#### Game On! How Academic Coaching Engages and Empowers Students with Disabilities!

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- Introductions and Audience Poll
- Overview and History of SUNY Brockport coaching program
- Program Data
- Resources



## Learning Goals

- By the end of this session, you should be able to:
  - Build It Develop resources to launch or enhance academic coaching for students with executive functioning needs on your campus.
  - **Coach It** Apply effective strategies to real-world coaching scenarios that reflect your student population.
  - Sustain It Cultivate a collaborative campus community to grow and sustain a successful academic coaching program.

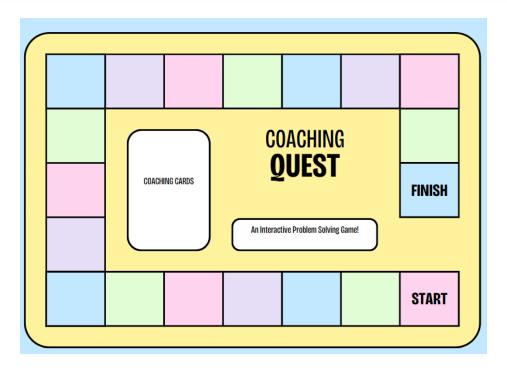


#### **Audience Poll**

 Scan the QR code or use the link to join the Poll!



## **Coaching Quest Rules 1**





- Green Space Discuss any existing academic coaching program you already have on campus
- Blue Space Roll Again
- Purple Space Coaching Card
- Pink Space Swag!

# The College Transition

#### Loss of Support From High School:

- High school support structures are often not available in college.
- Students must independently manage time, organization, and academic demands.

#### **Barriers at College:**

 Registration Process:
 Students face challenges in navigating the registration process in College Disability Offices.

 Understanding Needs: A lack of awareness or understanding of their own accessibility needs prevents some students from seeking support.

## Developing Academic Coaching Program (ACP)

#### 2015

CADEMIC COACHING

2017

- Continued emphasis on useful technology for organization
- Student support interns met with individual students weekly or biweekly

#### 2022

- Individual meetings limited only to students who were enrolled with Student Accessibility Services (SAS)
   Coaches only met with 3-4 students
- Coaches participated in training grounded in learning
- theory & best practice - All students enrolled in ACP required to attend 2 student success workshops - "Drop in" hours for students for students with 80%
- attendance rate and attended 2 workshops



- Individualized support built on partnership between student and coach
   Tailored mentoring to help students learn and practice executive functioning skills

   Meetings are
- focused on the self-reported needs of students
- Open to students regardless of accommodations

phasis on logy for

#### 2020

"Apps workshops" taught

students about useful apps that could aid in time management

- Named the Student Support Program (SSP)
- Small group meetings with pre-planned lessons
  Lesson plans accessible
- through Blackboard (LMS)

  Focus on networking and peer
- support Introduced Graduate Assistants (GA) to conduct coaching sessions

#### 2023

 Individual, scheduled meetings with students
 Working on skills in need of development, as defined by the students

#### NEW EFFORTS

- Presenting to freshman acade planning classes about SAS an ACP
- Tabling in the Student Union t promote ACP
   Presenting at freshman & transfer orientations
   Partnering with the Student
   Behavioral Consultant Team
   Interest in welcoming outside agencies to provide more learning opportunities for students (ex. Accessible

- 2015 Workshop based sessions
- 2017 Student support interns, continued emphasis on useful technology
- 2020 Small groups and mini lesson plans
- 2022 Shifted focus: Individual support for students
- 2023 Working on skills in need of development, as defined by the students
- 2024 One-on-One support based on student needs, open to all students
- New Efforts: presenting to academic planning classes, student union tabling, partnering with the Student Behavorial Consultant Team

### Advertising



Learn academic skills to help you succeed! Including: organizational skills, note-taking, study, and test-taking skills, time management, planning, selfadvocacy, and more!



**Resource Referrals!** Academic coaches can help connect you to campus resources including tutoring, academic workshops, and more!

Taking Accountability! Academic coaches provide support to keep students motivated and on track. They can help as you hold yourself accountable to your studies and goals!



For More Information: Please scan the OR code or send an email with any questions!



