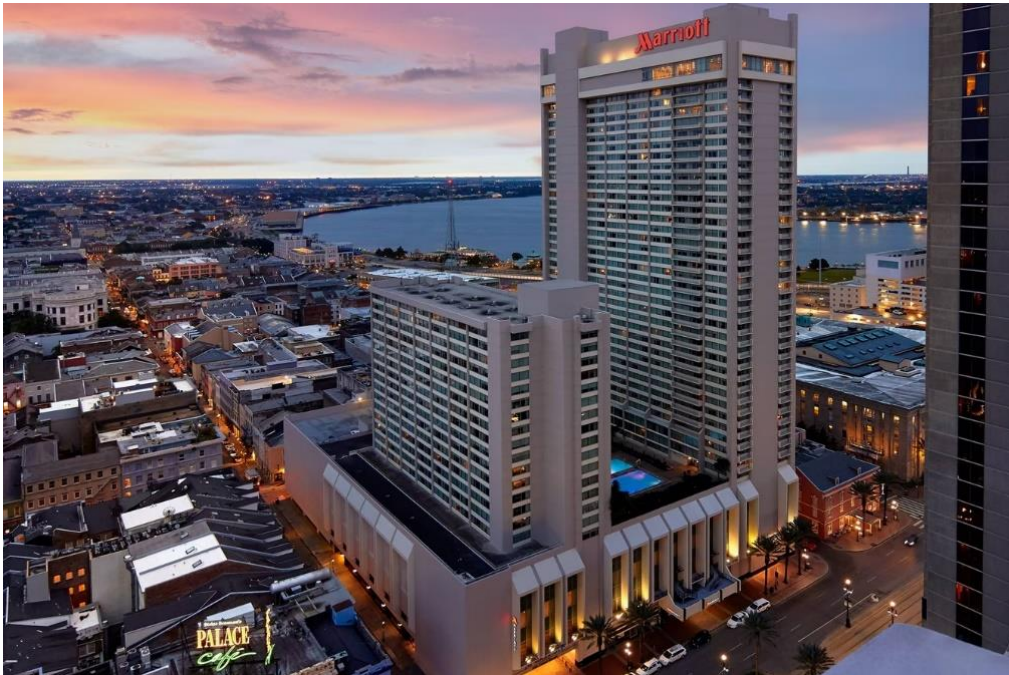


Welcome to the New Orleans Marriott!

We're Jazzed You are Here!



We are excited about your arrival and are eager to assist you with any requests you may have!

We look forward to delivering an excellent experience for you and your guests. A member of our Event Operations Team will stop by your meeting room to welcome you in person.



New Orleans Marriott –
Gold Key Hall of Fame Hotel
Meetings and Conventions Magazine



WONDERFUL HOSPITALITY. ALWAYS

OUTLET HOURS OF OPERATION

5Fifty5 Restaurant (Lobby Level)

- Breakfast:
 - Monday – Friday: 6:30 AM – 11:00 AM
 - Saturday – Sunday: 6:30 AM – 12:00 PM

Great Room (Lobby Level) – lunch & dinner served

- Sunday – Thursday: 11:00 AM – 12:00 AM
- Friday – Saturday: 11:00 AM – 1:00 AM

Canal Street Pantry (Lobby Level)

- Breakfast: 6:30 AM – 11:00 AM
- All Day Food Options: 11:00 AM – 12:00 AM
- Alcoholic Options: 6:30 AM – 12:00 AM

Burger Bar (on Canal Street)

- Sunday – Thursday: 11:00 AM – 12:00 AM
- Friday – Saturday: 11:00 AM – 1:00 AM

*****Outlet Hours are Subject to Change*****

FedEx Office Business Center (Lobby Level)

- 24 Hours with Room Key – Select Services Available
- Attendant on Duty
 - Monday – Friday: 7:00 AM – 7:00 PM
 - Saturday – Sunday: 10:00 AM – 6:00 PM
- FedEx Express Last Drop-Off
 - Monday – Friday: 6:00 PM
 - Saturday: 4:00 PM
- FedEx Ground Last Drop Off
 - Monday – Friday: 5:00 PM

Miscellaneous Hotel Services:

- Room Service: 6:30 AM – 12:00 AM
- Fitness Center (Level 5): 24 Hours with Room Key
- Pool (Level 5): 6:00 AM – 11:00 PM with Room Key



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SAFETY & SECURITY DEPARTMENT EXT. 5511

The role of the Safety & Security Department is to protect the assets of the hotel and prevent losses from occurring. As a guest, you are our most important asset. The way we handle safety or security-related issues such as medical emergencies, guest problems, general directions, and hospitality, may be the determining factor in your choosing to stay with us again. Guest satisfaction and safety are most important to us.

