AED Online Community User Guide

Brought to you By

AED Staff

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Welcome to the AED Online Community! The former AED <u>listserv has been replaced</u> with an online community that provides a robust sharing and networking platform where AED members can collaborate.

- Important things to remember
- Membership Profiles: General and Community
- Access the Home Page & Log into your Account
- ▶ Tips for Navigating the Community
- All About You: Your Account and Profile Settings
- Make Connections
- Get Involved

Important Things to Remember!

- The user guide is divided into two sets of steps: mandatory instructions and optional instructions.
- The mandatory instructions are titled in red and need to be completed step-by-step to ensure your Member Profiles in both the AED Member Portal and the Online Community are properly built.
- The optional instructions teach you more about additional features within the Online Community, like having friends joining Community discussions!



Important Things to Remember! (con.)

- The user guide helps you navigate the Community, beginning with steps at the main website.
- The purple tab in the upper right hand corner of each slide says either "MAIN" or "CMTY" to indicate which area the step is used in, the main (MAIN) website or inside of the Community (CMTY).
- Complete the slides titled in red to activate account features like AED emails, notifications for messages from other members, receive any emails or updates and



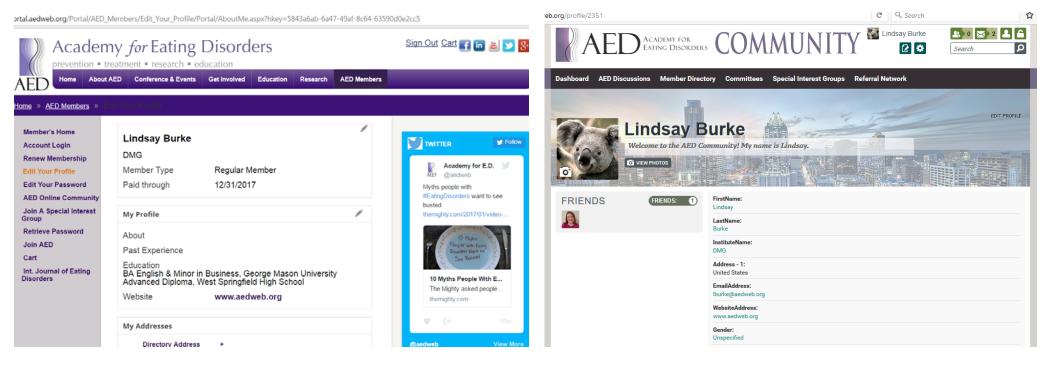
Membership Profiles

YOUR GENERAL MEMBERSHIP PROFILE AND YOUR ONLINE COMMUNITY PROFILE

Membership Profiles at AED

- When you purchase a membership, AED provides you with two types of profiles: a general membership profile and an Online Community profile. This manual is intended solely for the Online Community and your Community profile.
- ▶ The general membership profile is edited within the main AED website.
- The Online Community profile allows users to interact with each other and the Community through messages, discussion boards, event postings, virtual friendships and more.

Visualizing the Difference



View of the general membership Profile

View of the online community Profile

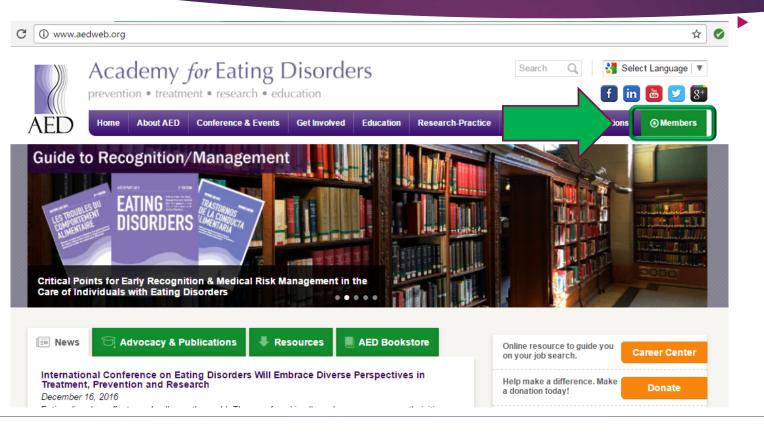
BOTH

ENTRE VOUS, WE WELCOME YOU!

ACCESS THE MEMBER'S HOME PAGE, LOG IN

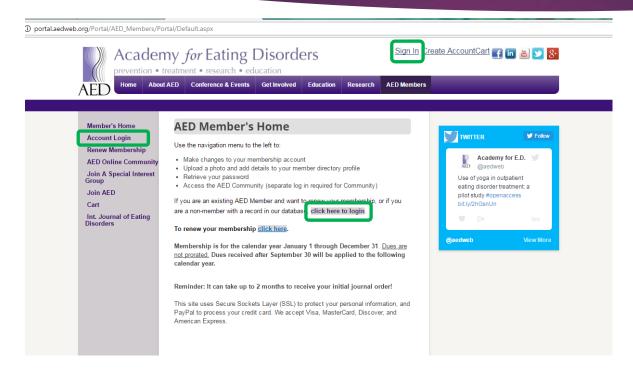
MAIN

Access the Member's Home Page



- You can get to the Member's Home page by going first to www.aedweb.org, and then:
 - clicking on the GREEN Members tab at the far top right-hand side of your screen.
 - You can also reach the member port by:
 - clicking the "AED Members" tab at the top of the AED Home page,
 - hovering the mouse over the "AED Members" tab and selecting Member's Home from the dropdown menu

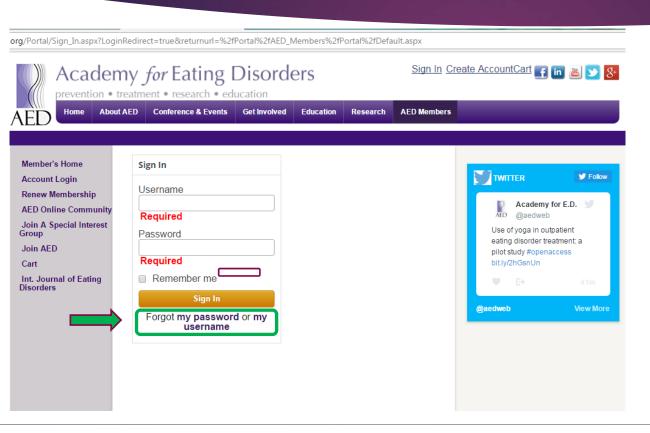
AED Member's Home Page



- The Member's Home page has links, instructions, and tips for using AED members-only features.
- ► To begin, you need to log in. There are three ways to access the Account Login page from the Member's Home page.
- 1. Select the "Sign In" at the top of the page
- 2. Select "Account Login" on the menu to the left of text
- 3. Select "click here to login" in the text.



