

# Dolphin Tales

GALVESTON COUNTY CHAPTER

February 2011

## OFFICER'S CORNER

### The Empowerment of Change



Written by Georgina Eastmond, CPS/CAP  
Treasurer

Isn't it amazing how quickly time passes! It seems like just yesterday we were celebrating the holidays and yet here we are celebrating Mardi Gras – Galveston County Chapter style! I've never met a more open, friendly and diverse collection of individuals with such different interests and talents. The annual seminar reflected that diversity with programs that encouraged us to "Unmask our Potential" – to try different things, to think outside the box, to be adventurous, and to take time to assess and improve our skills.

We live and work in such interesting, dynamic and historic times. Sure there are challenges; and for each challenge there is an opportunity to learn, to influence, to improve and to change. Thinking about the all the challenges we face on a regular basis, I began to consider how we handle change and how that can affect our ability to move forward in the work environment. When you really think about it, there are basically only two kinds of change: successful and unsuccessful. Changes that do not empower us at first appear successful, although sooner or later the "change" will fade and we find ourselves in the same situation, or in some instances, something worse. Successful changes empower us. And for change to be successful, we need to change the way we think about things, not just the way we do things. We are empowered when we accept responsibility, authority and accountability. Acceptance of these items requires a willingness to be part of the change process. A successful change process includes informal leaders, open communication, respect and trust, use of consensus decision-making, access to information, and the decision making process by everyone who will be affected by the change.

Think about the changes that take place in your work environment and ask yourself whether or not you take advantage of the opportunity to include yourself in the change process. Ask yourself if you think change is an opportunity for growth, to get involved, to unmask your potential or an opportunity to be the best that you can be?

*The answer may surprise you!*

Newsletter Committee: Karla Villeneuve, CPS/CAP [kvilleneuve@standardparking.com](mailto:kvilleneuve@standardparking.com), Mary Contreras, CPS [mcontreras@leaguecity.com](mailto:mcontreras@leaguecity.com) and Rhonda Driver, CPS/CAP [rhonda.driver@nasa.gov](mailto:rhonda.driver@nasa.gov). The Galveston County Chapter Newsletter "Dolphin Tales" is a monthly publication. The deadline for submission of materials is the following Monday after the monthly chapter meeting each month.

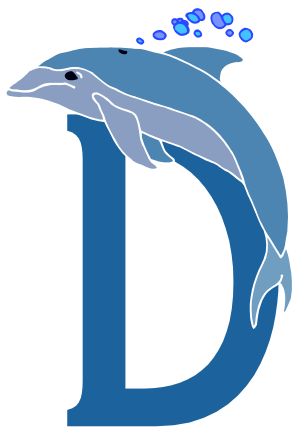


#### Inside this issue:

OFFICER'S CORNER: EMPOWERMENT OF CHANGE	1
CALENDAR OF EVENTS	2
GCC FEBRUARY SEMINAR	3
IAAP/T-L DIVISION NEWS CORNER	4
IAAP/T-L DIVISION NEWS CORNER (CONT.) VSEE.COM	5
MARDI GRAS IN GALVESTON	6
COMMITTEE INFO	7
MEMBER OF EXCELLENCE, ETC.	8

## Calendar of Events

July 8, 2010	<b>Creating a Skills &amp; E-Portfolio</b> Rhonda Driver, CPS/CAP
July 18—21, 2010	<b>International Education Forum &amp; Annual Meeting</b> Boston, MA
August 5, 2010	<b>Excel 2007—New Features</b> Kate Skol, CompuTrain Business Solutions
September 9, 2010	<b>Information Security-The Basics</b> Bob Shaffer, UTMB
October 7, 2010	<b>Substance Abuse in the Workplace</b> Gary Seale, PhD, TLC
November 5 & 6, 2010	<b>CPS/CAP Exams</b>
November 11, 2010	<b>Business Solutions for Greater Productivity</b> Dale Osberg, Avery
December 2, 2010	<b>Holiday Party</b>
January 6, 2011	<b>Get The Recognition You Deserve</b> Tyra Olson, Office Team (Brandlyn Minter)
February 3, 2011	<b>Meeting was rescheduled to Feb. 10th due to bad weather</b>
February 7, 2011	<b>GCC Annual Seminar, Galveston Hilton</b>
February 10, 2011	<b>Become Indispensable in a Disposable Workplace</b> Bonnie House, CPS/CAP, T/L Division Treasurer Recruitment Presentation by Renee Percy, CPS/CAP <i>Don't forget to bring a new member to the meeting!</i>
March 3, 2011	<b>Paper to Digital Organizing</b> Janice Marie Simon, MA, CPO®, MD Anderson
April 7, 2011	<b>"Who is Robert?" Parliamentary Procedures</b> Dortha Gray, CPS/CAP, EOG Resources, Inc. <i>Officer Nominations</i>
May 6 & 7, 2011	<b>CPS/CAP Exams</b>
May 12, 2011	<b>Is a Mortgage a Strategy or Just an Interest Rate</b> Anna Babineaux, Mortgage Consultant Mortgages by the Bay/Sponsor: Texas Supreme Mortgage <i>Election of Officers</i>
May 13—15	<b>T-L Annual Meeting, Crowne Plaza North Greenspoint in Houston, Texas</b>
June 2, 2011	<b>Adding POP and PIZAZZ to PUBLICIZE Your Chapter</b> Frances McAnear, CPS/CAP, T-L Division Vice President <i>Installation of Officers</i>



