



Organization Overview

Please enter your source ID number to gain access to the survey.

Contact information.	
*Source ID	
<i>All fields with an asterisk (*) are required.</i>	

ORGANIZATION OVERVIEW

This section captures characteristics of the organization to help categorize and display survey outputs in the most meaningful manner to members.

Please provide your contact information.

*1. Please provide the Tax ID for the organization, department, or site for which you are completing the survey. (*Required)
*2. Organization (*Required)
*3. Name (*Required)



***4. Title(*Required)**

***5. Email(*Required)**

ORGANIZATION OVERVIEW

This section captures characteristics of the organization to help categorize and display survey outputs in the most meaningful manner to members.

***6. Please provide the state and zip code of your primary location.(*Required)**

Category	Choice
State	Alabama
State	Alaska
State	Arizona
State	Arkansas
State	California
State	Colorado
State	Connecticut
State	Delaware
State	District of Columbia
State	Florida
State	Georgia
State	Hawaii



State	Idaho
State	Illinois
State	Indiana
State	Iowa
State	Kansas
State	Kentucky
State	Louisiana
State	Maine
State	Maryland
State	Massachusetts
State	Michigan
State	Minnesota
State	Mississippi
State	Missouri
State	Montana
State	Nebraska
State	Nevada
State	New Hampshire
State	New Jersey
State	New Mexico
State	New York
State	North Carolina
State	North Dakota
State	Ohio
State	Oklahoma
State	Oregon
State	Pennsylvania
State	Rhode Island



State	South Carolina
State	South Dakota
State	Tennessee
State	Texas
State	Utah
State	Vermont
State	Virginia
State	Washington
State	West Virginia
State	Wisconsin
State	Wyoming
Zip code	

ORGANIZATION OVERVIEW

This section captures characteristics of the organization to help categorize and display survey outputs in the most meaningful manner to members.

7. Please indicate the geographic setting for your primary location.	
☐	Choice
☐	Urban / Metropolitan (within a large city center)
☐	Suburban / Community (surrounding area adjacent to a city center)
☐	Rural (Not immediately adjacent to a large city)



***8. Please indicate the facility type. (*Required)**

	Choice
☐	Hospital
☐	Imaging center
☐	Primary care practice
☐	Radiology practice
☐	Multispecialty practice (not radiology)

***8.1. If hospital, what type of hospital? (*Required)**

Consider it, if any of following answers are matched for "Please indicate the facility type."
Question:

- Hospital

	Choice
☐	Academic/teaching hospital
☐	Large tertiary care hospital without an academic affiliation
☐	Large community hospital without an academic affiliation
☐	Critical access hospital
☐	Freestanding children's hospital
☐	Other

***8.2. What is the total number of licensed beds in your facility/organization? (*Required)**

Consider it, if any of following answers are matched for "Please indicate the facility type."
Question:

- Hospital

	Choice
☐	<100
☐	100–299



☐	300–499
☐	>500

8.3. Does your hospital have a trauma designation?

Consider it, if any of following answers are matched for "Please indicate the facility type."

Question:

- Hospital

	Choice
☐	Yes, Level I/II
☐	Yes, Level III/IV
☐	No

8.4. Please indicate the specialty.

If the practice is a single specialty practice, please indicate that specialty, If the practice is a multispecialty practice, please indicate multispecialty.

Consider it, if any of following answers are matched for "Please indicate the facility type."

Question:

- Multispecialty practice (not radiology)

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ORGANIZATION OVERVIEW

This section captures characteristics of the organization to help categorize and display survey outputs in the most meaningful manner to members.



***9. Please indicate the organizational status of your organization. (*Required)**

	Choice
☐	For profit or investor owned/private equity
☐	Not for profit
☐	Government
☐	Other (please describe)

***10. What imaging modalities are offered at your hospital /department /site? (choose all that apply) (*Required)**

	Choice
☐	MRI
☐	CT
☐	PET/CT
☐	Mammography
☐	Nuclear Medicine
☐	X-Ray
☐	DEXA (bone density)
☐	Ultrasound (excludes echo/vascular and OB/GYN)
☐	Interventional Radiology (IR)

ORGANIZATION OVERVIEW

This section captures characteristics of the organization to help categorize and display survey outputs in the most meaningful manner to members.



***11. What is the total annual number of diagnostic imaging exams completed at your facility (excluding IR procedures) using the most recent 12 months or most recent annual volume reporting available at your organization?**

Total Annual Number of diagnostic imaging exams (including outpatient, inpatient, and emergency department volume). Enter number as a whole number with no commas (Ex: to report 550,000, enter 550000).(*Required)

Please break out your total annual number of diagnostic imaging exams (provided above) into the following categories below. Enter number as a whole number with no commas (Ex: to report 3,000, enter 3000).

12. Annual Outpatient diagnostic imaging exams (exclude emergency department; captured separately below).

13. Annual Inpatient diagnostic imaging exams

14. Annual Emergency diagnostic imaging exams

ORGANIZATION OVERVIEW

This section captures characteristics of the organization to help categorize and display survey outputs in the most meaningful manner to members.



15. Are your radiologists employed or contracted through a professional services agreement?

	Choice
☐	Employed
☐	Contracted
☐	Both employed and contracted

16. Does your organization use outsourced overnight radiologist coverage?

	Choice
☐	Yes
☐	No

16.1. Does the radiology group or your organization manage and pay for these services?

Consider it, if any of following answers are matched for "Does your organization use outsourced overnight radiologist coverage?" Question:

- Yes

	Choice
☐	Radiology Group
☐	Your Organization



Outpatient Access by Modality

OUTPATIENT ACCESS BY MODALITY

This section focuses on key questions related to OUTPATIENT patient access for specific modalities: MRI, CT, mammography, and ultrasound.