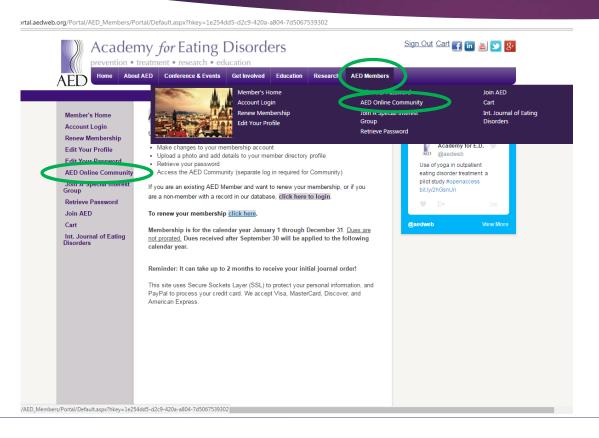
AED Member Account Login



- ► The Member sign in box displays. Enter your Member username and password and then select Sign In.
- If you forget your Member username or password, select the applicable button and follow directions to retrieve your credentials.
- Please note that if you are already logged in when you arrive at the Member's Home page, "Sign Out" will display in the top right corner of the page.



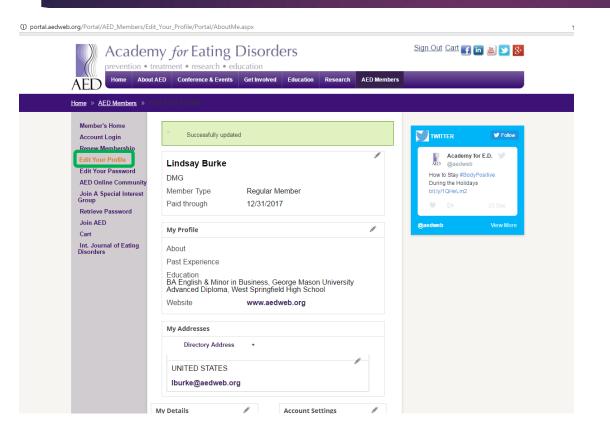
AED Member Portal Navigation



- Once you are logged on to the AED website and click on the AED Members tab, you will see several choices.
- You can use either the AED Members tab or the column on the left hand side of the page to access the AED Online Community, information on Special Interest Groups (SIGs), Membership options and more.
- ► To enter the <u>online community that</u>
 <u>replaced the listserv</u>, select AED Online
 Community. This is where you can join
 SIG and Committees discussions, and
 create and participate in Discussion
 Boards, locate the Membership
 Directory and reach the Referral
 Network.



Additional Profile Edits



- For modifications to your general membership user profile, go to www.aedweb.org and click on AED Members, then Edit your Profile in the left hand panel.
- This will display additional details you can customize, including whether or not you want to be listed in the Member Director or be excluded from mailings.
- ▶ This is also where you choose your participation in SIGs. If you want to have access to the SIGs segment of the Online Community, you must choose your SIGs here first.

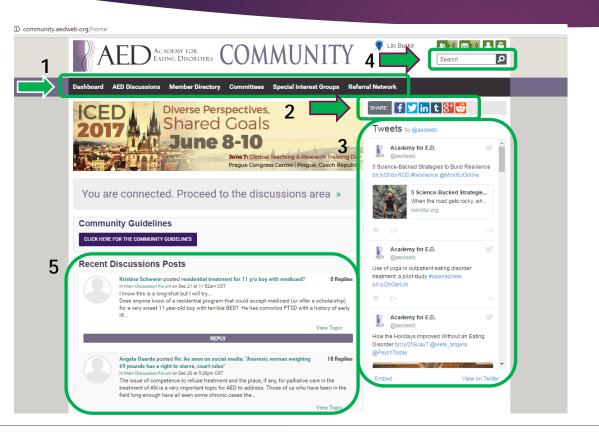
CMTY

Navigating the Community

MEET THE HOME PAGE, READ THE COMMUNITY GUIDELINES AND FIND QUICK LINKS



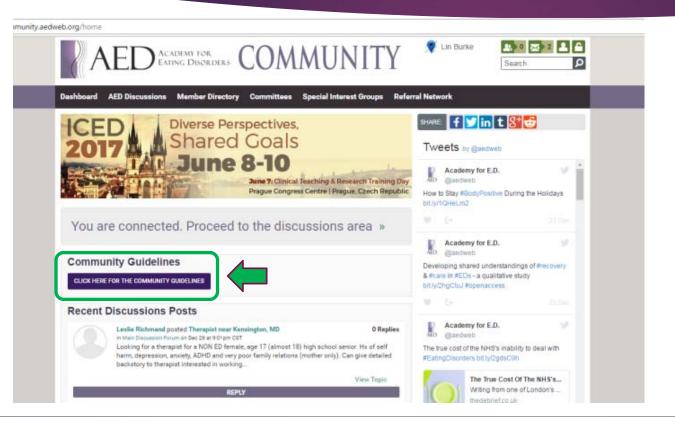
AED Community Home Page



- ► Take a second to familiarize yourself with our Community home page.
- ▶ 1) The Navigation bar;
- 2) Social media share links;
- 3) Our Tweet bar;
- 4) Search box, above which are status icons showing how many friend requests and messages you have, to a quick link to My Account, and to a lock indicative of whether or not you're signed in.
- 5) Recent Discussion Board postings are displayed



Community Guidelines



- For a list of Online Community rules and regulations, please refer to our Community Guidelines using the link on the middle of the page.
- All other questions regarding rules or regulations should be directed to <u>info@aedweb.org</u>



Community Guidelines (con.)

eb.org/communityguide



COMMUNITY





Dashboard AED Discussions Member Directory Committees Special Interest Groups Referral Network

Community Guidelines

Purpose:

To provide protected means of communication for AED members

Overview:

The AED Online Community has two principal outlets:

- 1. The online community is open to all current members of the AED. All members of AED are automatically added to the online community upon activation of membership. If a member does not wish to utilize the Online Community, he or she may unsubscribe at any time.
- 2. Special Interest Group (SIG) discussion boards are focused on topics relevant to the SIG. SIG members are encouraged to use the discussion boards to conduct business and further the mission of the SIG.

