



MN-ND-SD Notes

Official Newsletter of the MN-ND-SD Division

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Joan Gatzmeyer CPS/CAP
MN-ND-SD Division President

Power of Commitment



Commitment: an agreement or pledge to do something in the future; the state of being emotionally impelled.

As you may know, the IAAP International Board of Directors began a comprehensive review of all aspects of our association a few years ago, and subsequently adopted the concepts of the book **7 Measures of Success** as they pledged to complete a strategic plan to turn IAAP into a remarkable association by 2010. Here we are in the 2009-10 IAAP year, and the fulfillment of that pledge is right around the corner! The **seven measures** contained in that book are grouped into **three areas of commitment**:

Commitment to Purpose; Commitment to Analysis and Feedback; and Commitment to Action

The 2009-10 theme chosen by the International Board of Directors reflects that commitment—**Power of Commitment**. It also reflects a personal commitment for each member to do what is right and to **do what we say we will**—even if that means asking for help.

The Pathways to Excellence program inaugurated last year dovetails with the strategic plan: **Members of Excellence** commit to being active and involved in the association always keeping in mind the vision, purpose, and objectives of IAAP. A **Division of Excellence** commits to helping its members, as well as its chapters, to succeed while always promoting IAAP's mission, purpose, objectives, and vision.

A year ago, in the August 2008 division newsletter, 2008-09 Division President Kristi Rotvold CPS/CAP stated that, "Our goals for the Division are to help you become *Members and Chapters of Excellence*." Forty of you became

Members of Excellence and six of our chapters became Chapters of Excellence this past year; see them listed on page 2 in this newsletter. Congratulations! And in the process of providing that support, the MN-ND-SD Division also became a Division of Excellence. A hearty thank you to President Rotvold for her excellent leadership! The Division's commitment form for this year has been signed, and we will strive to meet and exceed our achievements each year. As 2009-10 International President Susan Shamali CPS/CAP stated in her incoming speech, "Leadership is about working together as a team to generate the change of events which guarantee those who follow us tomorrow will aspire to a higher level, will have greater visions, and thereby, grow the association through the power of their commitment."

The format of our Division's annual performance recognition awards program is being changed this year. We already have an existing Division Member Incentive Award program that asks you as members to demonstrate your commitment to your own growth as well as to our association. So, that seemed like an excellent vehicle to use for performance awards. Our bylaws stipulate that two winners— one a first-time attendee and one a previous attendee— each are awarded free registration and hotel room for the Division Annual Meeting up to \$250/each. This year's awards program will also award the **two runners-up with free registration and hotel up to \$175/each**. So, now you have **DOUBLE** the opportunity to win your way paid to our 2010 Annual Meeting!

Serving as a division officer has allowed me to further experience the commitment that the division and chapter leaders have to their members, to IAAP, and to their profession, and I am reminded again of the quote of anthropologist Margaret Mead: "*Never underestimate the power of a small group of committed people to change the world. In fact, it is the only thing that ever has.*"

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Pathways to Excellence

Division of Excellence

Minnesota-North Dakota-South Dakota Division

Chapters of Excellence

Brainerd Chapter
 Red River Chapter
 Rochester Chapter
 Saint Paul Chapter
 SouthWest Metro Chapter
 TwinCities West Chapter



