Agenda

• Updates on COVID-19
  o Data
  o Senior Outreach
• Email and Call Center Feedback
• Partner Activities:
  o Chicago Citywide Literacy Coalition
• New Resources
• Next steps
There are 2,611 cases of COVID-19 and 26 deaths among Chicago residents as of March 31, 2020. This is an increase of 444 cases since yesterday.
## Case Demographics

### COVID-19 Morbidity and Mortality by Geography

<table>
<thead>
<tr>
<th>GEOGRAPHY</th>
<th>CASES¹</th>
<th>DEATHS</th>
<th>PLACES AFFECTED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chicago</td>
<td>2,611</td>
<td>26</td>
<td>NA</td>
</tr>
<tr>
<td>Illinois (IDPH link)</td>
<td>5,994</td>
<td>99</td>
<td>54/102 COUNTRIES</td>
</tr>
<tr>
<td>U.S. (CDC link)</td>
<td>163,539</td>
<td>2,860</td>
<td>50/50 STATES</td>
</tr>
<tr>
<td>World (WHO link)</td>
<td>754,948</td>
<td>36,571</td>
<td>202/251 COUNTRIES</td>
</tr>
</tbody>
</table>

### COVID-19 Case Characteristics for Chicago residents

<table>
<thead>
<tr>
<th>CHARACTERISTIC</th>
<th>% TOTAL CASES¹</th>
</tr>
</thead>
<tbody>
<tr>
<td>Age</td>
<td></td>
</tr>
<tr>
<td>0-17</td>
<td>1.3%</td>
</tr>
<tr>
<td>18-59</td>
<td>70.9%</td>
</tr>
<tr>
<td>60+</td>
<td>27.8%</td>
</tr>
<tr>
<td>Range</td>
<td>&lt;1 to 100 years</td>
</tr>
<tr>
<td>Median</td>
<td>48 years</td>
</tr>
<tr>
<td>Gender</td>
<td></td>
</tr>
<tr>
<td>Female</td>
<td>46.7%</td>
</tr>
<tr>
<td>Male</td>
<td>52.6%</td>
</tr>
<tr>
<td>Under investigation</td>
<td>0.7%</td>
</tr>
<tr>
<td>Hospitalizations²</td>
<td></td>
</tr>
<tr>
<td>Never hospitalized</td>
<td>60.2%</td>
</tr>
<tr>
<td>Ever hospitalized³</td>
<td>39.8%</td>
</tr>
<tr>
<td>Hospitalizations by age group</td>
<td></td>
</tr>
<tr>
<td>0-17</td>
<td>0.2%</td>
</tr>
<tr>
<td>18-59</td>
<td>49.0%</td>
</tr>
<tr>
<td>60+</td>
<td>50.8%</td>
</tr>
</tbody>
</table>

¹Does not include persons with pending COVID-19 tests or persons with COVID-19 related illness who have not been tested.
²Among those with known hospitalization status.
³Ever hospitalized, even if discharged.
Resources for Seniors

• Senior Services Hotline
  • 312-744-4016
  • Aging@CityofChicago.org

• Reassurance Calls
  • Service Illinois & Junior League

• Home-Delivered Meals
  • SeniorMeals@CityofChicago.org

• Well-Being Checks
Email and Call Center Questions

• Interesting Calls
  • Sharing remedies for killing the corona virus (elixirs).
  • Asking to be transferred to the Mayor or the Governor to share ideas on what should be done with people who don’t adhere to the shelter in place order
  • Daily call from senior who calls for latest data (she doesn’t have internet access).

• Testing sites

• Concerns from seniors of exposure and symptoms

• Home cleaning suggestions

• Workplace safety
  • Calls/emails from workers being required to be at work even though there was a positive case Referred to OSHA and recording their concerns
  
  [https://www.osha.gov/Publications/OSHA3990.pdf]
CCLC Covid-19 Coping Challenges

- Families expressing loss of jobs and in need of cash assistance
- Mothers expressing frustration on how to teach their children
- Teachers in need of help connecting with adult learners
- Looking to get chromebooks for learners connected to cbos

Chicago Citywide Literacy Coalition Resources During Physical Distancing

https://tinyurl.com/vwfnba4
CCLC Covid-19 Coping Strategies

- Create space where over 20 adult education providers meet via Zoom
- Meet once a week with South, west and North side community-based organizations – specifically black and brown folx
- Meet every other week with Latino Literacy Council where 25th ward Alderman Byron Sigcho-Lopez was former chairperson
- Send online distance learning tools for educators to work with their learners
- Serve as a channel for adult learners and adult education providers
- Stand with “digital resiliency!” --coined by E.D., Becky Raymond
- Contact Renuka Sharma at renuka@chicagocitywideliteracy.org or 312.617.2837 to receive newsletter, or for questions
- Please follow us on FB, Instagram, Twitter for updates
- Closed local family owned grocery stores as a result for safety
CCLC Covid-19 Resource PDF

CCLC wants to continue putting out resources, professional development opportunities, and workforce updates during these uncertain times. We are getting new information regularly and in real time that we are posting on social media. Make sure to follow us for the most up to date information.

Facebook: Chicago Citywide Literacy Coalition @chicagoliteracy
Twitter: @chicityliteracy

---

**Workforce Updates**

- Legal Aid Chicago Paid Sick Leave FAQ
- IDES Unemployment Benefits
- Generic Info Page
- National Able Network Webinars check out their calendar for details

**Resources**

- Ed Tech Center World Education
- PBS Learning Media Resources
- Read Works Remote Learning Resources
- LINC's Reopening Resources from David Reisen
- Free Social Studies Websites
- Free Math Websites
- Free Digital Literacy Materials
- Free Digital Literacy - Typing
- Free Grammar Writing and Vocabulary Websites
- Free Science Websites
- Free Social Studies Websites
- Free Grammar
- Chicago Digital Learn
- ELL Ebooks
- ELL Library
- ELL's Answering
- NorthStar Digital Literacy (it's-free right now!)
- Praxis Learning Online (FREE)
- Asteo Software-Free for 3 months!
- Google Teach from Anywhere resources
- Google Learn from Anywhere resources
- Google Work from Anywhere resources
- Learning Keeps Going

**Professional Development**

- Burlington English Virtual Trainings
- Google for Education EAD and Wellness During Distance Learning
- Essential Education: Transition to Online Learning Resources
CCLC Covid-19 Last minute words

- Through a former project, CCLC Connected learners to https://chipublib.digitallearn.org/
- Those learners found comfort in using technology
- Important to take a minute to remind ourselves that this is not our making, this is not our failure
- Take a breath, find your rhythm - make space for you
More Resources

• Equity and Transformation: e.a.t.
  https://www.eatchicago.org/

• Shriver Center for Poverty Law:

COVID-19 – Crisis Advocacy for Systemic Change

More than ever, we need to advocate for systemic change that ensures healthcare, paid sick time, access to secure shelter/housing, and support for the justice-involved.