Modality: Outpatient MRI

17. Do visit/procedure types for outpatient MRIs have a set/standard length?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

	Choice
☐	Yes
☐	No
☐	Other (please describe)

18. What is your most common average appointment length for outpatient MRIs?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

	Choice
☐	15 minutes
☐	20 minutes
☐	30 minutes
☐	40 minutes



☐	45 minutes
☐	60 minutes
☐	Other (please describe)

19. Time from Routine Outpatient Order Scheduling Request to Appointment: On average, how many days (actual, not business) after a patient request or new referral is the typical imaging appointment scheduled for (i.e., days between the request and date of service)?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

	Choice
☐	<2 days
☐	2–4 days
☐	5–9 days
☐	10–15 days
☐	>15 days

20. Who can edit the modality template? (choose all that apply)

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

	Choice
☐	EHR/IT Team
☐	Department Supervisor/Lead
☐	Department Manager/Director
☐	Front Office/Internal Scheduling
☐	Central Scheduling Department
☐	Clinical Staff



☐	3rd Party (Outsourced) Scheduling Department
☐	Other Staff (please describe)

21. Who manages your overall medical imaging scheduling processes?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

	Choice
☐	Internal (Department Managed)
☐	Central Scheduling Department
☐	3rd Party (Outsourced) Scheduling Department

22. Are the scheduling processes for any of the below-listed modalities managed differently than indicated in the above question?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

	Choice
☐	No
☐	Yes, Mammography
☐	Yes, Interventional Radiology
☐	Yes, Anesthesia Support (e.g., MRI)
☐	Yes, Other Modalities



23. Do you utilize appointment blocks or holds (other than for inpatient/ED) on your modality scheduling template for outpatient MRIs to reserve slots for specific reasons?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

	Choice
☐	Yes
☐	No

23.1. What are the type of blocks or holds purposed for? (select all that apply)

Consider it, if any of following answers are matched for "Do you utilize appointment blocks or holds (other than for inpatient/ED) on your modality scheduling template for outpatient MRIs to reserve slots for specific reasons?" Question:

- Yes

	Choice
☐	Specialty study
☐	STAT outpatient
☐	Procedure
☐	Anesthesia
☐	Lunch/break
☐	Other (please describe)

24. On average per MRI scanner that serves outpatient, approximately how many appointment blocks or holds are on your typical daily template?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

--



25. For blocks that are released in advance, how far in advance are they released and are they released manually or automatically?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

	Choice
☐	≤48 hours, manually
☐	≤48 hours, automatically
☐	>48 hours, manually
☐	>48 hours, automatically

26. What are your standard weekday outpatient operating hours, on average per day?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

	Category	Choice
☐	Days Starts at Time: Time	1:00
☐	Days Starts at Time: Time	2:00
☐	Days Starts at Time: Time	3:00
☐	Days Starts at Time: Time	4:00
☐	Days Starts at Time: Time	5:00
☐	Days Starts at Time: Time	6:00
☐	Days Starts at Time: Time	7:00
☐	Days Starts at Time: Time	8:00



☐	Days Starts at Time: Time	9:00
☐	Days Starts at Time: Time	10:00
☐	Days Starts at Time: Time	11:00
☐	Days Starts at Time: Time	12:00
☐	Days Starts at Time: AM/PM	AM
☐	Days Starts at Time: AM/PM	PM
☐	Day Ends at Time: Time	1:00
☐	Day Ends at Time: Time	2:00
☐	Day Ends at Time: Time	3:00
☐	Day Ends at Time: Time	4:00
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☐	Day Ends at Time: Time	9:00
☐	Day Ends at Time: Time	10:00
☐	Day Ends at Time: Time	11:00
☐	Day Ends at Time: Time	12:00
☐	Day Ends at Time: AM/PM	AM
☐	Day Ends at Time: AM/PM	PM



27. What are your standard weekend outpatient operating hours?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

	Category	Choice
☐	Saturday Days Starts at Time: Time	1:00
☐	Saturday Days Starts at Time: Time	2:00
☐	Saturday Days Starts at Time: Time	3:00
☐	Saturday Days Starts at Time: Time	4:00
☐	Saturday Days Starts at Time: Time	5:00
☐	Saturday Days Starts at Time: Time	6:00
☐	Saturday Days Starts at Time: Time	7:00
☐	Saturday Days Starts at Time: Time	8:00
☐	Saturday Days Starts at Time: Time	9:00
☐	Saturday Days Starts at Time: Time	10:00
☐	Saturday Days Starts at Time: Time	11:00
☐	Saturday Days Starts at Time: Time	12:00
☐	Saturday Days Starts at Time: AM/PM	AM
☐	Saturday Days Starts at Time: AM/PM	PM
☐	Saturday Day Ends at Time: Time	1:00
☐	Saturday Day Ends at Time: Time	2:00



☐	Saturday Day Ends at Time: Time	3:00
☐	Saturday Day Ends at Time: Time	4:00
☐	Saturday Day Ends at Time: Time	5:00
☐	Saturday Day Ends at Time: Time	6:00
☐	Saturday Day Ends at Time: Time	7:00
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☐	Saturday Day Ends at Time: Time	9:00
☐	Saturday Day Ends at Time: Time	10:00
☐	Saturday Day Ends at Time: Time	11:00
☐	Saturday Day Ends at Time: Time	12:00
☐	Saturday Day Ends at Time: AM/PM	AM
☐	Saturday Day Ends at Time: AM/PM	PM
☐	Sunday Days Starts at Time: Time	1:00
☐	Sunday Days Starts at Time: Time	2:00
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☐	Sunday Day Ends at Time: Time	6:00
☐	Sunday Day Ends at Time: Time	7:00
☐	Sunday Day Ends at Time: Time	8:00
☐	Sunday Day Ends at Time: Time	9:00
☐	Sunday Day Ends at Time: Time	10:00
☐	Sunday Day Ends at Time: Time	11:00
☐	Sunday Day Ends at Time: Time	12:00
☐	Sunday Day Ends at Time: AM/PM	AM
☐	Sunday Day Ends at Time: AM/PM	PM



28. Do you allow overbooking?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

	Choice
☐	Yes
☐	No

28.1. Please describe any overbooking policies.

Consider it, if any of following answers are matched for "Do you allow overbooking?" Question:

- Yes

29. What is your estimated no-show rate percentage?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

	Choice
☐	0-5% of appointments
☐	6-10% of appointments
☐	11-20% of appointments
☐	>20% of appointments
☐	No tracking at this time



30. How many minutes in advance of the appointment, on average, do you instruct patients to arrive?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

	Choice
☐	≤10 minutes
☐	15 minutes
☐	20 minutes
☐	30 minutes
☐	>30 minutes

OUTPATIENT ACCESS BY MODALITY

This section focuses on key questions related to OUTPATIENT patient access for specific modalities: MRI, CT, mammography, and ultrasound.

