HEALTHCARE MANAGEMENT PAPER SUBMITTED TO THE ANNUAL MEETING

- ❖ **Sponsored by:** *Foundation of the American College of Healthcare Executives*
- ❖ **The top 10% of the papers submitted to the annual program are considered for this award**
- ❖ **Selection Committee:**
  - Ryan Cooper, University of Maryland (Prior Year's Winner)
  - Tim Vogus, Vanderbilt University (Division Chair Elect)
  - Brian Hilligoss (PDW Chair)
  - Larry Hearld, University Alabama-Birmingham (Academic-at-Large)

# BEST HCM PAPER AWARD - RUNNERS-UP

- ❖ An Accountability Account? The Diverse Outcomes of Perceived Personal and Team Accountability
  - **Anat Drach-Zahavy**, *U. of Haifa* and **Marina Leonenko**, *Clalit Health Services*
- ❖ Epistemic Influences on Knowledge Translation in Healthcare: The Mediating Role of Social Networks
  - **Harry Scarbrough**, *City U. London* and **Jacky Swan**, *U. of Warwick*

# BEST HCM PAPER AWARD RUNNERS-UP(2)

- ❖ Emergence, Convergence, and Differentiation of Organizational Forms of Health Data Governance
  - **Jenifer Winter**, *U. of Hawaii at Manoa*, **Elizabeth Davidson**, *U. of Hawaii at Manoa*, **Crystal Boyce**, *U. of Hawaii*, and **Victoria Fan**, *U. of Hawaii*
- ❖ “Exploring System Features of Primary Care Practices that Promote Better Provider Experience”
  - **Lingrui Liu**, *Yale School of Public Health* and **Alyna Chien**, *Boston Children's Hospital and Harvard Medical School*

# 2019 BEST PAPER AWARD WINNER

- ❖ “A Mixed Methods Investigation of Factors Influencing Patient Perceptions of Integrated Care”
  - Jonathan Clark, *U. of Texas At San Antonio*
  - Maïke Vanessa Tietschert, *Stanford U.*
  - Michaela Kerrissey, *Harvard U.*
  - Mark Friedberg, *RAND Corporation*



# OUTSTANDING REVIEWER AWARDS

Criteria: On-time; high quality; thoughtful; developmental; author-ratings

- ❖ **Aaron Spaulding**, Mayo Clinic
- ❖ **Ann Nguyen**, New York U.
- ❖ **Beth Brooks**, The Brooks Group, LLC
- ❖ **Brian Hilligoss**, U. of Arizona
- ❖ **Christy Harris Lemak**, U. of Alabama, Birmingham
- ❖ **Iman Taani**, National U. of Singapore
- ❖ **Issac Lim**, U. of Oxford
- ❖ **Jennifer Ling Bagdasarian**, Florida Atlantic U.
- ❖ **Leeann Comfort**, U. of California, Berkeley
- ❖ **Michael Lin**, Providigm
- ❖ **Michael Mattern**, European Business School, Wiesbaden
- ❖ **Patricia Satterstrom**, New York U.
- ❖ **Pierre-Luc Fournier**, U. of Sherbrooke
- ❖ **Rachel Gifford**, Faculty of Economics and Business, U. of Groningen
- ❖ **Roberta Bernardi**, U. of Bristol
- ❖ **Soo-Hoon Lee**, Old Dominion U.
- ❖ **Trish Reay**, U. of Alberta
- ❖ **Valerie Lewis**, U. of North Carolina, Chapel Hill
- ❖ **Wadih Renno**, McGill U.

# HCM DIVISION TEACHING AWARD

- ❖ Recognizes innovative and outstanding teaching that takes place in our classrooms and provides the opportunity to encourage, recognize and reward the work of excellent, dedicated and inspiring teachers
- ❖ Selection is managed by the HCM Teaching Committee, based on nominations from members
- ❖ Presented by Cheryl Rathert for the Teaching Committee

# 2019 HCM EXCELLENCE IN TEACHING NOMINEES

- ❖ Cathleen Erwin, Auburn University
- ❖ Jami Jones, Medical University of South Carolina
- ❖ Arno van Raak, Maastricht University
- ❖ Tim Vogus, Vanderbilt University

