File-Sharing System Comparison

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	Citrix Sharefile	Dropbox	Box
General			
Monthly Cost	$50-$338/mo. per user	$12.50/mo. per user	$15/mo. per user
Multi-Member Access	Yes	Yes	Yes
Mobile Application	iOS, Android	iOS, Android	iOS, Android
Email Plugins	Gmail and Outlook	Gmail and Outlook	Gmail and Outlook
Support	Live Chat / Phone Support	Knowledge Base	Knowledge Base
Security			
Admin Access Controls	Yes	Yes	Yes
Encryption	256 Bit Encryption	256 Bit Encryption	256 Bit Encryption
2FA	Text, Application	Text, Application	Text, Application
Password Expiration	Custom Timing	No	Custom Timing
Password Protected Files	Yes	Yes	Yes
Data Storage	On Premise, Cloud	Cloud	Cloud
Remote Data Wipe	Yes	Yes	Yes
File Sharing / Document Storage			
White-Labeled Interface	Yes	No	No
Storage Capacity	Unlimited	5TB	Unlimited
Make File Requests	Yes	Yes	Yes
Image-To-Text Conversion	Yes	Yes	Yes
Viewable File Types	Audio, Image, Video, Text, PDF, 3D, MS Office	Audio, Image, Video, Text, PDF, MS Office, Apple, Links	Audio, Image, Video, Text, PDF, 3D, Flash, Zip
Editable File Types	MS Office (Word, Excel, Powerpoint)	MS Office (Word, Excel, Powerpoint)	MS Office (Word, Excel, Powerpoint) *Requires BoxTools
File Versioning	Yes	No	No
Add Comments in Files	Yes	Yes	Yes
Desktop Syncing	Yes	Yes	Yes
Real Time Collaboration	Yes	Yes (within Dropbox Paper)	Yes (within Office 365)
Offline Access	Yes	Yes	Yes

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eSignature Functionality	Yes	Yes	Yes
Approval Workflows	Yes	Yes	Yes
Integrations			
Zapier Integration	Yes	Yes	Yes
Other Integrations	Redtail, Salesforce	Zoom, JotForm	JotForm, Salesforce, Zoom
[G2 Rating](#)			
Overall	4/5	4.4/5	4.2/5
Ease of Setup	8.4/10	9.1/10	8.7/10
Ease of Use	8.5/10	9/10	8.7/10
Quality of Support	8.2/10	8.5/10	8.4/10
Summary			
Best For Firm Size	Any	Any	Large
Best Features	Live support On-premise document storage	Ability to preview links in the system	Unlimited storage capacity
Worst Drawbacks	Cost	Storage capacity is limited to 5TB	Requires add-on to edit Office files
Outcome			
Citrix Sharefile	Sharefile offers on-premise document storage and live support at a significantly higher price than Dropbox or Box. Smaller, remote-based firms are unlikely to find this justifies the significantly higher cost for the same features as Dropbox and Box.		
Dropbox	Dropbox offers an easy-to-use document storing and file-sharing system at a low cost. Its capability is nearly identical to Box with its primary advantage being the ability to preview links in the cloud system.		
Box	Box provides unlimited storage capacity, real time collaboration on MS Office files and the ability to request e-signatures within the system. When deciding between Dropbox and Box, the choice will likely boil down to storage capacity and user preference.		

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