

BENEFITS OF SERVICE COORDINATION FOR OLDER ADULTS



Service coordinators are the foundation of successful affordable housing. They ensure that older adults who reside in a limited number of federally subsidized rental units can thrive in their communities instead of having to leave for costlier and less independent facilities that provide higher levels of care.

They achieve this by connecting residents to services and resources in their community that allow them to age in place despite being very low income and often having multiple chronic health conditions. On average, service coordinators support each older resident they serve an average of 36 times per year.

Some of the typical resources accessed on behalf of residents include:

Health care



Benefits



Meals



Home
management



Transportation



CONTINUES ON NEXT PAGE



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93% OF THE RESIDENTS RESIDING IN PROPERTIES USING AASCONLINE CONTINUED TO LIVE INDEPENDENTLY THROUGH ACCESS TO COMMUNITY-BASED SUPPORTS AND SERVICES WITH THE ASSISTANCE OF A SERVICE COORDINATOR

Here are some benefits of service coordination at properties for older adults:

- Prevents unnecessary apartment vacancies due to premature nursing home placement
- Reduces eviction issues
- Reduces apartment damage
- Declines in persistent housekeeping concerns
- Increases safety as needs for assistance are more quickly recognized and addressed
- Provides an ability to intervene in early stages of resident crisis
- Helps management maintain daily schedules without interruption by residents or their families
- Relieves tensions associated with mixed populations
- Heightens sense of community
- Increases awareness by management staff of available community resources
- Enhances property image by increasing networking with agencies and community representatives