The Online Community Serves Different Audiences and Functions:

The general AED discussion board serves as a forum to: request information regarding referrals around the world, share important news regarding eating disorders, and in general, exchange information relevant to eating disorder freatment, research, prevention, and advocacy among members. In order to facilitate efficient and effective communication among members, lengthy discussions that are not relevant to the larger community are not encouraged on this discussion boards, and members interested in in-depth discussions are encouraged to continue such discussions in a private forum (e.g., via personal email communication).

The SIG discussion board provides a forum for the discussion of topics relevant to the particular SIG, and discussions are usually shared by all SIG members.

Universal Rules for Discussion Board Content:

Discussion board posts should be concise in nature (e.g., 250 words or less) in order for interested readers to be able to read and respond to posts. All posts to the discussion boards are the sole responsibility of the sender and do not reflect the opinion of AED. Posts to the discussion boards are not prescreened. However, the AED discussion board is monitored to ensure adherence to AED policy (see below).

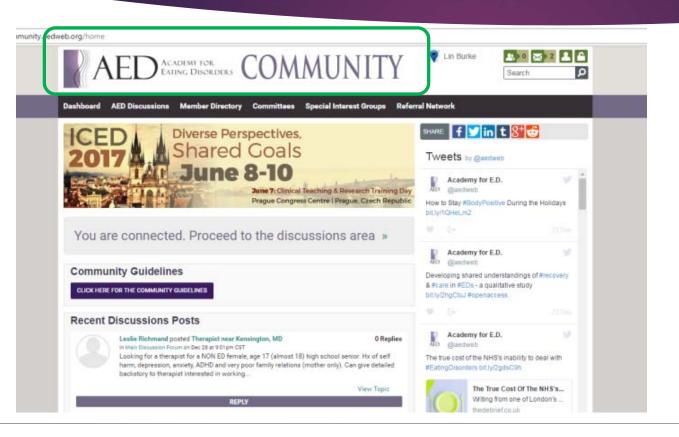
It is up to AED members to use best practice and professionalism when posting to the discussion board.

Responses to requests for referrals or recommendations for treatment centers should be sent back-channel

- Please read through the Community Guidelines before participating inside the Community.
- Eating disorders can be a sensitive topic. We have guidelines in place help ensure that our members interact in a respectful and proactive environment.

CMTY

"Go Back!" with Quick Links and Icons



► The AED Online Community is large! If you find yourself feeling lost within the Community, simply click anywhere on the large Community banner across the top of the web page to return to the AED Online Community Home Page.



Quick Links and Icons (con.)



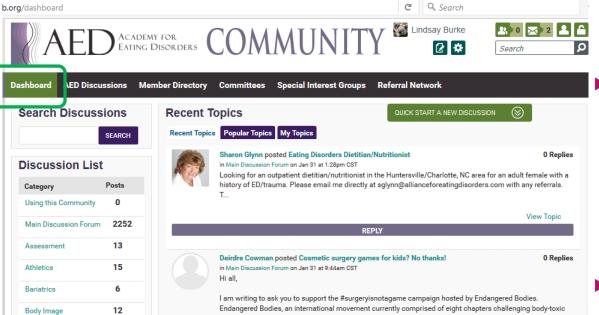
To return to any of the pages on the AED website (www.aedweb.org), use the Quick Links at the bottom of every page in the Online Community.

CMTY

All About You

YOUR DASHBOARD, YOUR ACCOUNT, EDIT YOUR PROFILE, CUSTOMIZE YOUR NOTIFICATIONS AND SUBSCRIPTIONS





culture, have laun...

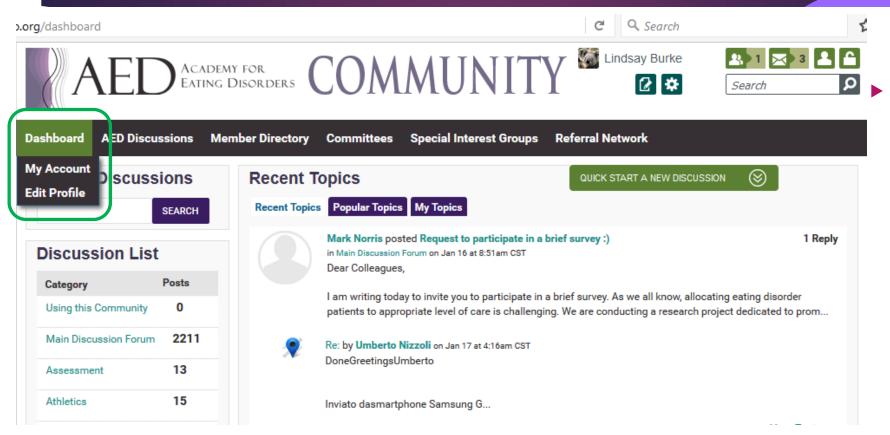
The Dashboard tab on the home page will display the most recent topics first, but allows you to also sort by popularity and threads you are active in.

 CMTY

- Remember that before you engage in the AED Online Community, you should update your My Account settings for notifications and subscriptions. If you skip this step, you will not receive any notifications, and you may wonder why no one responded to your post when they may have done so.
- It is important to remember that unlike a listserve, the Online Community will NOT send you an email when you post or reply to someone else's post.

The Dashboard Dropdown: Edit Profile & My Account

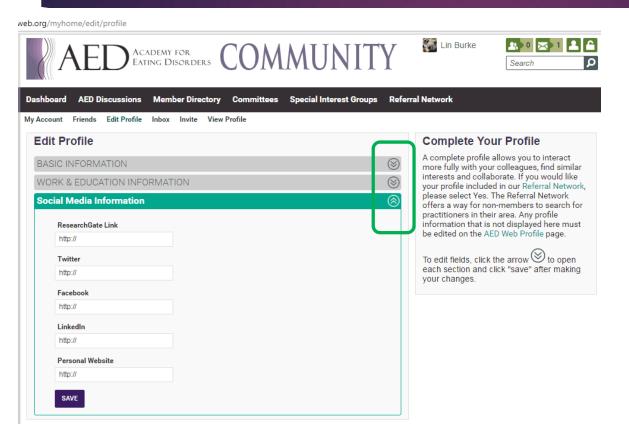
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To reach your Account or Edit Profile pages, use the dropdown menu from the Dashboard tab.



