

## What Does It Mean To Be A Chapter Of Excellence?

As we reflect on the past year and look forward to the upcoming year, I reflect on all we have done and what we still have to do to support each other in our quest for the designation of *Chapter of Excellence*.

Let's take a look at how our work from last year has benefitted us since we attained the designation several months ago. The bar was raised through participation in the Chapter of Excellence program. Not only do we have to be good at things, but we are measuring our struggles and successes. Some of what we did right includes:

- Increased educational opportunities at meetings
- More opportunities to practice individual goals, such as giving presentations and public speaking
- Increased leadership opportunities
- Our new members brought new opportunities for networking and new ways of doing things
- Several members achieved Member of Excellence
- A member attained the CAP designation

Of course, we didn't do everything right. There is still room for improvement. Our Strategic Plan, submitted recently to the CWM Division President Margaret Hartl, is the living document that shapes our efforts in improving the Chapter. We have lofty goals and high expectations of ourselves and each other. The criteria for achievement of the Chapter of Excellence Award were carefully thought out so that chapters gain experience in the areas of advanced management skills of planning, goal setting and operations that are used to create opportunities for growth at the committee level for all members.

Your involvement in the chapter committees is crucial as we move forward and strive to achieve the Chapter of Excellence Award for the 2009/2010 year. Thank you for your participation as we move towards becoming a Chapter of Excellence for another year.

Karen Loughman, President  
IAAP Book Cliff Chapter