#### SASOffice@Brockport.edu

#### **REASONS TO** TTEND OFFICE HOURS

#### MEET YOUR PROFESSOR

Office hours are a great time to introduce yourself to your professor early in the semester to build a working relationship. Don't wait until you need help!





#### 2. ASK QUESTIONS ABOUT SYLLABUS If you have any questions about

assignments, deadlines, required readings, course policies etc. ask early into the semester before it's too late.

#### GET STUDY IDEAS

Some courses require different studying techniques. Your professor may be able to suggest specific studying techniques or connect you with a tutor.



#### REVIEW EXAMS/PAPERS If you did not do as well as you were expecting on an exam or paper, stop

by office hours to review what went wrong, what went right, and discuss how you can improve for next time



notifications, and place phone out of reach. Study in a location that minimizes visual and auditory distractions



Need Prepare your space with everything you'll need. Such as textbooks, notes, technology, chargers, water, snacks, anything that will help you!

5. Have All That You

#### 6. Develop a support network leach out to professors, tutors, and p for guidance if needed. Consider

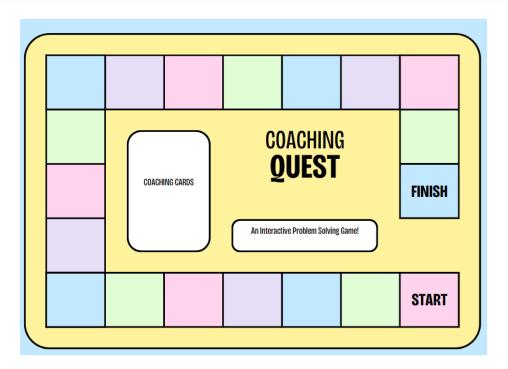
an accountability "study buddy" to keep you on track. A support network helps to boost morale and motivate you to

#### Outreach





## **Coaching Quest Rules 2**





- Green Space Describe an advertising technique you might use for a coaching program on your campus
- Blue Space Roll Again
- Purple Space Coaching Card
- Pink Space Swag!



- Program is overseen by Accessibility Specialist
  - Runs weekly meetings with Academic Coaches
  - Helps troubleshoot and provide resources to coaches
  - Hires GAs
- Graduate Assistants serve as academic coaches
- Partner with Tutoring (Learning Assistance Center)

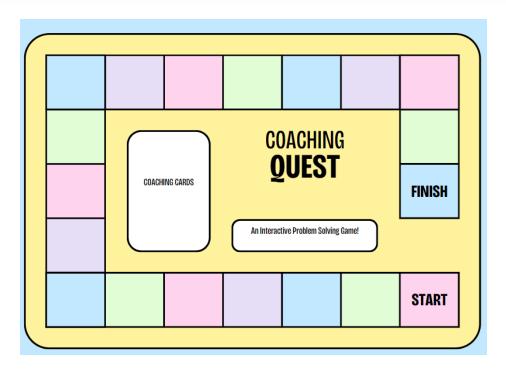


## **ACP Space**

- Flexible seating options
- Fidgets
- Sensory items
- Lighting options
- Dry erase board desks



### **Coaching Quest Rules 3**





- Green Space Share what resources, fidgets, lighting you would like in a space or already have in a space
- Blue Space Roll Again
- Purple Space Coaching Card
- Pink Space Swag!

### **ACP Goals**

	Empowerment	Engagement	Self-Advocacy
Program Goals	<ul> <li>I know how to utilize each of my accommodations</li> <li>I know where to locate resources to help me succeed</li> <li>I know how to create goals for success</li> <li>I know how to monitor my progress towards meeting my goals</li> <li>I know how to assess my goals to self- determine my success</li> </ul>	<ul> <li>I have strategies for:</li> <li>Attending class</li> <li>Staying motivated for success</li> <li>Organizing my materials</li> <li>Managing my time</li> <li>Prioritizing, "chunking" and meeting deadlines</li> <li>Using study skills</li> <li>Self-Care</li> </ul>	<ul> <li>I have the skills to communicate about my accommodations</li> <li>I feel comfortable disclosing my accommodation letter to professors</li> <li>I know how to express my needs</li> <li>I know where to turn if problems arise</li> </ul>

