# Blended Gifts... even in small development shops



A Key Component to Successfully Closing Complex Planned and Major Gifts

Scott Lumpkin AFP Colorado -December 2016

## Blended Gifts: In a Nutshell...

 It's About Helping Donors Maximize their Philanthropy

 When Donors Maximize Their Philanthropy, Charities Receive Bigger Benefits



Why are there more and more conversations about blended gifts





Scholarships

**FUNDRAISING GOALS** 

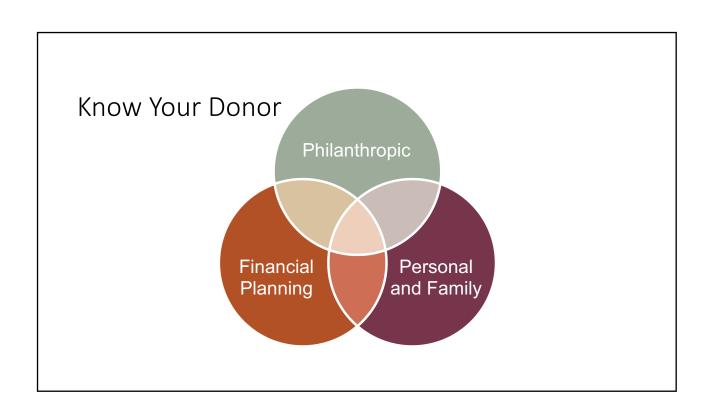


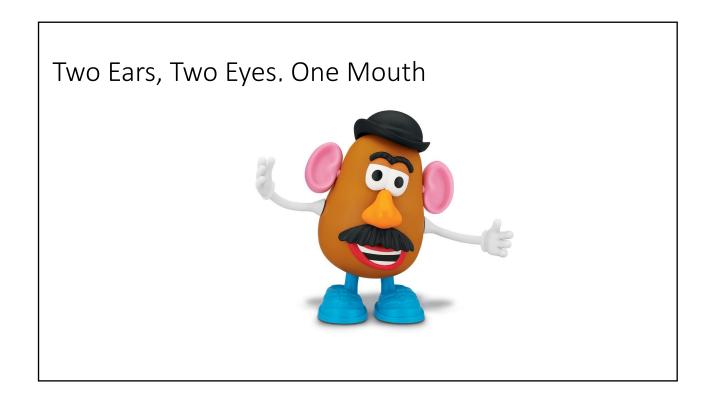
**Facilities** 





**Programs** 





How can your institution be more successful at getting larger gifts from your donors

#### **Donors**

Retirement worries

Family concerns

Skeptical

Less loyal

More data

More choices

## Institution

Aggressive goals

Decrease in government funding

Short-term focus

"We need cash"

Transactional approach



# Overview

- Definitions, Background and Some History
- Elements for Success in Blended Gift Productivity
- Case Studies
- Where to Begin
- Mechanics
- Takeaways

# Ground Rules...Definitions...

Annual Fund: \$1 to \$24,999

• Major Gift: \$25,000

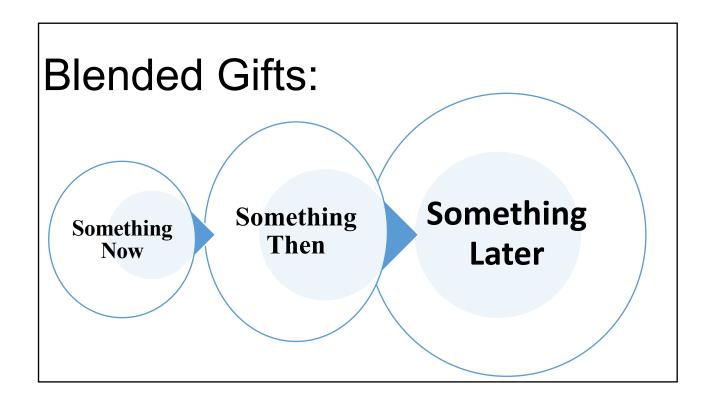
Major Gift Commitment: \$25,000
➤ Over 5 Years (\$5,000/year)

