COVID-19 DRC Remote Learning Student Survey

Survey Flow

* Block: Introduction (1 Question)
* Standard: Preparedness (3 Questions)
* Standard: DRC Supports (3 Questions)
* Standard: DRC Communications (5 Questions)
* Standard: Accommodations (12 Questions)
* Standard: Personal Experience (4 Questions)

Start of Block: Introduction

The challenges of the COVID-19 and remote learning have changed the way that we all learn, teach, and access resources. Please take a few moments to complete this survey about your experience with the Disability Resource Center (DRC). We are truly interested in making your experience with our office and remote learning as successful as possible and will use your responses to help us move forward.

This survey is completely anonymous. Your answers will not be linked in any way to your personal identity nor will they impact your eligibility for accommodations and supports.

**At the end of the survey, you will be redirected to a separate page to enter a drawing for a chance to win one of five $50 gift cards to your choice of the PSU Bookstore, Best Buy, or Starbucks.** Your survey responses will not be linked to the entry for the drawing and will not impact your chances of winning.

End of Block: Introduction

Start of Block: Preparedness

1. How prepared were you for remote learning?
* Extremely prepared (1)
* Very prepared (2)
* Moderately prepared (3)
* Slightly prepared (4)
* Not prepared at all (5)
1. How often did you have access to the technology you needed to be successful (i.e., computer, internet, camera, phone, etc.)?
* Always
* Most of the time
* About half the time
* Sometimes
* Never
1. How difficult was the transition to remote learning for you?
* Extremely easy
* Somewhat easy
* Neither easy nor difficult
* Somewhat difficult
* Extremely difficult

End of Block: Preparedness

Start of Block: DRC Supports

1. Did you receive adequate support from the DRC in the transition to remote classes?
* Extremely adequate
* Somewhat adequate
* Neither adequate nor inadequate
* Somewhat inadequate
* Extremely inadequate

Display This Question:

If Did you receive adequate support from the DRC in the transition to remote classes? = Somewhat inadequate

Or Did you receive adequate support from the DRC in the transition to remote classes? = Extremely inadequate

* 1. What additional support from the DRC would have been helpful?

[Text entry: Multi line]

Display This Question:

If Did you receive adequate support from the DRC in the transition to remote classes? = Extremely adequate

Or Did you receive adequate support from the DRC in the transition to remote classes? = Somewhat adequate

* 1. What DRC supports did you find the most helpful?

[Text entry: Multi line]

End of Block: DRC Supports

Start of Block: DRC Communications

1. How satisfied were you with the communication you received from the DRC about changes to accommodations, available supports, access to help, and other services?
* Extremely satisfied
* Somewhat satisfied
* Neither satisfied nor dissatisfied
* Somewhat dissatisfied
* Extremely dissatisfied

Display This Question:

If How satisfied were you with the communication you received from the DRC about changes to accommod... = Somewhat dissatisfied

Or How satisfied were you with the communication you received from the DRC about changes to accommod... = Extremely dissatisfied

* 1. What would have improved DRC communications?

[Text entry: Multi line]

Display This Question:

If How satisfied were you with the communication you received from the DRC about changes to accommod... = Extremely satisfied

Or How satisfied were you with the communication you received from the DRC about changes to accommod... = Somewhat satisfied

* 1. What DRC communications did you find the most helpful?

[Text entry: Multi line]

1. How often were you able to reach DRC staff and get assistance when needed?
* Always
* Most of the time
* About half the time
* Sometimes
* Never
* I did not need assistance.

Display This Question:

If How often were you able to reach DRC staff and get assistance when needed? = About half the time

Or How often were you able to reach DRC staff and get assistance when needed? = Sometimes

Or How often were you able to reach DRC staff and get assistance when needed? = Never

* 1. What prevented you from reaching DRC staff when needed?

[Text entry: Multi line]

End of Block: DRC Communications

Start of Block: Accommodations

1. Did you request accommodations for your classes this term?
* Yes, for all of my classes.
* Yes, for most of my classes.
* Yes, for about half of my classes.
* Yes, for less than half of my classes.
* No

Display This Question:

If Did you request accommodations for your classes this term? = Yes, for about half of my classes.

Or Did you request accommodations for your classes this term? = Yes, for less than half of my classes.

