



Menu

**Fruit Cup
Mango Chicken
Rice
Green Beans
Strawberry Cake**

Monday, March 19, 2012

Holiday Inn, Harrisburg East
4751 Lindle Road
Harrisburg, Pennsylvania
Cost: **\$20.00**

5:30 P.M. Networking
6:00 P.M. Dinner
7:00 P.M. Effective Communication

Program

**Presentation by
Patricia Robinson
Communication Dream Consulting**

**Create a Climate of Open Communication
Manage Non Verbal Behaviors
Engage in Active Listening**

1 Recertification Point

IMPORTANT RESERVATION INFORMATION:

- ⊙ **Reservation Deadline:** All reservations must be mailed by Monday, March 12, 2012 — Please DO NOT mail checks after this date. Call-in reservations to Helen Wallace, CAP-OM, 221-1300 x 1550 must be received no later than noon on Thursday, March 15, 2012 — payment is required no later than Monday, March 20, 2012.
- ⊙ **Cancellation Deadline:** Cancellations will be accepted until noon on Thursday, March 15, 2012. **Any cancellations or no-shows after the Cancellation Deadline will be charged.**
- ⊙ **Reservations & Payment:** Complete and mail reservation form along with a check made payable to Harrisburg Chapter IAAP to Helen Wallace, CAP-OM, HACC, One HACC Drive, CS 410, Harrisburg, PA 17110.

~ Reservations & Payment ~ March 19, 2012

Member Name _____ CAP CAP-OM

I will attend: Dinner & program - \$20.00 Dinner only - \$20.00 Program Only

Please list any dietary restrictions _____ Request Vegetarian Entrée

Guest Name(s) _____ Guest Phone Number(s) _____

Guest Employer(s) _____

Remember to enclose your \$20.00 check payable to **Harrisburg Chapter IAAP** I need a receipt.