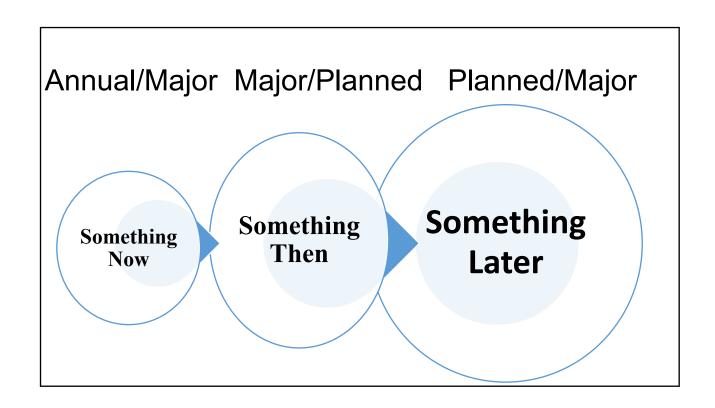
• Endowments:

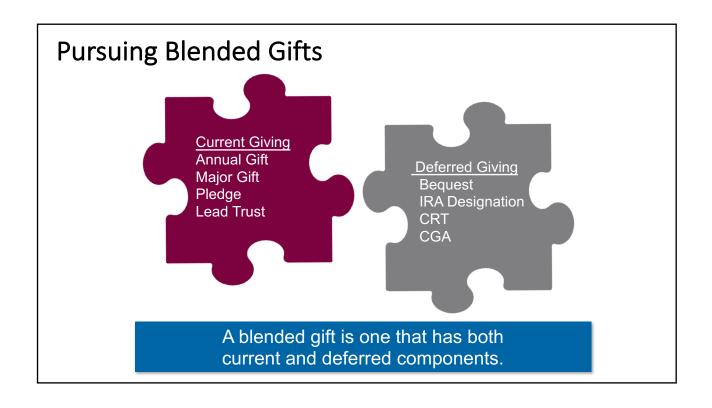
• \$50,000 Current Minimum

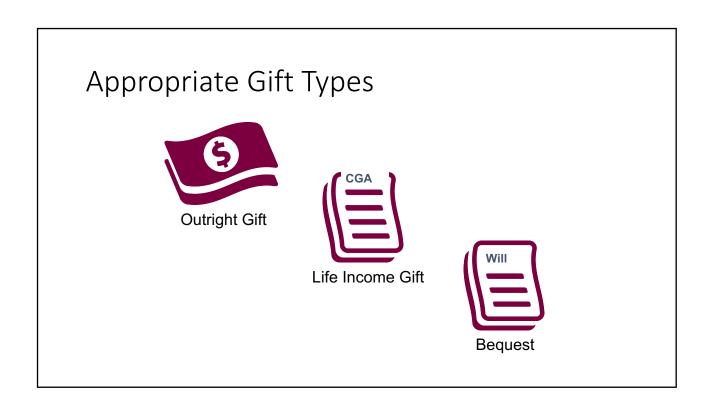
 5% Annual Payout Rate; \$2,500/year Program Support

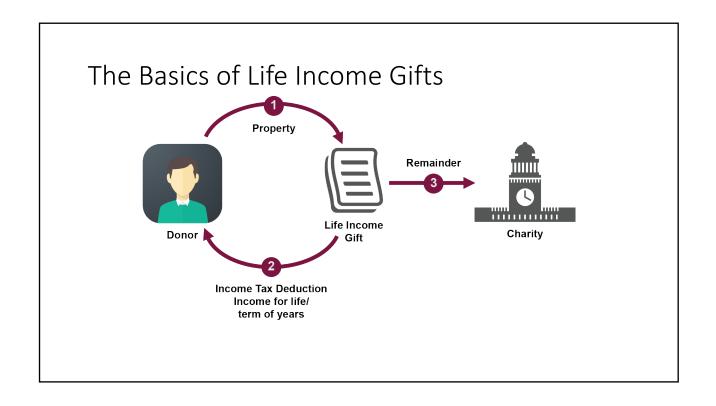
Minimum Funding Likely to Rise Over Time

