



What Nobody Teaches About Decision-Making

Learn to trust your judgment, know when to slow down and make decisions with greater clarity.

LIABILITY	PROPERTY	WORK COMP	BENEFITS	
CLAIMS	UW	RM	FIN	MBR SVCS

Science and Practice of Systems Thinking

Use systems thinking to clarify challenges, engage perspectives and improve pool performance.

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Strategic Foresight and AI

Connect current pool operations with emerging technologies, future needs and long-term innovation.

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Ethics-Based Decisions for Pools

Use a framework grounded in rules, outcomes and equity to guide your decisions.

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Hot Seat Exchange

Tap into the expertise of pool peers to solve current challenges, exchange ideas and identify practical solutions.

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What Interim Reports Show Before Year-End

Use interim financial data to spot variances early and support better decisions throughout the year.

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Turn Catastrophe Data into Underwriting Decisions

Strengthen property underwriting with data, catastrophe modeling, and improved resilience practices.

PROPERTY				
CLAIMS	UW	RM		

Rethink Your MOC for Today's Realities

Assess how your pool adapts its memorandum of coverage amid legal, financial and other current pressures.

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Claims Data to Improve Member Risk Management

Build data-sharing strategies that serve pool and member needs.

LIABILITY	WORK COMP			
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Turn Claims Data into Insight Using AI

Understand AI-driven claims models to improve analysis and support earlier intervention.

LIABILITY	PROPERTY	WORK COMP	BENEFITS	
CLAIMS				

Criminal Defense Coverage

Explore coverage gaps, triggers, sublimits and member-relations issues in work-related criminal allegations.

LIABILITY				
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Write AI Coverage for Members

Consider emerging exposures, market responses and how pools may write, limit or exclude AI coverage.

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Forces Reshaping Workers' Compensation

See how provider networks, prescription costs and claim trends are reshaping workers' comp strategy.

WORK COMP				
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Use Captives for New or Constrained Risk

Learn how pools are using captives to experiment and address constrained risks, with capital discipline.

LIABILITY	PROPERTY			
UW	FIN			

Use AI to Rebuild Your Pool's Website

Use AI to improve your pool website and member access to valuable information and resources.

LIABILITY	PROPERTY	WORK COMP	BENEFITS	
MBR SVCS				

Zones of Engagement for Wellness Programs

Use evidence-based principles to boost wellness participation and maintain credibility with members.

BENEFITS				
UW	RM			MBR SVCS

Direct Pricing Strategies to Cut GLP-1 Costs

Review a pricing model designed to preserve GLP-1 access while reducing pharmacy costs.

BENEFITS				
CLAIMS	UW	RM	FIN	MBR SVCS

Rethink Menopause Care in the Workplace

Learn strategies to improve menopause care access, support, and benefits.

BENEFITS				
CLAIMS	UW	RM		MBR SVCS

Wellness and the Eating Disorder Paradox

Rethink wellness practices for healthy eating to support autonomy, inclusion and health.

BENEFITS				
UW	RM			MBR SVCS

Specialty Care for Autoimmune Conditions

Learn to design and evaluate specialty care programs that improve outcomes for members with complex conditions.

BENEFITS				
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What Pools Need to Get Right for SAM Coverage

Address SAM coverage mechanics, reporting, contractor verification and member education.

LIABILITY				
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Strengthen Cyber Resilience

Learn pool strategies to assess members' cyber readiness, target support and encourage stronger security practices.

PROPERTY				
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Address Hazing Risks in Public Safety

Understand hazing risk beyond individual incidents by focusing on culture, supervision and accountability.

LIABILITY				
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Data Center Development and Risks for Pools

Explore how data center development is creating emerging liability, coverage and risks.

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