

AUPHA

Undergraduate

Workshop

***Unique Challenges of  
Preparing Students for the  
21st Century Healthcare  
Industry***

**October 5-7, 2017  
Orlando, Florida**

# PROGRAM OF EVENTS

## Thursday, October 5

Courtyard Lake Buena Vista at Marriott Village

(2:30 pm - 5:00 pm – Registration)

**4:30 pm - 5:30 pm**

***Cambridge Room***

**Undergraduate Certification Workshop**

**6:00 pm - 7:00 pm**

***Bistro Hall***

**Welcome Reception**

## Friday, October 6

Rosen College of Hospitality Management

(7:00 am - 4:30 pm – Registration)

**8:00 am - 9:15 am**

***Disney Dining Room***

**Breakfast Keynote**

*Bridging Classroom Knowledge to Leadership Success*

- Michael Mayo, President, Baptist Medical Center Jacksonville

**9:45 am - 11:00 am****Disney Dining Room****In the Round Sessions**

- ❖ Breaking Down Professional Silos in Healthcare Education
  - *Karen Dielmann – PA College of Health Sciences*
  - *Kristen Zulkosky – PA College of Health Sciences*
- ❖ Connecting Public Health and Health Administration Students Beyond the Classroom: An Interdisciplinary Study Abroad Trip
  - *Emma Apatu – University of North Florida*
  - *Hanadi Hamadi – University of North Florida*
- ❖ Incorporating the "Patient Experience" in Curricula: Why & How
  - *Francis Fullam – Rush University*
  - *Dawn Oetjen – University of Central Florida*
- ❖ What You Need to Know - Undergraduate Competencies for AUPHA Certification
  - *Leigh Cellucci – East Carolina University*
  - *Carol Molinari – University of Baltimore*

**11:15 am - 12:00 pm****Classroom 103****Ignite Poster Sessions**

- ❖ From College to Career: Do You Know How to Behave
  - *Robbaya Green-Weir – Eastern Michigan University*
- ❖ Integrating Professional Skills and Internship Procurement: Experiences in Distance Learning Environments
  - *LaRee Moody – University of North Florida*
  - *Hanadi Hamadi – University of North Florida*
  - *Mei Zhao – University of North Florida*
- ❖ Utilization of Interactive Trading Platforms to Increase Competencies within Healthcare Finance
  - *George Audi – Florida A&M University*
  - *Frederick Kates – University of Florida*
  - *Hanadi Hamadi – University of North Florida*

**12:15 pm - 1:30 pm*****Disney Dining Room*****Luncheon Keynote*****Filling the Knowledge GAP!***

- Lisa Cannata, Director, Training Organizational Readiness, Adventist Health System

**1:45 pm - 2:05 pm*****Classroom 103***

- ❖ Mini Session - Future Trends and Their Implications for Healthcare Managers

- Andrew Garman – National Center for Healthcare Leadership/  
Rush University

**1:45 pm - 2:05 pm*****Classroom 104***

- ❖ Mini Session - Hispanic Families and Developmental Disabilities: Cultural Considerations in Healthcare

- Lena Perez – Long Island University

**2:15 pm - 3:15 pm*****Classroom 105***

- ❖ Education Session - Advancing Work-Based Learning in Healthcare Management: Are Apprenticeships the Answer?

- Joyce Anne Wainio – National Center for Healthcare Leadership
- Andrew Garman – National Center for Healthcare Leadership/  
Rush University

**2:15 pm - 3:15 pm*****Classroom 106***

- ❖ Education Session - Teaching Futures - Thinking Strategy and Methodology to Health Care Students

- David Wolf – Barry University

**3:30 pm - 4:30 pm*****Classroom 103***

- ❖ Education Session - Serving NOT Teaching: A Relationship-Focused Approach to Improve Student Competence/Performance
  - Shelly Gompf – Concordia College

**3:30 pm - 4:30 pm*****Classroom 104***

- ❖ Education Session - Transformational Coaching with Mentor Pods
    - Shannon Elswick – University of Central Florida
    - Kourtney Nieves – University of Central Florida
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The University of Central Florida is hosting a Networking Knight at the Pub Orlando from 5:00 – 7:00pm on Friday. Enjoy two complimentary drinks and heavy hors d'oeuvres, while you network with colleagues from health administration programs across the country. Buses will provide drop off service to the Pub Orlando as they return to the Courtyard Lake Buena Vista at Marriott Village.

**Saturday, October 7****Rosen College of Hospitality Management****\*\*Breakfast on your own\*\*****9:00 am - 10:00 am*****Classroom 103***

- ❖ Education Session - Program Evaluation and Improvement Model
  - Macey Buker – Weber State University
  - Gail Niklason – Weber State University

**9:00 am - 10:00 am*****Classroom 104***

- ❖ The College Bowl Competition as an Elite Culminating Experience
  - Richard Narad – California State University, Chico
  - Stan Salinas – California State University, Chico

**10:15 am - 10:35 am*****Classroom 105***

- ❖ Mini Session - Power of 3 Discussion Starter Technique (P3DST) with a Sandwich Critique
  - Frederick Kates – University of Florida

**10:15 am - 10:35 am*****Classroom 106***

- ❖ Service Learning via Distance Learning
  - Cristian Lieneck – Texas State University

**11:00 am - 12:00 pm*****Disney Dining Room*****Closing Keynote Speaker*****Shaping Healthcare's Next Generation of Leaders***

- Nadir Bakali, Manager, Value Based Care, Orlando Health

## Complimentary Bus Schedule

**\*\*There is only one departure and return each day\*\***

### Friday, October 6<sup>th</sup>

**Departure:** 7:30 AM

**Pick up:** Courtyard Lake Buena Vista at Marriott Village

**Drop off:** Rosen College of Hospitality Management

**Departure:** 4:45 PM

**Pick up:** Rosen College of Hospitality Management

**1<sup>st</sup> Drop off:** Networking Knight – The Pub Orlando at Pointe Orlando

**2<sup>nd</sup> Drop off:** Courtyard Lake Buena Vista at Marriott Village

### Saturday, October 7<sup>th</sup>

**Departure:** 8:15 AM

**Pick up:** Courtyard Lake Buena Vista at Marriott Village

**Drop off:** Rosen College of Hospitality Management

**Departure:** 12:30 PM

**Pick up:** Rosen College of Hospitality Management

**Drop off:** Courtyard Lake Buena Vista at Marriott Village

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## Thank You to the Planning Committee

**Salvatore Barbera**

Florida International University

**Kourtney Nieves**

University of Central Florida

**Mark Bush**

University of Central Florida

**Reid Oetjen (Chair)**

University of Central Florida

**Jullet Davis**

Florida A&M University

**Cherie Ramirez**

Simmons College

**Daniel Estrada**

University of Florida

**Mei Zhao**

University of North Florida

**Cristian Lieneck**

Texas State University

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**Thank You to Our Generous Host**



UNIVERSITY OF CENTRAL FLORIDA

**Thank You to Our Meeting Sponsor**

**Best Wishes and Enjoy Your**



**2017 Undergraduate Workshop!**



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