Modality: Outpatient CT

31. Do all appointments receive a standard appointment length?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "CT"

	Choice
☐	Yes
☐	No
☐	Other



32. What is your most common default appointment length?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "CT"

	Choice
☐	15 minutes
☐	20 minutes
☐	30 minutes
☐	40 minutes
☐	45 minutes
☐	60 minutes
☐	Other

33. On average, how many days (actual, not business) after a patient request or new referral is the typical imaging appointment made (i.e., days between the request and date of service)?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "CT"

	Choice
☐	2–4 days
☐	5–9 days
☐	10–15 days
☐	>15 days
☐	<2 days



34. Who can edit the modality template? (choose all that apply)

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "CT"

	Choice
☐	EHR/IT Team
☐	Department Supervisor/Lead
☐	Department Manager/Director
☐	Front Office/Internal Scheduling
☐	Central Scheduling Department
☐	Clinical Staff
☐	3rd Party (Outsourced) Scheduling Department
☐	Other Staff (please describe)

35. Approximately how many appointment blocks or holds are on your typical daily template?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "CT"

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36. What are your standard weekday outpatient operating hours, on average per day?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "CT"

	Category	Choice
☐	Days Starts at Time: Time	1:00
☐	Days Starts at Time: Time	2:00
☐	Days Starts at Time: Time	3:00
☐	Days Starts at Time: Time	4:00
☐	Days Starts at Time: Time	5:00
☐	Days Starts at Time: Time	6:00
☐	Days Starts at Time: Time	7:00
☐	Days Starts at Time: Time	8:00
☐	Days Starts at Time: Time	9:00
☐	Days Starts at Time: Time	10:00
☐	Days Starts at Time: Time	11:00
☐	Days Starts at Time: Time	12:00
☐	Days Starts at Time: AM/PM	AM
☐	Days Starts at Time: AM/PM	PM
☐	Day Ends at Time: Time	1:00
☐	Day Ends at Time: Time	2:00



☐	Day Ends at Time: Time	3:00
☐	Day Ends at Time: Time	4:00
☐	Day Ends at Time: Time	5:00
☐	Day Ends at Time: Time	6:00
☐	Day Ends at Time: Time	7:00
☐	Day Ends at Time: Time	8:00
☐	Day Ends at Time: Time	9:00
☐	Day Ends at Time: Time	10:00
☐	Day Ends at Time: Time	11:00
☐	Day Ends at Time: Time	12:00
☐	Day Ends at Time: AM/PM	AM
☐	Day Ends at Time: AM/PM	PM

37. What are your standard weekend outpatient operating hours?		
Consider it, If all of the below is Correct :		
What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "CT"		
☐	Category	Choice
☐	Saturday Days Starts at Time: Time	1:00
☐	Saturday Days Starts at Time: Time	2:00
☐	Saturday Days Starts at Time: Time	3:00



☐	Saturday Days Starts at Time: Time	4:00
☐	Saturday Days Starts at Time: Time	5:00
☐	Saturday Days Starts at Time: Time	6:00
☐	Saturday Days Starts at Time: Time	7:00
☐	Saturday Days Starts at Time: Time	8:00
☐	Saturday Days Starts at Time: Time	9:00
☐	Saturday Days Starts at Time: Time	10:00
☐	Saturday Days Starts at Time: Time	11:00
☐	Saturday Days Starts at Time: Time	12:00
☐	Saturday Days Starts at Time: AM/PM	AM
☐	Saturday Days Starts at Time: AM/PM	PM
☐	Saturday Day Ends at Time: Time	1:00
☐	Saturday Day Ends at Time: Time	2:00
☐	Saturday Day Ends at Time: Time	3:00
☐	Saturday Day Ends at Time: Time	4:00
☐	Saturday Day Ends at Time: Time	5:00
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☐	Saturday Day Ends at Time: Time	7:00
☐	Saturday Day Ends at Time: Time	8:00
☐	Saturday Day Ends at Time: Time	9:00



☐	Saturday Day Ends at Time: Time	10:00
☐	Saturday Day Ends at Time: Time	11:00
☐	Saturday Day Ends at Time: Time	12:00
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☐	Sunday Days Starts at Time: Time	1:00
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☐	Sunday Days Starts at Time: Time	3:00
☐	Sunday Days Starts at Time: Time	4:00
☐	Sunday Days Starts at Time: Time	5:00
☐	Sunday Days Starts at Time: Time	6:00
☐	Sunday Days Starts at Time: Time	7:00
☐	Sunday Days Starts at Time: Time	8:00
☐	Sunday Days Starts at Time: Time	9:00
☐	Sunday Days Starts at Time: Time	10:00
☐	Sunday Days Starts at Time: Time	11:00
☐	Sunday Days Starts at Time: Time	12:00
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☐	Sunday Days Starts at Time: AM/PM	PM
☐	Sunday Day Ends at Time: Time	1:00



☐	Sunday Day Ends at Time: Time	2:00
☐	Sunday Day Ends at Time: Time	3:00
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☐	Sunday Day Ends at Time: Time	5:00
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☐	Sunday Day Ends at Time: Time	7:00
☐	Sunday Day Ends at Time: Time	8:00
☐	Sunday Day Ends at Time: Time	9:00
☐	Sunday Day Ends at Time: Time	10:00
☐	Sunday Day Ends at Time: Time	11:00
☐	Sunday Day Ends at Time: Time	12:00
☐	Sunday Day Ends at Time: AM/PM	AM
☐	Sunday Day Ends at Time: AM/PM	PM