Or Did you request accommodations for your classes this term? = No

* 1. What was your reason for not requesting accommodations for a class? Check all that apply.
* I didn't think I would need them.
* I didn't think that my accommodations would help.
* I didn't think I was eligible for accommodations in remote or online classes.
* I wasn't sure how to request accommodations.
* Other [Text entry: Single line]

Display This Question:

If Did you request accommodations for your classes this term? = Yes, for all of my classes.

Or Did you request accommodations for your classes this term? = Yes, for most of my classes.

Or Did you request accommodations for your classes this term? = Yes, for about half of my classes.

Or Did you request accommodations for your classes this term? = Yes, for less than half of my classes.

* 1. At the beginning of the term, how much did you think you would use your requested accommodations?
* A great deal
* A lot
* A moderate amount
* A little
* None at all

Display This Question:

If Did you request accommodations for your classes this term? = Yes, for all of my classes.

Or Did you request accommodations for your classes this term? = Yes, for most of my classes.

Or Did you request accommodations for your classes this term? = Yes, for about half of my classes.

Or Did you request accommodations for your classes this term? = Yes, for less than half of my classes.

* 1. Did you find that you used your accommodations differently in remote or online classes compared to in-person classes?
* Yes
* Sometimes
* No
* I'm not sure.

Display This Question:

If Did you find that you used your accommodations differently in remote or online classes compared t... = Yes

Or Did you find that you used your accommodations differently in remote or online classes compared t... = Sometimes

* + 1. How did you use accommodations differently in remote or online classes compared to in-person classes?

[Text entry: Multi line]

Display This Question:

If Did you request accommodations for your classes this term? = Yes, for all of my classes.

Or Did you request accommodations for your classes this term? = Yes, for most of my classes.

Or Did you request accommodations for your classes this term? = Yes, for about half of my classes.

Or Did you request accommodations for your classes this term? = Yes, for less than half of my classes.

* 1. Which accommodations did you use? Check all that apply.
* Testing
* Note taking
* Alternative formats/E-text
* Adaptive technology for reading, writing, or note taking
* Media captioning
* ASL or realtime captioning
* Deadline extensions
* Flexibility in attendance
* Other: [Text entry: Single line]

Display This Question:

If Did you request accommodations for your classes this term? = Yes, for all of my classes.

Or Did you request accommodations for your classes this term? = Yes, for most of my classes.

Or Did you request accommodations for your classes this term? = Yes, for about half of my classes.

Or Did you request accommodations for your classes this term? = Yes, for less than half of my classes.

* 1. How useful were your accommodations for remote or online classes?
* Extremely useful
* Very useful
* Moderately useful
* Slightly useful
* Not at all useful

Display This Question:

If How useful were your accommodations for remote or online classes? = Slightly useful

Or How useful were your accommodations for remote or online classes? = Not at all useful

Or How useful were your accommodations for remote or online classes? = Moderately useful

* + 1. What would have made your accommodations more useful to you?

[Text entry: Multi line]

Display This Question:

If How useful were your accommodations for remote or online classes? = Extremely useful

Or How useful were your accommodations for remote or online classes? = Very useful

* + 1. What accommodations or supports were the most useful to you?

[Text entry: Multi line]

1. Did you benefit from changes to course structure or adjustments that professors made for the whole class (recorded lectures, different exam formats, options for assignments, flexibility in attendance or deadlines, etc.)?
* Yes
* Sometimes
* No
* I'm not sure.

Display This Question:

If Did you benefit from changes to course structure or adjustments that professors made for the whol... = Yes

Or Did you benefit from changes to course structure or adjustments that professors made for the whol... = Sometimes

* 1. What changes to course structure or adjustments for the whole class were beneficial to you?

[Text entry: Multi line]

Display This Question:

If Did you benefit from changes to course structure or adjustments that professors made for the whol... = No

* 1. What changes to course structure or adjustments for the whole class would you have liked?

[Text entry: Multi line]

End of Block: Accommodations

Start of Block: Personal Experience

1. What were some successes you had this term?

[Text entry: Multi line]

1. What did you find challenging about this term?

[Text entry: Multi line]

1. What personal strengths did you use or discover this term?

[Text entry: Multi line]

1. What are some areas or skills that you would like to develop to improve your success in the future?

[Text entry: Multi line]

End of Block: Personal Experience

Start of Block: Moving Forward

1. What suggestions do you have for the DRC moving forward?

[Text entry: Multi line]

End of Block: Moving Forward