Information Bulletin
for
Pre-Professional Assessment and Certification
in
Personal and Family Finance
# Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overview</td>
<td>3</td>
</tr>
<tr>
<td>Description of the Assessment and Certification</td>
<td>3</td>
</tr>
<tr>
<td>Uses of the Assessment and Certification</td>
<td>4</td>
</tr>
<tr>
<td>Careers</td>
<td>4</td>
</tr>
<tr>
<td>Assessment Specifications</td>
<td>5</td>
</tr>
<tr>
<td>Format</td>
<td>5</td>
</tr>
<tr>
<td>Scoring</td>
<td>6</td>
</tr>
<tr>
<td>Assessment at a Glance</td>
<td>7</td>
</tr>
<tr>
<td>Content Outline of Domains and Competencies</td>
<td>7</td>
</tr>
<tr>
<td>Sample Assessment Items</td>
<td>15</td>
</tr>
<tr>
<td>Suggested Preparation Techniques</td>
<td>17</td>
</tr>
<tr>
<td>Suggested Instructional Resources</td>
<td>17</td>
</tr>
<tr>
<td>Acknowledgements</td>
<td>18</td>
</tr>
</tbody>
</table>
Overview

The American Association of Family and Consumer Sciences (AAFCS), a well-respected leader in the FCS field, proudly offers the Pre-Professional Assessment and Certification (Pre-PAC) Program, creating the premier family and consumer sciences pre-professional assessment and certification system in the nation. AAFCS added a portfolio of standards-based assessments and industry-recognized certifications to support pre-professional level family and consumer sciences career areas and programs of study for the following reasons:

- To help satisfy the growing emphasis on assessment and accountability in secondary and postsecondary education, including requirements for Perkins funding for Career and Technical Education, and

- To help satisfy the growing emphasis on credentials as a human resource and quality control tool in employment settings throughout the career ladder.

Through these assessments, AAFCS assures that pre-professionals are effectively prepared with the knowledge and skills necessary for demanding career opportunities, therefore providing a workforce to meet the needs of business and industry in the demanding U.S. economy.

Consistent with the heightened focus on financial literacy as essential for all citizens, AAFCS specifically developed a national standards-based competency assessment measuring knowledge and skills in the area of personal and family finance. Special attention is given to the application of the concepts and content.

Description of the Assessment and Certification

Assessments in the Pre-PAC portfolio are high quality, rigorous, valid, and reliable as documented through formal psychometric analysis of pilot test data. The assessments are delivered through a premier online testing platform and are used to validate competency at the pre-professional level.

The Personal and Family Finance Assessment and Certification are:

- driven by business and industry standards;
- based on relevant content standards developed by the Jump$tart Coalition for Personal Financial Literacy and consistent with the National Standards for Family and Consumer Sciences Education and the National Career Clusters Initiative;
- appropriate to validate achievement of competencies related to personal and family finance;
- useful in a broad range of education and employment settings; and
- advantaged to utilize a gold-standard, computer-based testing platform format that provides for valid and reliable competency measurement and a reporting mechanism for data-driven program improvement, accountability, and individual remediation and acceleration.
**Uses of the Assessment and Certification**

The assessments have application in a broad range of education, community development, staff development, and human resource settings where there is a need to document or validate competency achievement. Pre-PAC assessments are designed for use with secondary and post-secondary students and programs, pre-professionals working in early employment positions, and employers conducting staff development and training for pre-professionals. Further, the assessment and certification can be used to:

- document exit-level achievement in rigorous secondary programs and lower division post-secondary courses;
- satisfy accountability reporting mandates required by federal Perkins IV legislation as well as state and local policies;
- promote program improvement, professional development, and resource acquisition;
- facilitate seamless articulation, placement, and credit-by exam within post-secondary institutions;
- validate competencies required for employment or completion of community-based programs at the pre-professional and/or paraprofessional level;
- provide an industry-recognized, pre-professional level certification.

**Careers**

The Personal and Family Finance assessment/certification will address competencies necessary for success in managing personal and family financial matters in daily life (a necessary skill set to maximize success in all career areas) while also foundational specifically to careers in personal and family finance. It is anticipated that this assessment/certification will facilitate employment in early career ladder positions and promote continuing education at the post-secondary level preparing for career areas such as:

- personal and family financial planning,
- consumer services and advocacy,
- consumer credit counseling,
- investment planning, or
- insurance services.