Newsletter Committee: Karla Villeneuve, CPS/CAP [kvilleneuve@standardparking.com](mailto:kvilleneuve@standardparking.com), Mary Contreras, CPS [Mcontreras@leaguecity.com](mailto:Mcontreras@leaguecity.com) and Rhonda Driver, CPS/CAP [rhonda.driver@nasa.gov](mailto:rhonda.driver@nasa.gov). The Galveston County Chapter Newsletter "Dolphin Tales" is a monthly publication. The deadline for submission of materials is the following Monday after the monthly chapter meeting each month.

## Unmask Your Potential

Written by Deborah Grounds-Sanders, CPS/CAP  
Seminar Committee Chair

"Unmask Your Potential" was the theme for this year's Annual Education Seminar held at the Hilton Galveston Island Resort. The room was full of energized ladies eager to exceed their potential. If you were able to attend, you know what I'm talking about, and received a big bang for your buck.

The speaker line-up was terrific and each speaker left us with new tools for our tool box. The topics were relevant and presented in a manner that held everyone's attention.

Our first speaker was Kate Skol of CompuTrain Solutions. Many of us had the pleasure hearing Kate at our Chapter Meeting earlier in the year. We brought her back to expand and share her knowledge in Microsoft Office 2007-Word, Excel, PowerPoint and Outlook New Enhancements.

The second speaker was Joseph "Pokey" Simmons, a down to earth comedian that provided comic relief during lunch. We laughed through diversity, relationships and everyday life experiences.

Our last speaker was Stacy Farmer, professional learning and development specialist, offered "The Power of Personal Presence", the value of personal presentation and etiquette in business or as she puts it, "when it counts and you know when it counts."

Finally let us not forget to thank the City of Galveston Mayor, Joe Jaworski, and Rabbi Jimmy Kessler, for stopping by to welcome everyone to the Island and leaving us with their encouraging words and blessings. We also offer a big thanks to all our sponsors who help to offset the expenses so that we could provide this event at a bargain price.

It was a great day and being Committee Chair for this chapter event made me realize how important each of us are to our chapter. Our chapter does not survive on its own or with the work of the few. If we all put in something, we will only receive much more in return. The committee truly unmasked their potential with this successful event.



Newsletter Committee: Karla Villeneuve, CPS/CAP [kvilleneuve@standardparking.com](mailto:kvilleneuve@standardparking.com), Mary Contreras, CPS [Mcontreras@leaguecity.com](mailto:Mcontreras@leaguecity.com) and Rhonda Driver, CPS/CAP [rhonda.driver@nasa.gov](mailto:rhonda.driver@nasa.gov). The Galveston County Chapter Newsletter "Dolphin Tales" is a monthly publication. The deadline for submission of materials is the following Monday after the monthly chapter meeting each month.

## IAAP / T-L Division News Corner

**SOME EXCITING NEWS FROM INTERNATIONAL**—Beginning January 1, 2011, IAAP is waiving the \$15 processing fee for any member who has dropped from active status in the last two years and reinstates his or her membership between January 1, 2011 and March 31, 2011. So take your old membership list and contact the members that have dropped and see if they would like to renew now.

**Make your plans now to attend 2011 EFAM in Montreal Canada July 24 - 27, 2011. Hotels are now available for reservations on the IAAP website.**

### **DIVISION NEWS: ([www.iaap-txla.org](http://www.iaap-txla.org))**

#### **2011 T-L DIVISION IAAP ANNUAL MEETING**

The Texas-Louisiana Division Board is offering a great raffle item this year—THE DELL STREAK. It is one of the hottest new items out on the market. Take good times with you wherever you go. A brilliant 5-inch screen lets you surf, watch videos and stay connected. The Dell streak ensures that you can multitask and play without delay including music and games.