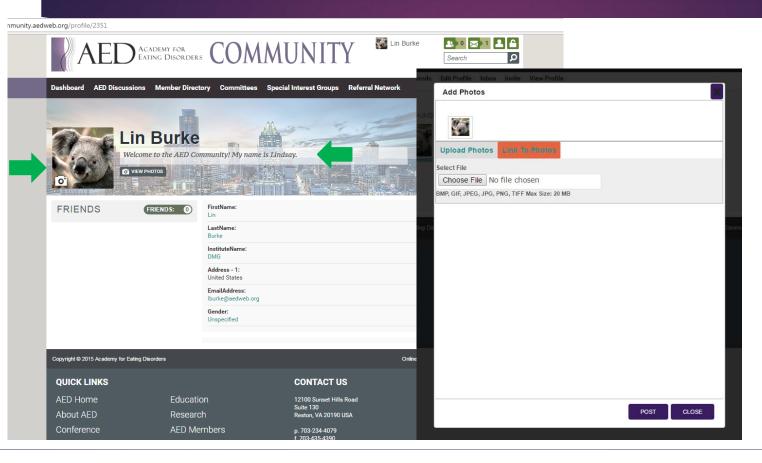
Edit Your Profile



- ➤ Your profile allows for your work and education experience, serves as a tool for other members to get to know you, and provides options to link various social media sites to your page!
- Use the dropdown arrows on the right hand side to display the input fields for the three different sections: Basic Information, Work & Education Information, and Social Media Information
- Once you've filled out the portions of your liking, hit Save at the bottom of the page.



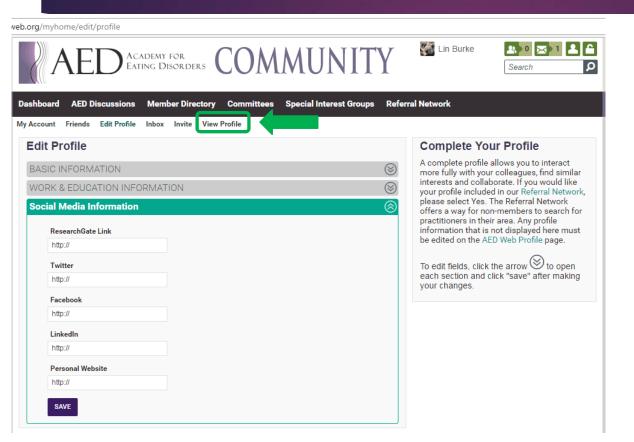
Adding a Profile Picture & a Blurb



- To add a profile picture, go to View Profile from the Dashboard and click the camera icon.
- Once you click the icon, the picture on the right will display. You may either upload one saved from your computer or type in a URL if the picture is web-based by selecting Choose File, then Upload Photos, then Post.
- You can also add a customized "blurb" or quotation beneath your name on their profile Page. Just select the grey text box, type in your phrase, and select enter to Post!

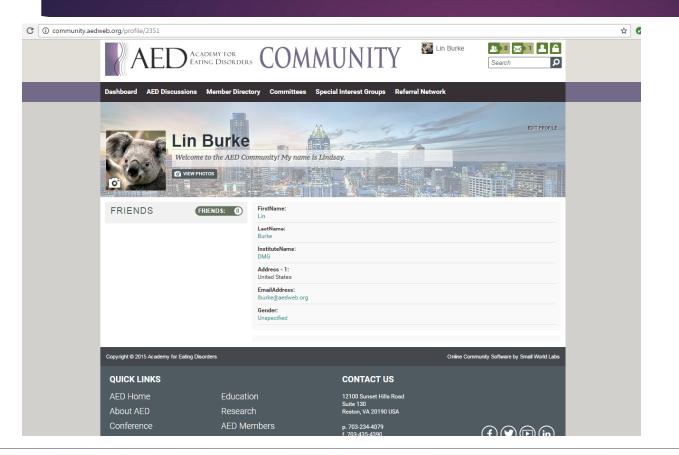


View Your Profile



Links above the Edit Profile workspace include View Profile, which allows you to see what your profile looks like to other members.

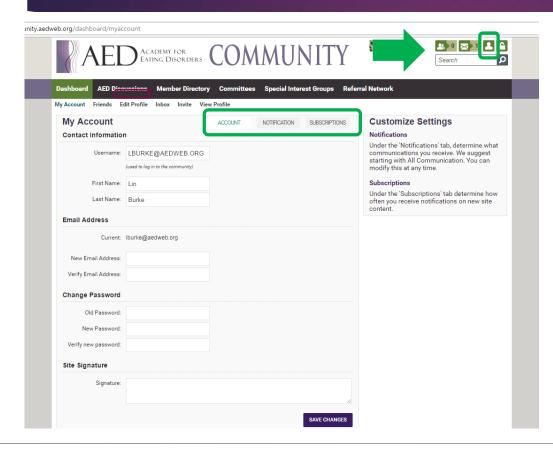
Public View of Profile



This is a sample profile public view accessed from the Edit Profile page.

CMTY

Customizing Your Account, Notifications and Subscriptions



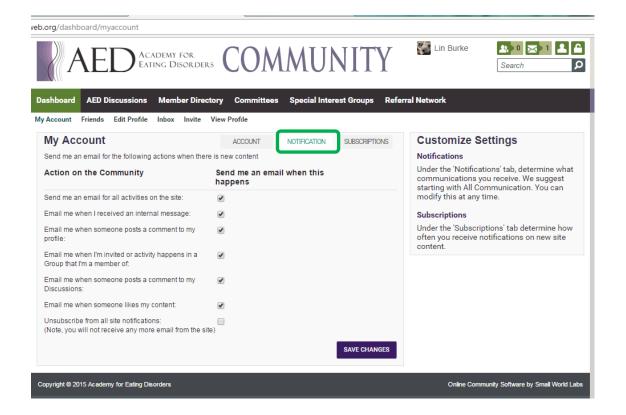
It is VITAL that you set your account preferences, notifications and subscriptions as soon as possible so that you receive notifications and information about groups, SIGS or committees with which you engage. If you do not change these settings, you will NOT receive any notifications.

