

DIRECTOR OF RESOURCE DEVELOPMENT – UNITED WAY OF SOUTH HAMPTON ROADS

Do you want to leave work every day knowing that you made an impact? At United Way of South Hampton Roads (UWSHR), you'll work in a fun and supportive environment where every day is a new opportunity to make a difference. If you talk to our employees, the single trait we all have in common is passion. We love what we do, and we do it with conviction and purpose because we know how much our community needs us. You'll learn from some of the best in the business and be constantly challenged in an ever-changing industry. Plus, we offer excellent benefits, opportunities for advancement and a great work-life balance. If you want to be great while doing good, join the United Way team.

We are currently hiring a director of resource development to significantly increase UWSHR's overall revenue by leading the Resource Development (RD) team to create and implement RD strategies that recruit, retain and grow the donor base; build and grow relationships and implement new and innovative revenue growth strategies. This position will involve 50 percent donor and business development, 30 percent strategic planning and 20 percent team management.

PRINCIPAL DUTIES AND RESPONSIBILITIES:

Donor/Business Development

- Conduct face-to-face meetings with current individual donors and prospects in order to expand United Way's influence and revenue
- Spend a minimum of 50% of time out of the office in order to engage with individual donors
- Develop and implement an individual donor engagement plan to recruit, retain and grow donors
- Lead and direct development staff and work with other departments to maintain superior donor relationships and meet measurable revenue goals
- Provide leadership and insight to the campaign cabinet and other volunteer leadership to maximize resource development activities and increase revenue

Strategic Planning

- Support the CDO in the creation of annual operating plans, budgets and long-term RD strategies and action steps to increase our relationships and revenue with corporate partners and individuals
- Manage the action steps and results for the RD Team. Track revenue generation throughout the year and provide monthly projections against goal, with a strong emphasis on understanding and accuracy of revenue projections
- Track RD team's, retention, visits, and key business activity throughout the year; provide regular activity status; and conduct the appropriate account analysis to build and refine business goals
- Gain market intelligence and develop corresponding strategies that lead to increased market penetration and improved forecasting accuracy

Direct and Manage Resource Development Team / Cross Functional Leadership

- Direct the implementation of annual individual and team work plans
- Motivate and inspire members of the RD Team to achieve or exceed goals by connecting their work to overall organizational goals and objectives
- Provide team member feedback about performance and behavior, and coach for improvement
- Train and direct the work of Campaign Managers (approx. 4 persons seasonally) as needed
- Develop Employee Campaign Leader (ECL) Training and enhance the ECL experience
- Liaison with Marketing Department to develop annual campaign materials (print, electronic, and audio-visual).
- Work with CRM System Manager to elevate the level of CRM use among RD staff. Developing reports, SOPs, trainings, and executing enhancements as needed. Additionally maintaining accurate donor information, all external meetings and development dialogs, and all opportunities.
- Work with Finance Department to ensure pledge processing is timely and accurate.
- Foster creative thinking and facilitate future partnerships within corporate accounts

EDUCATIONAL PREREQUISITES:

Bachelor's degree in Business Administration, Non Profit Administration or the equivalent

QUALIFICATIONS/REQUIREMENTS:

- Understand and demonstrate commitment to the vision, mission and direction of UWSHR
- 5+ years of relevant professional experience
- Possess proven fundraising/sales skills at the technical, managerial, relationship management and leadership levels

- Demonstrate effective supervisory, management and leadership competencies commensurate with the responsibilities of managing multiple staff functions
- Communicate effectively both verbally and in writing. Possess highly evolved presentation skills
- Develop relationships to drive resources and results through entrepreneurial and innovative thinking
- Proficient with Microsoft Office applications
- Experience with CRM software.
- Demonstrate ability to meet goals while managing the activities of staff.

PROFESSIONAL EXPECTATIONS:

- • Maintain confidentiality of employee records and financial data
- • Maintain confidentiality of donor records
- • Comply fully with corporation's Code of Ethics
- • Work as team member with staff and volunteers
- • Maintain a professional appearance and attitude

Qualified, interested applicants send resume and cover letter to humanresources@unitedwayshr.org. Position will be posted until filled.