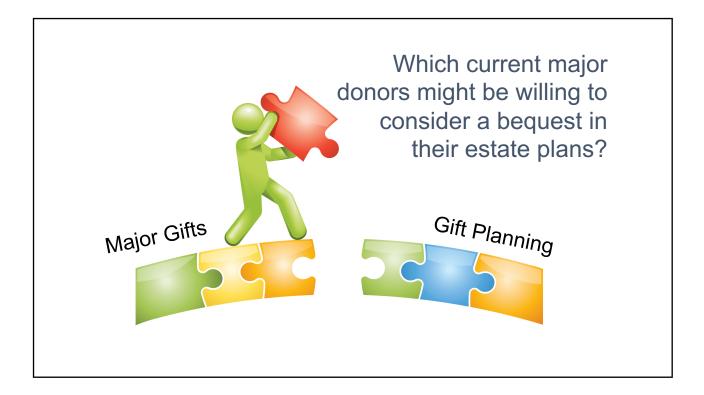












# Where We Are...Now

- A Function of Where We've Been
- Blended Gifts Have Arisen to Recent Prominence as a Confluence Primarily of Three Factors
  - Maturing Growth and Acceptance of Planned Giving
  - 2. Asset Based Wealth
  - 3. The Great Recession

# Maturing Growth & Acceptance of Planned Giving

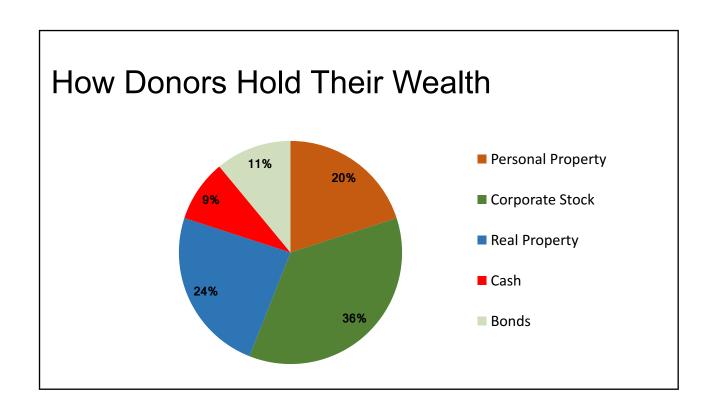
Collaboration is Now Widely Recognized as:

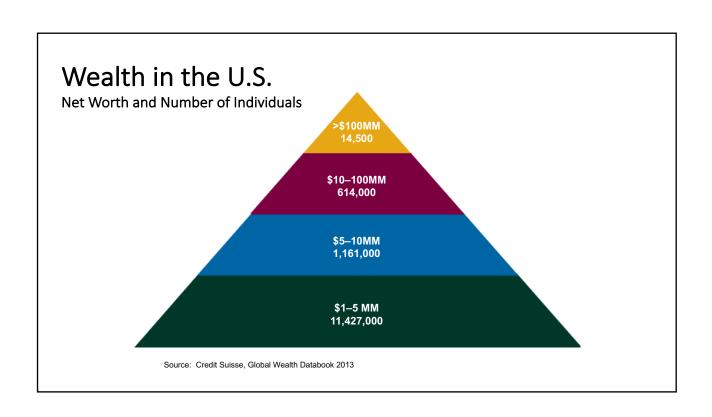
#### **BEST PRACTICE**

- Successful Blended Gifts Initiatives begin with Successfully Blended Planned and Major Gifts Programs
- Collaboration is Almost Always Key

## **Asset Based Wealth**

- Almost All Annual Fund Gifts Are Made From the Donor's Current Income
- Most Major Gifts Are Made From the Donor's Current and Near Term Income
- Most Planned Gifts Are Made From the Donor's Assets
  - Sometimes Now (Outright Gift of Real Estate, Business, CLT)
  - Most Often Through a Revocable or Irrevocable Future Commitment





# When Is It "Good" To Introduce Planned Giving: A Gift of Assets?

- When It Meets the Donor's Philanthropic Interests
- When It Meets the Charity's Priorities and Interests
- When It Adds a "0" or Two (ie "00"), or More to the Gift Consideration

### 2009 and The Great Recession

- Can't Overstate the Impact on Philanthropy and Planned Giving
- Particularly Tough on MGO's
- Jumpstarted Planned Giving Collaboration
- Donors Still Wanted to Support Their Favorite Charities But Were Reluctant to Make New Major Gift Commitments

# 2009 and The Great Recession: Planned Giving

- Plummeting Consumer Confidence
- Plummeting Wealth
- MGO: There Are Many Ways to Make a Gift Commitment
- Now May Be a GREAT Time to Consider a Bequest or IRA Designation