Members of Excellence

Brainerd Chapter	Saint Paul Chapter
Laura A Larson CPS	Lynda B Boulay CPS/CAP
Tanya M Wiskow	Kris E Brustad CAP
City of Lakes Chapter	Victoria E Halverson CPS/CAP
Sherry L Lemmer	Allyson E Schall
Brenda K Shaw CPS/CAP	Skyway Chapter
Crow River Chapter	Felicie S Mahler CPS/CAP
Jessica M Eastling	South Suburban Chapter
Nita Nurmi CPS/CAP	Erin A Duncan CPS/CAP
Detroit Lakes Chapter	Teresa L Dambow CPS
Myrna J Baumgart CPS	Sharon A Kelsey
Peggy A Dunham CPS	Lori A Larson CPS/CAP
Tammie J Jenson	Denise K Moy
North Suburban Chapter	SouthWest Metro Chapter
Nena M Andor-Wuollet CPS/CAP	Nancy I Janicki CPS/CAP
Karin M Bartz CPS/CAP	Judy L Twisk CPS/CAP
Linda Dahlquist CPS/CAP	TwinCities West Chapter
Marcia Mehlhaff CPS/CAP	Debi D Cain-Rivord CPS/CAP
Red River Chapter	Joan M H Gatzmeyer CPS/CAP
Alana M Erstad CPS/CAP	Catherine B Lecy
Sherri L Finke CPS	Bonnie M Marten CPS/CAP
Barbara A Lee CPS/CAP	Kaye M Park CAP
Kristi L Rotvold CPS/CAP	Janice L Paulson CPS/CAP
Rochester Chapter	Diane K Schmidt CPS/CAP
Carol M Graumann Matz CPS/CAP	Michelle J Van Stone
Valerie S King CPS/CAP	
Laura J Zacharda-Jones CPS/CAP	

*See page 3 for
 easy steps to
 become a
 Member of
 Excellence!*

Congratulations!

Member of Excellence Made Easy by Nena Andor-Wuollet CPS/CAP

Have you started documenting your Member of Excellence points yet? If not, please take a few minutes of your time today – right now – and start the Pathway to Excellence by monitoring your points for Member of Excellence. The first and easiest point is to go online to print out the [Member of Excellence Commitment Agreement](#)! Print it, sign it, and file it in a folder, along with the [Member of Excellence Excel spreadsheet](#). Don't forget to put down the date in your spreadsheet when you completed the commitment form – your first point! If you are a CPS/CAP certification holder, you automatically get a point for that too! That's 2 points without even having to sweat! The valid 2009-2010 dates are July 1, 2009, through June 30, 2010, using the 11 criteria below to become a Member of Excellence:

1. Be a current CPS and/or CAP holder
2. Sign the online Member of Excellence Commitment agreement
3. Actively participate in the IAAP web community forum discussions or submit an article for an IAAP publication (chapter, division, or international level)
4. Attend non-IAAP professional educational workshops, seminars and conferences
5. Hold a degree, certificate or equivalent (a minimum one year in length) from an accredited college or earn a Microsoft certification
6. Pay membership dues on or before anniversary date
7. Serve as a chapter, division, or international officer, committee chair, or committee member; or serve as an RTF Trustee; or serve on a Student Chapter advisory board or the school's advisory board for the office administration program
8. Conduct a public presentation, program or training
9. Attend a minimum of eight chapter, division or international sponsored meetings, programs or events (any combination)
10. Recruit at least one new member
11. Integrate IAAP membership and involvement into annual performance plan or review



When you have completed 8 or more of the above criteria, go to the iaap-hq.org website, Pathways to Excellence tab, and submit the information electronically to International. You will receive a beautiful certificate stating you are a Member of Excellence and are well on your way to obtaining a pin (5th year of being a Member of Excellence)! Go on now, get started on becoming a Member of Excellence.

IAAP International Convention/EFAM: Then and Now

The first-ever IAAP Education Forum and Annual Meeting (EFAM) drew to a close at the banquet on Wednesday evening, July 29, in Minneapolis—which seems like an appropriate time to look back on when the last event formerly known as Convention was held there in 1983. Pictured at the banquet are 2009 Coordinator Nita Nurmi CPS/CAP (left), and Co-coordinator Kristi Rotvold CPS/CAP (right), with 1983 Assistant Coordinator Char Wilkinson CPS. Evelynne (Evie) Thompson CPS, who passed away in 2004, was the 1983 coordinator; both Char and Evie were members of Minneapolis Chapter (now City of Lakes) that served as host chapter.

