

# Adapting to the Unexpected: Remote Support for Blind and Low Vision Students in the Pandemic

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We ask you to join us in creating a culture that reflects...

**Access and Inclusion**

and

**Civility and Respect**

...this week and in all aspects of our organization.

# Agenda

- Visual Content in Lecture
- Remediation of Course Materials and Learning Platforms
- Complex Equity Issues
- Relationships across Campus
- Proactive Preparation for the Unknown

# Visual Content in Lecture

Providing Access to Content in Every Setting

# Classroom Assistants

- Provides “real time” access to visual content
- Technologies for assisting in remote settings
  - Phone, Facetime, or Google Voice
  - Google Hangouts or Google Meets
  - [TeamViewer](#), remote computer access
  - Zoom
- Using assistants with learning management systems

# Coaching Faculty

- Remind faculty dictate as they use a virtual whiteboard
- Have faculty to provide content created during live lectures to alternative formats for remediation

# Other Ideas about visual content?

- How do you provide access in every setting? Including:
  - Remote, synchronous lectures
  - Remote, asynchronous lectures
  - Hybrid courses with recorded lectures and/or in-person lectures
  - In-person lectures

[Link to AHEAD 2021 Visual Content in Lecture Document](#)

# Remediation of Course Materials and Learning Management Systems (LMS)

Greater Reliance on Learning Management  
Systems Creates New Challenges



# Remediation of Course Materials

- Mapping LMS and course websites
- Discussion posts
- Quizzes in LMS

# Other Ideas about Remediation of Materials?

- Are there other ways to provide access to unpredictable course content?

[Link to AHEAD 2021 Remediation of Materials Document](#)

# Complex Equity Issues

Address Systemic Barriers and Assumptions  
around Availability of Technology

# Access to Technology

- Leverage campus relationships with IT, libraries, and labs
- Are there free alternatives?

# Other Ideas about Complex Equity Issues?

- Are there other ways to provide greater equity and access?

[Link to AHEAD 2021 Complex Equity Issues Document](#)

# Relationships Across Campus

Identify and Work toward Common Goals

# Communication

- Proactive communication before the term starts
- Work across departments and disciplines

# Other Ideas about Relationship Across Campus?

- Are there other ways to leverage relationships across campus for our students?

[Link to AHEAD 2021 Relationships Across Campus Document](#)



# Proactive Preparation for the Unknown

Think through and Plan for Many Futures

# Contingency Planning

- Plan ahead for possible quick changes
- Write out plans and communicate with all parties
- Remain flexible

# Other Ideas about Proactive Preparation for the Unknown?

- Are there other ways to proactively prepare for the unexpected and the unknown?

[Link to AHEAD 2021 Proactive Preparation for the Unknown Document](#)

# Session Evaluation

- Your feedback helps shape future programming.
- Thank you for attending!