Our GDV-ANIA Spring Event was a success. The event was held at Abington – Jefferson Health on the evening of May 16th. We had attendees from a variety of companies which allowed for great networking. There was lively discussion throughout the evening.

Dr. Jonathan Sternlieb presented the topic ‘What Is and What Isn’t Ideal Communication - the Relationship with Change and Adoption’. Dr. Sternlieb is the Associate CMIO for Jefferson Health and is a gastroenterologist at Abington – Jefferson Health. He spoke of the need for there to be a sender and a receiver of a message, but also a channel for the message to be sent. It is important to select the proper channel to allow for the message to be most effective. Communication does not only mean that the message was sent, but that the received message was understood.

Dr. Sternlieb also spoke about how skillful communication can enhance change by reducing uncertainty and anxiety about the new model. Communication is crucial in times of change. Per Dr. Sternlieb, nurse informaticists are leaders by nature, and our leadership qualities must be woven into our communication skills.

Lastly, Dr. Sternlieb reminded the attendees that listening is part of communication, so we must all improve our listening skills.

It was a wonderful evening spent with colleagues! We look forward to our next GDV-ANIA event.
INTRODUCING INGRID HILGHMAN DNP, RN, CPST, CCE

Ingrid Hilghman was recently elected to the treasurer position of GDV-ANIA. Ingrid is on faculty at Jefferson College of Nursing at Thomas Jefferson University. In her role, she is an assistant professor and the program director for the Master’s-level Nursing Informatics (NI) track. She has lived in Delaware County since 2012 but still thinks of herself as a Jersey Girl. Ingrid lives with her husband, teenage son and two dogs.

Ingrid has a BS in Nursing from Thomas Jefferson University, a MS in Nursing in Nursing Informatics, also from Thomas Jefferson University. Earlier this year, she earned a Doctorate in Nursing Practice from Quinnipiac University.
Ingrid started her career in the neonatal intensive care nursery before moving into a professional development specialist position as a nurse informaticist. She began as an adjunct for the college before taking on the fulltime faculty role as nursing informatics coordinator.

Ingrid has taught graduate courses to undergraduate and graduate level nursing students including introduction NI, finance management, ethics/issues/trends, project management and the NI practicum clinical courses. Ingrid is looking forward to working with everyone in GDV-ANIA chapter and hopes one day that the term ‘informatics’ will be a household word! She is very excited to take on this new role!

EXECUTIVE BOARD UPDATE

Hope everyone is having a good summer, even though we've spent a good bit of it dodging the rain drops. The Board has taken on a couple of new projects and revived an old one. As Mary Louise DeMarco leaves the Board, her last gift to GDV-ANIA is completing the 501c3 application which will make us both a charitable and non-profit organization. This will allow donations to be tax deductible.

Another new adventure we've undertaken is the Silent Auction being held at the Fall Conference. We are actively looking for donations of items to be auctioned. Keep an eye out in your email for more information. Last but not least, the Board will be updating our bylaws to keep up with the changes we are making.

I look forward to seeing everyone at the Conference on September 21st!

_Eileen D'Amico BSN, RN_  
_Laura Gartner MS, BSN, RN-BC_  
_Jody Harclerode MS, RN-BC, CPHQ_  
_Ingrid Hilghman DNP, RN, CPST, CCE_  
_Athena Fernandes DNP, RN-BC_

COMMITTEE UPDATES

- Connections Committee- The Connections Committee has been working on networking ideas, including the possibility of a webinar.
- Planning Committee- Fall Conference planning has been going strong!
- Nominating Committee- Election season was a success.
- Fundraising Committee- We need some volunteers to get this committee started. Contact Eileen if you're interested at edamico@springpointsl.org
Greater Delaware Valley ANIA Presents: 
*The Art of Clinical Informatics*

Friday, September 21, 2018 8AM-4:15PM
ECRI Institute 5200 ButlerPike Plymouth Meeting, PA 19642

**Featuring Keynote Speaker:** Mario Moussa, PhD

Author of the “Art of Woo: Using Strategic Persuasion to Sell Your Ideas” and
Co-Creator, Wharton School’s Strategic Persuasion Workshop

**PROGRAM SCHEDULE**

- 7:15AM Registration
- 7:50AM Welcome
- 8:00AM Keynote Speaker Mario Moussa - The Art of Woo – Strategic Persuasion to Sell Your Ideas
- 9:30AM Break
- 9:45AM Panel Presentation: Clinical Informatics: Collaboration Between Sites for Shared Wisdom
- 10:55AM Breakout Sessions [see website]
- 12PM Lunch
- 12:45PM Business Meeting / Learning Activity
- 1:40PM Action Planning: Using Insight
- 2:40PM Break
- 2:55PM Jonathan M. Sternlieb, MD, FACG: What Is and What Isn't Ideal Communication?
- 3:55PM Evaluations and Silent Auction

**CONFERENCE HIGHLIGHTS**

The focus of this conference is to present an overview of strategic approaches to influence change and drive quality initiatives within organizations. Attendees will have opportunities to apply techniques that can be utilized for professional development as well as organizational improvements.

- **Outcome:** To enable the nurse to increase knowledge on the Art of Woo, clinical informatics, and ideal communication.
- **Target audience:** All professional nurses.
- **Overall Program Objective:** Discuss important technologies for the clinical nurse.
- **Disclosure Statement:** All planners and presenters at nursing continuing education activities are required to disclose to the audience any significant financial relationships with the manufacturer(s) of any commercial products, goods or services. Such disclosures will be made in writing in the course presentation materials.

**Accreditation**

This activity has been submitted to the American Society of Perianesthesia Nurses for approval to award contact hours. The American Society of Perianesthesia Nurses is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

For any questions regarding contact hours, please contact the Nurse Planner Fran Cornelius at fc28@drexel.edu

To learn more about the conference: Click Here

Regular registration: Click Here
Virtual registration: Click Here
PICTURES FROM SPRING NETWORKING EVENT

Find Flo!

Be the first to find a picture of Florence Nightingale in this newsletter and WIN A $5 Gift Card to Dunkin Donuts!

Just email laura.gartner@jefferson.edu with her location and the first person to email with the correct response wins.

Not first to find her? Don't worry! Your name will be entered into a raffle for a second $5 Gift Card to Dunkin Donuts!

Reminders!

• You need to be an ANIA member to join our ANIA Chapter. Annual dues are $79 for one year, $148 for two years. Go to https://www.ania.org/membership to access the ANIA membership page or click here

• ANIA has provided GDV-ANIA with a website and the Technology Team has transitioned us to this new site. You can now visit us at: http://community.ania.org/greaterdelawarevalley/home or click here

Call out for newsletter articles, ideas, or comments~

Send to laura.gartner@jefferson.edu