In accordance with those career areas, the assessment is aligned with the following National Career Clusters:

The Career Clusters icons are being used with permission of the:

Assessment Specifications

The assessment specifications provided in this section of the bulletin are intended to provide test candidates with a comprehensive overview of the domains and competencies that are covered on the assessment.

Format

A large bank of high quality, valid test items have been developed for each Pre-PAC assessment. Each test administered is a unique combination of 80, four-option multiple choice items randomly selected from the item bank. Each of the items has only one (1) correct response. Of the 80 items presented on the assessment, 70 are scored and 10 are non-scored (used for piloting and research purposes).

The online testing software presents the items in five to seven groups or “blocks” corresponding to the domain areas identified on the assessment competency list. Testing is conducted under the supervision of proctors using PC or MAC computers in approved local schools and employment sites. During the assessment administration, it is possible to navigate forward and backward between items within a block of items. As items are viewed, they can be answered, skipped, or flagged for later review prior to submitting the item block. The testing software restricts access to other computer functions while the test is open. Local test administrators and proctors are authorized to make testing accommodations formally specified in Individual Education Plans for those with special needs.

In addition to each item being associated with a domain and competency, the items are also designed to assess appropriate cognitive levels necessary for competent practice. Specifically, some items assess at the lower level, some at the middle levels, and some at higher order levels. The items included on each test proportionally represent three cognitive difficulty levels:

- Level 1 - 40%;
- Level 2 – 30%; and
- Level 3 – 30%.

<table>
<thead>
<tr>
<th>Original Bloom’s Taxonomy</th>
<th>Revised Bloom’s Taxonomy</th>
<th>Pre-PAC Cognitive Complexity Level</th>
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<tbody>
<tr>
<td>Knowledge</td>
<td>Remember</td>
<td>1</td>
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<tr>
<td>Defines, describes, identifies, labels, lists, matches, names, reads, records, selects, states, views</td>
<td>Recognize, retrieve, identify, recall</td>
<td></td>
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<tr>
<td>Comprehension</td>
<td>Understand</td>
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<tr>
<td>Classifies, describes, discusses, lists, matches, names, reads, records, selects, states, views</td>
<td>Interpret, clarify, translate, illustrate, categorize, classify, conclude, predict, summarize, infer, compare, explain</td>
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### Scoring

Once the assessment is submitted, results will be available immediately to the test candidate. The results provide an overall percentage score, a breakdown of scores corresponding to the domain levels on the competency list, and the indication whether pre-professional certification has been achieved. Based on the rigor and difficulty level of the assessment, the national cut score for pre-professional certification eligibility is established annually by AAFCS. Individuals who complete the assessment and earn the cut-score for certification are granted a time-limited pre-professional certification (3 years).

Scores can be used to demonstrate an individual's learning and competency, pinpoint weaknesses or gaps in performance, improve programs and curriculum, and demonstrate accountability to various stakeholders. Through articulation agreements, scores may be used as the basis for advanced placement and/or credit-by-exam by post secondary institutions. Thus, state and local entities have latitude for independently establishing passing or cut scores for other purposes.
**Assessment At A Glance**

The specific content being assessed by the items on the assessment follows the test specifications outlined in this section of the bulletin. Please note the number of items on the assessment in each domain.

<table>
<thead>
<tr>
<th>Domain</th>
<th>Weighting</th>
<th>Number of Items</th>
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<tbody>
<tr>
<td>1. Financial Responsibility and Decision Making</td>
<td>15%</td>
<td>11</td>
</tr>
<tr>
<td>2. Income and Careers</td>
<td>15%</td>
<td>10</td>
</tr>
<tr>
<td>3. Planning and Money Management</td>
<td>20%</td>
<td>14</td>
</tr>
<tr>
<td>4. Credit and Debt</td>
<td>20%</td>
<td>14</td>
</tr>
<tr>
<td>5. Risk Management and Insurance</td>
<td>15%</td>
<td>10</td>
</tr>
<tr>
<td>6. Saving and Investing</td>
<td>15%</td>
<td>11</td>
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**Content Outline for Domains and Competencies**

The following outline provides an overview of the content addressed within the domains and competencies. The outline is provided as a tool to be used for guidance in preparations for the assessment and is not intended to be totally inclusive. The numbered concepts listed under each competency are meant to be representative rather than prescriptive.

**Domain 1: Financial Responsibility and Decision Making**

Competency 1A: Take responsibility for personal and family financial decisions based on needs, wants, and values.