To assist you in an enjoyable visit to the New Orleans Marriott Hotel, we urge you to assume the same level of commitment towards your safety and security as you would in your acclimated surroundings. To better assist you in this matter, we encourage you to observe the following precautions:

1. Do not leave valuables exposed.
2. Place valuables in the hotel's safe deposit boxes.
3. Close the door securely whenever you are in your room. Use all locking devices.
4. Before opening the door, verify the identity by using the view port.
5. Never invite strangers to your room.
6. Always be alert and observant to your surroundings.
7. Do not draw attention to yourself by displaying cash or jewelry.
8. Ensure any connecting room's doors are locked.
9. Report any suspicious activities to Safety & Security (ext. 5511) or Management (ext. 0).
10. Utilize well-lit areas when traveling by foot after dark.

Emergency Evacuation:

As we all are aware, emergencies requiring an evacuation can occur at any time without forewarning. Our Hotel has developed and maintains a detailed emergency plan designed to guide associates and guests during all phases of an emergency.

Any inquiries pertaining to any of the components of the Emergency Plan can be directed to James Brucken, Director of Safety & Security at extension 5517.

Additional Safety Features:

Electronic door locks, secondary dead-bolt locks, night latches, view ports in all room doors, smoke detectors in all rooms, sprinkler system throughout hotel, on-going staff training on security-related issues, and travelers' safety tips available in all guestrooms.



WONDERFUL HOSPITALITY. ALWAYS

New Orleans 8th District Police Department

334 Royal Street

Non-emergency (504) 658-6080

Distance from hotel: 0.5 mile

Driving Directions from hotel:

1. Head northwest on Canal St. toward Chartres Street
2. Take the first right onto Chartres Street
3. Turn left at the 4th cross street onto St. Louis Street
4. Take the first left onto Royal Street
5. Continue one block; destination will be on the left

New Orleans Fire Department

317 Decatur Street

Non-emergency (504) 658-4700

Distance from Hotel: 3 Blocks

Driving Directions from hotel:

1. Head northwest on Canal St. toward Chartres Street
2. Take the first right onto Chartres Street
3. Turn right at the 3rd cross street onto Conti Street
4. Take the first right onto Decatur Street
5. Destination will be on the right

LCMC Health Center

1415 Tulane Avenue

Non-emergency (504) 988-5263

Distance from hotel: 0.7 mile

Driving Directions from hotel:

1. Head northwest on Canal St. toward Chartres Street
2. Drive approx. 6 blocks and make a U-turn for Elk Place
3. Turn right onto Elk Place
4. Turn right onto Tulane Avenue

Walgreens

Closest 24-Hour Pharmacy

1801 St. Charles Ave., (504) 561-8458

Distance from hotel: 1.7 mile

Driving Directions from hotel:

1. Head northwest on Canal St. toward Chartres Street
2. Turn right onto Bourbon Street
3. Take first right onto Iberville Street
4. Turn right onto Royal Street
5. Continue across Canal Street onto St. Charles Avenue
6. At the traffic circle, continue straight to stay on St. Charles Avenue
7. Drive 0.7 mile and destination will be on the right



WONDERFUL HOSPITALITY. ALWAYS

GUEST EVACUATION PROCEDURES

Welcome to New Orleans Marriott Hotel. We are glad to have you as our guest. In order to ensure a pleasurable and safe stay with us, please read and keep the following Hotel Evacuation Procedures at hand while you are our guest.

1. In case of emergency an announcement over hotel's emergency PA system will accompany the alarm instructing the guests how to proceed.
2. All guests should move calmly to the nearest emergency exit stairway, utilize the handrail, proceed down the stairs in single file to the first floor and exit the building. An Emergency Response Associate will respond and assist all physically challenged guests.
3. A list of all physically challenged guests, by name and room number, will be provided to assist the AYS operators and Emergency Response Associates.
4. During all phases of an emergency evacuation, guest should not attempt to utilize hotel elevators (Passenger or Freight). All elevators will recall automatically to the lobby areas and will remain there until an all clear is given.
5. If an emergency situation exists in a stairway, all guests shall be directed by Hotel Emergency Response Associates to avoid utilizing this exit route and proceed calmly to the alternate exit.
6. In the event it should be necessary to evacuate the building, all guests shall be instructed to assemble in the designated area across the street, in the front of the Sheraton Hotel, on Canal Street.

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Thank you,

James Brucken
Director of Safety & Security



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