38. Do you allow overbooking?	
Consider it, If all of the below is Correct :	
What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "CT"	
	Choice
☐	Yes
☐	No



38.1. Please describe any overbooking policies.

Consider it, if any of following answers are matched for "Do you allow overbooking?" Question:

- Yes

39. What is your estimated no-show rate percentage?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "CT"

	Choice
☐	0-5% of appointments
☐	6-10% of appointments
☐	11-20% of appointments
☐	>20% of appointments
☐	No tracking at this time

40. How many minutes in advance of the appointment, on average, do you instruct patients to arrive?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "CT"

	Choice
☐	≤10 minutes
☐	15 minutes
☐	20 minutes
☐	30 minutes
☐	>30 minutes



OUTPATIENT ACCESS BY MODALITY

This section focuses on key questions related to OUTPATIENT patient access for specific modalities: MRI, CT, mammography, and ultrasound.

Modality: Outpatient Mammography

41. Do all appointments receive a standard appointment length?	
Consider it, If all of the below is Correct :	
What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Mammography"	
☐	Choice
☐	Yes
☐	No
☐	Other

42. What is your most common default appointment length for screening mammography?	
Consider it, If all of the below is Correct :	
What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Mammography"	
☐	Choice
☐	15 minutes
☐	20 minutes
☐	30 minutes
☐	Other



43. What is your most common default appointment length for diagnostic mammography?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Mammography"

	Choice
☐	15 minutes
☐	20 minutes
☐	30 minutes
☐	Other

44. On average, how many days (actual, not business) after a patient request or new referral is the typical screening mammography appointment made (i.e., days between the request and date of service)?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Mammography"

	Choice
☐	<2 days
☐	2–4 days
☐	5–9 days
☐	10–15 days
☐	>15 days



45. On average, how many days after a screening appointment is a diagnostic appointment available (if a positive screening finding warrants a diagnostic study)?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Mammography"

	Choice
☐	<1 day
☐	1–3 days
☐	3–5 days
☐	5–10 days
☐	10–15 days
☐	>15 days

46. Who can edit the modality template? (choose all that apply)

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Mammography"

	Choice
☐	EHR/IT Team
☐	Department Supervisor/Lead
☐	Department Manager/Director
☐	Front Office/Internal Scheduling
☐	Central Scheduling Department
☐	Clinical Staff
☐	3rd Party (Outsourced) Scheduling Department
☐	Other Staff (please describe)



47. What are your standard weekday outpatient operating hours, on average per day?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Mammography"

	Category	Choice
☐	Days Starts at Time: Time	1:00
☐	Days Starts at Time: Time	2:00
☐	Days Starts at Time: Time	3:00
☐	Days Starts at Time: Time	4:00
☐	Days Starts at Time: Time	5:00
☐	Days Starts at Time: Time	6:00
☐	Days Starts at Time: Time	7:00
☐	Days Starts at Time: Time	8:00
☐	Days Starts at Time: Time	9:00
☐	Days Starts at Time: Time	10:00
☐	Days Starts at Time: Time	11:00
☐	Days Starts at Time: Time	12:00
☐	Days Starts at Time: AM/PM	AM
☐	Days Starts at Time: AM/PM	PM
☐	Day Ends at Time: Time	1:00
☐	Day Ends at Time: Time	2:00



☐	Day Ends at Time: Time	3:00
☐	Day Ends at Time: Time	4:00
☐	Day Ends at Time: Time	5:00
☐	Day Ends at Time: Time	6:00
☐	Day Ends at Time: Time	7:00
☐	Day Ends at Time: Time	8:00
☐	Day Ends at Time: Time	9:00
☐	Day Ends at Time: Time	10:00
☐	Day Ends at Time: Time	11:00
☐	Day Ends at Time: Time	12:00
☐	Day Ends at Time: AM/PM	AM
☐	Day Ends at Time: AM/PM	PM

48. What are your standard weekend outpatient operating hours?		
Consider it, If all of the below is Correct :		
What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Mammography"		
☐	Category	Choice
☐	Saturday Days Starts at Time: Time	1:00
☐	Saturday Days Starts at Time: Time	2:00
☐	Saturday Days Starts at Time: Time	3:00



☐	Saturday Days Starts at Time: Time	4:00
☐	Saturday Days Starts at Time: Time	5:00
☐	Saturday Days Starts at Time: Time	6:00
☐	Saturday Days Starts at Time: Time	7:00
☐	Saturday Days Starts at Time: Time	8:00
☐	Saturday Days Starts at Time: Time	9:00
☐	Saturday Days Starts at Time: Time	10:00
☐	Saturday Days Starts at Time: Time	11:00
☐	Saturday Days Starts at Time: Time	12:00
☐	Saturday Days Starts at Time: AM/PM	AM
☐	Saturday Days Starts at Time: AM/PM	PM
☐	Saturday Day Ends at Time: Time	1:00
☐	Saturday Day Ends at Time: Time	2:00
☐	Saturday Day Ends at Time: Time	3:00
☐	Saturday Day Ends at Time: Time	4:00
☐	Saturday Day Ends at Time: Time	5:00
☐	Saturday Day Ends at Time: Time	6:00
☐	Saturday Day Ends at Time: Time	7:00
☐	Saturday Day Ends at Time: Time	8:00
☐	Saturday Day Ends at Time: Time	9:00



