



May Meeting



Managing Conflict Maxine Sumpter, Baylor Health Care System, HR/Talent and Organization Development

1 certification point

Date:

Tuesday, May 8, 2012

Time:

5:30 pm to 7:30 pm

Location:

Stonebriar Country Club
5050 Country Club Drive
Frisco, TX 75034

Additional Info:

Join Us To:

Learn reasons conflict arises, reasons why conflict is avoided, listening tactics that help resolve conflict, tactics for dealing with angry people and ways to control your anger.

Registration:

\$20 Members /\$25 Guests

Three ways to register:

1. Online with a credit card at www.iaap-plano.org or
2. Email celia.alvarez09@yahoo.com or
3. Call Celia Alvarez at 469-879-4444

Menu:

Beef Lasagna Served with Italian Green Beans and Cherry Tomatoes
New York Style Cheesecake with Fresh Berries

We ask your understanding for the following RSVP policy: We must receive your RSVP by 12 Noon on the Friday prior to the meeting. No cancellations can be taken after this date and **no shows will be obligated to pay for the cost of the meal.** Thank you!