To manage these settings, go to My Account:

- You can reach your account by either clicking on "My Account" in the Dashboard or selecting the icon with the person's silhouette.
- Here, there are three sections:
 - Account, where you can change your user name, email, password and site signature.
 - Notifications sets notifications for action within the Community
 - Subscriptions modifies other settings for action in the general Community and SIGs.

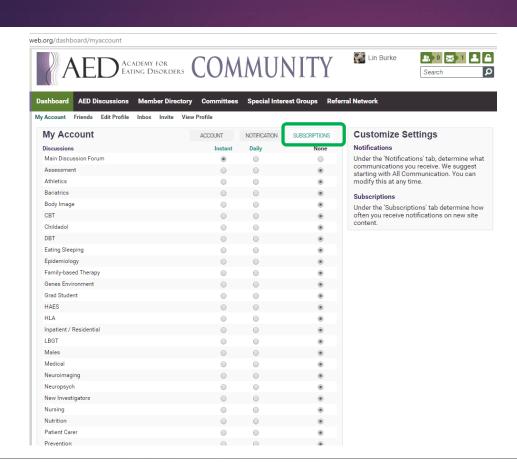


Notifications



- ► This page customizes notifications on general Online Community action. If you want to receive notifications about activity on a post or group in which you participate, you must check the box under "Send me an email with this happens."
- Please note that the very last box provides the option to unsubscribe from all, but keep in mind that this selection will remove you from any news you are a part of on the site, including Group invitations and responses on your active Discussions.

Subscriptions



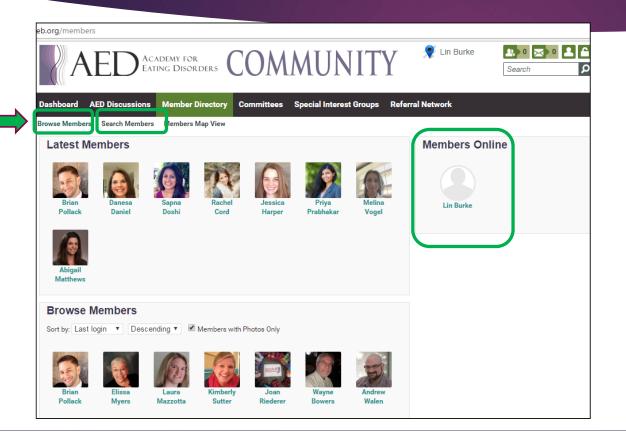
- On the Subscriptions tab, you can choose how often you'd like to receive emails from the Online Community on your chosen topics: either instantly when news hits or as a daily recap.
- We strongly suggest you do not leave them all as None, or you will not receive email about activity for the items noted on the far left of your screen.
- Once you have updated your account, notifications and subscriptions, you can participate in the Discussions.

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Make Connections

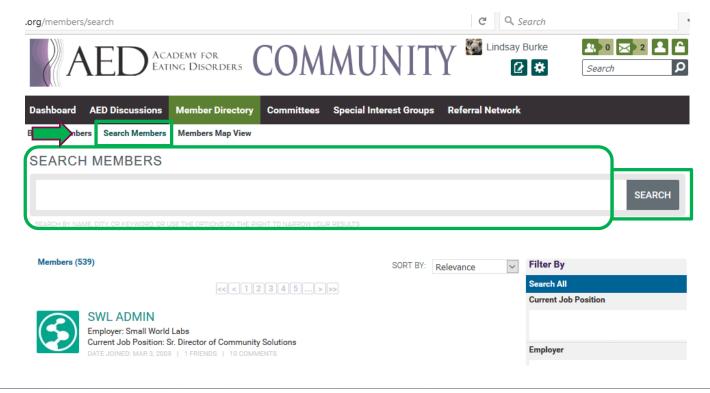
INVITE FRIENDS TO JOIN, SEARCH FOR A MEMBER, AND YOUR MESSAGE BOX

Member Directory



- With the Member Directory, you can:
 - Browse existing members by user name, last login or date they joined
 - Search for friends using their name, city of residence or keywords that may be in their profile
 - See who is else is online in the Community!

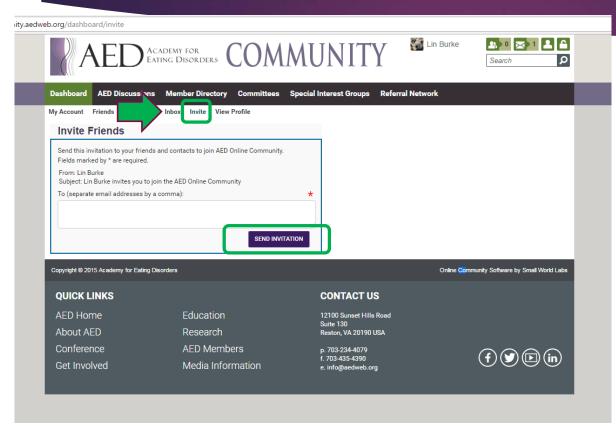
Find a Member



- ► To find an AED member, go to the Member Directory and select Search members.
- Type in their name, city, email address, or other keyword into the search box and select the Search button.

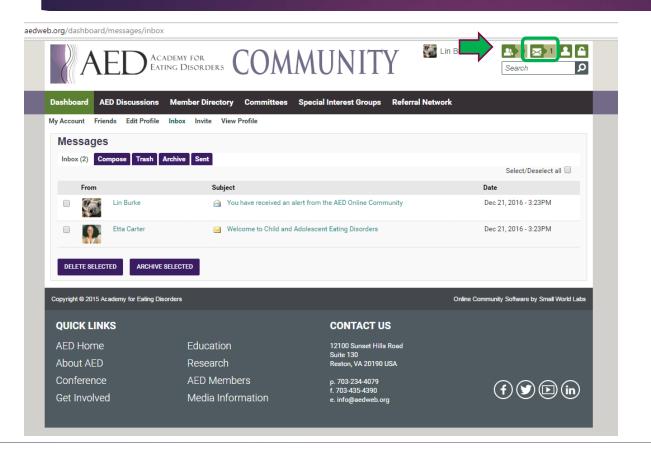


Invite Friends to Join!



