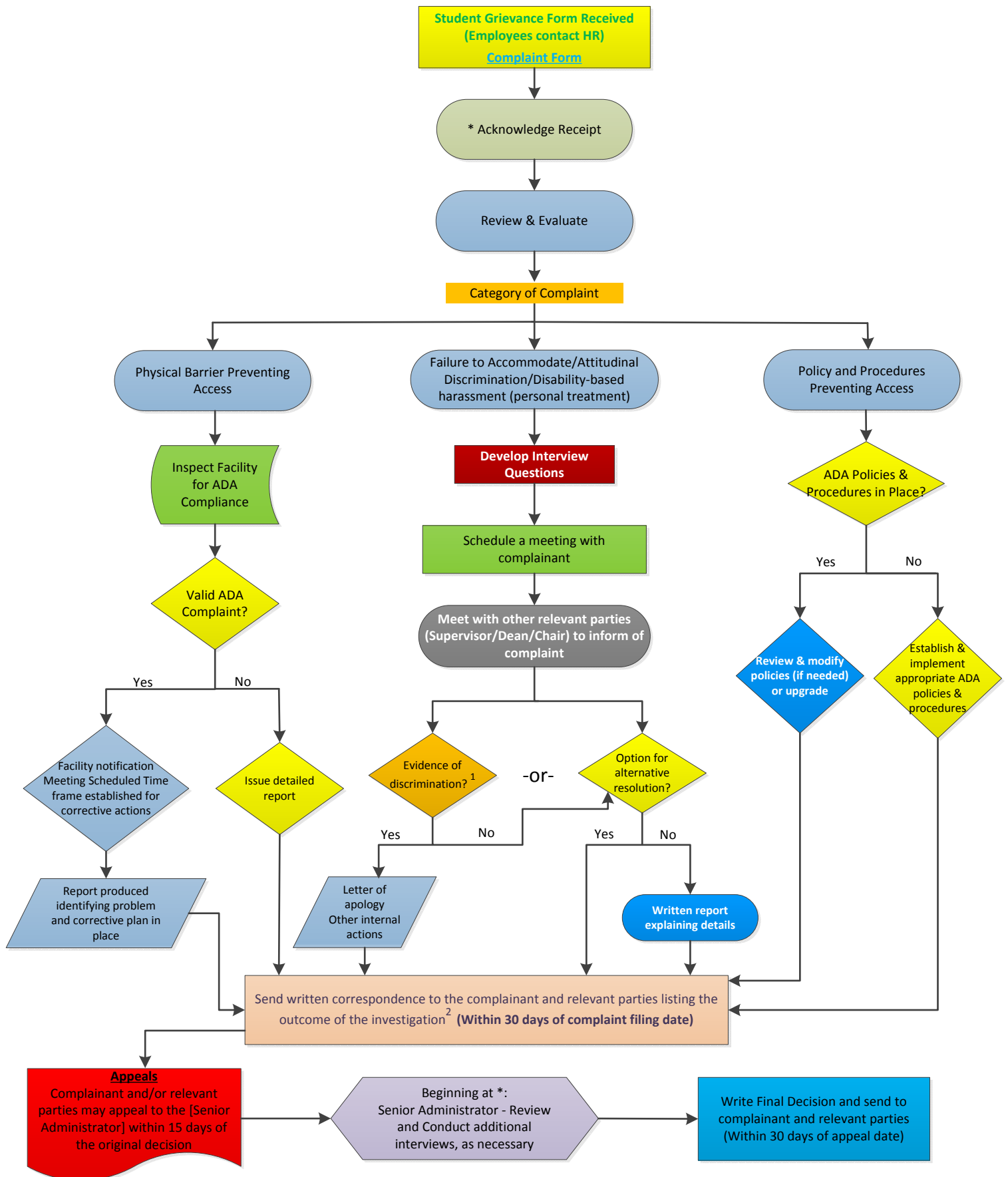


ADA Grievance Procedure Flow Chart



¹ Evidence that conduct sufficiently severe, persistent or pervasive enough to deny or limit complainant's ability to participate in, or benefit from the institutions programs, activities or services?

² Section 504 implementing regulation specifies that the grievance process must be both "prompt and equitable" and must incorporate due process.

While students are always encouraged to seek resolution of complaints within the structure of institutional policies, they may have alternate options available.

Other Options: Contact the US Department of Education, Office of Civil Rights – 1-800-421-3481