## **ACP Process**

#### **Procedures**:

- 1.) Students referred to the program through:
  - Initial meeting with Student Accessibility Office
  - Tutoring
  - SBCT referral (BIT Team)

#### 2.) Accessibility Specialist sends out pre-survey

Empowerment Please self-assess your skills in the following competencies:	
I know how to utilize each of my accommodations	Disagree
I know where to locate resources to help me succeed	Neutral
I know how to create goals for success	Agree
I know how to monitor my progress towards meeting my goals	Agree
I know how to assess my goals to determine my success	Neutral
Engagement Please self-assess your skills in the following competencies:	
I have strategies for:	
Attending class	Strongly Agree
Staying motivated for success	Strongly Agree
Organizing my materials	Disagree
Managing my time	Strongly Disagree
Prioritizing, "chunking," and meeting deadlines	Disagree
Using study skills	Neutral
Self-care	Disagree
Self-advocacy Please self-assess your skills in the following competencies:	
I have the skills to communicate about my accommodations	Strongly Agree
I feel comfortable disclosing my accommodation letter to my professors	Strongly Agree
I know how to express my needs	Agree
I know where to turn to if problems arise	Neutral
What skills/competencies are you most interested in developing and why? Time management and self care strategies. I also would like to learn how to utilize accommodations in an academic setting.	
Please provide any information or feedback that you'd like your Coach to have before your first meeting: I am newly discnosed with ADHD as of this year and my biogest problem area is executive functioning.	





### **ACP Overview**

Academic Coaching Program

What is the ACP?

The Academic Coaching Program (ACP) is designed to promote student empowerment, engagement, and self-advocacy through peers supporting peers. ACP provides tailored mentoring to help students learn and practice executive functioning skills, engage in collaborative problem-solving, and develop the independent use of the academic strategies discussed in coaching sessions.



In your first session your academic coach will discuss your strengths and skills you seek to improve. Near the end of your first session, we will discuss your goals for the remainder of the semester and your preferred meeting schedule (weekly, bi-weekly, or monthly). Your coach will also help show you how to set up your next meeting if you're ready to schedule it!

ACP can help you foster many academic skills, including:

- Organization
- Self-Advocacy
- · Goal-Setting
- Study Strategies
- Test-Taking Strategies
- Self-Care during college
- Strategies to improve focus
- Using College Resources
- And many more!



# **Typical Coaching Session**



- Check in with student about concerns and strategies they need support with
  - Discuss and make plans based on what student reports
  - Determine frequency of coaching sessions (weekly or bi-weekly)
  - Schedule next session(s)

\*GAs develop additional resources for students based on frequently reported needs and common trends.

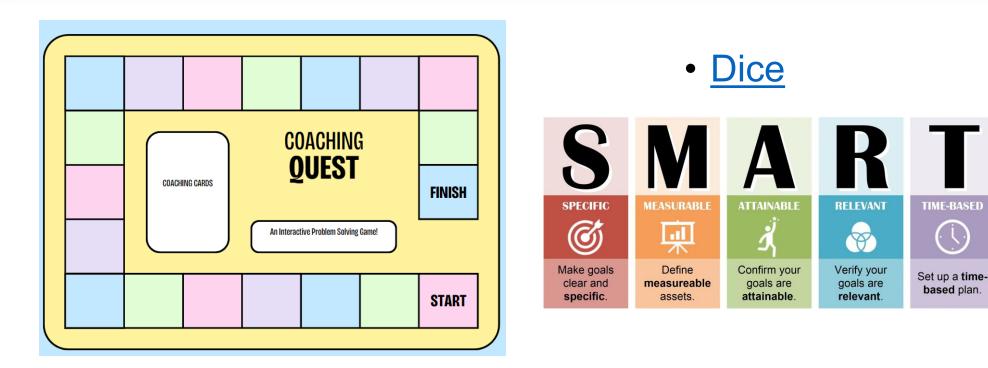


## **Most Common Topics**

- Weekly Planning
  - Provide paper planning sheets or digital and Rocketbook
- Study Skills
  - Provide general study skills and study planner template
- Note Taking
  - How to take notes do students need Assistive Technology?
  - How to study notes



## **Coaching Quest Rules 4**



- Green Space Develop a SMART goal a coach may create with a student
- Blue Space Roll Again
- Purple Space Coaching Card
- Pink Space Swag!

