



FEW

700 N. Fairfax Street, Suite 510
Alexandria, VA 22314

*Working for
the advancement
of women
in government*

FEDERALLY
EMPLOYED
WOMEN

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September 1, 2011

Ms. Sylindria Bynoe
Talley Management Group, Inc.
700 N. Fairfax Street, Suite 510
Alexandria, VA 22314

Dear Sylin:

On behalf of the Federally Employed Women, thank you for the excellent service the staff that the Talley Management Group, Inc. (TMG) provided during the 2011 National Training Program (NTP) in Philadelphia, PA.

Given the commendable level of service provided by the TMG team, there are a few individuals whose outstanding service, both in pre-planning phases and onsite, we believe deserve specific recognition.

Wendy Stevens, our Conference Planner, proved to be an invaluable resource and a pleasure to work with, especially during the conference week. Both in the pre-planning process and throughout the program onsite, her dedication to our program was unmistakable and very much appreciated. With our pre-planning work, Wendy attended meetings, provided needed information, and worked with FEW to meet our needs. She worked the coordination of the needed overflow hotels. She offered suggestions and information that helped to ensure a smooth flow to our program, and that each event was a success. In Philadelphia she along with Ms. Maripat Traino was there through the long daily hours, and made a special effort to be there for all of the major functions. She is to be commended for the professional manner in which she handled challenges with tact and skill, both for our attendees and our NTP planning committee. A special thank you also to Ms. Traino for preparing the required letters prior to and following the NTP. These letters positively reflect upon FEW and are important to our continued relationships with members, partners, sponsors, and other supporters.

Israel Shamir, Member Services Assistant, was another outstanding resource and valued team member we had the pleasure of working with. Israel helped us tremendously by presenting information at our meetings with Chapter Presidents and Regional Managers and working at the FEW National Booth. He assisted processing new members via our on-line membership processing and answered questions for the countless visitors that stopped by the FEW booth asking for information. He was courteous and professional and provided the needed information.

Karyn Lockshine, our Exhibits Coordinator, was available to assist with the logistics of the exhibits hall. The NTP is an intense program logistically and in 2011 there were continuing additions to the exhibits hall up until the event date, which she managed very well. This year the exhibits program was a great success due to the efforts of Ms. Lockshine. We received many positive comments from our exhibitors concerning her efforts.

Susan Harmon, Administration Support, worked behind the scenes at the national office to answer the myriad of questions that came in via the telephone and email from our members and attendees. She is always professional and pleasant and very responsive and her efforts in responding to the many requests is very much appreciated.

Last, but certainly not least, is you, Sylin, as our Association Management Executive. Always professional, patient and helpful, you have continued to provide consistent courteous service to our national board and to our members, to answer questions and ensure that this event was successful. You continue to attend our meetings and remain steadfast in learning and growing in our organization. It is clear that you remain committed to ensuring that the partnership between FEW and TMG is successful.

Please note that while the other team members were not specifically listed, it was a pleasure to work with the entire TMG team. Your team's hard work helped to ensure the 2011 NTP was a tremendous success.

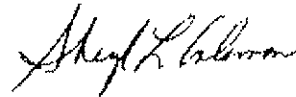
Sincerely,



Sue Webster
National President



Suzi Inman
NTP 2011 Chair



Sheryl Coleman
NTP 2011 Deputy Chair

Copy to:
C. Sapp