☐	Saturday Day Ends at Time: Time	10:00
☐	Saturday Day Ends at Time: Time	11:00
☐	Saturday Day Ends at Time: Time	12:00
☐	Saturday Day Ends at Time: AM/PM	AM
☐	Saturday Day Ends at Time: AM/PM	PM
☐	Sunday Days Starts at Time: Time	1:00
☐	Sunday Days Starts at Time: Time	2:00
☐	Sunday Days Starts at Time: Time	3:00
☐	Sunday Days Starts at Time: Time	4:00
☐	Sunday Days Starts at Time: Time	6:00
☐	Sunday Days Starts at Time: Time	7:00
☐	Sunday Days Starts at Time: Time	8:00
☐	Sunday Days Starts at Time: Time	9:00
☐	Sunday Days Starts at Time: Time	10:00
☐	Sunday Days Starts at Time: Time	11:00
☐	Sunday Days Starts at Time: Time	12:00
☐	Sunday Days Starts at Time: AM/PM	AM
☐	Sunday Days Starts at Time: AM/PM	PM
☐	Sunday Day Ends at Time: Time	1:00
☐	Sunday Day Ends at Time: Time	2:00



☐	Sunday Day Ends at Time: Time	3:00
☐	Sunday Day Ends at Time: Time	4:00
☐	Sunday Day Ends at Time: Time	5:00
☐	Sunday Day Ends at Time: Time	6:00
☐	Sunday Day Ends at Time: Time	7:00
☐	Sunday Day Ends at Time: Time	8:00
☐	Sunday Day Ends at Time: Time	9:00
☐	Sunday Day Ends at Time: Time	10:00
☐	Sunday Day Ends at Time: Time	11:00
☐	Sunday Day Ends at Time: Time	12:00
☐	Sunday Day Ends at Time: AM/PM	AM
☐	Sunday Day Ends at Time: AM/PM	PM

49. Do you allow overbooking?	
Consider it, If all of the below is Correct :	
What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Mammography"	
	Choice
☐	Yes
☐	No



49.1. Please describe any overbooking policies.

Consider it, if any of following answers are matched for "Do you allow overbooking?" Question:

- Yes

50. What is your estimated no-show rate percentage?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Mammography"

	Choice
☐	0-5% of appointments
☐	6-10% of appointments
☐	11-20% of appointments
☐	>20% of appointments
☐	No tracking at this time

51. How many minutes in advance of the appointment, on average, do you instruct patients to arrive?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Mammography"

	Choice
☐	≤10 minutes
☐	15 minutes
☐	20 minutes
☐	30 minutes
☐	>30 minutes



OUTPATIENT ACCESS BY MODALITY

This section focuses on key questions related to OUTPATIENT patient access for specific modalities: MRI, CT, mammography, and ultrasound.

Modality: Outpatient Ultrasound (excludes echo/vascular and OB/GYN)

52. Do you have a standard appointment length for all scans?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Diagnostic Ultrasound (excludes echo/vascular and OB/GYN)"

	Choice
☐	Yes
☐	No
☐	Other

53. What is your most common default appointment length?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Diagnostic Ultrasound (excludes echo/vascular and OB/GYN)"

	Choice
☐	15 minutes
☐	20 minutes
☐	30 minutes
☐	40 minutes
☐	45 minutes
☐	60 minutes
☐	Other



54. On average, how many days (actual, not business) after a patient request or new referral is the typical imaging appointment made (i.e., days between the request and date of service)?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Diagnostic Ultrasound (excludes echo/vascular and OB/GYN)"

	Choice
☐	<2 days
☐	2–4 days
☐	5–9 days
☐	10–15 days
☐	>15 days

55. Who can edit the modality template? (choose all that apply)

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Diagnostic Ultrasound (excludes echo/vascular and OB/GYN)"

	Choice
☐	EHR/IT Team
☐	Department Supervisor/Lead
☐	Department Manager/Director
☐	Front Office/Internal Scheduling
☐	Central Scheduling Department
☐	Clinical Staff
☐	3rd Party (Outsourced) Scheduling Department
☐	Other Staff (please describe)



56. What are your standard weekday outpatient operating hours, on average per day?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Diagnostic Ultrasound (excludes echo/vascular and OB/GYN)"

	Category	Choice
☐	Days Starts at Time: Time	1:00
☐	Days Starts at Time: Time	2:00
☐	Days Starts at Time: Time	3:00
☐	Days Starts at Time: Time	4:00
☐	Days Starts at Time: Time	5:00
☐	Days Starts at Time: Time	6:00
☐	Days Starts at Time: Time	7:00
☐	Days Starts at Time: Time	8:00
☐	Days Starts at Time: Time	9:00
☐	Days Starts at Time: Time	10:00
☐	Days Starts at Time: Time	11:00
☐	Days Starts at Time: Time	12:00
☐	Days Starts at Time: AM/PM	AM
☐	Days Starts at Time: AM/PM	PM
☐	Day Ends at Time: Time	1:00
☐	Day Ends at Time: Time	2:00



☐	Day Ends at Time: Time	3:00
☐	Day Ends at Time: Time	4:00
☐	Day Ends at Time: Time	5:00
☐	Day Ends at Time: Time	6:00
☐	Day Ends at Time: Time	7:00
☐	Day Ends at Time: Time	8:00
☐	Day Ends at Time: Time	9:00
☐	Day Ends at Time: Time	10:00
☐	Day Ends at Time: Time	11:00
☐	Day Ends at Time: Time	12:00
☐	Day Ends at Time: AM/PM	AM
☐	Day Ends at Time: AM/PM	PM

57. What are your standard weekend outpatient operating hours?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Diagnostic Ultrasound (excludes echo/vascular and OB/GYN)"

	Category	Choice
☐	Saturday Days Starts at Time: Time	1:00
☐	Saturday Days Starts at Time: Time	2:00
☐	Saturday Days Starts at Time: Time	3:00



☐	Saturday Days Starts at Time: Time	4:00
☐	Saturday Days Starts at Time: Time	5:00
☐	Saturday Days Starts at Time: Time	6:00
☐	Saturday Days Starts at Time: Time	7:00
☐	Saturday Days Starts at Time: Time	8:00
☐	Saturday Days Starts at Time: Time	9:00
☐	Saturday Days Starts at Time: Time	10:00
☐	Saturday Days Starts at Time: Time	11:00
☐	Saturday Days Starts at Time: Time	12:00
☐	Saturday Days Starts at Time: AM/PM	AM
☐	Saturday Days Starts at Time: AM/PM	PM
☐	Saturday Day Ends at Time: Time	1:00
☐	Saturday Day Ends at Time: Time	2:00
☐	Saturday Day Ends at Time: Time	3:00
☐	Saturday Day Ends at Time: Time	4:00
☐	Saturday Day Ends at Time: Time	5:00
☐	Saturday Day Ends at Time: Time	6:00
☐	Saturday Day Ends at Time: Time	7:00
☐	Saturday Day Ends at Time: Time	8:00
☐	Saturday Day Ends at Time: Time	9:00



