





A Virtual Event July 6-24, 2020

We ask you to join us in creating a culture that reflects...

Access and Inclusion

and

Civility and Respect

...consistent with the <u>AHEAD Statement of Civility</u> during our conference and in all aspects of our organization.







# Our Time Together

- A bit of history and context
- Council structure a quick tour of our working groups and website
- Some examples efforts to increase institutional capacity
- Next steps where we're headed (and what COVID is teaching us)

Please – Share your questions and comments throughout!





### History and Context

- PCC is the largest postsecondary institution in Oregon and we had accessibility initiatives underway before the ADA and before 504
- We are an Achieving The Dream school and have committed to equitable student success
- We have adopted critical race theory
- We have been in remote operations and will (mainly) remain that way for fall







## One College on Four Campuses

We have four campuses...and are currently in the midst of a massive reorganization



#### Cascade

A small campus atmosphere in a diverse urban neighborhood in the heart of Portland.



#### Rock Creek

A spacious, 260-acre campus in the high-tech corridor near Hillsboro.



#### Southeast

PCC's newest campus, in the growing and diverse central eastside of Portland.



#### Sylvania

PCC's largest campus, on a wooded hillside between Tigard and Lake Oswego.





### Connecting dots...context and structure

### Context (Portland)

- PCC is a predominantly white institution with a clearly stated commitment to equity
- PCC has opportunity gaps that need to be closed, and there is a "Hidden Racial Gap" in Special Ed

### Structure (Council)

- Our accessibility council was built to ensure compliance and increase accessibility for individuals who experience disability
- Our work is shifting to be more intersectional and inclusion focused





### High Level View of Council

Steering Committee

Built

Digital

Culture

AT





# Steering Committee

- Co-chaired by Director of Disability Services and HR ADA Coordinator
- Makes recommendations to decision makers and reports to cabinet
- Members include working group co-chairs plus college leaders including:
  - Dean of Instruction
  - Dean of Students
  - Chief Information Officer
  - Risk, Transportation, Academic and Student Affairs Directors





### Built Environment

- Co-chaired by Facilities and Disability Services historically, but currently chaired by Planning and Capital Construction.
- Was built upon prior standalone "ADA Committee"
- Works both proactively, and "in the moment," to respond to complaints, maintain a barrier log, make recommendations, and generate work products.
- Membership includes: facilities, transportation, safety, risk, and stakeholder groups including both staff and students.





## Digital Environment

- Co-chaired by Web Team, Online Learning, and Disability Services
- Was built upon "Web Accessibility Task Force"
- Works proactively to generate procedures, offer training, and make recommendations to ensure compliance with legal mandates and institutional policy, and to promote greater usability and equity.
- Members include: Library, IT, Media Services, Faculty and Staff, Students





### College Culture

- Co-chaired by Accessibility Specialist and HR ADA Coordinator
- Was created after the built and digital committees were solidified.
- Works proactively to promote greater usability and equity, develop student leadership, offer programming, make recommendations and consult.
- Focus on understanding/improving both student and employee experience.
- Members include: Broad range of staff and faculty and students.





### AT Committee

- Chaired by Disability Services (this committee pre-dates the council)
- Annual budget that typically comes from Student Tech Fee and uses a matched fund model for innovative projects that directly benefit students.
- Focuses on using stakeholder engagement to ensure access for students in all areas of the college. Focus on high-traffic computing labs and libraries, hands-on learning spaces, and equitable access to software and hardware.
- Members include: Library and IT plus faculty, staff, and students.





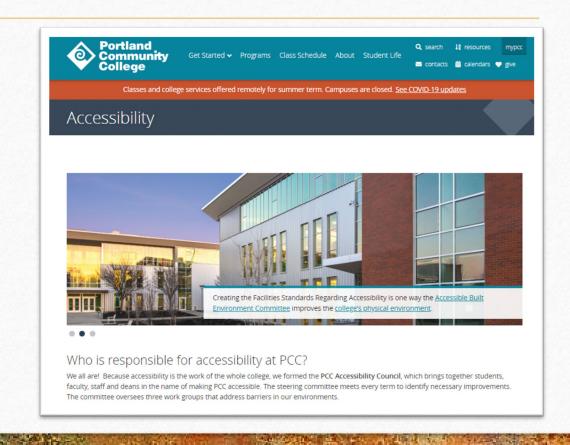




## Website – linked from all webpages

- Shared Responsibility
  - Links to Resources
  - Links to Committees
- Event Calendar
- Feedback Form

www.pcc.edu/accessibility











### Website – Resources

#### Students

Get equal access to an education! Disability Services can help identify accommodations and minimize barriers.



#### **Employees**

Know your employment rights as an individual with a disability.



#### Tools

Use technology to make learning easier: see adaptive computing options.



Find features like automatic door openers and accessible water fountains.



Staff and faculty incorporate accessibility into their daily work.











### Website - Committees



#### Built

The Accessible Built Environment Committee (ABEC) supports efforts to create an accessible and welcoming physical environment.



#### Digital

The Accessible Digital Environment Committee (ADEC) improves PCC's technology and communication.



#### Culture

The Committee for an Accessible College Culture (CACC) creates an inclusive culture by reducing isolation and connecting communities.





# Built Environment Examples

- Facility Standards Regarding Accessibility beyond what code requires
- Awareness building identify and correct or report low level barriers
- Prioritization Rubric to guide funding decisions
- Transportation Study to improve ADA parking
- Wayfinding efforts and Accessible Building Features Maps





# Digital Environment Examples

### **Policy and Procedure**

- Accessible Technology Policy
- Procedure for Evaluation of Technology prior to purchase
- Collaboration with IT, Risk,
  Purchasing, Contracts, and department managers for technology purchases,
   renewals, or adoptions

### Training and Technical Support

- <u>www.pcc.edu/access</u> for guidance on creating accessible online content
- Training calendars with live and recorded sessions as well as drop-in and asynchronous tech support
- Website, and LMS accessibility reports via SiteImprove and Blackboard Ally





## College Culture Examples

- Audio description for theatre performances
- Disability related programming
  - Disability History Exhibit
  - Community discussions, webinar viewings, and professional development sessions
  - Garden buddies
- Student leadership paid positions on this committee and in identity based centers
- Inclusive event planning guide and checklist
- Policy review





## AT Committee Examples

- Student Tech Fee with committee of stakeholders
  - Site wide licensing and classification of common AT as "enterprise" software
  - Collections of loaner equipment with training provided by access-tech-team
- Matched Fund Initiatives
  - PE equipment upgrades
  - Height adjustable tables
  - Learning Garden adaptive tools
  - Microphones for classrooms





# Thoughts Toward Next Steps

- More strategic linkages between Diversity Councils and Accessibility Council
- Find where we fit in the midst of reorganization (make room create space)
- Stay responsive and build on relationships with allies
- Be explicit in our commitment to anti-racist work
- Remain open to change





### Questions and Comments



### Contact Information

Kaela Parks, Director of Disability Services

Portland Community College

Phone: 971.722.4868

Email: kaela.parks@pcc.edu

www.pcc.edu/resources/disability



