

Accessing eLearning Recordings and Receipts

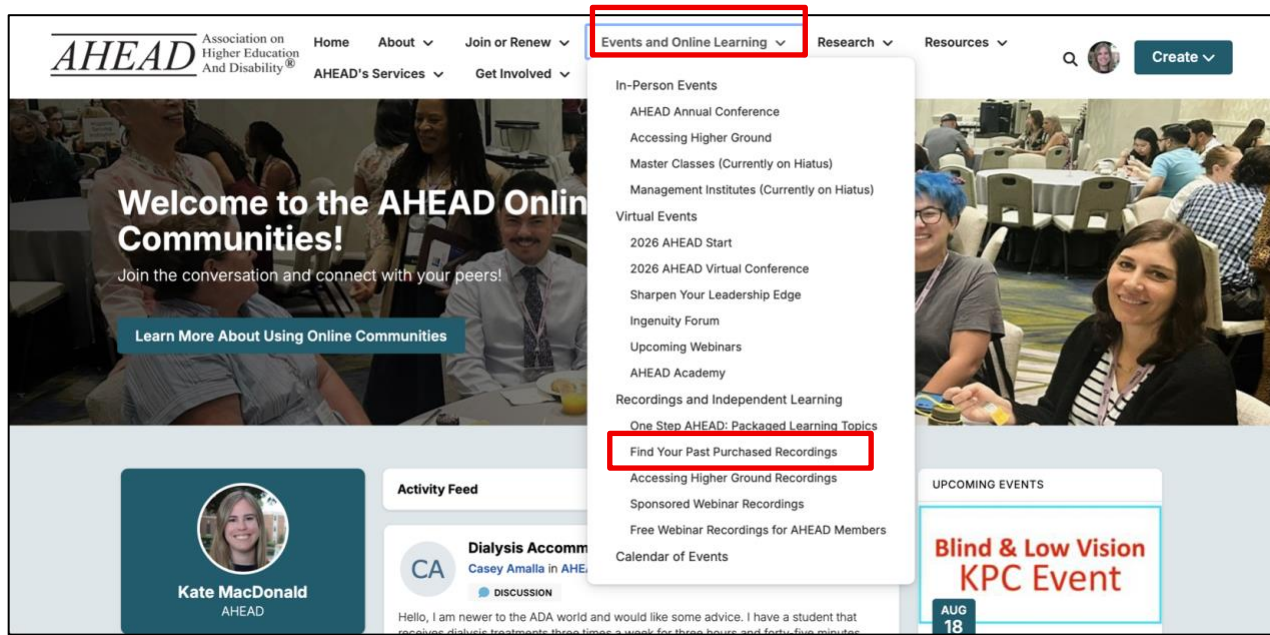
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***Note: Some event recordings are found in other locations.

- [Recordings for Accessing Higher Ground](#)
- [Recordings for the AHEAD Virtual Conference 2026 onward](#) (for 2025 and before, follow directions below).
- [Recordings for Free AHEAD webinars](#)

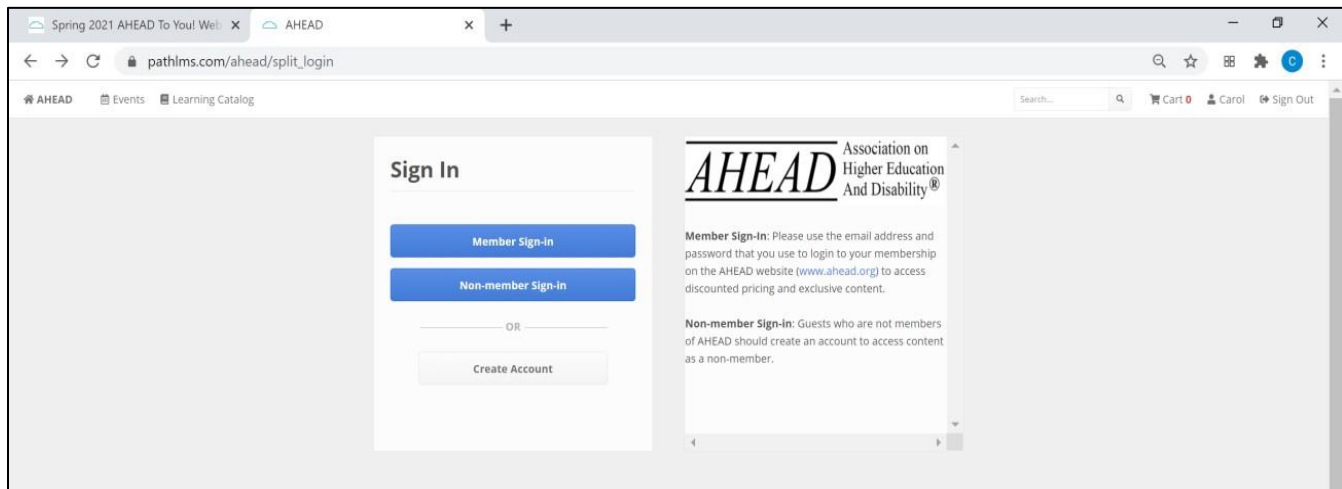
Find eLearning

Go to AHEAD.ORG and select Events and Online Learning. Select Events and Online Learning from the top menu. Then go down to the section of the dropdown Recordings and Independent Learning and select Find Your Past Purchased Recordings from the drop-down menu.