- Also under the Dashboard is a link, Invite Friends, which is similar to other platforms such as Facebook and LinkedIn.
- ► This invitation to connect is limited to AED Members only and is an offer to join the Online Community, not to invite friends to join AED.

Message Box



- You have access to a message inbox where you can send and receive private messages to other users.
- ▶ However, if your friend or colleague has set their preferences to "Does Not Accept Email," you will not be able to contact them through the Online Community.
- ► To access your Inbox, select the envelope icon in the top right corner of the Community home page.



The Main Forum



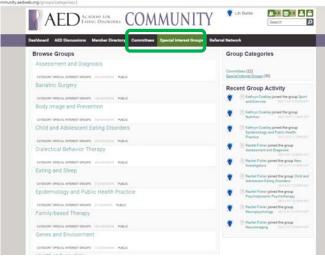
- Now that you have your Notifications and Subscriptions settings chosen, you will be notified of activity within the groups at the your request.
- To join a discussion, click the Dashboard or the AED Discussions tab.
- Select a Discussion by topic, or use the main forum for generalized questions.
- If you want to start a new discussion, simply choose Start a New Discussion.

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Get Involved

TAKE ACTION IN SPECIAL INTEREST GROUPS, COMMITTEES, AND DISCUSSION BOARDS

Special Interest Groups (SIGs) and Committees within the Community



Select the Committees or SIGs tab from the menu to open the master group list.

- Desthoored AED Discussions Member Directory Committees Special Interest Groups Referral Network

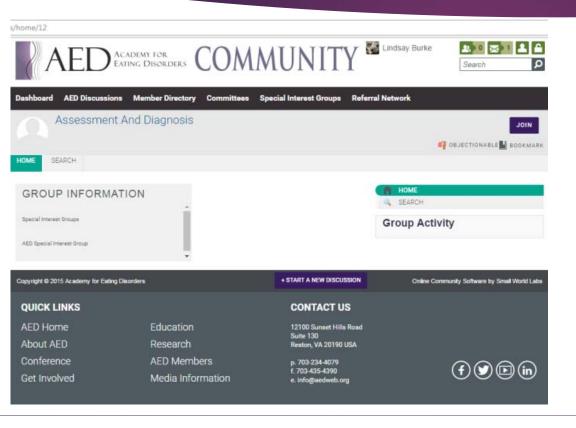
 Child And Adolescent Eating Disorders

 GROUP INFORMATION

 MEMBERS

 GROUP INFORMATION
- Within the Online Community, the SIGs and Committees pages are private virtual meeting spaces, and look like the picture on the far left. When you select a group that you're a member of, your screen will look like the picture on the right.
- If you are NOT a member of a committee or have not indicated an interest in a particular SIG as outlined on Slide 13, you will not have access to any of these areas. If you are a member of a committee and don't have access, please send an email to admin@aedweb.org.

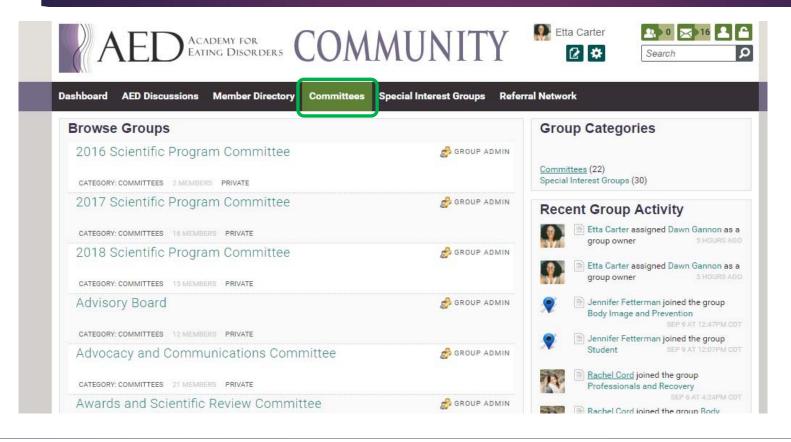
Special Interest Groups (SIGs) and Committees within the Community (con.)



As mentioned in the last slide, if you are NOT a member of a SIG, you will get a screenshot like this, and you will need to join the group from the AED website link before being able to participate in the SIG discussions in the Online Community. See slide 13.

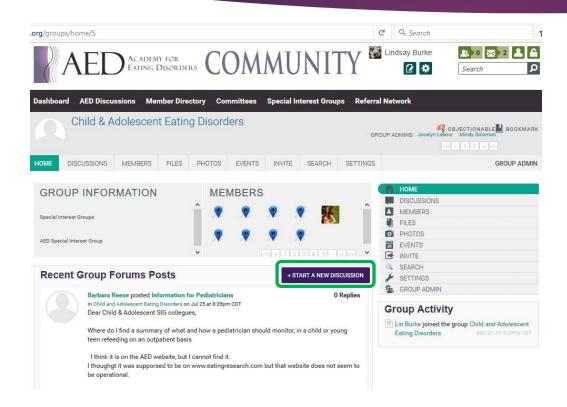
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Committee & SIG Virtual Meeting Space



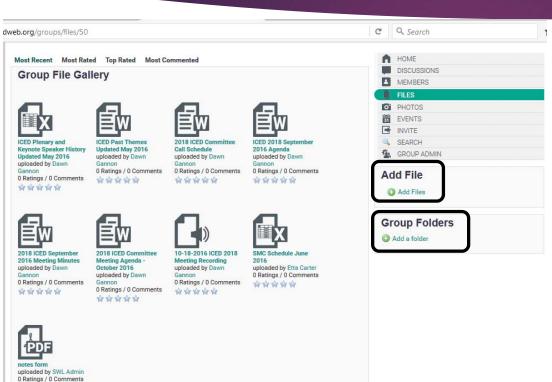
► Committees and SIG meeting spaces are organized groups that require permission to join. If you are part of a Committee or a member of a SIG, you can see the Discussion board, files, events and other actions by selecting the Committees or Special Interest Groups tab from the home navigation bar.