1.A.1 Goals
1.A.2 Priorities
1.A.3 Values
1.A.4 Wants
1.A.5 Needs

Competency 1B: Find and evaluate financial information from a variety of sources.

1.B.1 Financial information sources (i.e., professional trade journals, government websites, financial professionals, etc.)
1.B.2 Investment assistance sources
1.B.3 Certified public accountant
1.B.4 Credit counselor
1.B.5 Certified financial planner
Competency 1C: Summarize major consumer protection laws.

1.C.1 Food and Drug Administration
1.C.2 Government-provided consumer protection and services
1.C.3 Federal Trade Commission
1.C.4 Consumer Product Safety Commission
1.C.5 Federal Communications Commission
1.C.6 Better Business Bureau
1.C.7 Consumer Bill of Rights

Competency 1D: Make financial decisions by systematically considering alternatives, consequences, and the economy.

1.D.1 Budgeting decisions
1.D.2 Decision-making skills
1.D.3 Goal setting (long and short term)
1.D.4 Consumer decision making
1.D.5 Savings skills

Competency 1E: Develop communication strategies for addressing individual and family financial issues including needs, wants, and values.

1.E.1 Needs, wants, values
1.E.2 Ways to increase savings
1.E.3 Building trust regarding financial issues
1.E.4 Communicating effectively about money

Competency 1F: Control personal information.

1.F.1 Ways to protect identity
1.F.2 Identity theft
1.F.3 Safe and secure online shopping
1.F.4 Safety when using ATM, debit, and credit cards
1.F.5 Passwords and Personal Identification Numbers (PIN)
1.F.6 Steps to be taken if victim of fraud or identity theft

Domain 2: Income and Careers

Competency 2A: Identify the relationship of work or career goals as they relate to family goals.

2.A.1 Definition of a career vs. job
2.A.2 Career planning
2.A.3 Personal values
2.A.4 Personal goals
2.A.5 Family goals
Competency 2B: Explore employment options for making a living.

2.B.1 Ways to gain job experience
2.B.2 Steps to look for a job
2.B.3 Choosing a career
2.B.4 Employment options
2.B.5 Career plans and career paths
2.B.6 Interest inventory quizzes or assessments
2.B.7 Human capital development

Competency 2C: Analyze the effect of education and skills on employment.

2.C.1 Career clusters
2.C.2 Level of education’s influence on employment and earnings
2.C.3 Value of education

Competency 2D: Analyze how employment choices and economic conditions affect income.

2.D.1 Cost of living expenses
2.D.2 Computing cost of living
2.D.3 Economic factors to consider (i.e., salary, benefits, location, etc.)
2.D.4 Effect of inflation on spending power
2.D.5 Considerations when selecting job

Competency 2E: Identify sources of personal income.

2.E.1 Types of income
2.E.2 Overtime pay
2.E.3 Salary
2.E.4 Commission
2.E.5 Tips
2.E.6 Pay period
2.E.7 Direct deposit
2.E.8 Payroll cards
2.E.9 Retirement options
2.E.10 Pay raises

Competency 2F: Describe factors affecting take-home pay.

2.F.1 Taxes (i.e., income, excise, sales, alternative minimum taxes)
2.F.2 IRS forms (i.e., Form 1040, 1040A, 1040EZ)
2.F.3 Net pay
2.F.4 Gross pay
2.F.5 Bonus
2.F.6 Deductions
2.F.7 Base salary
2.F.8 FICA
2.F.9 Medicare
Domain 3: Planning and Money Management

Competency 3A: Develop a plan for spending and saving based upon personal and family goals and values.

3.A.1 Developing a spending and saving plan (budget)
3.A.2 Short term goals
3.A.3 Emergency savings
3.A.4 Financial planning
3.A.5 Budget categories
3.A.6 Money management principles

Competency 3B: Develop a system for keeping and using financial records and legal documents.

3.B.1 Financial and legal documents
3.B.2 Keeping financial records (i.e., length of time, type of records)
3.B.3 Storage of important documents
3.B.4 Emergency plans for financial records

Competency 3C: Describe and analyze how to use different payments including banking services.

3.C.1 Advantages and disadvantages of checking accounts
3.C.2 Types of checking accounts
3.C.3 Calculating interest on savings
3.C.4 Electronic funds transfer (EFT)
3.C.5 Types of payment methods
3.C.6 Electronic banking
3.C.7 Payroll options (i.e., direct deposit, standard paychecks, payroll card)
3.C.8 Use and safety regarding ATM card
3.C.9 Use and safety regarding debit cards
3.C.10 Use and safety regarding credit cards
3.C.11 Lost or stolen cards (i.e., ATM, debit, or credit)

Competency 3D: Apply consumer skills to purchasing decisions.