# 2009 and The Great Recession: Planned Giving

- Plummeting Interest Rates Led To Sharp Drop in Most Technical Gift Plans
- Planned Giving Used to Be the Purview Primarily of Technicians
- Most PGO's Spent the Bulk of Their Time ON Complex Gifts
- Now 80% or More of Planned Gift Commitments Are Simple Bequests, Handled Well By Most MGO's



# Mary

- ■75 Years old
- Widow
- No Children
- ■\$2 Million Estate
- Leaving Entire Estate for an Endowment
- ■\$1,000 Annual Donor



# Mary

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#### **Potential Blended Gift**

- What Additional Facts Would You Want to Know?
  - When Did She Plan the Bequest
  - When Did She Inform You of the Bequest?
  - What Are Her Assets and Financial Plans?
- Propose Establishing a \$50,000 Endowment Now with a Gift Commitment of \$10,000/year Over 5 Years

# Mary: Take 2

- ■75 Years old
- Widow
- No Children
- \$2 Million Estate
- Leaving Entire Estate for an Endowment
- ■\$1,000 Annual Donor

- What Additional Facts Would You Want to Know?
  - When Did She Plan the Bequest
  - When Did She Inform You of the Bequest?
  - What Are Her Assets and Financial Plans?
- Propose Establishing a VIRTUAL Endowment Now with a Gift Commitment of \$2,500/year

# **Mary**



#### **Potential Blended Gift**

- Sooo, How Will You Approach This Consideration With Mary?
- The "We Would Like to See You Enjoy This Gift While You are Alive," Approach
- Propose Establishing Endowment Now with a Gift Commitment of \$10,000/year Over 5 Years, OR Virtual Endowment With \$2,500/year

# **Mary**



- Sooo, How Will You Approach This Consideration With Mary?
- The "Would YOU Like to Enjoy This Gift While You are Alive," Approach
- Permission Based Marketing
- Propose Establishing Endowment Now with a Gift Commitment of \$10,000/year Over 5 Years, OR Virtual Endowment With \$2,500/year

# Bob

- 68 Years Old
- Married, 3 Children
- Wealthy
- Longtime Annual Fund Donor
- Making First Major Gift
  - > \$50,000 Endowment
  - Paid \$30,000 Over 3 Years
- Spouse Supports Other Charities



# Bob

- 68 Years Old: Retired
- Married, 3 Children
- Wealthy
- Longtime Annual Fund Donor
- Making First Major Gift
  - > \$50,000 Endowment
  - Paid \$30,000 Over 3 Years
- Spouse Supports Other Charities

- What Additional Facts Would You Want to Know?
  - How Is He Finding Retirement?
  - What Are Her Assets and Financial Plans?
- Propose a CRT To
   Augment His Retirement
   Income and Further Fund
   His Endowment

# Ruth and Jim

- 60 Years Old
- Married 38 Years
- Children and Grandchildren
- Longtime Annual Fund Donors
- Current Giving: \$1,000/year, Annual Donors for 27 years



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- What Additional Facts Would You Want to Know?
  - What Are Their Assets and Financial Plans?
  - What Are Their Long-term Plans for Supporting the Charity?
- Propose "A Bequest" most Likely By Will

#### **Know When To Make the Blended Ask...**

- So When Is It Right, or a "Good Time" to Make the Dual Ask for a Blended Gift?
- Two Rules of Thumb:
  - 1) It USUALLY Works Best Sequentially
    - Most of the Best Prospects for Blended Gifts Already Have One or the Other: A Major Outright Gift or a Planned Gift
    - The Former, Donors With Major Gift Histories May Even Have a Planned Gift and Either Simply Have Never Informed the Charity, Never Been Asked, or It Hasn't Been Discussed Recently

### Know When To Make the Blended Ask...

- So When Is It Right, or a "Good Time" to Make the Dual Ask for a Blended Gift
- Two Rules of Thumb:
  - 2) If It Is an Uncomfortable or Contrived Conversation for YOU, Then It is Likely Not Going to Be Comfortable For The Donor
    - Try To Put Yourself in Their Lives and Brains: How Would YOU Want To Be Approached?