Committee & SIG Discussion Management



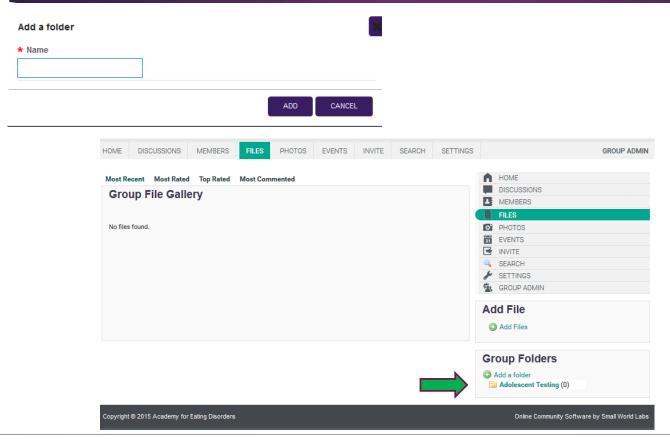
- The Committee & SIG virtual meeting space provides an area for private discussions.
- You can simply read discussions, reply to a discussion or start a new discussion.
- ➤ To participate, simply select the Start a New Discussion button or respond to an existing post.

Adding Files & File Folders to Committee & SIG Virtual Meeting Spaces



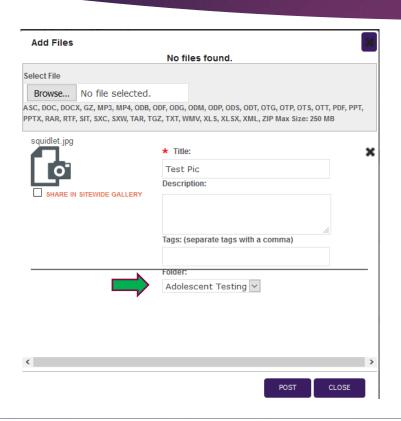
- Within both SIG and Committee groups, you can upload files for sharing using the "Add files" and "My Folders" features. We recommend using Add File when uploading a quick article or document, and My Folder when you have multiple documents to upload pertaining to one topic.
- ► If you work in folders, create the folder first, and then click on the folder that appears at the bottom right to begin adding files.

Creating File Folders



- When you select Add Folder, name your document and select the Add button. If you do NOT select the ADD button, your folder will NOT be created.
- Once the folder is created, a file folder icon will appear in the bottom right corner of the page. Select this icon to start adding files to your folder.

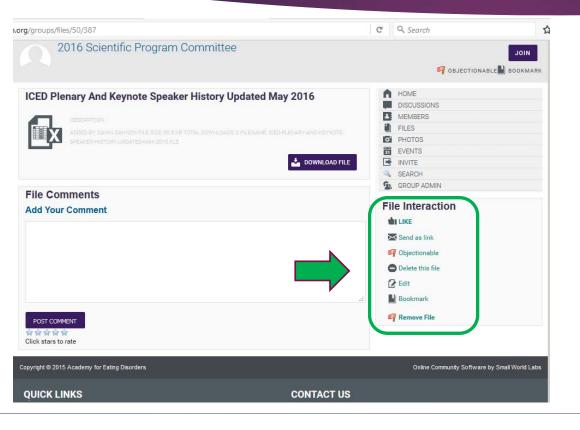
Adding Files



- When you select "Add File" you will be prompted to select a file from your computer. Once you make your selection, you can select which folder you want it to save in with the dropdown arrow. Select the post button to add.
- If you want to add several files, hold down the CTRL button while selecting multiple files. Release the mouse and CTRL key and select the post button. If you want the files in a particular order, upload the last file first, and the first file you want to see last (File 5, File 4, File 3, File 2, File 1).

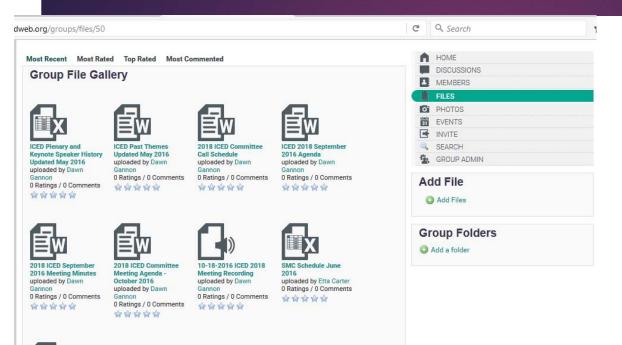


File Interaction



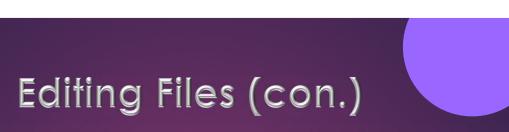
- Our Online Community gives you the option to do several things with any file that you share. After you have uploaded your file, notice the interaction and sharing options in the bottom right corner.
- Make sure you have selected the one file you want to use before taking action.

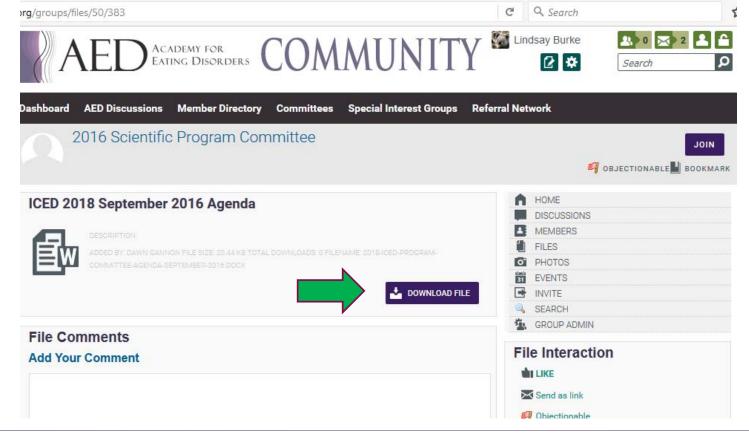
Editing Files



uploaded by SWL Admin 0 Ratings / 0 Comments ☆ ☆ ☆ ☆ ☆

- ► To edit a file, first select the files folder from the right panel inside the Committee or SIG.
- Select the file that you wish to download.