☐	Saturday Day Ends at Time: Time	10:00
☐	Saturday Day Ends at Time: Time	11:00
☐	Saturday Day Ends at Time: Time	12:00
☐	Saturday Day Ends at Time: AM/PM	AM
☐	Saturday Day Ends at Time: AM/PM	PM
☐	Sunday Days Starts at Time: Time	1:00
☐	Sunday Days Starts at Time: Time	2:00
☐	Sunday Days Starts at Time: Time	3:00
☐	Sunday Days Starts at Time: Time	4:00
☐	Sunday Days Starts at Time: Time	5:00
☐	Sunday Days Starts at Time: Time	6:00
☐	Sunday Days Starts at Time: Time	7:00
☐	Sunday Days Starts at Time: Time	8:00
☐	Sunday Days Starts at Time: Time	9:00
☐	Sunday Days Starts at Time: Time	10:00
☐	Sunday Days Starts at Time: Time	11:00
☐	Sunday Days Starts at Time: Time	12:00
☐	Sunday Days Starts at Time: AM/PM	AM
☐	Sunday Days Starts at Time: AM/PM	PM
☐	Sunday Day Ends at Time: Time	1:00



☐	Sunday Day Ends at Time: Time	2:00
☐	Sunday Day Ends at Time: Time	3:00
☐	Sunday Day Ends at Time: Time	4:00
☐	Sunday Day Ends at Time: Time	5:00
☐	Sunday Day Ends at Time: Time	6:00
☐	Sunday Day Ends at Time: Time	7:00
☐	Sunday Day Ends at Time: Time	8:00
☐	Sunday Day Ends at Time: Time	9:00
☐	Sunday Day Ends at Time: Time	10:00
☐	Sunday Day Ends at Time: Time	11:00
☐	Sunday Day Ends at Time: Time	12:00
☐	Sunday Day Ends at Time: AM/PM	AM
☐	Sunday Day Ends at Time: AM/PM	PM

58. Do you allow overbooking?	
Consider it, If all of the below is Correct :	
What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Diagnostic Ultrasound (excludes echo/vascular and OB/GYN)"	
	Choice
☐	Yes
☐	No



58.1. Please describe any overbooking policies.

Consider it, if any of following answers are matched for "Do you allow overbooking?" Question:

- Yes

59. What is your estimated no-show rate percentage?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Diagnostic Ultrasound (excludes echo/vascular and OB/GYN)"

	Choice
☐	0-5% of appointments
☐	6-10% of appointments
☐	11-20% of appointments
☐	>20% of appointments
☐	No tracking at this time

60. How many minutes in advance of the appointment, on average, do you instruct patients to arrive?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Diagnostic Ultrasound (excludes echo/vascular and OB/GYN)"

	Choice
☐	≤10 minutes
☐	15 minutes
☐	20 minutes
☐	30 minutes
☐	>30 minutes



Staffing Structures

STAFFING STRUCTURES

This section is intended to capture key characteristics of the overall radiology department with respect to staffing structures.

61. What is your organization's expected staff-to-manager ratio?
Number of Staff per 1 Manager (whole number)

62. Do you have nursing support in your department?

	Choice
☐	Yes
☐	No

62.1. What services do they support?

Consider it, if any of following answers are matched for "Do you have nursing support in your department?" Question:

- Yes

	Choice
☐	Floor/inpatient unit
☐	Procedural (IR, cath lab, stress)
☐	Radiology department (non-IR)
☐	Other (please describe)



62.2. Are the nursing FTE budgeted in the radiology cost center or a nursing department cost center?

Consider it, if any of following answers are matched for "Do you have nursing support in your department?" Question:

- Yes

	Choice
☐	Radiology cost center
☐	Nursing department cost center

62.2.1. Are the costs of the nursing coverage/support charged to radiology?

Consider it, if any of following answers are matched for "Are the nursing FTE budgeted in the radiology cost center or a nursing department cost center?" Question:

- Nursing department cost center

	Choice
☐	Yes
☐	No

63. Do you have X-ray technologists providing support for medical imaging in the OR

	Choice
☐	Yes
☐	No

63.1. How is this support managed and budgeted?

Consider it, if any of following answers are matched for "Do you have X-ray technologists providing support for medical imaging in the OR" Question:

- Yes

	Choice
--	--------



☐	Radiology department staff that rotate from the department to the OR; all OR related hours allocated to radiology cost center
☐	Radiology department staff that rotate from the department to the OR; all OR related hours allocated to an OR cost center
☐	Dedicated OR X-ray staff, OR hours allocated to a radiology cost center
☐	Dedicated OR X-ray staff, OR hours fully allocated to OR cost center

STAFFING STRUCTURES

This section is intended to capture key characteristics of the overall radiology department with respect to staffing structures.

64. Do X-ray technologists who primarily support medical imaging in the OR have the same pay grade as general X-ray technologists that do not rotate to the OR?	
	Choice
☐	Yes
☐	No; procedural is higher
☐	No; procedural is lower

65. What is the expected time for a tech to report to work during on-call hours when activated for an emergent procedure?	
	Choice
☐	<30 minutes
☐	30–60 minutes
☐	>60 minutes



66. Do you utilize non-technologist staff, such as a tech assistant, to routinely assist rad techs (nonstudent position)?

	Choice
☐	Yes
☐	No

66.1. Check all modalities that apply

Consider it, if any of following answers are matched for "Do you utilize non-technologist staff, such as a tech assistant, to routinely assist rad techs (nonstudent position)?" Question:

- Yes

	Choice
☐	X-Ray
☐	CT
☐	MRI
☐	US
☐	Nuclear Medicine
☐	Mammography
☐	IR

STAFFING STRUCTURES

This section is intended to capture key characteristics of the overall radiology department with respect to staffing structures.