3.D.1 Consumer protection
3.D.2 Impulse buying
3.D.3 Consumer letter of complaint
3.D.4 Settling disputes with manufacturer or seller
3.D.5 Sources of consumer information
3.D.6 Comparison shopping
3.D.7 Purchasing decisions
Competency 3E: Develop a personal or family financial plan.

3.E.1 Fixed vs. flexible expenses
3.E.2 Methods of money management
3.E.3 Financial planning methods
3.E.4 Wants vs. needs
3.E.5 Financial statements and net worth

Competency 3F: Examine the purpose and importance of estate and long-term financial planning.

3.F.1 Objectives of estate planning
3.F.2 Living will
3.F.3 Wills
3.F.4 Guardians
3.F.5 Trusts
3.F.6 Tax implications

Domain 4: Credit and Debt

Competency 4A: Identify personal and family goals related to credit and debt.

4.A.1 FICO scores
4.A.2 Credit management
4.A.3 Debt reduction strategies
4.A.4 Financial goals

Competency 4B: Outline responsibilities as related to obtaining and managing personal and family credit.

4.B.1 Shopping for credit
4.B.2 Credit worthiness
4.B.3 Credit card safety
4.B.4 Closing credit accounts
4.B.5 Debt-to-income ratio
4.B.6 Lenders and lendees
4.B.7 Paying off credit card debt

Competency 4C: Identify the costs and benefits of various types of credit.

4.C.1 Definition of credit
4.C.2 Advantages of using credit cards
4.C.3 Disadvantages of using credit cards
4.C.4 Credit card options
4.C.5 Credit card agreements
4.C.6 Annual percentage rate (APR)
4.C.7 Finance charges and grace periods
4.C.8 Schumer box
4.C.9 Annual fees
4.C.10 Pre-paid cards
Competency 4D: Compare types of loans used to finance a car, education expenses, and housing.

4.D.1 Shopping for auto loan
4.D.2 Calculating interest on loans
4.D.3 Formulas for calculating interest
4.D.4 Shopping for a home loan/mortgage
4.D.5 Loan sources (lending agencies)

Competency 4E: Explain the purpose of a credit record and identify borrowers’ credit report rights.

4.E.1 Building a good credit rating
4.E.2 Credit reports
4.E.3 Credit scores
4.E.4 Credit reporting agencies

Competency 4F: Describe ways to avoid or correct debt problems.

4.F.1 Lost or stolen credit cards
4.F.2 Comparison of credit cards
4.F.3 Credit counseling agencies
4.F.4 Costs of using credit
4.F.5 Debt reduction strategies
4.F.6 Correcting information on credit reports

Competency 4G: Summarize major consumer credit laws.

4.G.1 Equal Credit Opportunity Act
4.G.2 Truth in Lending Act
4.G.3 Fair Credit Reporting Act
4.G.4 Fair and Accurate Credit Transactions Act (FACT Act)
4.G.5 Federal Trade Commission
4.G.6 Better Business Bureau

Domain 5: Risk Management and Insurance

Competency 5A: Identify common types of risks and basic risk management methods.

5.A.1 Types of risk
5.A.2 Deductibles
5.A.3 Premium
5.A.4 Health insurance
5.A.5 Worker’s compensation
5.A.6 Unemployment insurance
5.A.7 Liability insurance
5.A.8 Life insurance
Competency 5B: Explain the purpose and importance of property and liability insurance protection as part of individual and family financial planning.

5.B.1 Comprehensive physical damage insurance
5.B.2 Liability insurance
5.B.3 Collision insurance
5.B.4 Deductibles
5.B.5 Renter’s insurance
5.B.6 Homeowner’s insurance
5.B.7 Credit life insurance

Competency 5C: Explain the purpose and importance of health, disability, and life insurance protection as part of individual and family financial planning.

5.C.1 Health insurance premiums
5.C.2 Life insurance
5.C.3 Death benefits of life insurance
5.C.4 Universal life insurance
5.C.5 Term life insurance
5.C.6 Cash value insurance
5.C.7 Major medical insurance
5.C.8 Co-payments
5.C.9 Beneficiaries
5.C.10 Dental and vision insurance

Domain 6: Saving and Investing

Competency 6A: Compare saving and investment options to meet various personal and family goals.

