

# 2021-2023 Strategic Plan

The trusted voice and leading resource for real estate by focusing on Advocacy, Professionalism, and Connections



**ENGAGEMENT** 



**HOMEOWNERSHIP** 



**INCLUSION** 



**EXCELLENCE** 

**OUR PRIORITIES** 

Identify member personas to enhance member experiences and encourage engagement Develop solutions that encourage homeownership and community investment #HomeForAll

Collaborate as an ally to advocate for diversity, equity, and inclusion in real estate

Improve member professionalism through a plan focused on professional standards, education, and REALTOR® excellence

## YOUR BENEFITS

- Customized and Focused Communications
- Direct Access to Services and Opportunities You Value
- Increased Awareness of Your Association's Purpose and Focus
- Swift Action When You Seek Support and Services

- Strong Communities and Economies Drive More Housing
- More Clients are Able to Buy/Sell Properties
- An Increase in the Perceived Public Value for each REALTOR®
- Your Business Interests are Represented & Protected

- Access to New and Valuable Educational Opportunities
- Better Able to Represent a Diverse and Broader Client Base
- Greater Understanding of Legal and Ethical Obligations
- A More Open and Welcoming Association Environment For All
- Less Frustrating Transactions for You and Your Clients
- An Increased Level of Expectation for Professional Courtesy
- Greater Differentiation Between REALTORS® and Licensees
- Greater Variety and More Relevant Educational Offerings

#### THE FOUNDATION

## **PROFESSIONALISM**

WE WILL: Advocate for homeownership, real estate opportunities, property rights, and robust communities

**ADVOCACY** 

WE WILL: Provide professional guidance and effective education focused on ethics, knowledge, and industry excellence

### CONNECTIONS

WE WILL: Foster relationships that ensure success through inclusion, engagement, relevance, and vitality