67. Do you employ multimodality technologists?

	Choice
☐	Yes



☐	No
-----------------------	----

67.1. Is there a formal multimodality technologist job description?

Consider it, if any of following answers are matched for "Do you employ multimodality technologists? " Question:

- Yes

	Choice
☐	Yes
☐	No

67.2. Do multimodality technologists receive a higher pay grade?

Consider it, if any of following answers are matched for "Do you employ multimodality technologists? " Question:

- Yes

	Choice
☐	Yes
☐	No

68. Do you require advanced modality certification?

	Choice
☐	Yes
☐	No



68.1. For which modalities do you require advanced modality certification (check all that apply).	
Consider it, if any of following answers are matched for "Do you require advanced modality certification?" Question: • Yes	
☐	Choice
☐	X-Ray
☐	CT
☐	MRI
☐	US
☐	Nuclear Medicine
☐	Mammography
☐	IR

68.2. Do technologists who have advanced modality certification receive a higher pay grade?	
Consider it, if any of following answers are matched for "Do you require advanced modality certification?" Question: • Yes	
☐	Choice
☐	Yes
☐	No

STAFFING STRUCTURES

This section is intended to capture key characteristics of the overall radiology department with respect to staffing structures.



69. Who has the authority to approve requests for replacement and/or new FTE requests?

	Choice
☐	Local radiology department leadership
☐	Site/system HR
☐	Site/system labor committee
☐	Site executive leadership (e.g., VP, COO, other)

70. How does your organization measures labor productivity?

	Choice
☐	Worked Hours Per Units of Service (WHPUOS)
☐	Worked FTE vs. budgeted FTE
☐	Both WHPUOS and FTEs
☐	Procedures
☐	Other (please describe)

70.1. What productivity statistic (unit of service) does your organization use to measure labor productivity?

Consider it, if any of following answers are matched for "How does your organization measures labor productivity?" Question:

- Worked Hours Per Units of Service (WHPUOS)
- Both WHPUOS and FTEs

	Choice
☐	Encounter
☐	RVU
☐	APC
☐	Other (please describe)



71. What benchmark source does your organization use to compare labor productivity?

	Choice
☐	Internal Benchmark
☐	External Benchmark
☐	Both internal and external benchmarks
☐	We do not use a benchmark source to compare labor productivity

71.1. Please provide the benchmark sources (check all that apply):

Consider it, if any of following answers are matched for "What benchmark source does your organization use to compare labor productivity?" Question:

- External Benchmark
- Both internal and external benchmarks

	Choice
☐	Vizient
☐	MGMA
☐	AHRA
☐	Solucient
☐	Advisory Board
☐	Definitive
☐	Premier
☐	Other (please describe)



71.2. Which labor productivity performance benchmark does your organization target?

Consider it, if any of following answers are matched for "What benchmark source does your organization use to compare labor productivity?" Question:

- External Benchmark
- Both internal and external benchmarks

	Choice
☐	<25th percentile
☐	25th–50th percentile
☐	50th percentile
☐	50th–75th percentile
☐	> 75th percentile

STAFFING STRUCTURES

This section is intended to capture key characteristics of the overall radiology department with respect to staffing structures.

72. What is your organization's typical staffing structure to operate an MRI?

	Choice
☐	2 technologists per magnet
☐	1 technologist plus a technologist assistant
☐	1 technologist plus MRI-safe personnel within the imaging suite
☐	Other (please describe)



Turnaround Metrics & Performance

TURNAROUND METRICS & PERFORMANCE

This section is intended to capture key performance metrics within specific modalities, including turnaround time metrics (such as exam ordered to exam completed and exam completed to exam reported).

73. What portion of total inpatient (non-ED or observation) study volume orders are classified as urgent (e.g., STAT, ASAP, urgent)?

Category	Choice
CT	<25%
CT	25%-50%
CT	50%-75%
CT	>75%
MRI	<25%
MRI	25%-50%
MRI	50%-75%
MRI	>75%
X-Ray	<25%
X-Ray	25%-50%
X-Ray	50%-75%
X-Ray	>75%
US	<25%
US	25%-50%
US	50%-75%
US	>75%



TURNAROUND METRICS & PERFORMANCE

This section is intended to capture key performance metrics within specific modalities, including turnaround time metrics (such as exam ordered to exam completed and exam completed to exam reported).

74. What is your organization's performance target for turnaround time in hours from order placed to exam begin? (Enter hours as a whole number)

	Category	Choice
	Outpatient - All: CT	
	Outpatient - All: MRI	
	Outpatient - All: X-Ray	
	Outpatient - All: Ultrasound	
	Inpatient - STAT: CT	
	Inpatient - STAT: MRI	
	Inpatient - STAT: X-Ray	
	Inpatient - STAT: Ultrasound	
	Inpatient - Routine: CT	
	Inpatient - Routine: MRI	
	Inpatient - Routine: X-Ray	
	Inpatient - Routine: Ultrasound	
	ED - All: CT	
	ED - All: MRI	



☐	ED - All: X-Ray
☐	ED - All: Ultrasound

75. In the last 6 months of available data, what is the median turnaround time in hours from exam completed to exam reported final by the radiologist? (Enter hours as a whole number)

	Category	Choice
☐	Outpatient - All: CT	
☐	Outpatient - All: MRI	
☐	Outpatient - All: X-Ray	
☐	Outpatient - All: Ultrasound	
☐	Inpatient - STAT: CT	
☐	Inpatient - STAT: MRI	
☐	Inpatient - STAT: X-Ray	
☐	Inpatient - STAT: Ultrasound	
☐	Inpatient - Routine: CT	
☐	Inpatient - Routine: MRI	
☐	Inpatient - Routine: X-Ray	
☐	Inpatient - Routine: Ultrasound	
☐	ED - All: CT	
☐	ED - All: MRI	



☐	ED - All: X-Ray
☐	ED - All: Ultrasound

TURNAROUND METRICS & PERFORMANCE

This section is intended to capture key performance metrics within specific modalities, including turnaround time metrics (such as exam ordered to exam completed and exam completed to exam reported).