## Where to Begin?

- Where Do We Begin Most New Fundraising Initiatives?
- Review Your Portfolio for Prospects for Blended Gifts
  - Its Good to Be Highly Selective at First
  - Give Yourself the Best Chance for Success as You Learn
  - To Start, Look For At Most 5-7 Potential Prospects

# Where to Begin? Planned Gift Portfolios

- Review Your Portfolio for Prospects for Blended Gifts
  - Review for Capacity to Make a Major Gift Commitment
  - Review for History of Major Gift Commitments
  - Look for Those That Have a Planned Gift Commitment in Place for a Longer Time
  - Look for Those with a Passion for a Current Major Gift Priority

## Where to Begin? Major Gift Portfolios

- Review Your Portfolio for Prospects for Blended Gifts
  - Review for Indicators of Planned Gift Propensity
    - Legacy Society Members (The Best, Most Obvious Place to Look First)
    - Loyalty
    - Long History of Gifts, Most Likely Starting with Annual Fund Gifts
    - High Asset Wealth (Not Just High Income)
    - In the Planned Gift Life-Cycle Stage (55-65+)
    - Past Responders to Planned Gift Marketing

# Where to Begin? Next Step: Internal

- Assemble your team (gift planner, major gift officer, institutional leaders, development leaders, finance)
- Determine institutional needs
- Decide what you are willing to fund with a deferred gift component
- Prepare for gift negotiation
- Be sure the proposal reflects gift planning's capabilities to help

### **SOLO VS. JOINT VISITS**

- Blended Gifts Almost Always Require Collaboration Between Major and Planned Gifts Staff
- Should this Collaboration Always Mean Joint Visits?
- Different dynamics
  - One-one versus two-on-one
  - Listening versus informing/updating
  - Sharing confidential information
- Trust: Remember?

## **Follow Up Collaboration:**

- PAPERWORK RESPONSIBILITIES
- Follow-up, Shared correspondence
- Elements of the Proposal
  - Major Gifts: The Program
  - Planned Gifts: The Gift Plans and Funding
- Elements of the Gift Agreement and Statement of Intent
  - Major Gifts: The Gift Designation and Use, Current and Deferred
  - The Funding Plans

## Blended Gifts: Full Disclosure

- Most Blended Gifts Include a Planned Gift Element
- Most of These Planned Gift Elements are "Deferred Gift" Commitments; Most Typically a Simple Estate Commitment
- Designing the Gift Agreement for the Major Outright Gift Element
  - Use Current Endowment Minimums
  - Typically a Term of 5 Years
  - Purview of Major Gift Officer
  - Needs to Be Designed in Collaboration with Planned Gift Officer to Ensure Coordination with Planned Gift Element

## Blended Gifts: Full Disclosure

- Designing the Statement of Intent for the Planned Gift Element
  - Endowment Minimums Are Likely to Rise
  - Cascading Provisions
  - Cy Pres language
- Collaborating on "The Paperwork": Proposals and Gift Agreements
  - MGO Oversees Programmatic Use Language
  - PGO Oversees Funding Language

## **Takeaways**

- Blended Gifts Represent a Big Opportunity for Incremental Fundraising Growth With a Highly Selective Prospect Base
- Prospects Should Be Assessed on a Case-by-Case Basis
- Collaboration is Key Between Planned and Major Gifts
- Elements of Shared Credit and Planned Gift Counting are Critical
- ➤ Blended Gift Donors Will be Among the Most Fulfilled and Happy Donors to Your Institution

## **Takeaways**

- Make an Action Plan
- Start With Your Portfolio
- Collaborate on Strategy and Plan Formation with a Planned or Major Gift Colleague
- Identify Institutional Priorities that "Fit" for Blended Gifts
- Set Reasonable Goals
- Get to Work!!!

## Where to Begin



Joint pipeline meetings



Structure planned giving with an eye towards integration



Encourage collaboration on ALL proposals for donors over a certain age



Train around the negotiation of blended gifts



Blended gifts are a team effort

### Blended Gifts: In a Nutshell...

 It's About Ensuring Our Donors Know About All the Many Ways They May Make a Gift or Gift Commitment and Then Helping Them Make Those They Choose

 It's About Maximizing Our Donors' Philanthropic Interests and the Impact They Can Have on Our Organizations