



**Nourish
Your
Profession with
Confidence**

Annual IMPACT Educational Seminar



hosted by the IAAP Lake Buena Vista Chapter and SeaWorld Orlando
"Cook Up Your Career"

An educational, fun-filled day designed for all professionals

DATE: Wednesday, March 14, 2012

LOCATION: SeaWorld Orlando, Ports of Call,

SeaWorld Orlando 7007 SeaWorld Drive Orlando, FL 32821 407/363-2200

TIME: 8:00 AM – 4:30 PM

COST: \$99—All Day Event; \$55—Half Day Event

Registration begins at 8:00 AM—lunch included for all day and half day attendees

Lunch / Vendor Fair Noon —1:30 PM

Visit with vendors of office products and services providing a wealth of information and take-a-ways!
Vendors & Time subject to change.



- **Month of February/March:** Attendees who join the LBV Chapter get a \$15 credit towards their first annual membership.
- **Payment Plan:** Lake Buena Vista chapter is offering a payment plan—visit www.lbviaap.com / IMPACT 2012 for payment options.



Christy Crump

"Communicate With Confidence"

Morning Session (3hours)

Interactive workshop improves communication.

- Communicate effectively with customers and coworkers using expert listening and communication skills
- Employ practical strategies for understanding what is expected of them
- Express, with confidence, what they need in order to do their job better



Licia Berry

"Left Brain/Right Brain Communication"

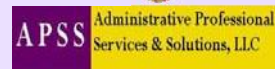
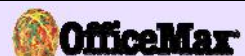
Afternoon Session (3 hours)

In this interactive workshop, participants learn that in order to communicate well with others, they must

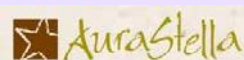
- communicate clearly within themselves. Participants use an engaging collaging exercise to understand and
- practice using a whole brain approach to communication.



**Vendor Fair
Noon— 1:30 PM**



Visit with vendors of office products and services providing a wealth of information and take-a-ways! Vendors & Time subject to change.





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Annual IMPACT Education Seminar Registration Form



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All attendees **must** complete a registration form.
All forms **must** be submitted **BY February 17, 2012**
via e-mail to IMPACT 2012 Chair at lkbuenvistaiaap@yahoo.com or fax to 407 939 4756

Cancellation Policy: Cancellations must be received by February 17, 2012 to be eligible for a 50% refund.
There will be no refunds for cancellations received on or after April 8, 2011

All attendees will receive a confirmation from the registration coordinator within five days of receipt of registration.
If you do not receive a confirmation, please do not hesitate to contact the coordinator at the above addresses.

- Payments can be made via PayPal— http://www.lbviaap.com/IMPACT_2012.html
- Payments accepted at the door, day of event— Cash or Check (payable to Lake Buena Vista Chapter—IAAP)
- Payment by mail (check only) — mail to Davida Heeder, PO Box 1104, Ocoee, FL 34761

PLEASE PRINT Legibly:

(Please Circle)

Attendee Name _____ CAP/CAP-OM Chapter Name _____

Address: _____

Phone (day) _____ Phone (evening) _____

Email _____

_____ I will be attending the Full Day Seminar—\$99 (Please circle choice of session)

_____ I will be attending the Half Day Seminar (Lunch/Vendor show included)—\$55 morning or afternoon

I am paying for the following attendees: _____

Please check form of payment:

Payment Plan: PayPal _____ Check _____

(Please indicate type of check)

Full Payment: PayPal ____ Cash ____ Check (personal or company) via mail ____ or at door ____