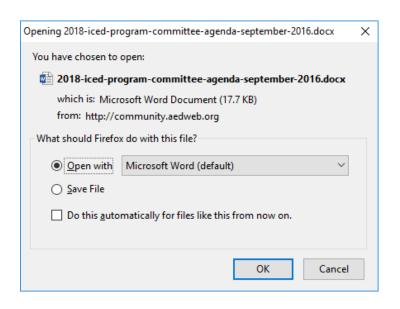


Select the Download File button

CMTY

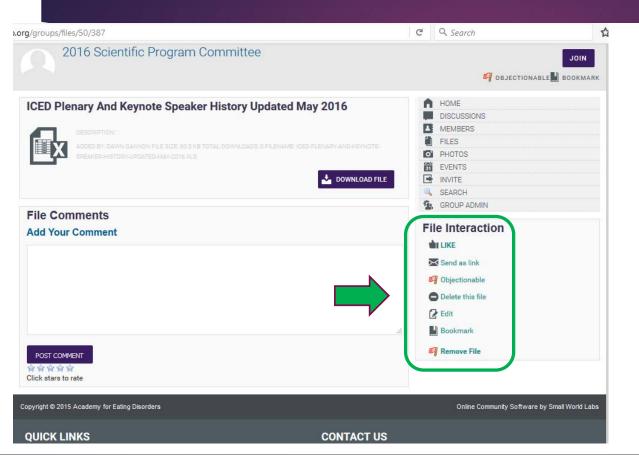


Editing Files (con.)



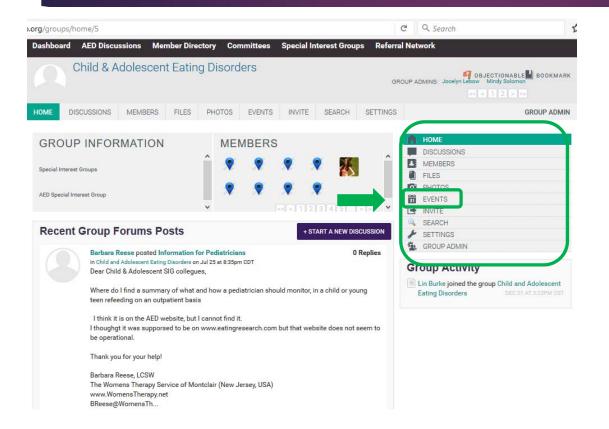
- Your computer will prompt you to either open or save the file. Select save and the file will automatically download to your Downloads folder on your computer.
- You can now open the file from your Downloads folder and make the desired edits.

Delete the Original



- We recommend that you take down the original file from the Community while you edit it. This will prevent a user from downloading it before the updates are complete.
- When you select a file, the panel on the right has an icon that will allow you to delete the file.
- Once the edits are complete, upload the new file to the Community using the steps from Adding Files.

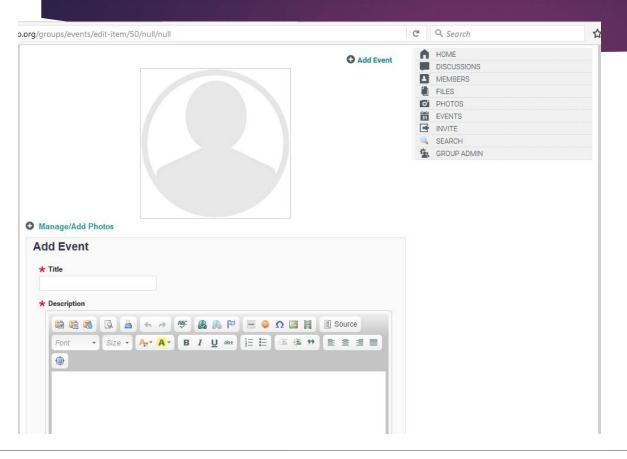
Adding Events



- ► Committees and SIGs also have the option to share events within their Committee and/or SIG. Adding an event is just like creating a post, you must provide a description and all important details. For example, you could create your monthly meeting in this space.
- Select the SIG or Committee you want to add an event to using <u>these steps</u>, then select Events from the panel on the right hand side.



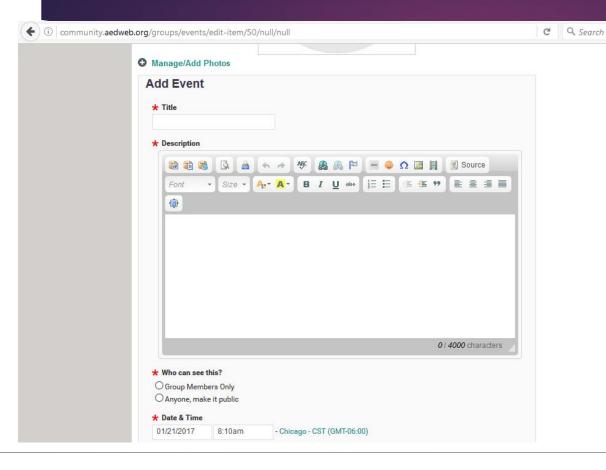
Adding Events (con.)



A window like this will display were you can add a name, description, date and time for your event.



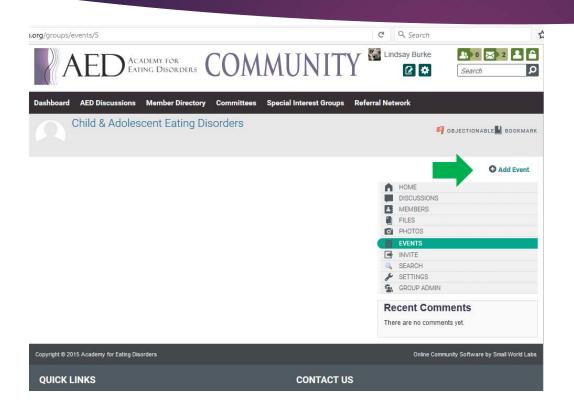
Adding Events (con.)



When adding an event, you will also have the option to control who can see your events, group members or everyone in the community.



Adding Events (con.)



- All events for the Committee or SIG will display on the right-hand side; however if no events have been scheduled then the page will look like this.
- Select the Add Event button on the right hand side of the page.

In Closing

▶ If you have any questions about navigating the Online Community, please feel free to contact Lindsay Burke, AED Marketing & Communication Manager, at <u>lburke@aedweb.org</u> or 703.234-4120.

Thank you for walking through this presentation!