#### Data

Academic Year 23-24	
Total Students	89
Total Appointments	310
SAS Students	85
Non-SAS Students	4
Average Appointments per Student	3.48

Academic Year 24-25	as of 5/22
Total Students	99
Total Appointments	340
SAS Students	83
Non-SAS Students	16
Average Appointments per Student	3.43

### **Data Analysis**

- 10% increase in appointments from the 23-24 academic year
  - 23% increase at midterms
- Students registered with SAS Office are more likely to attend coaching sessions.
- Some students only attended coaching 1 2 times, need to determine reasons.
- Average appointments per student are slightly lower than last year, 3.47 and 3.43 respectively



### **Student Feedback**

Number of Appointments	How has ACP been useful to you?
1-3	<ul> <li>Coach encouraged me last semester when I was at my lowest and wanted to drop out. This fall semester (despite illness), I have still been able to get my assignments in.</li> <li>The academic coaching program has been helpful by being part of my "toolbelt". It is a resource that I know I have in my back pocket and have access to if/when I need it. I could probably benefit from using it more frequently.</li> </ul>
3-7	<ul> <li>I was overwhelmed and contemplated dropping out until I started coaching and now, I am on track to graduate next semester.</li> <li>It was like having an accountability buddy, I wanted to make them proud of me and have success studying.</li> </ul>
7-10	<ul> <li>Coach was so helpful and offered this service during summer session.</li> <li>I have learned that it can be useful to anyone, whether</li> </ul>

### **Strategies and Resources**

- Purchase resources for Graduate Students (GAs) to prepare for coaching sessions
  - Academic books
  - Webinars
  - Conferences
- Every student who engages with academic coaching receives a Rocketbook to help with daily planning.
- Weekly supervision meetings with GAs who run coaching sessions to discuss concerns and share what is going well.

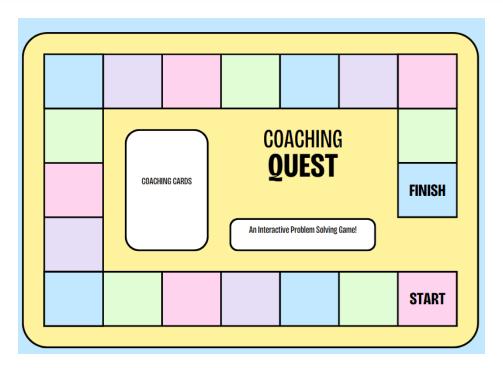




- Brightspace course available for students and coaches to reference
  - Expansion of our shared folder that only coaches had access to
- Different modules focus on different coaching areas
  - Ex. Empowerment, Engagement, Self-Advocacy



### **Coaching Quest Rules 5**





- Green Space Match one executive functioning challenge (e.g., time management, planning) to an academic coaching strategy.
- Blue Space Roll Again
- Purple Space Coaching Card
- Pink Space Swag!

### **Scenarios**

- A student connects with ACP because they are overwhelmed with their course load and starting to fall behind.
- A student's parent told them they have to use ACP. The student insists that they don't need it, they attend meetings but are not engaged.
- A student's professor referred them to ACP because they have failed every quiz so far and midterms are approaching.
- A student had requested individualized supports due to executive dysfunction



#### Recommendations

- Expand outreach efforts beyond the SAS Office—while many of our students register through SAS for disability services, there may be others who need support but have not yet connected with our office.
- Analyze GPA data to assess whether academic coaching has a measurable impact on students' academic performance.
- Foster stronger collaborations with faculty to identify the specific skills students may need additional support in developing.
- Enhance follow-up and outreach efforts with students who did not participate in coaching from one academic year to the next:
  - Have they acquired necessary skills for success?
  - Did they find the coaching program ineffective?
  - Have they found alternative resources?



### **Contact Information**

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#### Refrences

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- Plotner, A. J., & May, C. (2019). A comparison of the college experience for students with and without disabilities. Journal of Intellectual Disabilities, 23(1), 57-77.