6.A.1 Treasury bills and notes
6.A.2 Certificates of deposit
6.A.3 Money market accounts
6.A.4 Mutual funds
6.A.5 Savings bonds
6.A.6 Diversified investment portfolio (i.e., asset allocation)
6.A.7 Inflation and inflation-adjusted returns
6.A.8 Principal
6.A.9 Compound vs. simple interest

Competency 6B: Discuss how saving and investment contributes to financial well-being and goal achievement.

6.B.1 Ways to achieve financial security
6.B.2 Liquidity of savings
6.B.3 Saving for retirement
6.B.4 Pay yourself first (PYF)
6.B.5 Risks associated with investments (high vs. low)
Competency 6C: Describe alternatives for researching, purchasing and utilizing saving and investment products.

6.C.1 Investor information
6.C.2 Dow Jones Industrial Average
6.C.3 Financial magazines and publications
6.C.4 National Association of Security Dealers Automated Quotations (NASDAQ)
6.C.5 Stock market and stock exchanges
6.C.6 Price/earnings ratio
6.C.7 Commissions
6.C.8 Securities and Exchange Commission (SEC)
6.C.9 Federal Reserve Bank
6.C.10 Federal Deposit Insurance Corporation (FDIC)
6.C.11 Brokers
6.C.12 Calculating stock return

Competency 6D: Explain how interest rates, taxes and fees affect the return on savings and investments

6.D.1 Value of stock
6.D.2 Stock split
6.D.3 Dividends
6.D.4 Types of stock (i.e., growth, blue chip, etc.)
6.D.5 Bonds (i.e., corporate, U.S. savings, etc.)
6.D.6 Real estate investments
6.D.7 Investment fraud
6.D.8 Annual rate of return on investments
6.D.9 Annual rate of inflation

Competency 6E: Investigate how agencies that regulate financial markets protect consumers.

6.E.1 Federal Trade Commission (FTC)
6.E.2 Federal Deposit Insurance Corporation (FDIC)
6.E.3 Equal Credit Opportunity Act
6.E.4 Securities and Exchange Commission
6.E.5 Better Business Bureau
6.E.6 Small Business Administration
Sample Assessment Items

A series of sample test items is provided below. These items are not intended to serve as a study mechanism, but to familiarize candidates with the format, style, and structure of the items that can be expected on the assessments. Always choose the one best answer.

1. A good place to learn what government agencies and departments serve consumer needs in your area is your _____. (Domain 1, Competency C)
   A. U.S. congressperson
   B. state governor’s office
   C. local city hall
   D. local phone book

2. What is the primary purpose of a cover letter? (Domain 2, Competency A)
   A. To convince the employer that the applicant should be hired
   B. To interest the employer to schedule an interview with the applicant
   C. To inform the employer of the name and qualifications of the applicant
   D. To inform the employer of everything the applicant has accomplished

3. Which of the following is an example of a short-term goal? (Domain 3, Competency A)
   A. Saving ten dollars a week for a year to purchase an item
   B. Taking courses in high school to prepare for a chosen career
   C. Planning to see a movie with a friend next Friday
   D. Running every day for six months to get ready for a marathon

4. Sierra is learning how to determine the interest on her savings account. Which of the following ways of figuring interest in her savings will produce the MOST earnings? (Domain 3, Competency C)
   A. Daily compounding
   B. No compounding
   C. Quarterly compounding
   D. Monthly compounding

5. Which type of credit card is defined as an account which allows for a customer to make credit card purchases at a particular retailer such as The Buckle or Old Navy? (Domain 4, Competency B)
   A. Bank credit card
   B. Retail credit card
   C. Entertainment credit card
   D. Affinity credit card

6. Which of the following is a characteristic of non-installment credit? (Domain 4, Competency C)
   a. Borrower must make a down payment before the loan can be given.
   b. Borrower is allowed to borrow an unlimited amount of money without question.
   c. Borrower does not have to apply for credit each time because credit is extended in advance.
   d. Borrower must make equal payments which are always scheduled on a regular basis.
7. In insurance terminology, the policyholder is the _____ . (Domain 5, Competency A)
   A. beneficiary of the insurance policy
   B. insurance company
   C. insurance salesperson
   D. person who bought insurance policy