Please contact Tina Wiggins, CPS/CAP at [tinawiggins@yahoo.com](mailto:tinawiggins@yahoo.com) if you have any questions.

⇒ Mark your calendars and please make plans to join us at the **Crowne Plaza North Greenspoint in Houston, Texas, May 13 - 15, 2011**. You will not want to miss this exciting meeting where special speakers will help you identify "What's In Your Toolkit" so that you can tap into your "Admin Power".

⇒ You can now go online to register by paying with a credit card by going to the Greenspoint Chapter website: [www.gaciaap.com](http://www.gaciaap.com) or sending in your registration and paying with a check.



#### **Scholarship**

⇒ **Per the tax compliance issue the division is not able to offer the four scholarships that have been offered in the past years.**

#### **Pathways To Excellence Criteria**

⇒ **Reminder: Criteria # 7 is mandatory.** Create and maintain an annual budget; provide a monthly financial statement to the membership and submit annual audit report to the division treasurer. This means all twelve months to either email your financial statement or put on your website. This should be submitted to the division treasurer.

*Continued on page 5*

## IAAP / T-L Division News Corner

### **DMOTY—Division Member of the Year**

⇒ All members are encouraged to apply for this outstanding recognition of their accomplishments during the period of April 1, 2010 through March 31, 2011. Nominations for DMOTY should be submitted through the home chapter and be the result of a chapter selection process. Members at Large should submit their application through the T-L Division President. All nominees are to complete the T-L Division Member of the Year (DMOTY) application and return the application to the Texas-Louisiana Division President, Michelle Spradley, CPS/CAP at 9814 Dover Hill, La Porte, Texas 77571, postmarked on or before April 9, 2011. The three finalist will be recognized at a special DMOTY luncheon during the 2011 Annual Meeting in Houston, Texas. The winner will be based on the highest number of points. If you have any questions or need verification on any part of the application, please contact any of the division board members.

---

Become a Fan on our  
Facebook Page:

<http://www.iaaacebook.com/pages/IAAP-Galveston-County-Chapter/317661456133>

---

## Vsee.com: A Great Website to Video Conference!

Written by *Rhonda Driver, CPS/CAP*  
President-Elect

As many of you know, my children are spread across the country and I get so homesick to see their sweet faces. It's difficult to be a doting grandparent when they are so far away and live such busy lives. We've tried using Skype and it works well enough, the problem is, you can only do a video chat one-on-one which makes it impossible to talk with all of them at once.

Until now! I've found a website called VSee.com where you can have up to six people connected in a video chat, very user friendly, and it's free for personal use. We tried it, and let me tell you, it is awesome! We started our New Year out by connecting with a three way connection of Tim and I, our son and his family who live in Hawaii, and our daughter and her family who live in Oregon. It worked great, very clear pictures, the sound of all three groups was perfect, and it's rated to connect up to six computers at once. Needless to say, it was a very emotional meeting, as it was the first time in seven years that my son and daughter had seen each other, let alone, their children. We have now planned for a monthly video chat the first Saturday of each month for 2011. This exciting new tool could also be used for the chapter's Executive Board meetings, or we could even set up a laptop to capture our monthly speaker to be viewed by those who could not attend! The possibilities are endless.

Check it out if you're interested, the website is <http://vsee.com>.

---

Visit our Chapter Website  
at:

<http://www.iaap-txgalv.org>

---

## Mardi Gras in Galveston

Written by Karla Villeneuve, CPS/CAP  
Vice President

Now that you have unmasked your potential at the annual seminar and you are feeling empowered, it is time for Mardi Gras. And we do not have to drive all the way to Louisiana; we can stay right here in our own backyard in Galveston. As they say in Louisiana: "Laissez le bon temp rouler" – "Let the good times roll".

But before we get to Mardi Gras I wanted to let you in on just a couple of fun facts about Mardi Gras in Galveston.

1. Did you know that the City of Galveston will be celebrating its 100<sup>th</sup> event of Mardi Gras this year? From February 25<sup>th</sup> through Fat Tuesday, March 8<sup>th</sup>, the city will be alive with parades, balls, live entertainment, food, and lots of throws (beads, cups or doubloons tossed from the floats to the parade crowds).
2. Mardi Gras was first celebrated in Galveston in 1867 and was celebrated on a grander scale in 1871 with the arrival of "krewes" - the carnival organization's members. There were some lapses in the celebrations due to wars (World War I & II), expenses, etc.
3. There are approximately 20 krewes that participate in Mardi Gras on Galveston Island. The oldest is the Krewe of the Knights of Momus founded in 1871.
4. 1942 to 1985 saw the demise of Mardi Gras on the island. In 1985 the celebration was revived by George and Cynthia Mitchell.
5. Since then Mardi Gras has grown to approximately 250,000 people over the two weekends of the celebration.