In 1983, the Evening of Welcome was held off site at the Carlton Ballroom in Bloomington to see entertainer B. J. Thomas; as if coordinating the bus transportation to and from the old convention center wasn't enough, a tornado that evening added to the excitement! Also, IAAP (then PSI) was represented in the Minneapolis Aquatennial's evening parade

with International President Ina Simpson and Executive Director Jerry Heitman riding in a convertible decorated with PSI signage, which provided great publicity about the convention. Char recalls that serving as assistant coordinator was the best experience she could have ever imagined and said, "It was a great convention and we had a great turnout!"

Nita and Kristi echo those sentiments for the 2009 EFAM. "It was a pleasure (and a lot of hard work!) to act as the coordinator of the 2009 Host Committee," stated Nita. "Kristi Rotvold CPS/CAP did a yeoman's job marshalling our volunteers. Char Wilkinson CPS was always ready with suggestions based on her experiences as co-coordinator in 1983. Thanks to everyone who participated in making the event a success!" Kristi avowed that it was a lot of work to coordinate the schedules for 120 volunteers to satisfactorily meet the Committee needs and those of the volunteers. However, she declared, "It was a fantastic experience, and I wouldn't have

missed it for the world. I met so many new friends through this experience, and it was truly a team effort. Without the work of our team chairs/co-chairs and the volunteers, we would not have been able to pull this off! Thank you!"



Nita Nurmi CPS/CAP, Char Wilkinson CPS and Kristi Rotvold

EFAM Moments



Left: Linda Dahlquist CPS/CAP, MN-ND-SD President-Elect
Center: Mary Ramsay-Drow CPS/CAP, International President-Elect
Right: Joan Gatzmeyer CPS/CAP, MN-ND-SD President

EFAM Moments



Lynda Boulay CPS/CAP was nominated from the floor and elected by the delegates to serve a two year term as Member Liaison for the Retirement Trust Foundation.



The Skyway Chapter purchased two reserved tables for the banquet and invited several of the volunteers from MN and ND to join them for dinner, great networking and a wonderful evening.

EFAM Moments



The North Suburban Chapter purchased two reserved tables for the banquet and invited local members to share in the evening's festivities.



Carol Blowers, NSC President Barb Tripp, Marcia Mehlhaff CPS/CAP



Enjoying the Evening of Welcome themed after the MN State Fair



Members of the North Suburban Chapter and Saint Paul Chapter enjoying an evening with members from Chicago, Atlanta, and Colorado at Ichiban.

Chapter Builder Update by Heather Kolstad



The North Star Chapter Builder continues to grow and thrive! We have an excellent slate of programs ahead for the coming year and we are inching closer to becoming a chartered chap-

ter. To date we have ten IAAP members who are committed to chartering our North Star chapter and an additional three IAAP members from other chapters who have expressed an interest in transferring to the North Star Chapter.

We have our 2nd Annual Bowling with the Stars event coming up on September 27 and we are currently hard at work plan-

ning our member recruitment event on October 13. We are also looking forward to the Fall Conference in October hosted at the Riverwood Inn in Otsego which is practically in our back yard! We are excited to help out with registration and meet members from the division.

Heather Kolstad
Interim President

International Appointment



Lisa Hogan CPS was appointed by International President Susan Shamali to serve on the International Bylaws and Standing Rules Committee for the 2009-10 year as NW District representative.

Congratulations Lisa!

Members in the Community

Char Wilkinson CPS, Chair of the Division Bylaws and Standing Rules Committee, and the Research and Education Committee, was recently appointed commissioner of the City of Hopkins Human Rights Commission. The mission of the Hopkins Human Rights Commission is to foster a community that embraces diversity, mutual respect, and principles of equal opportunity. The commission takes a stance against discrimination and prejudice of all kinds to ensure fair treatment of all citizens of Hopkins.

Char participated in a recent "Meet Your Neighbors" Cable TV show serving as a moderator interviewing recent immigrants and immigrants who have lived in the United States for more than 50 years.