8. John has a basic homeowner’s insurance policy. Doug, his neighbor, slips and falls on John’s driveway. Doug’s expenses as a result of the fall are covered by _____ . (Domain 5, Competency A)
   A. John’s homeowner’s insurance policy
   B. Doug’s homeowner’s insurance policy
   C. John’s insurance, only if he bought extra coverage
   D. Doug’s insurance, only if he obtains a police report

9. Which of the following statements CORRECTLY describes the safety of cash management tools? (Domain 6, Competency A)
   A. They are not safe, because they are on the highest level of the financial risk pyramid.
   B. They are safe, because they are protected by the U.S. government against loss.
   C. They are safe, because there are no risks involved with saving or investing.
   D. It would be safer to keep your money at home in a shoe box or under the mattress.

10. Amanda and Carl are a couple in their fifties who are excited about retiring soon. They are preparing their retirement portfolio. Their goal is to focus on stocks which typically pay cash dividends with consistent earnings and a low risk. They should focus on all of the following EXCEPT _____. (Domain 6, Competency B)
    A. income stock
    B. cyclical stock
    C. blue-chip stock
    D. countercyclical stock

Answer Key:

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<td>10</td>
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Suggested Preparation Techniques

The assessment measures two things: knowledge of the subject matter and ability to take an assessment. The first depends on the preparation, instruction, and experience gained in the selected content area. The second depends on self-confidence and experience with multiple-choice questions. It also depends upon the ability to recognize related information or solutions to problem situations.

In preparation for the assessments, test candidates should:

- Avoid situations that would trigger emotions such as worry, anger, depression, and lack of confidence right before the test day. These emotions interfere with memory and are sometimes called “memory thieves.”
- Follow the directions! If read too quickly, something important may be missed.
- Read each item very carefully and avoid jumping to conclusions based upon a quick skimming of the wording.
- See if they can answer the item before looking at the four (4) response options.
- Never think they have immediately spotted the correct response. “Back into” the correct response by first eliminating the incorrect choices.
- Answer each item. Look for clues in the item and even in the choices. If able to eliminate some options, the chances of selecting the correct answer are improved. Use the “flag” options to denote items to come back to within the item block.
- Read the “Candidate Guide to Assessments.” It is important to understand details about online testing and navigation.

Suggested Instructional Resources

The Pre-PAC Instructional Resource Directory provides a list of suggested resources providing content addressed within Pre-PAC assessments. Development panel members and instructors have identified resources that would be relevant and useful in addressing the domains and competencies within the assessment. Use of the references and resources do not guarantee successful completion of the assessment.

AAFCS does not endorse any external products (textbooks, curriculum, etc), vendors, consultants, or documentation that may be referenced in the Directory. While every effort will be made to ensure accuracy and reliability of content, AAFCS assumes no responsibility for errors or for use of the information provided. Additionally, AAFCS disclaims any and all liability for any claims or damages that may result from providing information contained on the site, including any Web sites maintained by third parties and linked to the Pre-PAC site. The responsibility for content rests with the organizations that provide the information. The inclusion of links from the site does not imply endorsement by AAFCS.

The Pre-PAC Instructional Resource Directory is available online at http://www.aafcs.org/CredentialingCenter/PrePAC.asp.
Acknowledgements

AAFCS has engaged the assistance of a broad range of esteemed personal and family finance professionals and educators from across the nation to assist in identifying relevant industry standards and develop the assessment instrument. Recognizing the value of a solid assessment tool in assuring that individuals are equipped with the knowledge and skills necessary for successful management of their personal and family finances and for pre-professional careers requiring those skills, the following stakeholders participated on the development panel for the assessment and certification:

- Todd Christensen, Debt Reduction Services, Boise, ID
- John Meeks, Federal Deposit Insurance Corporation, Raleigh, NC
- Mary Ann Campbell, Money Magic, Little Rock, AR
- Missy Tysinger, Wachovia Corporation, Charlotte, NC
- Jason Alderman, VISA U.S.A., San Francisco, CA
- William Cheeks, Jump$tart Coalition, Powder Springs, GA
- Jeanne Hogarth, Federal Reserve Board, Washington, DC
- Nichole Chinadle, Family Economics & Financial Education (FEFE), Tucson, AZ
- Pamela Bennett, University of Central Arkansas, Conway, AR
- Faye Griffiths-Smith, Cooperative Extension System, North Haven, CT
- Anna Goff, Farmington School District, Farmington, AR
- Kathryn Cox, Wake County Schools, Raleigh, NC