So why go to New Orleans, when you can save some money, time, and gas by celebrating Mardi Gras close to home.

Check out the website: [www.mardigrasgalveston.com](http://www.mardigrasgalveston.com) for tickets and more information.

## Congratulations to Brenda Slawson, CPS/CAP!

Several Chapter members attended the CPS/CAP Society of Texas Annual Business meeting on Saturday, Jan. 29<sup>th</sup>. The GCC members served as the congratulations cheering squad for Brenda Slawson, CPS/CAP, who was honored as one of the two Society's Scholarship winners. Brenda's scholarship covers the cost of the CPS/CAP exams and books.



The chapter is very proud and fortunate to have Brenda as a member.

Written by Rhonda Driver, CPS/CAP

Newsletter Committee: Karla Villeneuve, CPS/CAP [kvilleneuve@standardparking.com](mailto:kvilleneuve@standardparking.com), Mary Contreras, CPS [Mcontreras@leaguecity.com](mailto:Mcontreras@leaguecity.com) and Rhonda Driver, CPS/CAP [rhonda.driver@nasa.gov](mailto:rhonda.driver@nasa.gov). The Galveston County Chapter Newsletter "Dolphin Tales" is a monthly publication. The deadline for submission of materials is the following Monday after the monthly chapter meeting each month.

## Committee Info

### **By-laws**

- ◇ The next time we amend our bylaws, we will need to change from the wording "Audit" to "Financial Review" in Article VII of our By-laws. As it stands right now, we don't have to do anything until we actually have amendments to our bylaws. Galveston County Chapter Bylaws are due September 1, 2012 to T-L Division (every four years).

### **Certification/Education**

- ◇ Remember May 2011 is the last time to take the exams with the current study guides. According to HQ new study guides for the CAP and OM exams will be available this spring. Contact Karla Villeneuve, CPS/CAP for study group.

### **Membership**

Renee Percy, CPS/CAP installed new member Lori Helton at the February chapter meeting. Lori was recruited by Rhonda Driver.

### **Newsletter**

Please keep those articles, recipes or items of administrative or organizational interest coming to the Newsletter Committee.

### **Programs**

Kelly Henson submitted an updated Calendar of Events. She is working on getting certification points for these presentations.

### **Seminar**

- ◇ Congratulations to Deborah Grounds-Sanders, CPS/CAP and her committee for putting on a great seminar with awesome speakers.

### **Ways and Means**

- ◇ February Raffle was a chocolate basket and was won by Ursula Burns.
- ◇ Garage / Bake Sale in April 2011.
- ◇ Fourth of July Basket – has been cancelled to be in compliance with the new IRS tax rules.
- ◇ Saving aluminum cans – see Chris Romair, CPS/CAP regarding this project.

### **Website**

The Chapter website is undergoing some major changes and updates as it has been entered into the T/L Divisional website contest. The websites will be judged from March 15th through April 15th and the winner will be announced at the T/L Divisional Annual Meeting in May, 2011.

## IAAP February Anniversaries

*Janine Cmaidalka, CPS/CAP*  
*Jo Hawkins*  
*Janet Kidd, CPS/CAP*  
*Brenda Slawson, CPS/CAP*



Annette Barham, CPS/CAP  
Janine Cmaidalka, CPS/CAP  
Rhonda Driver, CPS/CAP  
Georgina Eastmond, CPS/CAP  
Cathy French, CPS/CAP  
Deborah Ground-Sanders, CPS/CAP  
Bobbie Guyton, CPS/CAP  
Janet Kidd, CPS/CAP  
Lynn Maida, CPS/CAP  
Renee Pearcy, CPS/CAP  
Lynne Purdue, CPS/CAP  
Teresa Ramirez  
Pam Stout, CPS/CAP  
Karla Villeneuve, CPS

*Congratulations to the above members for their achievement!*

## IAAP February Birthdays

*Brenda Slawson,*  
*CPS/CAP*  
*February 1st*



*Lynn Maida, CPS/CAP*  
*February 14th*

*Thank you to our sponsor!*



## Galveston County Chapter 2010-2011 Board of Directors

**President, Annette Barham, CPS/CAP**  
**President-Elect, Rhonda Driver, CPS/CAP**  
**Vice President, Karla Villeneuve, CPS/CAP**

**Secretary, Cathy French, CPS/CAP**  
**Treasurer, Georgina Eastmond, CPS/CAP**  
**Past President, Janine Cmaidalka, CPS/CAP**

[www.iaap-txgalv.org](http://www.iaap-txgalv.org)