76. What are your expectations for radiology report turnaround times, from exam completed to exam reported final by the radiologist - CT Modality?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "CT"

Category	Choice
Inpatient - Routine	<4 hours
Inpatient - Routine	4–8 hours
Inpatient - Routine	8–12 hours
Inpatient - Routine	>12 hours
Inpatient - STAT	<30 minutes
Inpatient - STAT	30 minutes–1 hour
Inpatient - STAT	1–2 hours
Inpatient - STAT	>2 hours
ED	<30 minutes
ED	30 minutes-1 hour
ED	1-2 hours
ED	>2 hours



Outpatient - Routine	<24 hours
Outpatient - Routine	24-48 hours
Outpatient - Routine	48-72 hours
Outpatient - Routine	>72 hours
Outpatient - STAT	<30 minutes
Outpatient - STAT	30 minutes-1 hour
Outpatient - STAT	1-2 hours
Outpatient - STAT	>2 hours

77. What are your expectations for radiology report turnaround times, from exam completed to exam reported final by the radiologist – MRI Modality?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "MRI"

Category	Choice
Inpatient - Routine	<4 hours
Inpatient - Routine	4–8 hours
Inpatient - Routine	8–12 hours
Inpatient - Routine	>12 hours
Inpatient - STAT	<30 minutes
Inpatient - STAT	30 minutes–1 hour
Inpatient - STAT	1–2 hours
Inpatient - STAT	>2 hours
ED	<30 minutes
ED	30 minutes-1 hour
ED	1-2 hours
ED	>2 hours
Outpatient - Routine	<24 hours



Outpatient - Routine	24-48 hours
Outpatient - Routine	48-72 hours
Outpatient - Routine	>72 hours
Outpatient - STAT	<30 minutes
Outpatient - STAT	30 minutes-1 hour
Outpatient - STAT	1-2 hours
Outpatient - STAT	>2 hours

78. What are your expectations for radiology report turnaround times, from exam completed to exam reported final by the radiologist – X-Ray Modality?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "X-Ray"

Category	Choice
Inpatient - Routine	<4 hours
Inpatient - Routine	4–8 hours
Inpatient - Routine	8–12 hours
Inpatient - Routine	>12 hours
Inpatient - STAT	<30 minutes
Inpatient - STAT	30 minutes–1 hour
Inpatient - STAT	1–2 hours
Inpatient - STAT	>2 hours
ED	<30 minutes
ED	30 minutes-1 hour
ED	1-2 hours
ED	>2 hours
Outpatient - Routine	<24 hours
Outpatient - Routine	24-48 hours



Outpatient - Routine	48-72 hours
Outpatient - Routine	>72 hours
Outpatient - STAT	<30 minutes
Outpatient - STAT	30 minutes-1 hour
Outpatient - STAT	1-2 hours
Outpatient - STAT	>2 hours

79. What are your expectations for radiology report turnaround times, from exam completed to exam reported final by the radiologist – Ultrasound Modality?

Consider it, If all of the below is Correct :

- What imaging modalities are offered at your hospital /department /site? (choose all that apply) includes any "Diagnostic Ultrasound (excludes echo/vascular and OB/GYN)"

Category	Choice
Inpatient - Routine	<4 hours
Inpatient - Routine	4–8 hours
Inpatient - Routine	8–12 hours
Inpatient - Routine	>12 hours
Inpatient - STAT	<30 minutes
Inpatient - STAT	30 minutes–1 hour
Inpatient - STAT	1–2 hours
Inpatient - STAT	>2 hours
ED	<30 minutes
ED	30 minutes-1 hour
ED	1-2 hours
ED	>2 hours
Outpatient - Routine	<24 hours
Outpatient - Routine	24-48 hours
Outpatient - Routine	48-72 hours



Outpatient - Routine	>72 hours
Outpatient - STAT	<30 minutes
Outpatient - STAT	30 minutes-1 hour
Outpatient - STAT	1-2 hours
Outpatient - STAT	>2 hours



Analytics Performance

ANALYTICS PERFORMANCE

This section is intended to understand organizations' capabilities and characteristics in data, analytics, and reporting as it relates to imaging. As each organization strives to produce meaningful data reports and dashboards, this section is designed to expand on specific approaches deployed.

80. What EHR platform does your organization use for diagnostic Imaging?

	Choice
☐	Allscripts
☐	Centricity
☐	Cerner
☐	Epic
☐	Meditech
☐	Other

81. Does your organization have a standard analytics platform?

	Choice
☐	No, we do not have a standard analytics platform
☐	Tableau
☐	PowerBI
☐	Qlik
☐	Other (please describe)



82. Do you receive or produce standard performance reporting?

	Choice
☐	Daily
☐	Weekly
☐	Monthly
☐	No
☐	Other (please describe)

ANALYTICS PERFORMANCE

This section is intended to understand organizations' capabilities and characteristics in data, analytics, and reporting as it relates to imaging. As each organization strives to produce meaningful data reports and dashboards, this section is designed to expand on specific approaches deployed.

83. What KPIs are included in your analytic dashboards or standard reporting?

	Choice
☐	Access
☐	TAT
☐	Patient Experience
☐	Quality
☐	Other

84. Do you have internal/organizational proprietary reference benchmarks for your KPIs?

	Choice
☐	Yes



☐	No
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84.1. If so, please list or explain.

Consider it, if any of following answers are matched for "Do you have internal/organizational proprietary reference benchmarks for your KPIs? " Question:

- Yes

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85. Do you have external/third party reference benchmarks for your KPIs?

	Choice
☐	Yes
☐	No

85.1. If so, please list or explain the source.

Consider it, if any of following answers are matched for "Do you have external/third party reference benchmarks for your KPIs? " Question:

- Yes

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