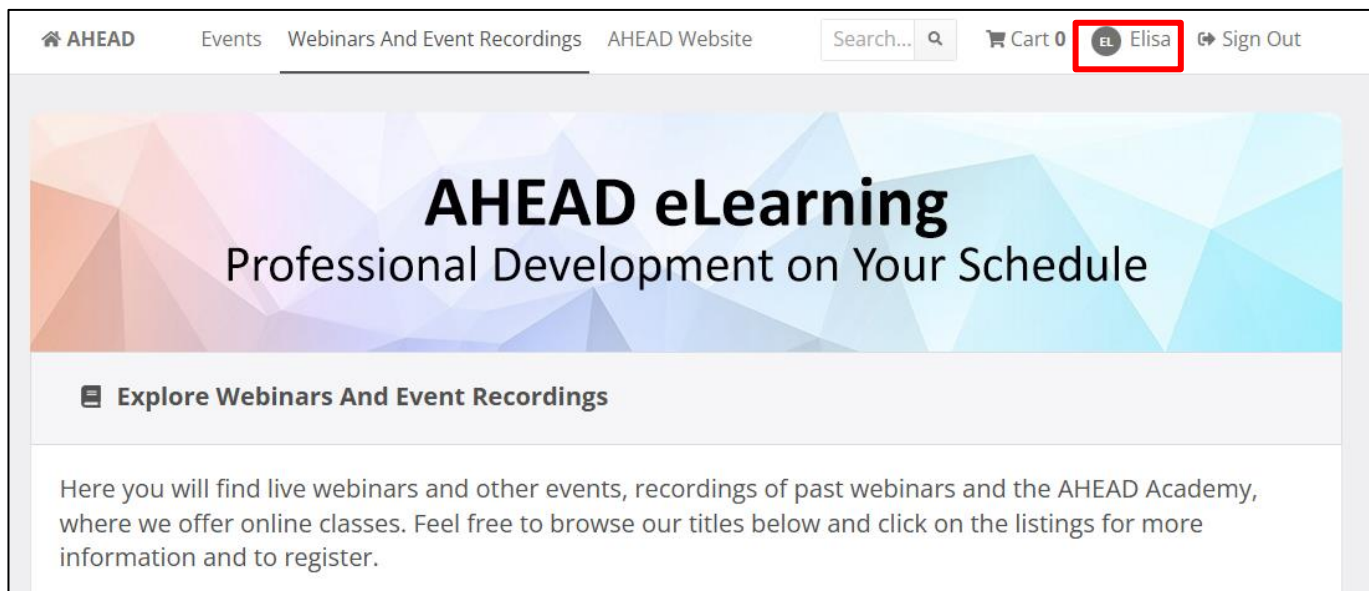
Sign-in to eLearning

Select the appropriate sign-in (AHEAD member or non-member)



Access Your Account

Select your account in the upper right corner (click on your name).



Navigate Your Account

You will land on your account page, in the settings area. You can update your profile here and also access information on your account using the upper-level menu items: My Activity, Certificates, Purchases, and My Live Events.

Carol Funckes

Settings My Activity Certificates Purchases My Live Events

Account Payment Methods

Required fields are marked with an asterisk (*).

Timezone *

(GMT-07:00) Arizona

Contact Phone Number: *

5206096600

Institution/Company: *

AHEAD

Billing/Work Address: *

AHEAD

Update profile Cancel

Find Your Purchases

Under My Activity, Purchased Content is selected by default. Select an item from the list to expand it and view the details about the presentation.

Settings My Activity Certificates Purchases My Live Events

Purchased Content Webinars And Event Recordings

Active

 [Emotional Support Animals in Housing, Classrooms, Dining Facilities, Testing Spaces, and More](#)

[Section: 2 Links 3 Documents](#)

Access a Past Purchase

Selecting a webinar that has already been presented takes you to detailed information about the presentation. In addition to the description, you can access the presentation materials (slides and handouts) and the recording link which will open the Zoom recording in a separate window.

Webinars And Event Recordings » 2022 Spring Webinar Recordings » Emotional Support Animals i...

Emotional Support Animals in Housing, Classrooms, Dining Facilities, Testing Spaces, and More

Students are requesting to bring Emotional Support Animals (ESAs) to campus more and more often. The appropriate response to those requests can be unclear, given the multiple federal laws (and sometimes state laws) that come into play regarding ESAs. In this webinar, Scott will distinguish service animals from ESAs, describe the legal obligations imposed by the Fair Housing Act, Section 504, and the ADA, then discuss how schools should assess ESA requests in all its types of campus spaces. Plenty of time will be set aside for Q&A.

Originally presented March 21, 2022 by L. Scott Lissner.



ESA Documentation Guidance (Word Doc)
Document: Download Word Doc

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Presentation Material (1 Slider Per Page)
Document: Download PDF

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Presentation Material (3 Slides Per Page)
Document: Download PDF

>



Webinar Recording: Speaker and Slides - No Interpreter
Link: Webinar Recording Link

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Find Your Purchase Receipt

Go back to your account page to get receipts for purchases. Select Purchases from the top menu to bring up a list of past purchases, and select one to open a receipt. There are two buttons that allow you to either print or download a PDF of the receipt.

