

# AAFCS CANCELLATION POLICY

Updated: June 01, 2025

It is our hope that all those registered to attend an AAFCS event are able to attend and take part in the activities, education, and networking we have planned.

However, if you find that you will be unable to attend the AAFCS event for which you are registered, the following policies apply:

1. As a general rule, there are no refunds.

However, if a registrant is unable to attend an event for any reason they may:

- a. Still take advantage of the online event library (where discussions take place and presentation handouts and flyers are kept) and participate using the conference app (if available).
- b. Request that their registration be transferred to an individual who will attend in their place. See below information on registration substitutions.
- c. Request that their registration be donated to AAFCS members. (AAFCS staff will identify an AAFCS member to receive the donation.)

## Registration Substitutions

AAFCS offers a range of registration options to accommodate our varied membership. This results in different registration types and amounts and creates difficulties in transferring registrations. It is preferred that registrations be transferred to like registrations. For example, student to student, professional to professional.

Where a registration of a lesser amount is transferred to a registration of a greater amount, (e.g., a student registration is transferred to someone needing a professional registration) the individual receiving the transfer will be invoiced the difference in cost and may not attend the event until the balance is paid.

All substitution requests must be made in writing to the association via email to [annualconf@aafcs.org](mailto:annualconf@aafcs.org).