Congratulations Char!



IAAP Web Community by Joan Gatzmeyer CPS/CAP

32, 688, 5. So, what is that—some crazy football play? No, those numbers represent that only 32 of our division’s 688 members have subscribed to the MN-ND-SD Division eGroup on the IAAP Web Community; that is less than 5 percent.

The Division’s eGroup greatly facilitates communication from the division president to members, from members to the officers, and among members. You are able to get information and updates directly on a real-time basis. Subscribed members were the first to receive the Division’s 2009 Fall Conference brochure. **Even though you are already listed in your chapter and division group, you must subscribe to be able to fully access the group.** So, if you’re not among those 32, take just a few minutes today to subscribe. A note of appreciation to ID-OR-UT Division President Karen Bingham for sharing the instructions below.

IAAP WEB COMMUNITY <http://community.iaap-hq.org/IAAPHQ/IAAPHQ/Home/Default.aspx>

Under WELCOME – **click and down load a user guide which helps you set up your profile.**

HOME – introduction

MEMBER RESOURCES – Excellence Program, Reports, Association Directory, etc.

NETWORK – your personal profile and other information

CHAPTERS AND DIVISIONS – where the new Division and Chapter web pages will be

PROFESSIONAL RESOURCES – searchable library of IAAP documents

IAAPedia – where you can find explanations of IAAP terms, etc. Can be added to by members.

e-GROUPS – Listing of groups, also where you can subscribe to groups that you are interested in.

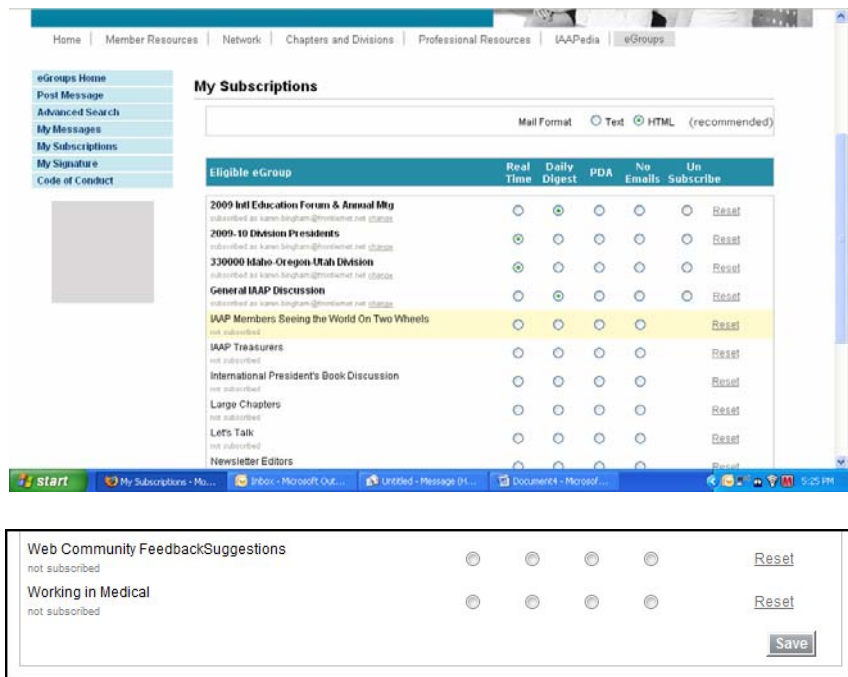
HOW TO SUBSCRIBE:

Go to e-groups home (on the right hand side) and then select My Subscriptions in blue box on left-hand side.

Opens up the window shown below.

Go to the eligible group you want to subscribe to (e.g., MN-ND-SD Division) and click in the circle as to how often you want to receive messages (real time, daily digest, etc.) **Be sure to click on the SAVE button on the bottom.**

Then you are subscribed and should be able to receive and send messages through the group.



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