# QUOTE FROM FORMER ED.M., MBA STUDENT

- ❖ *"I honestly cannot think of any professor in any of my courses of study...who concurrently creates rich, vibrant, challenging, valuable classroom experiences **and** generates worthy, unique, important, progressive knowledge, **and** invests heavily as a mentor to his or her students outside of class, **and** leads his or her department, **and** invests his or her seemingly endless intellectual and emotional capacity in everything he or she does except..."*

# 2019 TEACHING AWARD WINNER



**Timothy J. Vogus**

**Brownlee O. Currey, Jr. Professor of Management  
Vanderbilt University, Owen Graduate School of Management**

# DISTINGUISHED SERVICE AWARDS

- ❖ Honors dedicated, multi-year service to the Division in a volunteer (unelected) position that makes the Division a more effective and inclusive scholarly community
- ❖ Nicholas (Nick) Edwardson, Social Networking Coordinator
- ❖ Cathleen Erwin, Communications Committee Chair and Webmaster
- ❖ Olena Mazurenko, Treasurer
- ❖ Laura McClelland, Research Committee Chair and Newsletter Editor

# MYRON D. FOTTLER EXCEPTIONAL SERVICE AWARD

- ❖ Dedicated at least 10 years to HCM and the profession and established a consistently strong presence in the Division over a long period of time;
- ❖ Served as a meaningful mentor, not only to colleagues and students in his or her own university, but also to others in HCM;
- ❖ If the individual has served as a Division officer, he or she must have continued participation for at least five years after serving as an officer.

# MYRON D. FOTTLER EXCEPTIONAL SERVICE AWARD - WINNER

- ❖ Supporting letter from multiple scholars
- ❖ Highest level of formal service to the Division including two(!) 5-year strategic plan reviews, elected officer, and newsletter editor
- ❖ Excels at being “inclusive, encouraging new members to become involved” and a dedicated, holistic, and supportive mentor (including to several current Division leaders )
- ❖ “She cares about the whole person scholar ... she is the person that will provide honest, compassionate, and thoughtful advice, but also provides comfort and a willingness to listen when the demands of the work and the workplace become too much”

# MYRON D. FOTTLER EXCEPTIONAL SERVICE AWARD - WINNER



Jami L. Jones MHA, PhD  
Chair and Professor  
Department of Healthcare Leadership and Management  
Medical University of South Carolina

# KEITH G. PROVAN DISTINGUISHED SCHOLAR AWARD

- ❖ Recognizes a member of the division who has developed a record of high quality research
- ❖ Established in 2012 and renamed the Keith G. Provan Award in 2014
  - Sponsor: University of Arizona Eller College of Management Center for Management Innovations in Healthcare
- ❖ Selection is based on nominations and review by the HCMD Research Committee

# KEITH G. PROVAN DISTINGUISHED SCHOLAR AWARD



**Thomas D'Aunno PhD**

Professor and Director, Health Policy and Management Program ,  
New York University Wagner School of Public Service

# THE STRENGTH OF D'AUNNO'S RESEARCH

“The core strength of Dr. D’Aunno’s scholarship is his ability to speak to **highly salient social problems** (e.g. substance abuse treatment, hospital closures, health care reform) **using elegant and sophisticated organizational theory**, often producing a **set of papers** that include papers focused on the most **practical** (e.g. are patients receiving the appropriate dosing of methadone) while also **advancing organizational theories** (e.g. developing theory to explain how changing institutional environments lead to organizations adopting apparently conflicting practices).”

# ADVANCING RESEARCH THROUGH MENTORSHIP

- ❖ “Tom’s generous and patient mentorship allows people to grow into the best versions of themselves as scholars and produce their strongest work. He has a real talent to foster both rigorous and creative thinking. His commitment to producing work that advances academic research, while having practical implications to help solve problems in the healthcare sector has been, and continues to be, a real source of inspiration for me.”
- ❖ “Not only is Tom a fantastic researcher and academic, he is an exemplary mentor and collaborator. He has been a tremendous source of guidance in developing and refining new research ideas, always engaging in stimulating discussions, has helped me to successfully navigate the grants process, and has supported my plans and ambitions as a faculty member. I will forever be grateful for Tom’s guidance, support, and kindness.”

HCM PLENARY SESSION  
FEATURING  
THE 2019 KEITH PROVAN  
DISTINGUISHED SCHOLAR  
AWARD RECIPIENT

**Tuesday, August 13**

**8:00–9:30AM**

**Sheraton Hotel:  
Commonwealth**



# AOM-HCMD 2019 BUSINESS MEETING

THANK YOU